#### Hotel Rooms:

A limited number of hotel rooms have been reserved at the DoubleTree Guest Suites in Downtown Charleston. Please make reservations directly with the hotel by calling 843-577-2644 or 800-222-TREE. The EBAA room rate is \$129 single/ double. Please make your reservations as soon as possible. The DoubleTree is located 12 miles from the Charleston International Airport.. Shuttles, taxis, and rental cars are readily available for your transport to and from the airport.

#### Travel:

Airline reservations shold be made for arrival on the morning of Tuesday, February 15th, with a departure after 5pm on Thursday, February 17th.

Dress Attire: Business Casual

The Eye Bank Association of America, in conjunction with LifePoint presents

# THE ABCs OF QUALITY ASSURANCE (QA)



EYE BANK ASSOCIATION of AMERICA

1015 18th Street, NW, Suite 1010 Washington, DC 20036 Tel: 202-775-4999 Fax: 202-429-6036 info@ restoresight.org www.restoresight.org February 15-17, 2005 DoubleTree Guest Suites Charleston, SC The Current Good Tissue Practices (cGTP) regulations go into effect May 25, 2005. To prepare your eye bank for the implementation of this regulation, the EBAA is sponsoring a QA Workshop, hosted by LifePoint, Inc., of Charleston, SC.

This two-and-a half day program will provide registrants with a review of the eight required elements of a quality program per CFR §1271.160. It will demonstrate how each element interacts with the entire regulation, creating a culture of quality starting with the referral call to the final distribution of the eye tissue.

Registrants will receive an in-depth look at three of the eight quality elements (training and training documentation, document control, process change/process validation). The aim of the workshop is to provide participants with the skills and tools needed to implement these three elements into their own eye bank.

Don't miss this exciting opportunity to come together to enhance your mind, share ideas, and prepare for the up and coming cGTP. Whatever your role, you and your organization will definitely benefit from this workshop and comprehensive take-home materials.

# TRAINING AND TRAINING DOCUMENTATION

When the cGTP Rule becomes effective, Eye Banks will be required to establish and maintain training documentation of staff members involved in the processing of eye tissue.

Document Control is an essential part of any quality assurance system. The Document Control System supports the company's quality system by ensuring that procedures are approved, current, and readily available to the staff.

# DOCUMENT CONTROL

# PROCESS CHANGE/ PROCESS VALIDATION

When the cGTP becomes effective, eye banks will be required to establish and maintain procedures for making changes to their processing steps. Eye banks will also be required to verify or validate their processing steps.

# **SCHEDULE:**

# Tuesday, February 15

12:00 - 12:30pm Working LUNCH
12:30 - 2:30pm The Eight Requirements of a Quality System--Mary Malarkey, FDA
2:30 - 3:30pm Writing SOPs
3:30 - 4:30pm Document Control/Change Control

#### Wedn<mark>esda</mark>y, February 16

		5
8:00am	1	Breakfast
		Training and Training Documentation OverviewJudyBrazell
		Orientation/New Employee Training
		Training on Procedure Changes
		Annual Competency Requirements
		Train the Trainer/Subject Matter Experts
		Training Record ManagementDos and Don'ts
12:00pm		Working LUNCH
1		Process ValidationAn OverviewMary Malarkey, FDA
		Culturing Flow Hoods Using a Risk-Based Analysis Approach
		Equiment QualificationSereta Muse
		Computer SoftwareValidated or Verified
		r

# Thursday, February 17

8:00am	Breakfast
	Quality AuditsAn OverviewSereta Muse
	Quality Audits in Eye Banking
12:00pm	LUNCH
1:00pm	Applying What We Have Learned
4:00pm	Wrap-up

# **SPEAKERS**

Mary Malarkey is Director, Division of Case Management (DCM), Office of Compliance and Biologics Quality, at FDA's Center for Biologics, Evaluation and Research (CBER). DCM is responsible for enforcement actions for biologics, advertising and promotional labeling and all CBER recalls. Ms. Malarkey received her BS in Microbiology from the University of Maryland, College Park, in1981. She worked in Research and Development in industry prior to joining the FDA, and has been with CBER since 1989.

**Sereta Muse** of Quality Management Associaties (SC), Inc. is a Medical Technologist with a Master's degree in Public Administration. She has over 11 years of experience in Blood Center Operations. This experience includes Quality Assurance/Audits, Regulatory Compliance, Testing, Validation, and Donor Management. In addition, Ms. Muse is certified by the American Society of Quality as a Quality Auditor.

**Judy Brazell** of Quality Management Associates (SC), Inc. is a Medical Technologist with a specialization in Blood Banking. She has 12 years experience in both hospital transfusion services and Blood Center Operations. She has significant experience in Quality Assurance.

EYE BANK ASSOCIATION of AMERICA				
<b>EBAA QA WORKSHOP REGISTRATION FORM</b>				
PLEASE PRINT OR TYPE.				
NAME				
NAME OF ORGANIZATION				
ADDRESS CITY, STATE, and ZIP     FAX NUMBER				
EMAIL Please Circle Registration Type				
Early Bird After December 31st				
EBAA Member \$400.00 \$425.00				
Non Member \$700.00 \$725.00				
TOTAL AMOUNT ENCLOSED \$				
Check enclosed in U.S. CURRENCY (Please make checks payable to the EBAA)				
CHARGE MY: Visa* AmEx Disc MC (*if VISA, last 3 digits on back of card)				
ACCOUNT #				
EXPIRATION DATE				
CARDHOLDER'S NAME (please print)				
CARDHOLDER'S BILLING ADDRESS (ZIP CODE REQUIRED)				
SIGNATURE				
TO MAKE HOTEL RESERVATIONS, PLEASE CALL THE DOUBLETREE HOTEL AT				
843-577-2644 OR 800-222-TREE.				

THE EBAA HAS BLOCKED ROOMS AT A RATE OF \$129 SINGLE/DOUBLE.