CORPORATE INTEGRITY AGREEMENT

BETWEEN THE

OFFICE OF INSPECTOR GENERAL

OF THE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

AND

RUSH MEDICAL FOUNDATION D/B/A RUSH FOUNDATION HOSPITAL, RUSH MEDICAL FOUNDATION D/B/A MAGNA HOME HEALTH AND RUSH MEDICAL FOUNDATION D/B/A PRIMARY HOME CARE

I. PREAMBLE

Rush Medical Foundation ("Rush") enters into this Corporate Integrity Agreement ("CIA") with the Office of Inspector General ("OIG") of the United States Department of Health and Human Services ("HHS") to continue to its efforts in promoting compliance by its Covered Persons, as defined in Section II.D, below, with the statutes, regulations and written directives of Medicare, Medicaid and all other Federal health care programs (as defined in 42 U.S.C. § 1320a-7b(f))("Federal health care program requirements"). Contemporaneously with this CIA, Rush is entering into a Settlement Agreement with the United States, and this CIA is incorporated by reference into the Settlement Agreement.

II. TERM AND SCOPE OF THE CIA

- A. The period of the compliance obligations assumed by Rush under this CIA shall be three (3) years from the Effective Date of this CIA (unless otherwise specified). The "Effective Date" of this CIA shall be the date on which the final signatory of this CIA executes this CIA.
- B. Sections VII, VIII, IX, X, and XI shall expire no later than 120 days from the OIG's receipt of: (1) Rush's final annual report; or (2) any additional materials submitted by Rush pursuant to the OIG's request, whichever is later.

- C. The scope of this CIA covers "Rush" which shall mean Rush Medical Foundation d/b/a Rush Foundation Hospital, Rush Medical Foundation d/b/a Magna Home Health, and Rush Medical Foundation d/b/a Primary Home Care.
- D. "Covered Persons" shall include all of Rush's officers, trustees, employees, and all contractors and agents that directly provide patient care services or that perform services related to preparation or submission of claims on behalf of Rush. Notwithstanding the above, part-time and pool agents or employees who work fewer than one hundred sixty (160) hours at Rush per year are not Covered Persons.

III. CORPORATE INTEGRITY OBLIGATIONS

During the term of this CIA, Rush will maintain its existing Compliance Program that shall include the following elements:

A. Compliance Officer and Committee.

1. Compliance Officer. At all times during the term of this CIA, Rush shall continue to have an individual serving as its Compliance Officer. The Compliance Officer shall continue to be responsible for developing and implementing policies, procedures, and practices designed to ensure compliance with the requirements set forth in this CIA and with Federal health care program requirements. The Compliance Officer shall continue to be a member of senior management of Rush, shall continue to make periodic (at least quarterly) reports regarding compliance matters directly to the Board of Trustees of Rush, and shall continue to be authorized to report on such matters to the Board of Trustees at any time. The Compliance Officer shall continue to be responsible for monitoring the day-to-day compliance activities engaged in by Rush as well as for any reporting obligations created under this CIA.

Within 15 days of such a change, Rush shall report to the OIG, in writing, any changes in the identity or position description of the Compliance Officer, or any actions or changes that would affect the Compliance Officer's ability to perform the duties necessary to meet the obligations in this CIA.

2. Executive Compliance Committee. At all times during the term of this CIA, Rush shall continue to have an Executive Compliance Committee. The Executive Compliance Committee shall continue to, at a minimum, include the Chief Executive Officer, the Compliance Officer, the Administrator, the Chief Financial Officer, and other members of senior management necessary to meet the requirements of this CIA (e.g., senior executives of relevant departments, such as billing, clinical, human resources, audit, and operations). The Compliance Officer shall continue to chair the Executive Compliance Committee in his capacity as Executive Director of the Executive Compliance Committee and the Executive Compliance Committee shall continue to support the Compliance Officer in fulfilling his/her responsibilities (e.g., shall assist in the analysis of the organization's risk areas and shall oversee monitoring of internal and external audits and investigations).

Within 15 days of such a change, Rush shall report to the OIG, in writing, any changes in the composition of the Executive Compliance Committee, or any actions or changes that would affect the Executive Compliance Committee's ability to perform the duties necessary to meet the obligations in this CIA.

3. Board of Trustees' Compliance and Quality Assurance Committee. The Board of Trustees shall continue to serve as Rush's Compliance and Quality Assurance Committee. The Board of Trustees' Compliance and Quality Assurance Committee shall continue to provide oversight to Rush's Corporate Compliance Program and to review the activities of Rush.

B. Written Standards.

- 1. Code of Conduct. At all times during the term of this CIA, Rush shall continue to maintain a written Code of Conduct. Within 120 days of the Effective Date of this CIA, the Code of Conduct shall be distributed to all Covered Persons who have not already received it. Rush shall make the promotion of, and adherence to, the Code of Conduct an element in evaluating the performance of all employees. The Code of Conduct shall continue to set forth, at a minimum:
 - a. Rush's commitment to full compliance with all Federal health care program requirements, including its commitment to prepare and submit accurate claims consistent with such requirements;

- b. Rush's requirement that all of its Covered Persons shall be expected to comply with all Federal health care program requirements and with Rush's own Policies and Procedures as implemented pursuant to section III.B (including the requirements of this CIA);
- c. the requirement that all of Rush's Covered Persons shall be expected to report to the Compliance Officer or other appropriate individual designated by Rush suspected violations of any Federal health care program requirements or of Rush's own Policies and Procedures;
- d. the possible consequences to both Rush and Covered Persons of failure to comply with Federal health care program requirements and with Rush's own Policies and Procedures and the failure to report such non-compliance; and
- e. the right of all individuals to use the Compliance Reporting Program described in section III.E, and Rush's commitment to maintain confidentiality, as appropriate, and non-retaliation with respect to such disclosures.

Within 120 days of the Effective Date of the CIA, each Covered Person who has not already done so, shall certify, in writing, that he or she has received, read, understood, and will abide by Rush's Code of Conduct. New Covered Persons shall receive the Code of Conduct and shall complete the required certification within one month after becoming a Covered Person or within 120 days of the Effective Date of the CIA, whichever is later.

