

OD Network Customer Orientation

The Office of Information Technology (OIT), Executive Office, Office of the Director, NIH would like to welcome you as a new customer of the OD Network. The links, below, will guide you through some valuable information that we hope will assist you in your orientation of the network and the IT support and services that are available to you!

[OIT Organization Chart](#)

[OIT Service Agreement](#)

[OD Network Password Policy](#)

[OD IT Committees](#)

[OIT Newsletter](#)

[Training Resources that are available to OD Staff:](#)

[Tips n Tricks](#)

[Outlook Quick Reference Cards](#)

[Archiving](#)

[Basic Tips](#)

[Calendar](#)

[Contact Manager](#)

[Notes/Tasks Delegation](#)

[Rules in Outlook](#)

[CIT Training Site](#)

[Parachute Homepage](#)

[NIH Home Page](#)

[Department of Health & Human Services](#)

[NIH Helpdesk Service Request](#)

Need additional assistance? Send an Email to the OIT Customer Relationship Management (CRM) team at OITCustomerFeedback@od.nih.gov.