

SOLDIER SERVICE CENTER

The Soldier Service Center, Bldg 253, located at 55 Pony Soldier Avenue opened for business on May 15. Listed below are offices which are located within this facility, along with telephone numbers and customer service hours.

Military Personnel Services Division/Adjutant General

Telephone Numbers:

Jake Umholtz, Mil Pers Off/AG - 370-7525
Judy Waynick, Ch Pns & Ops/Dep - 370-7510
Charles Gillison, AG IMO - 370-7535
Travis Mobley, Intern

No set customer service hours - open to customers all day.

Casualty Area Command

Telephone Numbers:

Casualty Operations - 370-7520/7551
Funeral Honors - 370-7552
Line of Duty Investigations - 370-7513
Casualty Assistance - 370-7555
Mortuary Affairs - 370-7518

No set customer service hours - open to customers all day.

Reassignment Processing (LEVY)

Telephone Numbers:

Marcia McMullen, Chief - 370-7514
Paul Carey, Team Chief - 370-7516
Donna Lee, Briefing Team - 370-7562
Beverly Carradine-Gilmore, Officer Asgmts,
Special Mgmt - 370-7564

Recruiters & Drill Sergeants

Debbie Potts - Customer Svc (A-G) 370-7624
Patricia Battle - Customer Svc (H-O) 370-7548
Mary Thomas - Customer Svc (P-Z) 370-7545

Customer Service Hours:

S1s - Anytime
Monday - Thursday are from 1300-1600
Friday - 1300-1500

AG - Administrative Support Branch

Telephone Numbers:

Sue Pisenno, Chief - 370-7522
Carol Taylor, Lead Orders Clerk - 370-7565
SPC Carter, Distribution - 370-7502
Jackie Whitfield, MMRB/Sponsorship - 370-7543
Glenda Skrine, Congressionals - 370-7542
Gene Royster, Dial-the-Boss - 370-7541
Mark Swindal, AG Supply - 370-7526
Andrea Everett - HQ Cmd S1 - 767-1198

No set customer service hours - open to customers all day

Retirement Services Office

Telephone Numbers:

Karen Smith, Ret Svcs Officer - 767-5013
B.J. Culbreth, Officer Ret - 767-3326
Melvin Cannon, Enlisted Ret - 767-3096
Margaret Tatum, SBP Appts - 767-0418

Customer Service Hours - 0900-1530 hrs Monday thru Friday

Scheduled appointments; Retired Personnel Customer Service and Hunter Enlisted Applications - 0900 -1530 hrs
Fort Stewart Enlisted Applications - Walk in Basis - 1300-1500 hrs

Separation/Transition Point

Telephone Numbers: 767-1858 and 767-1817

Customer Service Hours for Terminal Leaves: 1330-1430 hours, Monday thru Friday.

Army Substance Abuse Program (ASAP)

Telephone Numbers:

ADCO - 370-7528
Admin - 370-7530
Admin Asst - 370-7534
Prevention Coordinator - 370-7536

Customer service hours: 0730-1615 Monday thru Friday, to include training holidays.

Biochemical Testing Lab is open from 0730-1100 and 1300-1500, Monday thru Friday, to include training holidays.

Lab Telephone Numbers:

IBTC - 370-7532
Asst IBTC - 370-7533

Reserve Component (RC) Transition Office

Telephone Number: (912) 767-5599

Customer Service Hours: 0800 to 1600 Monday thru Friday

Personal Property Section (Household Goods)

Telephone Numbers:

Outbound Section (Departures) - 767-8154/7971
Inbound Section (Arrivals) - 767-8130/4208/2889
Quality Control Section - 767-6120/5920
Non-Temporary Storage Section - 767-4226/4227
Passenger Travel - 767-4687
Passports (FS) - 767-2163
Portcalls (FS) - 767-4478

Customer Service Hours: 0900 - 1100 hrs and 1200 - 1500 hrs Monday thru Friday

Civilian Personnel Advisory Center (CPAC)

Telephone Numbers: 767-8358 (Central Number)

Job Information Number - 767-5051

Job Information Customer Service Hours - 0800-1600 Monday thru Thursday

Identification (ID) Card Section

Telephone Numbers: 767-4909/2277

Customer Service Hours are 0900-1600 hrs Monday thru Wednesday and Friday and 0900-1530 on Thursday

Records Section

Telephone Numbers: 767-7868/8778

Customer Service Hours are 0900-1630 hrs Monday thru Wednesday and Friday and 0900-1530 on Thursday. These hours are impacted by the number of Soldiers that are inprocessing at Fort Stewart.

Finance Section

Telephone Numbers:

Travel Inquiries - 767-3193
Milpay Inquiries (In/Outprocessing) - 767-5722
Separation Inquiries - 767-5724
OIC, SSC - 767-6335
NCOIC, SSC - 767-4543
NCOIC, In/Outprocessing - 767-0826
NCOIC, MilPay - 767-05310
NCOIC, Separations - 767-3014
NCOIC, Travel - 767-5389
NCOIC, Collections - 767-8076

Customer Service Hours - 0900-1600, Monday thru Wednesday and Friday 0900-1500, Thursday

Inprocessing

Telephone Numbers:

Admin -
SGM David - 767-1031
Mrs Hagan - 767-3007
SPC Delaine - 767-3007

Customer Service Hours are 0730 - 1700, Monday thru Friday

Outprocessing

Telephone Numbers:

Mr Lockett - 767-2156
Mrs Holloway - 767-2025
Mr Scott - 767-1852

Customer Service Hours are 0900 - 1615, Monday thru Friday

Veterans Administration (VA)

Telephone Number: 368-6950

Customer Service Hours are 0800-1200 and 1300-1600, Monday thru Thursday, 0800-1200 Friday

Army Community Service (ACS)

Telephone Numbers: 912-767-5058/5059

Hours of Operation are Monday - Thursday 0730-1700, Friday 0730-1600

Army Emergency Relief (AER)

Telephone Number (For Red Cross Emergency only after duty hours/Federal Holidays) is 1-877-272-7337

Hours of operation are Monday thru Wednesday 0900 - 1600, Thursday 1200 - 1500, Friday 0900 - 1530