United States Department of State



In today's world, USG employees and family members must live with the possibility of an evacuation from their overseas post. In the event of either an ordered or authorized departure, the Department of State and your post will do the following:

- Inform you of the emergency evacuation plan for your post.
- Arrange to transport you to a safehaven.
- Pay you a Subsistence Expense Allowance (SEA) during your evacuation.
- Provide support through the Family Liaison Office (FLO) to answer questions and help solve problems.
- Return you to post or send you on to a new assignment.

Evacuations are stressful experiences: Where to go? What to take? What personal papers are necessary? Contingency planning will help to reduce stress and frustration.

## Before going overseas on assignment

- Make a list of the following for all family members. Leave a copy of this list with a trusted contact at home. Update it periodically and carry it with you when moving from one locale to another.
- Passport numbers and dates of issue
- Bank account numbers
- Credit card numbers
- Insurance policy numbers
- Car registration, serial, and license numbers
- U.S. driver's license numbers
- Social Security numbers, including children's
- Current prescriptions, including eyeglasses
- Contents and location of safe deposit box(es)
- Assets and debts
- Names and addresses of professional contacts
- Find a safe depository in the United States and put the following into it. Copy the items you will need at post.

Copy of will(s). Originals should be left with lawyer or executor, not in safe depository.

- Power of attorney (one of the originals)
- Birth and marriage certificates
- Naturalization papers
- Deeds
- Mortgages
- Stocks (or leave with broker in case you want to sell)
- Bonds (or leave with broker in case you want to sell)
- Insurance papers life, car, house, medical, and household effects (HHE)
- Current household effects inventory
- Execute a current power of attorney for each adult family member and have several originals made. Make several copies as well. These are needed to transact business on behalf of spouse or other adult.
- Learn the current laws of your legal residence and place of domicile with regard to taxes and property.
- Establish credit that will be adequate for emergencies. Obtain individual credit cards for employee and spouse.
- Establish a joint checking account, or two joint checking accounts, enabling each spouse to work from either in the event they are separated for a period of time.
- Get an automatic teller machine (ATM) card for your bank account that can be used all over the country and internationally. Make sure both spouses know the personal identification number (PIN).
- Put checkbooks, bankbooks, credit cards, some traveler's checks, and a small amount of cash in a safe (but easily accessible) place.
- Keep a list of regular billing dates for all recurring expenses -- insurance, mortgages, and taxes.
- Make and continually update an inventory of all your possessions, including jewelry and clothing.
- Decide what to take to post and what to put into storage. Consider putting items into storage that can't be replaced.
- Consider personal property insurance.
- Pack winter and summer clothing, regardless of post.

- Update scrapbook and photo albums. Consider leaving sentimental photos and negatives or duplicate photos in storage or with a relative. Put photos on CDs!
- Hand carry employment documents for adult family members including resumes, references, and your SF-50 personnel actions. Keep duplicates in the United States.
- Keep an up-to-date locator card in the Employee Service Center or with your agency. Be certain your emergency contact person is capable of dealing with an emergency.
- Make duplicates of all personal address lists.
- Discuss with your immediate and extended family what to do in case of an emergency (evacuation, hostage taking, illness, or death). Give them the emergency telephone numbers for your agency.
- Take the Security Overseas Seminar (SOS) prior to the first overseas assignment and an update every five years thereafter. The advanced SOS course fulfills the mandatory 5-year update. Highly recommended for spouses and other family members 18 or older. During the summer months, there are special sessions for teens and younger children.

## When you arrive at post

- Attend the post security briefing.
- Keep up with the current security situation at post. Hold periodic family security meetings.
- Be aware of the warden system at post. Know who your warden is and ensure that your family information is current and accurate.
- Make an inventory of what you have brought to post and keep it updated.
- Learn some of the local language to help you in an emergency. In the local language, post a list of instructions and essential telephone numbers for household employees.
- Get acquainted with your neighbors early in your tour. This might prove helpful in the case of an emergency.
- Learn the location of the closest hospital, police station, and friendly embassy.
- Keep immunizations up to date and recorded in your yellow shot card.