Rush shall continue its practice of periodically reviewing and assessing the Code of Conduct to determine if revisions are appropriate and shall make any necessary revisions based on such a review. If the Code of Conduct is substantially revised, any such revised Code of Conduct shall be distributed within 30 days of the effective date of the revision. Covered Persons shall certify that they have received, read, understood and will abide by the revised Code of Conduct within 30 days of the date of the distribution of such revisions.

- 2. Policies and Procedures. At all times during the term of this CIA, Rush shall continue to maintain written Policies and Procedures regarding the operation of Rush's compliance program and its compliance with Federal health care program requirements. At a minimum, the Policies and Procedures shall address:
 - a. the subjects relating to the Code of Conduct identified in section III.B.1; and
 - b. the appropriate functioning of the cost reporting process through identified internal controls and other operating procedures, with a particular focus on costs related to purchased services.

Within 120 days of the Effective Date of the CIA, the relevant portions of the Policies and Procedures shall be distributed to all individuals whose job functions are related to those Policies and Procedures and who have not already received such Policies and Procedures. Appropriate and knowledgeable staff should be available to explain the Policies and Procedures.

At least annually (and more frequently if appropriate), Rush shall assess and update as necessary the Policies and Procedures. Within 30 days of the effective date of any substantive revisions, the relevant portions of any such revised Policies and Procedures shall be distributed to all individuals whose job functions are related to those Policies and Procedures.

C. Training and Education.

- 1. General Training. Rush will continue to provide training on its Compliance Program, and within 120 days of the Effective Date of this CIA, Rush shall provide reasonable and appropriate general training to each Covered Person who has not already received such training during the previous six months. Rush's general training, at a minimum, shall explain Rush's:
 - a. CIA requirements; and

b. Rush's Compliance Program (including the Code of Conduct and the Policies and Procedures as they pertain to general compliance issues).

New Covered Persons shall receive the general training described above within 30 days of becoming a Covered Person or within 120 days after the Effective Date of this CIA, whichever is later. Rush may educate Covered Persons on the CIA via newsletter, personal letter, or other appropriate and effective means.

- 2. Specific Training. Rush will continue to train its personnel involved in the claims preparation and submission process. Within 120 days of the Effective Date of this CIA, each Covered Person who is involved directly or in a supervisory role in the preparation or submission of claims for reimbursement from any Federal health care program (hereinafter referred to as "Relevant Covered Persons") shall receive at least five (5) hours of specific training in addition to the general training required above. This specific training shall include a discussion of:
 - a. the submission of accurate bills for services rendered to Federal health care program beneficiaries;
 - b. policies, procedures and other requirements applicable to the documentation of medical records;
 - c. the personal obligation of each individual involved in the billing process to ensure that such billings are accurate;
 - d. applicable reimbursement statutes, regulations, and program requirements and directives;
 - e. the legal sanctions for improper billings; and
 - f. examples of proper and improper billing practices.

Rush will receive credit for specific training provided to Relevant Covered Persons during the six months previous to the CIA's Effective Date. Persons providing the training must be knowledgeable about the subject area. The specific training may be provided "in-House" or through external training seminars.

New Relevant Covered Persons shall receive this training within 30 days of the beginning of their employment or becoming Relevant Covered Persons or within 120 days of the Effective Date of this CIA, whichever is later. A Rush employee who has completed the specific training shall review a new Relevant Covered Person's work, to the extent that the work relates to the preparation or submission of claims for reimbursement from any Federal health care program, until such time as the new Relevant Covered Person completes his/her applicable training.

After receiving the initial training described in this section, and during the remainder of the CIA's term, every Relevant Covered Person shall receive at least three (3) hours of specific training annually.

- 3. Certification. Each individual who is required to attend training shall certify, in writing, that he or she has received the required training. The certification shall specify the type of training received and the date received. The Compliance Officer (or his or her designee) shall retain the certifications, along with all course materials. These shall be made available to OIG, upon request.
- 4. Exception for Contractors and Agents. The terms "contractors" and "agents" shall refer to Covered Persons who are independent contractors and agents with whom Rush has a contract or service arrangement. The following are Rush's only obligations hereunder with respect to training and certification for contractors and agents:
 (i) Rush shall attempt to negotiate or renegotiate contracts with contractors and agents to require such contractors and agents to meet all of the training and certification requirements of this CIA; and (ii) Rush shall make the Code of Conduct available to all contractors and agents and shall make the general training and specific training, where appropriate, available to all contractors and agents, and shall use its best efforts to encourage their attendance and participation. The Compliance Officer shall keep a record of all contractors' and agents' participation.

D. Review Procedures.

- 1. General Description.
 - a. Retention of Independent Review Organization. Within 120 days of the Effective Date of this CIA, Rush shall retain an entity (or entities), such as an accounting, auditing or consulting firm (hereinafter "Independent Review Organization" or "IRO"), to perform review engagements to assist Rush in assessing and evaluating its cost reporting practices and its compliance obligations pursuant to this CIA and the Settlement Agreement. Each IRO retained by Rush shall have expertise in the preparation of cost reports and other requirements applicable to hospitals and home health agencies and in the general requirements of the Federal health care program(s) from which Rush seeks reimbursement. Each IRO shall assess, along with Rush, whether it can perform the IRO engagements in a professionally independent fashion, taking into account any other business relationships or other engagements that may exist.
 - b. Types of Engagements. The IRO(s) shall conduct two separate engagements. One engagement shall address Rush's submission of cost reports to the Medicare program ("Cost Reporting Engagement"). The second engagement shall address Rush's compliance with the obligations assumed under this CIA and the Settlement Agreement ("Compliance Engagement").
 - c. Frequency of Cost Reporting and Compliance Engagements. The Cost Reporting Engagement shall consist of two engagements which shall be performed as follows: (i) the Cost Report Systems Engagement will be performed for the CIA's first Reporting Period (as defined herein) only; and (ii) the Cost Report Review will be performed for each of the CIA's three one-year Reporting Periods beginning with the Effective Date of this CIA, which will be for cost reports for fiscal years 2000, 2001, and 2002. The IRO(s) shall perform all components of each engagement. The Compliance

Engagement shall be performed by the IRO for the CIA's first Reporting Period only.

