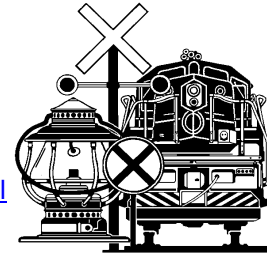


U. S. Railroad Retirement Board

MESA AZ DISTRICT OFFICE
Financial Plaza Ste 4850
1201 S Alma School Rd
Mesa AZ 85210-2097



PHONE NUMBER: (480)610-5990
FAX NUMBER: (480)610-5988
SECURE MESSAGING: <https://secure.rrb.gov/379.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

District Office personnel travel throughout the area providing service to such towns as Prescott, Flagstaff, Winslow, Yuma, Kingman, Lake Havasu City and Tucson, Arizona and in Las Vegas, Nevada.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number. Your call will be returned as soon as possible. If you call from the Tucson area, please use the following number: (520) 670-4756. This is a local Tucson number. Calls to this number will be forwarded to the Mesa office at no expense to the caller.

The Railroad Retirement Board maintains a toll-free Help-Line at 1-800-808-0772. You can secure automated information about unemployment and sickness benefits, request a letter reflecting current monthly annuity rate, request a replacement Medicare card or secure the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

The Mesa District Office services the following counties:

In Arizona: All counties
In Nevada: Only Clark

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.