- If you have children in local schools, check the school's emergency evacuation plan. Become an involved parent.
- If you have children, choose a surrogate parent at post and supply that person with a current power of attorney for medical or other emergencies in the event you need them to care for your children unexpectedly.
- Maintain a separate emergency supply/first-aid kit to be used only for emergency situations.
- Decide which necessary items should be taken with you in the event of evacuation or authorized departure and which items should be sent by air freight later.

## When an evacuation is a possibility

- Discuss contingency plans with family members. The United States is the designated safehaven. Families may go anywhere in the United States; employees are normally required to safehaven in Washington, D.C.
- Make a list of items to pack in each suitcase (normally each evacuee is allowed one suitcase).
- Make a list of items for carry-on baggage.
- Update household effects inventory of items at post.
- Consolidate all personal records, financial documents, school records, etc.
- Prepare your house for departure -- secure valuables.
- Plan for pets. Normally, pets will not be evacuated with you. Make advance arrangements for their care, food, etc. Keep the pets' records updated.
- Decide how money will be handled. Who will pay bills? Will you continue to use the joint checking account?

## When there is an authorized or ordered departure

- Pack luggage with suitable clothing and essential items. Remember seasonal changes/weather conditions.
- Engage the children in packing their own backpacks or carry-on bags with toys, snacks, games, books, and other comforting items.
- Make sure carry-on baggage includes the following:

Medications (prescription and over the counter)
Medical/dental records, immunization cards
Extra glasses and prescriptions
School records, report cards, test scores, and current samples of work
Current power of attorney
Birth certificates, naturalization certificates, marriage certificates
Passports
Driver's license, auto insurance policies, auto registration, and title, if applicable
Personal checks, check registers, latest bank statement
ATM card
Credit cards
Bills/financial records
Safe deposit box keys
Address book
List of doctors, dentists, lawyers
Travelers checks; U.S. currency, if possible
Household effects inventory
Household goods insurance policy
Evacuation travel orders
Personal items and change of clothes
Snacks, juice, books

# • Choose practical traveling clothes suitable to the climate of destination.

### When you are at your safehaven

**Important Note:** Ordinarily, safehavens are in the United States. Permission must be obtained for a foreign safehaven. You will be moved to a safehaven only once; subsequent moves will be at your own expense.

- Be sure that the Family Liaison Office has your correct address, telephone number and email. Let them know if you move.
  Family Liaison Office, Department of State, Washington, DC 20520-7512.
  Tel: 202-647-1076, 1-800-440-0397; Fax: 202-647-1670; Email: <u>flo@state.gov</u>
- Assume that the evacuation/authorized departure will last longer than original estimates. Plan accordingly.

- Apply for Subsistence Expense Allowance benefits through your agency's finance office.
- Keep busy. Think about the possibility of temporary employment or volunteer work. Contact the FLO Employment Program for information.
- Keep in touch with fellow evacuees.

#### When you return to post or receive a new assignment

If you return to the evacuated post, it is often helpful to meet with fellow evacuees to evaluate your experiences. As an evacuee, you can provide valuable input to post orientation programs at future posts.

### Conclusion

No matter how calm things are at your post, you should not be lulled into thinking that "it can't happen here." In one year alone, 11 posts (from every region of the world) were under *ordered* or *authorized departure* at some point. More than 600 people were suddenly faced with making the kinds of decisions described in this booklet. Early personal preparation can alleviate some of the difficulties of an evacuation.

Published by the **Family Liaison Office** Room 1239, Harry S Truman Building Department of State Washington, DC 20520 Tel: 202-647-1076, 1-800-440-0397 Fax: 202-647-1670 Email: FLO@state.gov

DOS Intranet: <u>http://www.hrweb.hr.state.gov/flo/index.html</u> Internet : <u>http://www.state.gov/m/dghr/flo</u>

**Registration information for the Security Overseas Seminar (SOS)** Email: <u>FSISOS@state.gov</u>

Department of State Publication 10948 Revised 11/04