- d. Retention of Records. The IRO and Rush shall retain and make available to the OIG, upon request, all work papers, supporting documentation, correspondence, and draft reports exchanged between the IRO and Rush related to the engagements.
- 2. Cost Reporting Engagement. The Cost Reporting Engagement shall consist of the following:
 - a. Cost Report Systems Engagement. The IRO shall, through observation and inquiry, gain an understanding of Rush's cost report preparation process. The engagement will be designed to compare Rush's practices with best practices in the industry and be designed to produce findings and recommendations aimed at improving Rush's cost report preparation process. The specific focus of the engagement will be to document and, if applicable, recommend improvements to the steps Rush takes designed to ensure that accurate information is being recorded on submissions to the Medicare program and that controls are designed to ensure that allowable costs and amounts are submitted for reimbursement.
 - b. Cost Report Review. The IRO shall perform a review of the fiscal years 2000, 2001, and 2002 cost reports prepared by Rush (the "Cost Report Review"), to evaluate their compliance with Medicare requirements. Specifically, the IRO will test all hospital and home health services arrangements for which costs or expenses are claimed on Rush's cost reports to evidence that the costs reflect services actually rendered and that the costs are supported by documentation in compliance with applicable Medicare requirements.
 - c. Cost Reporting Engagement Report. The IRO shall prepare a report based upon the Cost Reporting Engagement and as contemplated by the AICPA's Statement of Position 99-1, Guidance to Practitioners in Conducting and Reporting on an Agreed-Upon Procedures Engagement to Assist Management in Evaluating the

Effectiveness of Its Corporate Compliance Program, and consulting standards, as appropriate. The Report shall include the IRO's findings and supporting rationale regarding (i) the weaknesses in Rush's cost report, cost statement, information statement and payment request preparation process relating to any and all costs submitted to the Medicare program covered by the Cost Report Systems Engagement in the period being audited; (ii) any recommendations the IRO may have to improve any of these systems, operations, and processes; and (iii) a summary of the conclusions from the Cost Report Review.

3. Compliance Engagement.

- a. Compliance Review. The IRO shall conduct a review of Rush's compliance activities ("Compliance Review"). The Compliance Review shall consist of a review of Rush's adherence to the obligations set forth in sections I through VIII of this CIA, and a review of Rush's compliance with certain provisions of the Settlement Agreement and shall be based upon the AICPA's Statement of Position 99-1, Guidance to Practitioners in Conducting and Reporting on an Agreed-Upon Procedures Engagement to Assist Management in Evaluating the Effectiveness of Its Corporate Compliance Program.
 - i. CIA Obligations Review. The IRO shall assess and evaluate Rush's compliance with the obligations set forth in sections I through VIII of this CIA.
 - ii. Unallowable Costs Review. The IRO shall determine whether Rush has complied with its obligation not to charge to, or otherwise seek payment from, Federal or State payors for unallowable costs (as defined in the Settlement Agreement) and its obligation to identify to applicable Federal or State payors any unallowable costs included in payments previously sought from the United States, or any State Medicaid program. This unallowable cost analysis shall include, but not be limited to, payments sought in any cost

reports, cost statements, information reports, or payment requests already submitted by Rush or any of its subsidiaries. To the extent such cost reports, cost statements, information reports or payment requests, even if already settled, have been adjusted to account for the effect of the inclusion of the unallowable costs, the IRO will determine if such adjustments were proper. In making this determination, the IRO may need to review cost reports and/or financial statements from the year in which the Settlement Agreement was executed, as well as from previous years.

- b. Compliance Review Report. The IRO shall prepare a report based upon the Compliance Review performed (the "Compliance Review Report"). The Compliance Review Report shall include:
 - i. the IRO's findings and supporting rationale regarding Rush's compliance with the terms of sections I through VIII of the CIA, as applicable; and
 - ii. the IRO's findings and supporting rationale regarding whether Rush has complied with its obligation not to charge to, or otherwise seek payment from, Federal or State payors for unallowable costs (as defined in the Settlement Agreement) and Rush's obligation to identify to applicable Federal or State payors any unallowable costs included in payments previously sought from such payor.
- 4. Validation Review. In the event the OIG has reason to believe that: (a) Rush's Cost Reporting Engagement or Compliance Engagement fails to conform to the requirements of this CIA; or (b) the findings or Cost Reporting Engagement results are inaccurate, the OIG may, at its sole discretion, conduct its own review to determine whether the Cost Reporting Engagement and Compliance Engagement comply with the requirements of the CIA and/or the findings or Cost Reporting Engagement results are inaccurate. Rush agrees to pay for the reasonable cost of any such review performed by the OIG or any of its designated agents as long as it is initiated before one year after the final submission (as described in section II) is received by the OIG.

Prior to initiating a Validation Review, the OIG shall notify Rush of its intent to do so and provide a written explanation of why the OIG believes such a review is necessary. To resolve any concerns raised by the OIG, Rush may request a meeting with the OIG to discuss the results of any Engagement submissions or any Cost Reporting Engagement findings; present any additional or relevant information to clarify the results of the Engagements or to correct the inaccuracy of the Cost Reporting Engagement; and/or suggest alternatives to the proposed Validation Review. Rush agrees to provide any additional information as may be requested by the OIG under this section in an expedited manner. The OIG will attempt in good faith to resolve any Cost Reporting Engagement or Compliance Engagement issues with Rush prior to conducting a Validation Review. However, the final determination as to whether or not to proceed with a Validation Review shall be made at the sole discretion of the OIG.

5. Independence Certification. Within 120 days from the Effective Date of this CIA, the IRO shall provide to Rush a certification or sworn affidavit that it has evaluated its professional independence with regard to the Cost Reporting and Compliance Engagements and that it has concluded that it is, in fact, independent. Such certification shall be included in Rush's Annual Report. Annual independence certifications shall be included in each Annual Report.

E. Compliance Reporting Program.

At all times during the term of this CIA, Rush shall maintain its existing Compliance Reporting Program, that includes a mechanism (e.g., a toll-free compliance telephone line) to enable individuals to disclose, to the Compliance Officer or some other person who is not in the disclosing individual's chain of command, any identified issues or questions associated with Rush's policies, conduct, practices, or procedures with respect to a Federal health care program, believed by the individual to be a potential violation of criminal, civil or administrative law. Rush shall continue to appropriately publicize the existence of the disclosure mechanism (e.g., via periodic e-mails to employees or by posting the information in prominent common areas).

