

ADDRESSES

Summary of Addresses for the Ginnie Mae Program

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
1. Obtain general information, Handbooks, brochures, or forms	Ginnie Mae Office of Mortgage-Backed Securities 451 7th Street, S.W. Washington, D.C. 20410-9000 www.ginniemae.gov
2. Applications, requests for administrative action, and certain requests for submission of information	Single Family Division (202) 708-1535 Multifamily Division (202) 708-2043
<ul style="list-style-type: none">• Inquiries concerning mortgage-backed securities• Submit application for approval as an issuer• Submit application for commitment authority or pool numbers• Request IPMS statements• Submit questions about mortgage eligibility or pool or loan package issuance• Submit requests to replace or purchase defective loans• Submit requests to terminate pool• Report change of issuer's business status, name or address• Submit requests for recertification extension• Submit request for approval of pledge of servicing• Request forbearance approval and submit notices of liquidation• Request copies of pool advance agreement	

ADDRESSES

Type of Action or Information Request

Address/Telephone

- Request Targeted Lending Initiative computer disc
- Submit certificates of insurance, notices of cancellation, notices of embezzlement
- Submit questions about net worth calculation
- Submit notices of adverse agency action
- Request approval of press release or advertising
- Submit notice of document inventory issues
- Submit remaining funds in P&I account on termination
- Submit request for disaster assistance

Vice President
Office of Mortgage-Backed Securities
Ginnie Mae
Attn: Disaster Assistance
Room 6214
451 7th Street, S.W.
Washington, D.C. 20410-9000
(202) 708-1535

- Submit questions about disaster assistance
- Submit requests for reinstatement as document custodian
- Submit request for transfer of mortgages registered with MERS

Issuer's Ginnie Mae Account Executive

Ginnie Mae
Office of Mortgage-Backed Securities
451 7th Street, S.W.
Room 6214
Washington, D.C. 20410-9000
(202) 708-1535

ADDRESSES

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
3. Submission of pool and loan package documents, agreements, and certifications	
<ul style="list-style-type: none">• Transmit or submit pool and loan package documents, including documents for immediate pool or loan package transfer• Update and annual changes to the Resolution of Board of Directors and Certification of Authorized Signatures, form HUD 11702• Request pre-programmed computer diskette for recertification extension request• Submit Master Agreements for servicing, P& I and escrow custodial accounts, and document custodian responsibilities• Request to convert a Ginnie Mae I pool to a Ginnie Mae II pool• Submit final certification and recertifications• Submit requests for transfer of P&I or escrow custodial accounts, document custodian responsibility, and servicing• Submit Letters of Credit for pools past due for final certification or recertification• Requests for transfer of issuer responsibility, including Pool Transfer System diskette	<p><u>Pool Processing Agent</u></p> <p>Ginnie Mae c/o JPMorgan Chase Bank Ginnie Mae Pool Processing Unit 4 New York Plaza, 17th Floor New York, New York 10004 (212) 623-8157</p> <p>Attn: Letters of Credit Processing Unit (212) 623-8155</p> <p><u>Pool Transfers</u></p> <p>Ginnie Mae c/o JPMorgan Chase Bank 4 New York Plaza, 17th Floor New York, New York 10004</p> <p>Attn: Pool Transfer (212) 623-8041</p>

ADDRESSES

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
<ul style="list-style-type: none">• Submit corrected pool and loan package documents	<p><u>New Pool Issuance Help Desk</u></p> <p>Ginnie Mae c/o JPMorgan Chase Bank Ginnie Mae Relationship Services 4 New York Plaza, 17th Floor New York, NY 10004 (212) 623-8157 (800) 234-GNMA Fax: (212) 623-1190</p>
4. Issuers' Financial Reports	
<ul style="list-style-type: none">• Submit annual financial reports	<p><u>Review Agent</u></p> <p>Ginnie Mae - Special Projects Group 1915B Chain Bridge Rd. #701 McLean, Virginia 22102-4401</p>
<ul style="list-style-type: none">• Submit quarterly financial reports	<p>Mortgage Bankers Financial Reporting Form (MBFRF) www.mbfrf.org</p>
<ul style="list-style-type: none">• Request information	<p>via e-mail: administrator@mbfrf.org</p>
5. Monthly Accounting and Quarterly Loan Level Reporting	
<ul style="list-style-type: none">• Submit monthly accounting reports (forms HUD 11710-A, 11710-D, and 11710-E and accompanying documentation)	<p><u>Reports Group</u></p> <p>Ginnie Mae - Pool Processing c/o ACS-Government Services, Inc. One Curie Court Rockville, MD 20850-4310 1 (888) GINNIE4</p>
<ul style="list-style-type: none">• Submit notice of intent to use magnetic tape or diskette	
<ul style="list-style-type: none">• Obtain Basic Accounting Manual	
<ul style="list-style-type: none">• Request information about the Ginnie Mae BBS software	<p>BBS Information 1 (888) GINNIE 4 Option 2</p>
<ul style="list-style-type: none">• Submit monthly accounting reports (forms HUD 11710-A and 11710-E) through the Ginnie Mae Web-based IIS or BBS.	<p>BBS (301) 548-2341</p>

