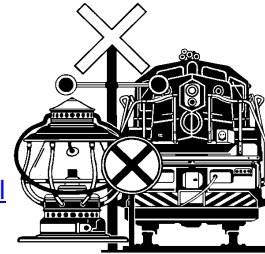


U. S. Railroad Retirement Board



Roanoke, VA District Office
First Campbell Square Suite 260
210 First St., SW P O Box 270
Roanoke, VA 24002-0270

PHONE NUMBER: 540-857-2335
FAX NUMBER: 540-857-2769
SECURE MESSAGING: <https://secure.rrb.gov/145.html>
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2004

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Bristol, VA

Virginia Employment Commission
192 Bristol East Road

Johnson City, TN

Social Security Administration
818 Sunset Drive, Suite 203

Covington, VA

Social Security Administration
1248 S. Craig Street

Lynchburg, VA

US Courthouse/Federal Building
1100 Main Street

The Roanoke, Virginia District Office provides service to the following counties in Virginia:

Alleghany	Dickenson	Pulaski
Amherst	Floyd	Roanoke
Appomattox	Franklin	Rockbridge
Bath	Giles	Russell
Bedford	Grayson	Scott
Bland	Henry	Smyth
Botetourt	Lee	Washington
Campbell	Montgomery	Wise
Carroll	Nelson	Wythe
Craig	Patrick	

These counties in Tennessee are serviced by the Roanoke District Office:

Carter	Hawkins	Unicoi
Greene	Johnson	Washington
Hancock	Sullivan	

These counties in Virginia are not serviced by the Roanoke District Office

Serviced By

Counties

Huntington, WV District Office
New Federal Building, Room 112
640 4th Avenue
Huntington, WV 25721-2153
Telephone: (304) 529-5561

Buchanan
Tazewell

Richmond VA Branch Office
400 N. 8th St .Suite 470
Richmond, VA 23240
Telephone: (804) 771-2997

Counties not listed

Baltimore, MD District Office
Geo H Fallon Bldg
31 Hopkins Plaza Suite 820
Baltimore, MD 21201-2825
Telephone: (410) 962-2550

Accomack
Arlington
Clarke
Fairfax
Frederick
Loudon
Northampton
Prince William
Warren

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.

YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1-800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A MEDICARE CARD, AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT WWW.RRB.GOV.