The Compliance Reporting Program shall emphasize a non-retribution, non-retaliation policy, and shall include a reporting mechanism for anonymous communications for which appropriate confidentiality will be maintained. Upon receipt of a disclosure, the Compliance Officer (or designee) shall gather all relevant information from the disclosing individual. The Compliance Officer (or designee) shall continue the

practice of making a preliminary, good faith inquiry into the allegations set forth in every disclosure to ensure that he or she has obtained all of the information necessary to determine whether a further review should be conducted. For any disclosure that is sufficiently specific so that it reasonably: (1) permits a determination of whether the alleged improper practice is actually inappropriate; and (2) provides an opportunity for taking corrective action, Rush shall conduct an internal review of the allegations set forth in such a disclosure and ensure that proper follow-up is conducted.

The Compliance Officer (or his or her designee) shall maintain a disclosure log, which shall include a record and summary of each disclosure received (whether anonymous or not), the status of the respective internal reviews, and any corrective action taken in response to the internal reviews. The disclosure log shall be available to OIG, upon request.

F. Ineligible Persons.

- 1. Definition. For purposes of this CIA, an "Ineligible Person" shall be any individual or entity who: (a) is currently excluded, debarred or otherwise ineligible to participate in the Federal health care programs or in Federal procurement or non-procurement programs; or (b) has been convicted of a criminal offense that falls within the ambit of 42 U.S.C. § 1320a-7(a), but has not yet been excluded, debarred or otherwise declared ineligible.
- 2. Screening Requirements. Rush shall continue not to hire as employees or engage as contractors or grant staff privileges to any Ineligible Person. To prevent hiring or contracting with any Ineligible Person, Rush shall screen all prospective employees and prospective contractors prior to engaging their services and shall continue to screen prospective physicians prior to granting staff privileges by: (a) requiring applicants to disclose whether they are Ineligible Persons; and (b) appropriately querying the General Services Administration's List of Parties Excluded from Federal Programs (available through the Internet at http://epls.arnet.gov) and the HHS/OIG List of Excluded Individuals/Entities (available through the Internet at http://www.hhs.gov/oig) (these lists will hereinafter be referred to as the "Exclusion Lists"). Nothing in this section affects the responsibility of (or liability for) Rush to refrain from billing Federal health care programs for services of the Ineligible Person.

3. Review and Removal Requirement. Within 120 days of the Effective Date of this CIA, Rush shall review its list of current employees and contractors and physicians with staff privileges to assure all names have been screened against the Exclusion Lists. Thereafter, Rush shall review its list of current employees and contractors and physicians with staff privileges against the Exclusion Lists annually. In addition, Rush shall require employees and contractors to disclose immediately any debarment, exclusion, or other event that makes the employee an Ineligible Person.

If Rush has actual notice that an employee or contractor or physician with staff privileges has become an Ineligible Person, Rush shall remove such person from responsibility for, or involvement with, Rush's business operations related to the Federal health care programs and shall remove such person from any position for which the person's salary or the items or services rendered, ordered, or prescribed by the person are paid in whole or part, directly or indirectly, by Federal health care programs or otherwise with Federal funds at least until such time as the person is reinstated into participation in the Federal health care programs.

4. Pending Charges and Proposed Exclusions. If Rush has actual notice that an employee or contractor is charged with a criminal offense related to any Federal health care program, or is proposed for exclusion during his or her employment or contract term, Rush shall take all appropriate actions to ensure that the responsibilities of that employee or contractor have not and shall not adversely affect the quality of care rendered to any beneficiary, patient or resident, or the accuracy of any claims submitted to any Federal health care program.

G. Notification of Government Investigation or Legal Proceedings.

Within 30 days of discovery, Rush shall notify OIG, in writing, of any ongoing investigation known to Rush or legal proceeding conducted or brought by a governmental entity or its agents involving an allegation that Rush has committed a crime or has engaged in fraudulent activities. This notification shall include a description of the allegation, the identity of the investigating or prosecuting agency, and the status of such investigation or legal proceeding. Rush shall also provide written notice to OIG within 30 days of the resolution of the matter, and shall provide OIG with a description of the findings and/or results of the proceedings, if any.

H. Reporting.

1. Overpayments

- a. Definition of Overpayments. For purposes of this CIA, an "overpayment" shall mean the amount of money Rush has received in excess of the amount due and payable under any Federal health care program requirements. Rush may not subtract any underpayments for purposes of determining the amount of relevant "overpayments" for CIA reports.
- b. Reporting of Overpayments. If, at any time, Rush identifies or learns of any overpayments, Rush shall notify the payor (e.g., Medicare fiscal intermediary or carrier) within 30 days of identification of the overpayment and take remedial steps within 60 days of identification (or such additional time as may be agreed to by the payor) to correct the problem, including preventing the underlying problem and the overpayments from recurring. Also, within 30 days of identification of the overpayment, Rush shall submit repayment of the overpayment to the appropriate payor in accordance with the payor's instructions and pursuant to its policies to the extent such overpayment has been quantified. If not yet quantified, within 30 days of identification, Rush shall notify the payor of its efforts to quantify the overpayment amount along with a schedule of when such work is expected to be completed. Notification and repayment to the payor should be done in accordance with the payor's policies, and for Medicare contractors, to the extent applicable, must include the information contained on the Overpayment Refund Form, provided as Appendix A to this CIA. Notwithstanding the above, notification and repayment of any overpayment amount that routinely is reconciled or adjusted pursuant to policies and procedures established by the payor should be handled in accordance with such policies and procedures.

2. Material Deficiencies.

- a. Definition of Material Deficiency. For purposes of this CIA, a "Material Deficiency" means anything that involves:
 - (i) a substantial overpayment; or
 - (ii) a matter that a reasonable person would consider a probable violation of criminal, civil, or administrative laws applicable to any Federal health care program for which penalties or exclusion may be authorized.

A Material Deficiency may be the result of an isolated event or a series of occurrences.

- b. Reporting of Material Deficiencies. If Rush determines through any means that there is a Material Deficiency, Rush shall notify OIG, in writing, within 30 days of making the determination that the Material Deficiency exists. The report to the OIG shall include the following information:
 - (i) If the Material Deficiency results in an overpayment, the report to the OIG shall be made at the same time as the notification to the payor required in section III.H.1, and shall include all of the information on the Overpayment Refund Form, as well as:
 - (A) the payor's name, address, and contact person to whom the overpayment was sent; and
 - (B) the date of the check and identification number (or electronic transaction number) by which the overpayment was repaid/refunded;
 - (ii) a complete description of the Material Deficiency, including the relevant facts, persons involved, and legal and Federal health care program authorities implicated;

- (iii) a description of Rush's actions taken to correct the Material Deficiency; and
- (iv) any further steps Rush plans to take to address the Material Deficiency and prevent it from recurring.

