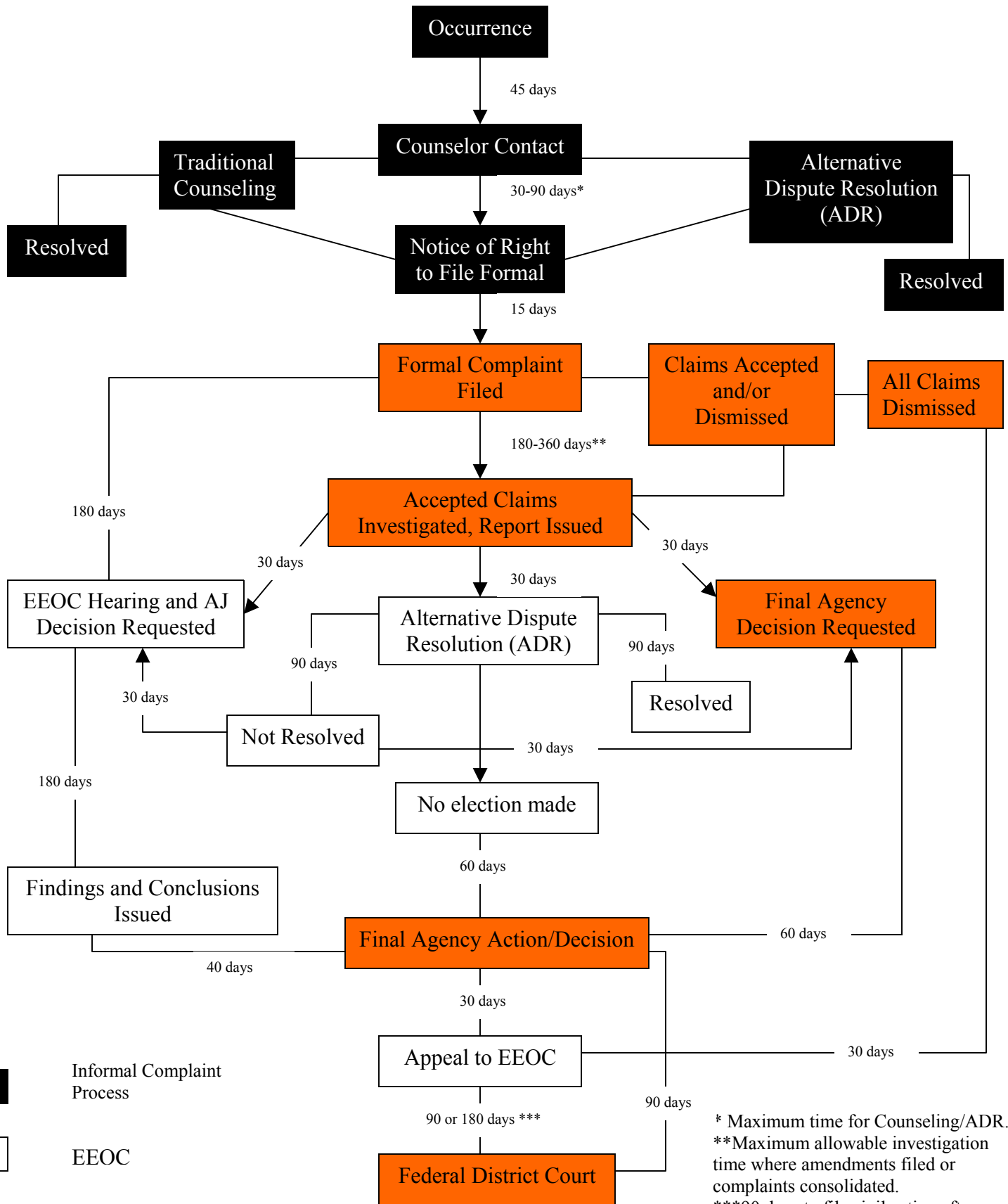


# OVERVIEW OF EEO COMPLAINT PROCESS



- Informal Complaint Process
- EEOC
- DHHS/OPDIV

\* Maximum time for Counseling/ADR.  
 \*\*Maximum allowable investigation time where amendments filed or complaints consolidated.  
 \*\*\*90 days to file civil action after receipt; 180 days to file civil action if no decision received.