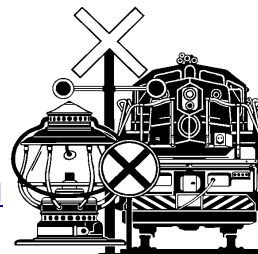


U. S. Railroad Retirement Board

Jacksonville, FL District Office
U. S. Railroad Retirement Board
550 Water St., Suite 330
Jacksonville, FL 32202-5104



PHONE NUMBER: (904) 232-2546
FAX NUMBER: (904) 232-2874
SECURE MESSAGING: <https://secure.rrb.gov/121.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004 LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Regular monthly service will be provided in Savannah, GA at the following location.

Savannah, GA
CSX Railroad
Trainmaster's Office
1401 Staley Ave.

Contact the Railroad Retirement Board in Jacksonville for the exact date. Persons in the Savannah area may reach the Jacksonville office free of charge by dialing (912) 652-4267.

REGULAR AS NEEDED SERVICE IS ALSO PROVIDED AT THESE LOCATIONS:

Dothan, AL
CSX Railroad
1005 N. Leona

Gainesville, FL
Chamber of Commerce
300 East University

Panama City, FL
Bay Line RR
Locomotive Shop Conference
Room #1 Edwards Drive

Brunswick, GA
CSX Agent's Office
1810 Coast Street

Ocala, FL
Model RR's Museum
821 NE Sanchez

Port St. Joe, FL
Appalachicola Northern RR
300 First Street

Thomasville, GA
404 N. Broad St

Ormond Beach, FL
Senior Citizen's Center
351 Andrews Street

Tallahassee, FL
Senior Citizen's Center
1400 N. Monroe Street

Valdosta, GA
Post Office, Room M-104
401 N Patterson

Palm Coast, FL
Palm Coast Community Center
305 Palm Coast Pkwy

Waycross, GA
CSX Transportation
A Tower, Rice Yard

COUNTIES SERVICED BY THIS OFFICE:

The Jacksonville, FL District Office services the following counties:

In Georgia:

Brantley	Clinch	Lanier	Seminole
Brooks	Decatur	Liberty	Thomas
Bryan	Effingham	Long	Ware
Camden	Echols	Lowndes	Wayne
Charlton	Glynn	McIntosh	
Chatham	Grady	Pierce	

In Florida:

Alachua	Dixie	Hamilton	Liberty	Union
Baker	Duval	Holmes	Madison	Volusia
Bay	Flagler	Jackson	Marion	Wakulla
Bradford	Franklin	Jefferson	Nassau	Washington
Calhoun	Gadsden	Lafayette	St. Johns	
Clay	Gilchrist	Leon	Suwannee	
Columbia	Gulf	Levy	Taylor	

In Alabama:

Dale	Henry	Houston	Geneva
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In South Carolina:

Beaufort	Jasper
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These counties in Florida are not serviced by the Jacksonville District Office:

Serviced By:

New Orleans, LA District Office

501 Magazine St., Room 1045
New Orleans, LA 70130-3394
Telephone: (504) 589-2597

Escambia
Okaloosa
Santa Rosa
Walton

Serviced By:

Tampa, FL District Office

Timberlake Federal Building, Suite 300
500 E. Zack Street
Tampa, FL 33602-3953
Telephone: (813)228-2695

Brevard	Glades	Lake	Palm Beach
Broward	Hardee	Lee	Pinnellas
Charlotte	Hendry	Manatee	Polk
Citrus	Hernando	Martin	Sarasota
Collier	Highlands	Monroe	Seminole
Dade	Hillsborough	Okeechobee	St.Lucie
Desota	Indian River	Osceola	Sumter

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1-800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.