IV. NEW BUSINESS UNITS OR LOCATIONS

In the event that, after the Effective Date of this CIA, Rush changes locations or sells, closes, purchases or establishes new business units related to the furnishing of items or services that may be reimbursed by Federal health care programs, Rush shall notify OIG of this fact as soon as possible, but no later than within 30 days of the date of change of location, sale, closure, purchase or establishment. This notification shall include the location of the new operation(s), phone number, fax number, Medicare provider number(s) (if any), and the corresponding contractor's name and address that has issued each Medicare provider number. All Covered Persons at such locations purchased by Rush or at such locations which are new Rush business units shall be subject to the applicable requirements in this CIA (e.g., completing certifications and undergoing training).

V. REPORTS

A. <u>Compliance Officer's Implementation Certification</u>. Within 150 days after the Effective Date of this CIA, Rush's Compliance Officer shall be available to the OIG to summarize the status of Rush's implementation of the requirements of this CIA. The Compliance Officer shall also certify in writing by that date that:

- 1. the Policies and Procedures required by section III.B have been developed, implemented, and have been distributed to all appropriate Covered Persons;
- 2. all Covered Persons have completed the Code of Conduct certification required by section III.B.1;
- 3. all Covered Persons have completed the applicable training and executed the certification(s) required by section III.C.; and

4. the identity of the IRO(s), a summary/description of all engagements between Rush and the IRO(s), including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, and the proposed start and completion dates of the IRO reviews.

The documentation supporting this certification shall be available to OIG, upon request.

B. <u>Annual Reports</u>. Rush shall submit to OIG Annual Reports with respect to the status of, and findings regarding, Rush's compliance activities for each of the three one-year periods beginning on the Effective Date of the CIA (The one-year period covered by each Annual Report shall be referred to as "the Reporting Period").

Each Annual Report shall include:

- 1. any change in the identity, position description, or other non-compliance job responsibilities of the Compliance Officer and any change in the membership of the Compliance Committee described in section III.A;
- 2. a certification by the Compliance Officer that:
 - a. all Covered Persons have completed any Code of Conduct certifications required by section III.B.1;
 - b. all Covered Persons have completed the applicable training and executed the certification(s) required by section III.C;
 - c. Rush has complied with its obligations under the Settlement Agreement: (i) not to resubmit to any Federal health care program payors any previously denied claims related to the Covered Conduct addressed in the Settlement Agreement, and not to appeal any such denials of claims; (ii) not to charge to or otherwise seek payment from Federal or State payors for unallowable costs (as defined in the Settlement Agreement); and (iii) to identify and adjust any past charges or claims for unallowable costs;

The documentation supporting this certification shall be available to OIG, upon request.

- 3. a summary of any significant changes or amendments to the Policies and Procedures required by section III.B and the reasons for such changes (e.g., change in contractor policy) and copies of any compliance-related Policies and Procedures not already submitted;
- 4. a copy of all training materials used for the training required by section III.C (to the extent it has not already been provided as part of the Implementation Certification), a description of such training conducted during the Reporting Period, including a description of the targeted audiences, length of sessions, which sessions were mandatory and for whom, percentage of attendance, and a schedule of when the training sessions were held;
- 5. a complete copy of all reports prepared pursuant to the IRO's cost report and compliance engagements, including a copy of the methodology used, along with a copy of the IRO's engagement letter;
- 6. Rush's response and corrective action plan(s) related to any issues raised by the IRO(s);
- 7. a revised summary/description of all engagements between Rush and the IRO, including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, if different from what was submitted as part of the Implementation Certification;
- 8. a certification from the IRO regarding its professional independence from Rush;
- 9. a summary of Material Deficiencies (as defined in III.H) identified during the Reporting Period and the status of any corrective and preventative action relating to all such Material Deficiencies;
- 10. a report of the aggregate overpayments that have been returned to the Federal health care programs. Overpayment amounts should be broken

down into the following categories: inpatient Medicare, outpatient Medicare, Medicaid (report each applicable state separately, if applicable) and other Federal health care programs. Overpayment amounts that are routinely reconciled or adjusted pursuant to policies and procedures established by the payor do not need to be included in this aggregate overpayment report;

- 11. a summary of the disclosures in the disclosure log required by section III.E that: (a) relate to Federal health care programs; or (b) allege abuse or neglect of patients;
- 12. a description of any personnel actions (other than hiring) taken by Rush as a result of the obligations in section III.F, and the name, title, and responsibilities of any person that falls within the ambit of section III.F.4, and the actions taken in response to the obligations set forth in that section;
- 13. a summary describing any ongoing investigation or legal proceeding required to have been reported pursuant to section III.G. The summary shall include a description of the allegation, the identity of the investigating or prosecuting agency, and the status of such investigation or legal proceeding;
- 14. a description of all changes to the most recently provided list (as updated) of Rush's locations (including locations and mailing addresses) as required by section V.A.11, the corresponding name under which each location is doing business, the corresponding phone numbers and fax numbers, each location's Federal health care program provider identification number(s), and the contractor name and address that issued each provider identification number; and
- 15. the certification required by section V.C.

The first Annual Report shall be received by the OIG no later than 60 days after the end of the first Reporting Period. Subsequent Annual Reports shall be received by OIG no later than the anniversary date of the due date of the first Annual Report.

- C. <u>Certifications</u>. The Implementation Certification and Annual Reports shall include a certification by the Compliance Officer that: (1) except as otherwise described in the applicable report, Rush is in compliance with all of the requirements of this CIA, to the best of his or her knowledge; and (2) the Compliance Officer has reviewed the Report and has made reasonable inquiry regarding its content and believes that the information is accurate and truthful.
- D. <u>Designation of Information</u>: Rush shall clearly identify any portions of its submissions that it believes are trade secrets, or information that is commercial or financial and privileged or confidential, and therefore potentially exempt from disclosure under the Freedom of Information Act ("FOIA"), 5 U.S.C. § 552. Rush shall refrain from identifying any information as exempt from disclosure if that information does not meet the criteria for exemption from disclosure under FOIA.