ADDRESSES

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
<ul style="list-style-type: none">• Submit Quarterly Loan Level Reports Web-based EDI	Ginnie Mae - Loan Level Processing c/o ACS-Government Services, Inc. One Curie Court Rockville, MD 20850-4310
<ul style="list-style-type: none">• Quarterly Custodial Bank Account Certifications	Ginnie Mae - Custodial Bank Accounts c/o ACS-Government Services, Inc. One Curie Court Rockville, MD 20850-4310
6. Soldiers' and Sailors' Civil Relief Act	Ginnie Mae - SSCRA c/o ACS-Government Services, Inc. One Curie Court Rockville, MD 20850-4310
<ul style="list-style-type: none">• Submit SSCRA mortgage eligibility information• Submit Requests for Reimbursement• Inquiries concerning SSCRA requirements	1 (888) GINNIE 4 Option 4
7. Remaining Principal Balances (RPB) reports and corrections	The RPB Contractor
<ul style="list-style-type: none">• If submitted via electronic transmission:• If submitted by magnetic tape:• Obtain information on reporting media• Obtain RPB Report Identification Number• Address and phone number of RPB contractor• Reporting instructions• RPB reports or corrections of 200 or less pools	Global Payment Systems (800) 944-2020 or (404) 728-2376 Global Payment Systems Attn: Production Control 4 Corporate Square Atlanta, Georgia 30329-2010 <u>Central Paying and Transfer Agent</u> Ginnie Mae c/o JPMorgan Chase Bank 4 New York Plaza, 17th Floor New York, New York 10004 (212) 623-8090 GinnieNET

ADDRESSES

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
8. GinnieNET	
<ul style="list-style-type: none">• GinnieNET software, hardware, and information• Report monthly aggregate guaranty fee notification• Submission of EDI Agreements and Enrollment Administrator and GinnieNET Authorized Signatories forms	Ginnie Mae c/o GinnieNET Customer Service 4 New York Plaza, 17th Floor New York, New York 10004 (800) 234-GNMA-Option 1
9. ACH Debits	
<ul style="list-style-type: none">• Submit debit authorization• Arrange test debit• Advise of changes	<u>Central Paying and Transfer Agent</u> Ginnie Mae c/o GinnieNET Customer Service 4 New York Plaza, 17th Floor New York, New York 10004 (212) 623-8041
10. Issuance of Securities	
<ul style="list-style-type: none">• Electronic payments to security holders• Electronic reporting of form HUD 11714 information	JPMorgan Chase Bank 4 New York Plaza, 17th Floor New York, New York 10004
11. Matters involving securities	<u>Central Paying and Transfer Agent</u>
<ul style="list-style-type: none">• Issuance and transfer of certificated securities• Lost, damaged, or stolen securities• Surrender of securities for cancellation• Cancellation on pool termination• Lost Instrument Bond approval	Ginnie Mae-Customer Service c/o JPMorgan Chase Bank 4 New York Plaza, 17th Floor New York, New York 10004 (800) 234-GNMA-Option 4 Ginnie Mae — Relationship Services c/o JPMorgan Chase Bank

ADDRESSES

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
<ul style="list-style-type: none">• Transfer advice questions• Undelivered security holder payments, returned payments, and checks not presented	Attention: Customer Service 4 New York Plaza, 17th Floor New York, New York 10041 (800) 234-GNMA-Option 4 (212) 623-8067
12. Request for employer identification numbers for pools or loan packages	Internal Revenue Service Center Entity Control Office (see Appendix III-8 for address of appropriate center)
13. On-site compliance reviews	<u>Compliance Review Agent</u>
<ul style="list-style-type: none">• Scheduling information	Ginnie Mae c/o Deloitte & Touche LLP 7666 East 61 st Street Tulsa, Oklahoma 74133-1146 (918) 461-4772 (918) 461-4712
<ul style="list-style-type: none">• Follow-up information	Ginnie Mae c/o Deloitte & Touche LLP 555 12 th Street, NW Washington, DC 20004-1200 (202) 220-2133 (202) 220-2134