Acquisition of Commercial Items: A New Paradigm



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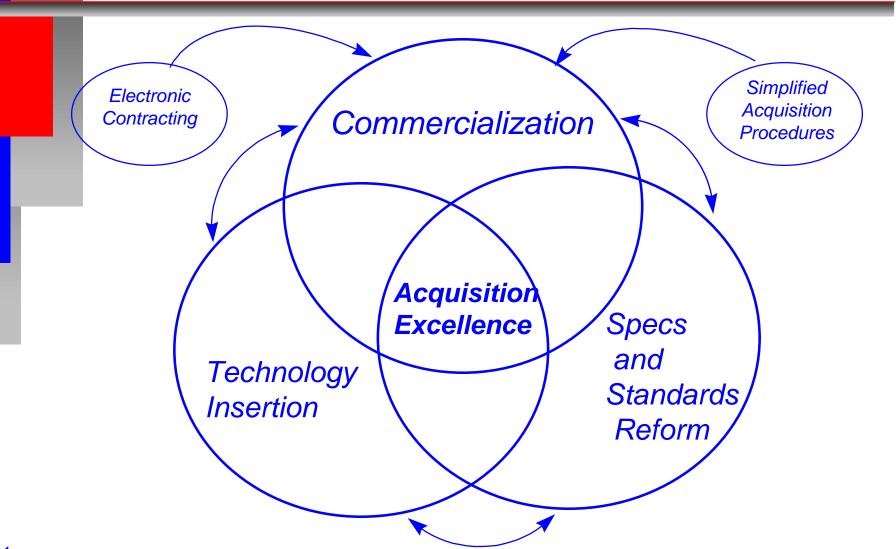
Overview

- Commercial Item Policy
- Pricing
- Commercial Item Definition
- Navy Success Stories
- Market Research
- Describing Agency Needs
- Special Requirements
- FAR Provision and Clauses
- Pending Legislation
- Summary

Commercial Item Policy

- Legislative Preference for Commercial Items
 - Streamlined solicitation and contracts
 - Fewer clauses and unique government requirements
 - No cost or pricing data or SF 1412 requirement
 - Significantly less oversight
- Enhanced Need for Market Research
- Specs and Standards Reform
- New Commercial Item Advocate

Navy Acquisition Reform: An Integrated Strategy





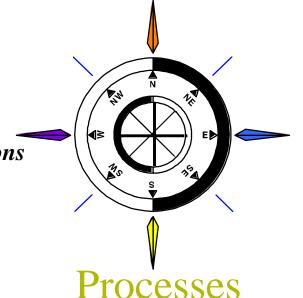
Navy Management Action Plan (MAP) The Commercial Item Acquisition Foundation

Leadership

- Decentralize decision authority
- Improve program stability
- Create an Acquisition Center of Excellence
- Measure improvements

People

- Create incentives for AR
- Enable sound business decisions
- Train to achieve AR



Relationships

- Partner with the Fleet
- Partner with Industry
- Institutionalize IPT's

- Achieve an integrated design environment
- Use past performance to measure performance risk
- Employ cooperative DON/Industry procurement processes

Navy MAP Connection

- Improve commercial item market research techniques
- RFP benchmarking.
- Deploy best solicitation practices.
- Encourage risk taking.
- Partner with industry to minimize 'buy-ins'.
- Design and operate an Acquisition Center of Excellence.
- Widely communicate acquisition success stories.
- Deploy outcome-based policy and procedures.
- Develop cooperative strategies with industry to accelerate reform process.
- Continue our revamping of specs and standards.

We are developing a process to change our culture!



Are These Commercial Items?

- C130J cargo aircraft
- Structural decking for attack submarine
- MS Word 7.0 (yet to be released)
- Transportation of household goods
- Hammer 18 gauge steel with rubber handle
- Kitchenaid coffee maker adapted for shipboard installation
- Custom van modified for intelligence gathering
- GSA Government-specified file cabinet

Pricing Commercial Items

New Order of Precedence for obtaining pricing information

- None, if based on adequate price competition.
- Information other than cost or pricing data:
 - Prices available within the Government
 - Price information obtained from sources other than the offeror; and,
 - If necessary, price information obtained from the offeror.
- After a written determination, cost or pricing data as a last resort!

