

**Department of Treasury Internal Complaint Activity
Equal Employment Opportunity Data Posted
Pursuant to the No FEAR Act**

Data as of October 1, 2003 - End of Fourth Quarter Fiscal Year 2004

Note: 2002 figures reflect Homeland Security divestiture period.

N/A represents data not captured at time posting or not collected in manner required, development is in progress.

COMPLAINT ACTIVITY	FY 2004 END OF 4th QTR	COMPARATIVE DATA				
		PREVIOUS FISCAL YEAR				
		2003	2002	2001	2000	1999
Number of Complaints Filed in FY 1614.704(a)	821	883	1264	1201	1313	1478
Number of Complainants 1614.704(b)	N/A	871	1168	1176	1203	N/A
Repeat Filers 1614.704(c)	N/A	N/A	N/A	N/A	N/A	N/A

29 CFR §1614.704(d)		29 CFR §1614.705 COMPARATIVE DATA				
COMPLAINTS BY BASIS	FY2004 END OF 4th QTR	PREVIOUS FISCAL YEAR				
		2003	2002	2001	2000	1999
Race	422	574	513	503	594	976
Color	0	0	0	0	0	0
Religion	49	81	62	43	74	120
National Origin	110	126	193	194	214	356
Sex (including complaints filed under Equal Pay Act)	387	469	487	521	548	969
Disability	364	376	354	314	331	622
Age	292	374	424	422	447	696
Reprisal	450	595	519	555	646	1225
Non-EEO	0	0	0	0	0	0

Note: Data not collected by Color - Color included in basis "Race"

29 CFR §1614.704(e)		29 CFR §1614.705 COMPARATIVE DATA				
COMPLAINTS BY ISSUE	FY2004 END OF 4th QTR	PREVIOUS FISCAL YEAR				
		2003	2002	2001	2000	1999
Appointment/Hire	14	10	17	28	16	33
Assignment of Duties	137	191	164	109	118	353
Awards	20	44	38	25	35	132
Conversion to Full-time	1	0	1	1	3	0

Disciplinary Action						
Demotion	9	6	18	14	11	25
Reprimand	70	130	53	60	38	119
Suspension	37	40	26	21	32	81
Removal	0	0	74	0	0	0
Other	0	0	0	0	0	0
Duty Hours	12	28	15	11	90	60
Evaluation/Appraisal	295	36	169	154	179	542
Examination/Test	0	367	2	0	0	3
Harrasment						
Non-Sexual	478	606	347	330	351	875
Sexual	20	17	40	68	53	38
Medical Examination	0	0	0	0	0	N/A
Pay (Including Overtime)	18	36	23	21	10	34
Promotion/Non-Selection	340	395	385	453	46	1156
Reassignment						
Denied	27	62	30	32	40	77
Directed	61	54	56	40	46	138
Reasonable		0	7	0	0	0
Reinstatement	11	15	17	5	4	12
Retirement	9	4	16	12	10	28
Termination	112	138	0	66	68	208
Terms/Conditions of Employment	148	176	220	214	233	542
Time and Attendance	193	202	123	96	87	319
Training	60	74	52	74	78	175
Other	0	0	0	0	0	0

29 CFR §1614.704(f)			
Processing Time "...post the average length of time it takes to complete each step of the process for every complaint that is pending during any time of the then fiscal year..."		2004 END OF 4th QTR	
		NUMBER	AVERAGE DAYS
All complaints pending in Investigative Stage	1614.704(f)	312	210.32
All complaints pending in Final Agency	(1)	91	476.86
All complaints pending in which Hearing was not requested	1614.704(f)	91	476.86
Time in Investigation Stage	(2)	N/A	N/A
Time to issue Final Agency Action		N/A	N/A
All complaints pending in which a Hearing was requested	1614.704(f)	408	860.61
Time in Investigation Stage	(3)	N/A	N/A
Time to issue Final Agency Action		N/A	N/A

29 CFR §1614.704(g)	29 CFR §1614.705 COMPARATIVE DATA
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Denied	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Directed	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Reasonable	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Reinstatement	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Retirement	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Termination	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Terms/Conditions of Employment	1	10	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Time and Attendance	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Training	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Other	1	10	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

29 CFR §1614.704(k)		29 CFR §1614.705 COMPARATIVE				
COMPLAINTS PENDING FROM PREVIOUS FISCAL YEARS BY STATUS	2004 END OF 4th QTR	PREVIOUS FISCAL YEAR				
		2003	2002	2001	2000	1999
Total complaints from previous fiscal years 704(k)(1)	1033	1795	1830	1883	1806	1616
Total Complainants 704(k)(2)	N/A	N/A	N/A	N/A	N/A	N/A
Number complaints pending [as of 9/30]: 704(k)(3)						
Investigation	312	268	542	512	543	480
ROI issued, pending Complainant's action	40	N/A	N/A	N/A	N/A	N/A
Hearing	408	542	993	995	925	834
Written Notification	N/A	N/A	N/A	N/A	N/A	N/A
Final Agency Action	91	75	185	233	250	226
Appeals	N/A	N/A	N/A	N/A	N/A	N/A

29 CFR §1614.704(l)		29 CFR §1614.705 COMPARATIVE				
COMPLAINT INVESTIGATIONS	2004 END OF 4th QTR	PREVIOUS FISCAL YEAR				
		2003	2002	2001	2000	1999
Number Pending Completion of Investigation	312	268	542	512	543	480
Pending Investigations Beyond Authorized Time Frames	75	N/A	N/A	N/A	102	73

This page was last modified on October 18, 2004.