VI. NOTIFICATIONS AND SUBMISSION OF REPORTS

Unless otherwise stated in writing after the Effective Date of this CIA, all notifications and reports required under this CIA shall be submitted to the following entities:

OIG:

Civil Recoveries Branch - Compliance Unit
Office of Counsel to the Inspector General
Office of Inspector General
U.S. Department of Health and Human Services
Cohen Building, Room 5527
330 Independence Avenue, SW
Washington, DC 20201
Telephone (202) 619-2078
Facsimile (202) 205-0604

Rush:

Wallace Strickland
President
Rush Medical Foundation
1314 19th Avenue
Meridian, MS 39301
Telephone (601) 703-9618
Facsimile (601) 703-4427

With Courtesy Copies to:

J. Richard Barry, Esquire Bourdeaux & Jones 505 Constitution Avenue Meridian, MS 39302-2009 Telephone (601) 693-2393 Facsimile (601)693-0226

and

Dinetia M. Newman, Esquire Phelps Dunbar LLP 201 South Spring Street Tupelo, MS 38804 Telephone (662) 842-7907 Facsimile (662) 842-3873

However, for purposes of this notice requirement, submission of notice to Rush at Rush's address listed above shall be sufficient. Unless otherwise specified, all notifications and reports required by this CIA may be made by certified mail, overnight mail, hand delivery or other means, provided that there is proof that such notification was received. For purposes of this requirement, internal facsimile confirmation sheets do not constitute proof of receipt.

VII. OIG INSPECTION, AUDIT AND REVIEW RIGHTS

In addition to any other rights OIG may have by statute, regulation, or contract, OIG or its duly authorized representative(s) may examine or request copies of Rush's books, records, and other documents and supporting materials and/or conduct on-site reviews of any of Rush's locations for the purpose of verifying and evaluating: (a) Rush's compliance with the terms of this CIA; and (b) Rush's compliance with the requirements of the Federal health care programs in which it participates. The documentation described above shall be made available by Rush to OIG or its duly authorized representative(s) at all reasonable times for inspection, audit or reproduction. Furthermore, for purposes of this provision, OIG or its duly authorized representative(s) may interview any of Rush's employees, contractors, or agents who consent to be interviewed at the individual's place of business during normal business hours or at such other place and time as may be mutually agreed upon between the individual and OIG. Rush agrees to assist OIG or its duly authorized representative(s) in contacting and arranging interviews with such individuals upon OIG's request. Rush's employees may elect to be interviewed with or without a representative of Rush present following being informed that they have such option.

VIII. DOCUMENT AND RECORD RETENTION

Rush shall maintain for inspection all documents and records relating to reimbursement from the Federal health care programs, or to compliance with this CIA, for four years (or longer if otherwise required by law).

IX. DISCLOSURES

Consistent with HHS's FOIA procedures, set forth in 45 C.F.R. Part 5, the OIG shall make a reasonable effort to notify Rush's Compliance Officer at the address listed in Section VI prior to any release by OIG of information submitted by Rush pursuant to its obligations under this CIA and identified upon submission by Rush as trade secrets, or information that is commercial or financial and privileged or confidential, under the FOIA rules. With respect to such releases, Rush shall have the rights set forth at 45 C.F.R. § 5.65(d). Rush shall refrain from identifying any information as exempt from release if that information does not meet the criteria for exemption from disclosure under FOIA. Nothing in this CIA, or any communication or report made pursuant to this CIA, shall constitute a waiver of, or be construed to require Rush to waive, Rush's

attorney-client, work product, or other applicable privileges. Notwithstanding that fact, the existence of any such privilege does not affect Rush's obligation to comply with the provisions of this CIA, e.g., by providing all documents necessary to determine whether Rush is in compliance with the terms of the CIA.

X. Breach and Default Provisions

Rush is expected to fully and timely comply with all of its CIA obligations.

- A. <u>Stipulated Penalties for Failure to Comply with Certain Obligations</u>. As a contractual remedy, Rush and OIG hereby agree that failure to comply with certain obligations set forth in this CIA may lead to the imposition of the following monetary penalties (hereinafter referred to as "Stipulated Penalties") in accordance with the following provisions.
- 1. A Stipulated Penalty of \$2,500 (which shall begin to accrue on the day after the date the obligation became due) for each day Rush fails to have in place any of the obligations described in section III:
 - a. a Compliance Officer;
 - b. a Compliance Committee;
 - c. a written Code of Conduct;
 - d. written Policies and Procedures;
 - e. a requirement that Covered Persons be trained; and
 - f. a Compliance Reporting Program.
- 2. A Stipulated Penalty of \$2,500 (which shall begin to accrue on the day after the date the obligation became due) for each day Rush fails to retain an IRO, as required in section III.D.
- 3. A Stipulated Penalty of \$2,500 (which shall begin to accrue on the day after the date the obligation became due) for each day Rush fails to meet any of the

deadlines for the submission of the Implementation Certification or the Annual Reports to OIG.

- 4. A Stipulated Penalty of \$2,000 (which shall begin to accrue on the date the failure to comply began) for each day Rush employs or contracts with or grants staff privileges to an Ineligible Person and that person: (i) has responsibility for, or involvement with, Rush's business operations related to the Federal health care programs; or (ii) is in a position for which the person's salary or the items or services rendered, ordered, or prescribed by the person are paid in whole or part, directly or indirectly, by Federal health care programs or otherwise with Federal funds (if the Ineligible Person is a physician with staff privileges at Rush, then the Stipulated Penalty shall accrue for each day that the Ineligible Person provided, ordered, or prescribed any items or services at Rush that were payable in whole or in part by any Federal health care program) (the Stipulated Penalty described in this paragraph shall not be demanded for any time period during which Rush can demonstrate that it did not discover the person's exclusion or other ineligibility after making a reasonable inquiry (as described in section III.F) as to the status of the person).
- 5. A Stipulated Penalty of \$1,500 for each day Rush fails to grant access to the information or documentation as required in section VII of this CIA. (This Stipulated Penalty shall begin to accrue on the date Rush fails to grant access.)
- 6. A Stipulated Penalty of \$1,000 for each day Rush fails to comply fully and adequately with any obligation of this CIA. In its notice to Rush, OIG shall state the specific grounds for its determination that Rush has failed to comply fully and adequately with the CIA obligation(s) at issue and steps Rush must take to comply with the CIA. (This Stipulated Penalty shall begin to accrue 10 days after the Rush receives notice from the OIG of the failure to comply.) A Stipulated Penalty as described in this paragraph shall not be demanded for any violation for which the OIG has sought a Stipulated Penalty under paragraphs 1-5 of this section.
- B. <u>Timely Written Requests for Extensions</u>. Rush may, in advance of the due date, submit a timely written request for an extension of time to perform any act or file any notification or report required by this CIA. Notwithstanding any other provision in this section, if OIG grants the timely written request with respect to an act, notification, or report, Stipulated Penalties for failure to perform the act or file the notification or report shall not begin to accrue until one day after Rush fails to meet the revised deadline set by