In establishing the reasonableness of the offered prices, the contracting officer shall not obtain more information than is necessary

Commercial Item Definition

- Commercial item means any item, other than real property, that is of a type customarily used for non-governmental purposes and that:
 - Has been sold, leased, or licensed to the general public; or
 - Has been offered for sale, lease, or license to the general public.
- Question: What is 'of a type'?
 - ... furniture
 - ... file cabinets
 - ... cargo aircraft

- Any item that evolved from a commercial item through advances in technology or performance... BUT ... not yet available
 - Microsoft Word 7.0
- A commercial item that falls into any of the above categories... but requires:
 - Modifications of a type customarily available in the marketplace, or
 - Minor modifications for unique Government purposes.

- What are customary modifications?
 - Custom vans, construction build out, more...?
- What is a minor modification?
 - Does not significantly alter the function or essential physical characteristics of an item or component, or change the purpose of a process.
 - What must be considered?
 - Value and size of the modification
 - Value and percentages used as guideposts
 - ...but not conclusive

Raises Questions...

- Services such as installation, maintenance, repair, and training.
- Services of a type sold competitively in the commercial marketplace based on established catalog or market prices for specific tasks performed.
 - Training
 - Maintenance
 - Computer support

Some (but not all) Services

- Non-developmental items that are developed exclusively at private expense and sold to multiple state and local governments.
- Any of the above items
 - Even if it has been transferred between separate divisions of a contractor.

Navy Success Stories

- New Attack Submarine
- MSTRAP Torpedo Sensor
- ARC-210 Radio

Send YOUR success stories to:

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New Attack Submarine

- Open Systems Architecture (OSA) Demonstration Project
- Promoted early industrial partnership and involvement in Commercial off-the-shelf (COTS)/OSA
- Demonstrated feasibility and rapid integration of COTS/OSA combat system components
- Demonstrated combat systems ADA software reuse in a COTS/OSA environment
- Winner of 1994 'Buy Our Spares Smartly' (BOSS) award
 - Top Federal Government project in planning and migration to open systems

MSTRAP Torpedo Sensor

- Multi-Sensor Torpedo Recognition and Alertment Processor (MSTRAP)
- Reduced development cost by >\$700K
 - From >\$1M to > \$300K
- Reduced development time by 50%
- **HOW?**
 - COTS hardware and software
 - Reduced documentation requirements
 - Open systems practices and standards
 - Integrated product teams

AN/ARC-210 Radio

FY 94 Baseline

- Unit Cost of \$50.6K
- MTBF:500 hours Fleetwide
- Obsolete parts
- 1980s technology

FY 99 Projection

- Unit Cost of \$38K
- MTBF:1100 hours Fleetwide
- No obsolescence
- 1990s technology
- 5 year savings \$65M

HOW?

- Modernization grew from a VECP
- Use of commercial components, e.g., plastic parts
- Streamlining of requirements ... from 78 MILSPECs to 35
- Flow down to subcontractors streamlined... reduced clauses
- Reduced CDRLs (56 to 20) and allowed for commercial type reporting
- Commercial Depot-Level Maintenance in lieu of organic

Market Research

(New FAR Part 10)

- Market Research
 - "Collecting and analyzing information about capabilities within the commercial market to satisfy agency needs"
- Can needs be met by items available in the commercial marketplace?
- Are the items being acquired 'of a type' in the marketplace?
- What are commercial practices regarding customizing, modifying or tailoring items to meet customer needs?
- What are customary commercial terms and conditions?
- What are normal commercial market distribution and logistics support capabilities?

Market Research -

Who, When and How Much?

- Who does it?
 - The Contracting Officer?
 - The Program Officer?
 - The Team!
- Begin with a description of the Government's needs stated in terms sufficient to allow conduct of market research.
- The extent of market research is based on urgency, estimated dollar value, complexity and past experience.

Market Research -

Techniques

- Contact experts; consultants
- Review recent market research
 - On-line libraries
- Publish requests for information
 - Internet connection
- Query databases/on-line communication
- Obtain source lists
- Review catalogs and product literature
 - On-line catalogs (CDs)
- Hold pre-solicitation conferences

Describing Agency Needs

- Requirements shall be stated in terms of:
 - Functions to be performed;
 - Performance required; or
 - Essential physical characteristics.
- Requirements documents order of precedence:
 - Mandated by law
 - Performance-oriented
 - Non-government voluntary standards
 - Commercial item descriptions
 - Federal specifications and standards
 - Defense specifications and standards
 - Design-oriented
 - Non-government voluntary standard
 - Federal specifications and standards
 - Defense specifications and standards
 - Agency-unique

What is Market Acceptance?

