

2002 Active Duty Status of Forces Survey

Overview Briefing

January 31, 2003

Defense Manpower Data Center

Briefing Overview

- Introduction
- Satisfaction
- PCS moves
- Tempo
- Personal readiness
- Unit readiness
- Retention
- Major findings



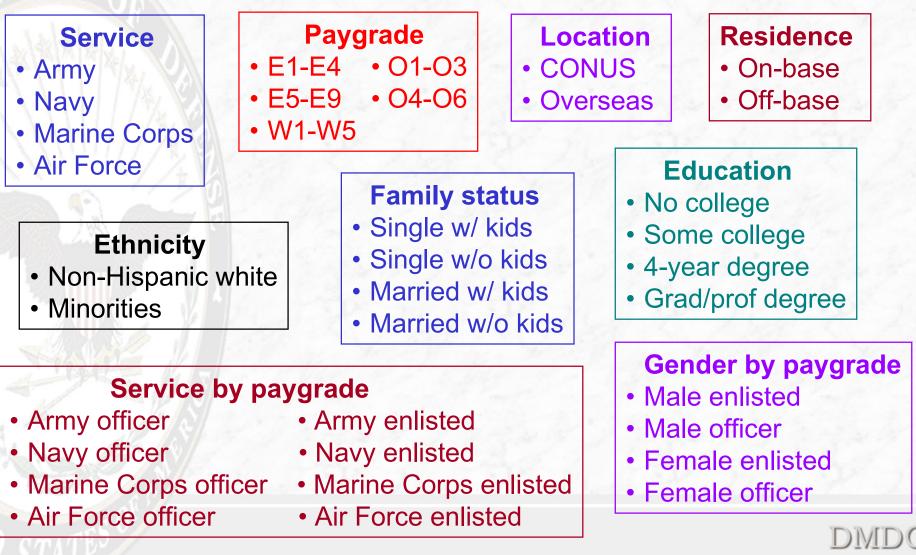
- Web-based, active-duty survey fielded July 8 August 13, 2002
- 38K Service members surveyed, weighted response rate of 32%
 - High quality data achieved (margins of error generally within +/-5 percentage points)

> Briefing includes the following:

- Graphic displays of key results
- Statistical tests based on reporting categories of Service members
 - » To determine whether opinions are universally held or influenced by reporting categories, e.g., Service, paygrade, gender
- Summaries of key findings



Reporting Categories

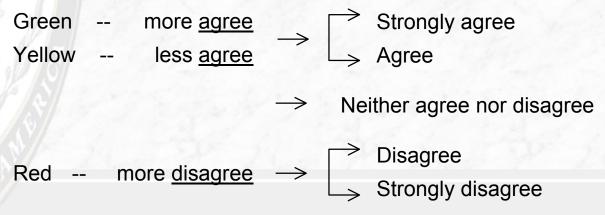


Reading Reporting Categories Slides for SATISFACTION and AGREEMENT Findings

How satisfied are you with each of the following?

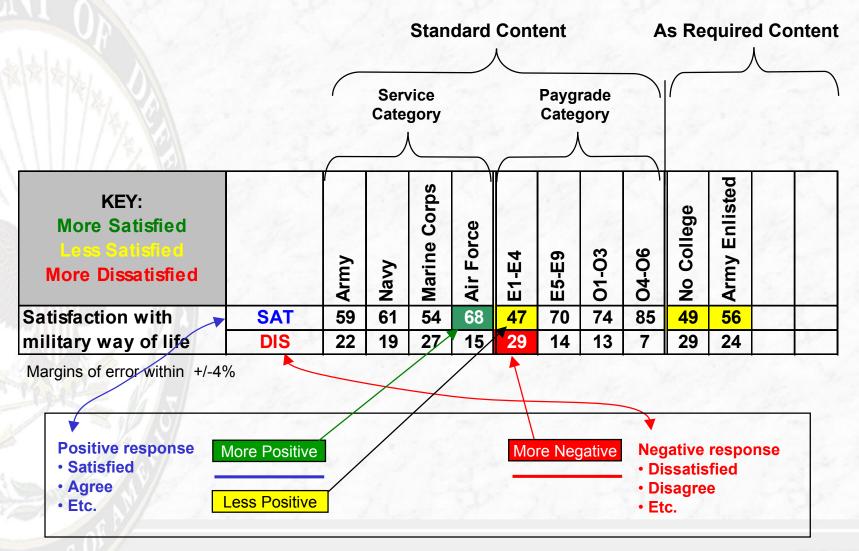


Indicate the extent to which you agree or disagree with the following statements.





