#### Government to Citizen

#### 1. Recreation One-Stop

- Would build upon "Recreation.gov" and provide a one-stop, searchable database of recreation areas Nation wide, featuring online mapping and integrated transactions, including online campground reservations and the purchase of recreational passes, maps and other products. The project would include links to recreational opportunities provided by all levels of government.
- Proposed Agency Managing Partner: DOI

### 2. Eligibility Assistance Online

- Through a common Internet portal, citizens (with a focus on high-need demographic groups) would have an online tool for identifying government benefit programs from which they may be eligible to receive assistance.
- Proposed Agency Managing Partner: Labor

### 3. Online Access for Loans

- Would allow citizens and businesses to find the loan programs that meet their needs.
- Proposed Agency Managing Partner: Education

#### 4. USA Services

- Would use best practices in Customer Relationship Management to enable citizens to quickly obtain service online, while improving responsiveness and consistency across government agencies. This initiative would enable citizens to personalize the combination of services they obtain across multiple programs and agencies in a privacy-protected environment.
- Proposed Agency Managing Partner: GSA

#### 5. EZ Tax Filing

- Would make it easier for citizens to files taxes in a Web-enabled environment.
- Proposed Agency Managing Partner: Treasury/IRS

#### **Government to Business**

### 6. Online Rulemaking Management

- Would provide access to the rulemaking process for citizens anytime, anywhere. An existing "e-Docket" system will be expanded and enhanced to serve as a government-wide system for agency dockets. Other agency systems would use the system by creating "storefronts" consistent with statutory requirements for each agency under the Administrative Procedures Act. Comments would be organized using knowledge management tools to improve the quality of rules.
- Proposed Agency Managing Partner: DOT

### 7. Expanding Electronic Tax Products for Businesses

- This initiative's goals include decreasing the number of tax-related forms that an employer must file, providing timely and accurate tax information to employers, increasing the availability of electronic tax filing and modeling simplified federal and state tax employment laws.
- Proposed Agency Managing Partner: Treasury /IRS

#### 8. Federal Asset Sales

- Prospective customers would be able to find assets that they are interested in, regardless of the agency that holds those assets. Customers would be able to bid and/or make purchases electronically for financial, real and disposable assets.
- Proposed Agency Managing Partner: GSA

### 9. International Trade Process Streamlining

- Would create a single customer-focused site where new or existing exporters could be assisted electronically through the entire export process. The 20 current Web sites would be organized and accessed through a single entry point.
- Proposed Agency Managing Partner: DOC

### 10. One-Stop Business Compliance Information

- Would provide information on laws and regulations that can help users understand compliance information. It would also offer wizards and tutorials to help users determine if rules apply to them and how to proceed. To the maximum extent possible, permits would be completed, submitted and approved online.
- Proposed Agency Managing Partner: SBA

# 11. Consolidated Health Informatics

- Would provide the basis for a simplified and unified system for sharing and reusing medical record information among government agencies and their private healthcare providers and insurers. It would enable a single mechanism for making those records accessible.
- Proposed Agency Managing Partner: HHS

#### **Government to Government**

### 12. Geospatial Information One-Stop

- Would provide access to the Federal government's spatial data assets in a single location and help make state and local spatial data assets more accessible. Federal agencies would also make their planned and future spatial data activities available to state and local governments to promote collaboration and reduce duplicative efforts. Data standards developed through an intergovernmental process would result in data that can be used multiple times for multiple purposes, saving taxpayer money. It would also help empower the private sector by communicating the characteristics of a desired standardized data product.
- Proposed Agency Managing Partner: DOI

#### 13. E-Grants

- Would create an electronic grants portal for grant recipients and the grant-making agencies that would streamline, simplify and provide an electronic option for grants management across the government. This effort will include the work of the 26 Federal grant-making agencies to implement the Federal Financial Assistance Management Improvement Act of 1999 (P.L.106-107).
- Proposed Agency Managing Partner: HHS