- When appropriate... offerors may be required to demonstrate that items have a demonstrated reliability, performance or product support record in a specified environment
- Criteria must:
 - Reflect minimum needs
 - Relate to an item's performance and intended use... not an offeror's capability
 - Be supported by market research
 - Consider items supplied under other Government contracts
 - Consider the entire relevant market, including small businesses

Special Requirements

- Offers
 - Use existing product literature... minimize technical proposals
 - Allow offer of multiple products
 - May allow less than 30-day response time
 - May use combined CBD synopsis/solicitation
- Use firm fixed price (FFP) or FFP with Economic Price Adjustment only
 - Indefinite delivery permissible
- Use contractors' existing QA system unless customary practice permits in-process inspection
- Require warranties consistent with customary market practices

Special Requirements (continued)

- Past performance should be considered
 - No pre-award surveys unless cost is justified
- Acquire only tech data customarily provided to public
- Use Standard Form 1449
- Include additional customary commercial practices if:
 - Essential to business arrangement,
 - In Government's best interest, and
 - Not precluded by law or Executive Order

FAR Provisions and Clauses

- Contracts for commercial items shall, to the maximum extent practicable, include only those clauses:
 - Required to implement provisions of law or E.O.; or
 - Determined to be consistent with "standard" commercial practices.
- Provisions and clauses prescribed in Part 12:
 - Shall be used in all acquisitions for commercial items, and
 - Shall be the <u>only</u> provisions and clauses required in contracts for commercial items
 - Must be continually updated by FAR Council
- Very limited flow down provisions to subcontractors
 - Encourages small business involvement

FAR Provisions and Clauses

(continued)

Solicitation

- SF 1449
- *52.212-1 Instructions*
- 52.212-2 Evaluation (optional)
- 52.212-3 Reps & Certs.
- 52.212-4 Ts & Cs
- 52.212-5 Laws & EOs
- Addenda

Contract

- SF 1449
- 52.212-4 Ts & Cs
- 52.212-5 Laws & EOs
- Addenda

Tailoring FAR ... What?

- New provisions and clauses are intended for wide range of commercial items, but may require tailoring
 - 52.212-1, Instructions to Offerors—Commercial Items
 - 52.212-4, Contract Terms and Conditions—Commercial Items
- Tailor, after market research to:
 - Adapt to market conditions
 - Adapt to variations in customary commercial practices across markets
 - Include other necessary terms and conditions
 - Options
 - Ordering procedures
 - Financing

FARA Commercial Item Changes

- Federal Acquisition Reform Act (FARA) of 1995
 - FY 96 Defense Authorization Act
- More streamlining for 'off-the-shelf' commercial items
- Broader definition of commercial services
- CAS and TINA exempted
- Simplified Acquisition Procedures applied to commercial items if less than \$5M
 - electronic solicitation
 - solicit three offers
 - additional clauses don't apply

Summary... So now what do you do?

Industry

- Share your newest technology with us
- Challenge government unique requirements
- Comment on draft RFPs to aid in pushing paradigm
- Connect with the Competition Advocate
- Help buyers with market research ideas
- Sell, sell, sell!

Government

- Perform market research
- Focus specs on performance
- Understand the breadth of the new commercial item definitions
- Tailor terms and conditions to the marketplace
- Don't ask for cost and pricing data
- Go forward and streamline... SAVE \$\$\$!

FAR Clause and Provisions Detailed Information

Provisions

- 52.212-1, Instructions to Offerors -Commercial Items
 - Incorporated by reference
 - Streamlined instructions
 - Generally consistent with FAR
 - Some unique language:
 - Submission of offers
 - Multiple offers
 - Late offers
 - Contracting officer may tailor

52.212-1 Includes

- Submission of offers
 - Solicitation number
 - Time for receipt of offers
 - Offeror's name, address and telephone
 - Technical description of items being offered
 - Express warranty terms
 - Price and discount terms
 - Remit to address
 - Reps and Certs.
 - Acknowledgment of solicitation amendments
 - Past performance information

- Sic Code
- Period for acceptance
- Product samples
- Multiple offers
- Late offers
- Contract award
- Multiple awards
- Availability of requirements documents

Provisions (continued)

- 52.212-2, Evaluation Commercial Items
 - Optional use
 - If used, attach to solicitation
 - If not used, include similar provision
- Simplified format and procedures
- Generally consistent with FAR
- Greatest value approach
- Contracting officer must tailor to each acquisition

52.212-2 Includes

- Insert evaluation factors, e.g.,
 - Technical capability of item to meet requirement
 - Price
 - Past performance
- Identify relative importance of all other evaluation factors, when combined, when compared to price.

