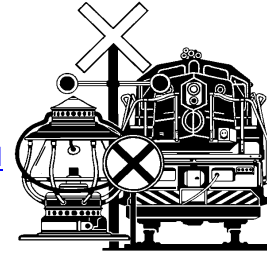


U. S. Railroad Retirement Board

Nashville, Tennessee District Office
233 Cumberland Bend – Suite 104
Nashville, TN 37228-1813



PHONE NUMBER: (615) 736-5131
FAX NUMBER: (615) 736-7071
SECURE MESSAGING: <https://secure.rrb.gov/113.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM (CT)
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Knoxville, TN

HUD, Room 300
710 Locust Street
Duncan Federal Building

Weeks of January 19, February 16,
March 15, April 19, May 17, June 21,
July 19, August 16, September 13,
October 18, November 15, and
December 13

Memphis, TN

3220 Player's Club Parkway
(SSA Conference Room)

Weeks of January 12, February 9,
March 8, April 12, May 10, June 14,
July 12, August 9, September 6,
October 11, November 8, and
December 6

Call for an appointment as the above dates only reflect the week in the area and do not show the actual date and time. We will not be there the entire week.

SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE

You may contact the Nashville District Office by calling a local number in the following cities: Memphis, TN 901-544-3274; Knoxville, TN 865-545-4500; and Chattanooga, TN 423-855-6466. This call will not be a long distance call from the local calling area of these cities.

THE NASHVILLE DISTRICT OFFICE PROVIDES SERVICES TO ALL OF THE COUNTIES IN TENNESSEE EXCEPT:

Those Serviced By:

Roanoke District Office
First Campbell Square, Suite 260
210 First Street, SW
P.O. Box 270
Roanoke, VA 24002-0270
Phone: (540) 857-2335

Carter
Greene
Hancock
Johnson

Hawkins
Sullivan
Unicoi
Washington

COUNTIES SERVICED BY THIS OFFICE:

In Arkansas

Crittenden

In Georgia

Catoosa

Dade

Murray

Walker

Whitfield

In Mississippi

Benton

Desoto

Marshall

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1-800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.