OIG. Notwithstanding any other provision in this section, if OIG denies such a timely written request, Stipulated Penalties for failure to perform the act or file the notification or report shall not begin to accrue until three business days after Rush receives OIG's written denial of such request or the original due date, whichever is later. A "timely written request" is defined as a request in writing received by OIG at least five business days prior to the date by which any act is due to be performed or any notification or report is due to be filed.

C. Payment of Stipulated Penalties.

- 1. Demand Letter. Upon a finding that Rush has failed to comply with any of the obligations described in section X.A and after determining that Stipulated Penalties are appropriate, OIG shall notify Rush of: (a) Rush's failure to comply; and (b) the OIG's exercise of its contractual right to demand payment of the Stipulated Penalties (this notification is hereinafter referred to as the "Demand Letter").
- 2. Response to Demand Letter. Within 10 days of the receipt of the Demand Letter, Rush shall either: (a) cure the breach to OIG's satisfaction and pay the applicable Stipulated Penalties; or (b) request a hearing before an HHS administrative law judge ("ALJ") to dispute OIG's determination of noncompliance, pursuant to the agreed upon provisions set forth below in section X.E. In the event Rush elects to request an ALJ hearing, the Stipulated Penalties shall continue to accrue until Rush cures, to OIG's satisfaction, the alleged breach in dispute. Failure to respond to the Demand Letter in one of these two manners within the allowed time period shall be considered a material breach of this CIA and shall be grounds for exclusion under section X.D.
- 3. Form of Payment. Payment of the Stipulated Penalties shall be made by certified or cashier's check, payable to: "Secretary of the Department of Health and Human Services," and submitted to OIG at the address set forth in section VI.
- 4. Independence from Material Breach Determination. Except as set forth in section X.D.1.c, these provisions for payment of Stipulated Penalties shall not affect or otherwise set a standard for OIG's decision that Rush has materially breached this CIA, which decision shall be made at OIG's discretion and shall be governed by the provisions in section X.D, below.

D. Exclusion for Material Breach of this CIA

- 1. Definition of Material Breach. A material breach of this CIA means:
 - a. a failure by Rush to report a Material Deficiency, take corrective action and make the appropriate refunds, as required in section III.H;
 - b. a repeated or flagrant violation of the obligations under this CIA, including, but not limited to, the obligations addressed in section X.A;
 - c. a failure to respond to a Demand Letter concerning the payment of Stipulated Penalties in accordance with section X.C; or
 - d. a failure to retain and use an Independent Review Organization in accordance with section III.D.
- 2. Notice of Material Breach and Intent to Exclude. The parties agree that a material breach of this CIA by Rush constitutes an independent basis for Rush's exclusion from participation in the Federal health care programs. Upon a determination by OIG that Rush has materially breached this CIA and that exclusion should be imposed, OIG shall notify Rush of: (a) Rush's material breach; and (b) OIG's intent to exercise its contractual right to impose exclusion (this notification is hereinafter referred to as the "Notice of Material Breach and Intent to Exclude").
- 3. Opportunity to Cure. Rush shall have 30 days from the date of receipt of the Notice of Material Breach and Intent to Exclude to demonstrate to OIG's satisfaction that:
 - a. Rush is in compliance with the obligations of the CIA cited by the OIG as being the basis for the material breach;
 - b. the alleged material breach has been cured; or
 - c. the alleged material breach cannot be cured within the 30-day period, but that: (i) Rush has begun to take action to cure the material breach; (ii) Rush is pursuing such action with due diligence;

and (iii) Rush has provided to OIG a reasonable timetable for curing the material breach.

4. Exclusion Letter. If at the conclusion of the 30-day period, Rush fails to satisfy the requirements of section X.D.3, OIG may exclude Rush from participation in the Federal health care programs. OIG will notify Rush in writing of its determination to exclude Rush (this letter shall be referred to hereinafter as the "Exclusion Letter"). Subject to the Dispute Resolution provisions in section X.E, below, the exclusion shall go into effect 30 days after the date of the Exclusion Letter. The exclusion shall have national effect and shall also apply to all other Federal procurement and non-procurement programs. Reinstatement to program participation is not automatic. If at the end of the period of exclusion, Rush wishes to apply for reinstatement, Rush must submit a written request for reinstatement in accordance with the provisions at 42 C.F.R. §§ 1001.3001-.3004.

E. Dispute Resolution

- 1. Review Rights. Upon OIG's delivery to Rush of its Demand Letter or of its Exclusion Letter, and as an agreed-upon contractual remedy for the resolution of disputes arising under this CIA, Rush shall be afforded certain review rights comparable to the ones that are provided in 42 U.S.C. § 1320a-7(f) and 42 C.F.R. Part 1005 as if they applied to the Stipulated Penalties or exclusion sought pursuant to this CIA. Specifically, OIG's determination to demand payment of Stipulated Penalties or to seek exclusion shall be subject to review by an HHS ALJ and, in the event of an appeal, the HHS Departmental Appeals Board ("DAB"), in a manner consistent with the provisions in 42 C.F.R. §§ 1005.2-1005.21. Notwithstanding the language in 42 C.F.R. § 1005.2(c), the request for a hearing involving Stipulated Penalties shall be made within 10 days of the receipt of the Demand Letter and the request for a hearing involving exclusion shall be made within 25 days of receipt of the Exclusion Letter.
- 2. Stipulated Penalties Review. Notwithstanding any provision of Title 42 of the United States Code or Chapter 42 of the Code of Federal Regulations, the only issues in a proceeding for Stipulated Penalties under this CIA shall be: (a) whether Rush was in full and timely compliance with the obligations of this CIA for which the OIG demands payment; and (b) the period of noncompliance. Rush shall have the burden of proving its full and timely compliance and the steps taken to cure the noncompliance, if any. The OIG shall not have the right to appeal to the DAB an adverse ALJ decision

related to stipulated penalties. If the ALJ agrees with OIG with regard to a finding of a breach of this CIA and orders Rush to pay Stipulated Penalties, such Stipulated Penalties shall become due and payable 20 days after the ALJ issues such a decision unless Rush requests review of the ALJ decision by the DAB. If the ALJ decision is properly appealed to the DAB and the DAB upholds the determination of OIG, the Stipulated Penalties shall become due and payable 20 days after the DAB issues its decision.