Provisions (continued)

- 52.212-3, Offerors Representations and Certifications Commercial Items
 - Attach to solicitation
 - Single, consolidated list of representations and certifications: streamlined FAR language
 - Contracting officer may not tailor

52.212-3 *Includes*

- Small business type and size
- Taxpayer identification number
- Corporate status
- Non-segregated facilities certification
- Previous EEO contracts and compliance
- Anti-influence
- Buy American Trade Agreements Balance of Payments (non DoD)
- Buy American-NAFTA (non-DoD)
- Debarment, suspension or ineligibility certification
- Procurement integrity certification

Clauses

- 52.212-4, Contract Terms and Conditions -Commercial Items
 - Incorporated by reference
 - Consistent with "customary" commercial practice: based upon commercial terms and conditions
 - Unique language, including acceptance, changes, excusable delay, termination for convenience, warranty, compliance with laws
 - Contracting officer may:
 - Tailor if consistent with customary commercial practice
 - Tailor, with approved waiver, if inconsistent with commercial practice

52.212-4 *Includes*

- Inspection/acceptance
- Assignment
- Changes
- Disputes
- Definitions
- Excusable delays
- Invoice
- Patent indemnity
- Payment
- Risk of loss

- Taxes
- Termination for cause
- Title
- Warranty
- Limitation of liability
- Other compliances
- Compliance with laws unique to Government contracts
- Order of precedence

52.212-5 Includes

- Convict labor
- Protest after award
- As appropriate:
 - Restrictions on subcontractor sales to the Government
 - Price or fee adjustment for illegal or improper activity
 - Utilization of small business concerns and small disadvantaged business concerns
 - Small, small disadvantaged and womenowned small business subcontracting plan

52.212-5 (continued)

- Limitation on subcontracting
- Equal opportunity
- Affirmative action for special disabled and Vietnam era veterans
- Affirmative action for handicapped workers
- Employment reports on special disabled veterans and veterans of the Vietnam era

52.212-5 (continued)

- Buy American Act Trade Agreements Act -Balance of Payments Program
- Buy American Act Supplies Under European Community Sanctions for End Products
- European Community Sanctions for End Products
- European Community Sanctions for Services
- Buy American Act NAFTA Implementation Act - Balance of Payments Program
- Preference for Privately Owned U.S.-Flagged Commercial Vessels
- Procurement Authority (FIRMR)

Clauses (continued)

- 52.244-6, Subcontracts for Commercial Items and Commercial Components
 - Inserted in all contracts for other than commercial items
 - Flows down to all subcontractors
 - Requires contractor to incorporate commercial items/NDI at all levels to the maximum extent practicable
 - Includes the following flow down clauses
 - FFO
 - Affirmative Action for Special Disabled and Vietnam Era Veterans
 - Affirmative Action for Handicapped Workers
 - Preference for Privately Owned US-Flagged Commercial Vessels
 - effective May 1, 1996
 - Contracting officer may not tailor without FAR deviation

DFARS

- DAC 91 9 November 30, 1995 -
 - Effective December 1, 1995
- DFARS 211 & Clauses Deleted
- DFARS 227 & Clauses Conformed to Part 12
- Brand Name or Equal Below \$100K
- 252.212-7000 DoD Reps & Certs
- 252.212-7001 DoD Statutory Requirements 24 total
- 252.225-7013 Domestic Wool Preference, as appropriate.
- Use appropriate Buy American provision.

Clauses (continued)

- 52.212-5, Contract Terms and Conditions Required to Implement Statutes or Executive Orders
 - Attach to solicitation
 - Includes FAR clauses:
 - Required in all contracts for commercial items
 - That may be required under certain conditions
 - That may be required for service contracts
 - To be flowed down
 - FAR Part 15 clauses added if necessary
 - Comptroller general examination of records authority included
 - Contracting officer may not tailor without FAR deviation