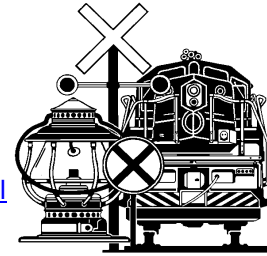


U. S. Railroad Retirement Board

DULUTH, MINNESOTA DISTRICT OFFICE
Federal Building Room 125
515 W. First Street
Duluth, MN 55802-1392



PHONE NUMBER: (218) 720-5301
FAX NUMBER: (218) 720-5315
SECURE MESSAGING: <https://secure.rrb.gov/375.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

We provide service to the following locations on an as-needed basis:

In Michigan — Ironwood

In Minnesota — Bemidji, Brainerd, Grand Rapids, Hibbing, Staples, and Virginia

In Wisconsin — Ashland, Ladysmith, Rice Lake, and Spooner

The Duluth District Office services the following counties:

In Michigan — Gogebic and Ontonagon

In Minnesota — Aitkin, Beltrami, Carlton, Cass, Clearwater, Cook, Crow Wing, Hubbard, Itasca, Koochiching, Lake, Lake of the Woods, Pine, St Louis, Todd, and Wadena

In Wisconsin — Ashland, Barron, Bayfield, Burnett, Douglas, Iron, Oneida, Price, Rusk, Sawyer, Vilas, and Washburn

The Railroad Retirement Board maintains a toll-free Help-Line at 1-800-808-0772. You can secure automated information about unemployment and sickness benefits, request a letter reflecting current monthly annuity rate, request a replacement Medicare card or secure the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.