### 14. <u>Disaster Assistance and Crisis Response</u>

- Involves a public, one-stop portal containing information from applicable public and private organizations involved in disaster preparedness, response, recovery and mitigation. This portal would also serve as a single point of application for all disaster assistance programs.
- Proposed Agency Managing Partner: FEMA

#### 15. Wireless Public Safety Interoperable Communications/Project (SAFECOM)

- For public safety officials to be effective in their daily responsibilities, as well as before, during and after an emergency event, public safety agencies throughout all levels of government, i.e., Federal, state and local, must be able to communicate with each other. This initiative would address the Nation's critical shortcomings in efforts by public safety agencies to achieve interoperability and eliminate redundant wireless communications infrastructures. At the same time, it would assist state and local interoperability and interoperability between Federal public safety networks.
- Proposed Agency Managing Partner: Treasury

#### 16. E-Vital

- Would expand the existing vital records online data exchange efforts between Federal agencies and state governments.
- Proposed Agency Managing Partner: SSA

# **Internal Efficiency and Effectiveness**

### 17. E-Training

- The vision is to provide a repository of government-owned courseware to be made available to all governments (Federal, state and local), to provide high interest and government-required training to government employees at economies of scale pricing. In addition, this would foster development of communities of practice. This initiative supports achievement of the President's Human Capital initiative.
- Proposed Agency Managing Partner: OPM

### 18. Recruitment One-Stop

- Would improve the Federal hiring process by improving the functionality of the Federal automated employment information system. It would provide job seekers with streamlined resume submission, online feedback about their status in the employment process and integration with automated assessment tools. The initiative would provide Federal employers with a searchable resume database.
- Proposed Agency Managing Partner: OPM

### **Enterprise Human Resources (HR) Integrations**

## 19. Integrated Human Resources and E-Clearance

- Would eliminate the need for paper employee records, enable strategic decisions regarding the use of human capital and financial resources to improve agency performance and address emerging needs. It would also allow for the electronic transfer of HR data throughout the Federal sector, better protect the rights and benefits of the Federal workforce and streamline and improve government-wide reporting and data analyses. It would reduce the time required to seek and access employee and contractor security clearance information.
- Proposed Agency Managing Partner: OPM

#### 20. E-Payroll/HR (Payroll Processing Consolidation)

- The vision is to simplify and unify elements of the Payroll/HR process in order to consolidate and integrate HR and payroll systems across government. This effort would provide several hundred million dollars of savings to organizations and significantly reduce future IT investments and could foster direct privatization. This initiative supports achievement of the five dimensions of the President's Management Agenda.
- Proposed Agency Managing Partner: OPM

#### 21. E-Travel

- Agencies would use a common travel management system throughout the Federal government. Existing travel management resources will be consolidated and processes will be simplified for cheaper, more efficient operation.
- Proposed Agency Managing Partner: GSA

## 22. Integrated Acquisition Environment

- Agencies would begin sharing common data elements to enable other agencies to make more informed procurement, logistical, payment and performance assessment decisions. It will also allow agencies to make maximum use of E-market approaches.
- Proposed Agency Managing Partner: GSA

#### 23. Electronic Records Management

- Would provide the tools that agencies will need to manage their records in electronic form, addressing specific areas of electronic records management where agencies are having major difficulties. This project would provide guidance on electronic records management applicable government-wide and will provide tools for agencies to transfer electronic records to NARA in a variety of data types and formats so that they may be preserved in for future use by the government and citizens.
- Proposed Agency Managing Partner: NARA

## **Initiatives That Address Barriers to E-Government Success**

## 24. E-Authentication

- Would build and enable the mutual trust needed to support widespread use of electronic interactions between the public and government and across governments. This would establish a method for satisfactorily establishing 'identity,' without which the promise of E-Government will never reach its full potential. The project will establish common interoperable authentication solutions for all of the E-Government initiatives.
- Proposed Agency Managing Partner: GSA (Infrastructure)