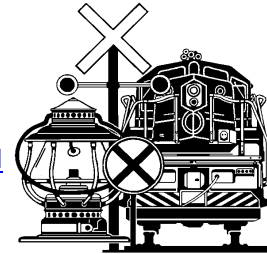


# U. S. Railroad Retirement Board

COVINA, CALIFORNIA DISTRICT OFFICE  
858 Oak Park Rd, Suite 102  
Covina, CA 91724-3674



PHONE NUMBER: (626) 339-9993  
FAX NUMBER: (626) 339-8223  
SECURE MESSAGING: <https://secure.rrb.gov/386.html>  
OFFICE HOURS: 9:00 AM THRU 3:30 PM  
Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

### LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of customers who are not able to use the services at the district office location shown above, in-person service is provided on an as needed basis at the following outreach locations. Please contact the office shown above to schedule an appointment.

San Diego, Oceanside, El Centro, Indio, Oxnard, Santa Barbara, Santa Maria, San Luis Obispo, Bakersfield, Barstow, Needles, Riverside and San Bernardino.

Service is provided at other locations as necessary. The representative will arrive at the outreach site at the time scheduled and leave when business is finished.

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

We have a local telephone number for customers in the San Bernardino area that can be dialed to be conveniently connected to the Covina office. That number is (909) 383-1719.

The Railroad Retirement Board maintains a toll-free Help-Line at 1-800-808-0772. You can secure automated information about unemployment and sickness benefits, request a letter reflecting current monthly annuity rate, request a replacement Medicare card or secure the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

### The Covina District Office services the following counties in California:

Los Angeles, Orange, Ventura, Santa Barbara, San Diego, San Luis Obispo, Kern, Imperial, Riverside and San Bernardino counties

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING, WRITING OR SENDING AN E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**