- 3. Exclusion Review. Notwithstanding any provision of Title 42 of the United States Code or Chapter 42 of the Code of Federal Regulations, the only issues in a proceeding for exclusion based on a material breach of this CIA shall be:
 - a. whether Rush was in material breach of this CIA;
 - b. whether such breach was continuing on the date of the Exclusion Letter; and
 - c. whether the alleged material breach could not have been cured within the 30-day period, but that:
 - (i) Rush had begun to take action to cure the material breach within that period;
 - (ii) Rush has pursued and is pursuing such action with due diligence; and
 - (iii) Rush provided to OIG within that period a reasonable timetable for curing the material breach and Rush has followed the timetable.

For purposes of the exclusion herein, exclusion shall take effect only after an ALJ decision favorable to OIG, or, if the ALJ rules for Rush, only after a DAB decision in favor of OIG. Rush's election of its contractual right to appeal to the DAB shall not abrogate the OIG's authority to exclude Rush upon the issuance of an ALJ's decision in favor of the OIG. If the ALJ sustains the determination of the OIG and determines that exclusion is authorized, such exclusion shall take effect 20 days after the ALJ issues such a decision, notwithstanding that Rush may request review of the ALJ decision by the DAB. If the DAB finds in favor of OIG after an ALJ decision adverse to OIG, the

exclusion shall take effect 20 days after the DAB decision. Rush agrees to waive its right to any notice of such an exclusion if a decision upholding the exclusion is rendered by the ALJ or DAB. If the DAB finds in favor of Rush, Rush will be reinstated effective on the date of the original exclusion.

XI. EFFECTIVE AND BINDING AGREEMENT

Consistent with the provisions in the Settlement Agreement pursuant to which this CIA is entered, and into which this CIA is incorporated, Rush and OIG agree as follows:

- A. This CIA shall be binding on the successors, assigns, and transferees of Rush;
- B. This CIA shall become final and binding on the date the final signature is obtained on the CIA;
- C. Any modifications to this CIA shall be made with the prior written consent of the parties to this CIA;
- D. OIG may agree to a suspension of Rush's obligations under the CIA in the event of Rush's cessation of participation in Federal health care programs. If Rush withdraws from participation in Federal health care programs and is relieved from its CIA obligations by the OIG, Rush agrees to notify OIG 30 days in advance of Rush's intent to reapply as a participating provider or supplier with the Federal health care programs. Upon receipt of such notification, OIG will evaluate whether the CIA should be reactivated or modified.
- E. The undersigned Rush signatories represent and warrant that they are authorized to execute this CIA. The undersigned OIG signatory represents that he is signing this CIA in his official capacity and that he is authorized to execute this CIA.

ON BEHALF OF RUSH MEDICAL FOUNDATION D/B/A RUSH FOUNDATION HOSPITAL, RUSH MEDICAL FOUNDATION D/B/A MAGNA HOME HEALTH AND RUSH MEDICAL FOUNDATION D/B/A PRIMARY HOME CARE

WALLACE STRICKLAND

President

12-24-2001

DATE

ON BEHALF OF THE OFFICE OF INSPECTOR GENERAL OF THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

LEWIS MORRIS

Assistant Inspector General for Legal Affairs

Office of Inspector General

U. S. Department of Health and Human Services

OVERPAYMENT REFUND

TO BE	COMPLETED BY MEDICARE CONTRACTOR
Date:	
Contractor Deposit Control #	Date of Deposit: Phone #
Contractor Contact Name:	Phone #
Contractor Address:	
Contractor Fax:	
TO BE C	OMPLETED BY PROVIDER/PHYSICIAN/SUPPLIER
Please complete and forward to	Medicare Contractor This form, or a similar document containing the following
information, should accompany	v every voluntary refund so that receipt of check is properly recorded and applied.
PROVIDER/PHYSICIAN/SU	PPLIERNAME
ADDDECC	
PROVIDER/PHYSICIAN/SII	PPLIER #CHECK NUMBER#
CONTACT PERSON:	PHONE #
AMOUNT OF CHECK \$	PHONE #CHECK DATE
L	REFUND INFORMATION
For each Claim, provide the	following:
Patient Name	HIC #
Medicare Claim Number	Claim Amount Refunded \$
Reason Code for Claim Adjust	HIC # Claim Amount Refunded \$ ment: (Select reason code from list below. Use one reaso
n per claim)	
(Please list <u>a</u>	<u>ll</u> claim numbers involved. Attach separate sheet, if necessary)
Note: If Specific Patient/HIC/Claim #/Claim Amount data not available for all claims due to Statistical	
	cate methodology and formula used to determine amount and reason for
overpayment:	
For Institutional Facilities O	<u>aly</u> :
Cost Report Year(s)	<u> </u>
	e involved, provide a breakdown by amount and corresponding cost report year.)
For OIG Reporting Requires	nents:
Do you have a Corporate Inter	grity Agreement with OIG? Yes No
Reason Codes:	
Billing/Clerical Error	MSP/Other Payer Involvement Miscellaneous 08 - MSP Group Health Plan Insurance 13 - Insufficient Documentation
01 - Corrected Date of Service	08 - MSP Group Health Plan Insurance 13 - Insufficient Documentation
02 - Duplicate 03 - Corrected CPT Code	09 - MSP No Fault Insurance 14 - Patient Enrolled in an HMO 10 - MSP Liability Insurance 15 - Services Not Rendered 11 - MSP, Workers Comp.(Including 16 - Medical Necessity
04 - Not Our Patient(s)	11 - MSP Workers Comp (Including 16 - Medical Necessity
04 - Not Our Patient(s) 05 - Modifier Added/Removed	Black Lung 17 - Other (Please Specify)
06 - Billed in Error	12 - Veterans Administration
07 - Corrected CPT Code	