

# CIL PROTOCOL WEST NILE VIRUS CALLS

State Epi or state health department clinician who is with a WNV patient

CIL

Transfer to CDC WNV Hotline: 970-266-3592  
\*\*Note: State epis & WNV coordinators usually call DVVID directly.

State clinician, NO patient w/question

Practicing clinician, NO patient w/question

Practicing clinician with a WNV patient

Always Referrals  
Media: 404.639.7290  
General Public: 888.246.2675  
(Or Business Organizations)

Clinician Information Line  
877.554.4625

Transfer to their state health department (WNV coordinator or designated line). If no answer after two calls (15 minutes apart)...

If an emergency or unusual situation transfer to CDC WNV Hotline: 970-266-3592

If a routine or surveillance issue, leave message with state WNV coordinator

Provide CDC Information:

- CDC WNV URL: [www.cdc.gov/westnile](http://www.cdc.gov/westnile)
- E-mail CIL ([cil@cdc.gov](mailto:cil@cdc.gov))
- Fax (TBA)