Reading Reporting Categories Slides





Briefing Overview

- Introduction
- ✓ Satisfaction
- PCS moves
- Tempo
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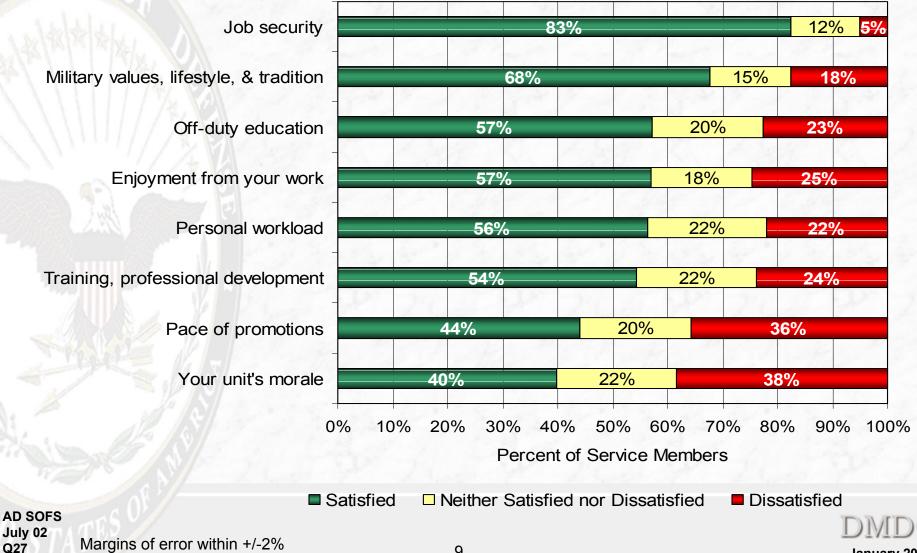
Satisfaction

- Aspects of military service
- Pay & benefits
- Quality of life & family programs
- Assignments & travel
- Overall military way of life



Aspects of Military Service

How satisfied are you with each of the following?



January 2003

Aspects of Military Service

Reporting Categories

Percent of Service Members

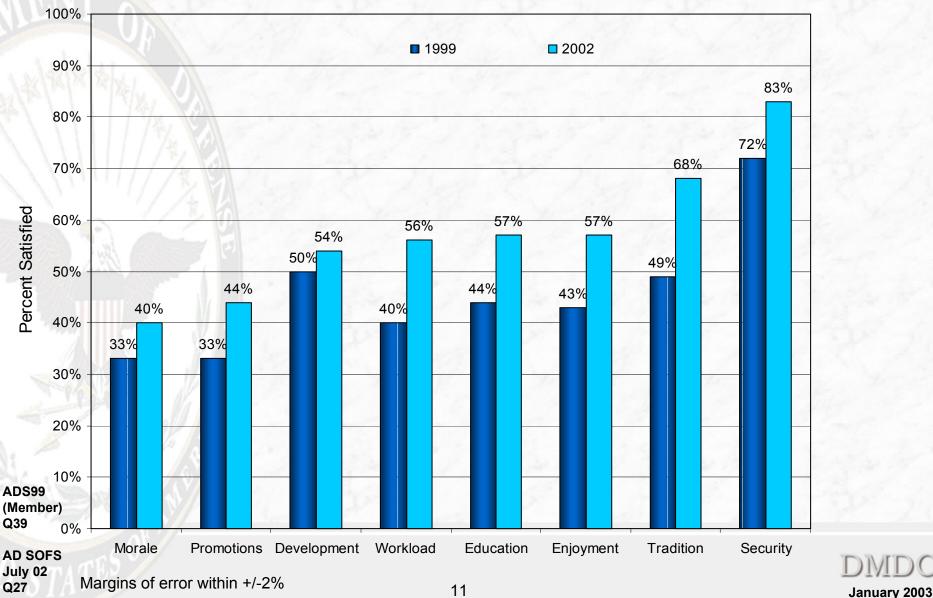
KEY: More satisfied Loss satisfied More dissatisfied		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	No College	Male Enlisted	Male Officers	Army Enlisted	Navy Enlisted	Air Force Enlisted
Job security	SAT	79	87	79	83	79	85	87	85	79	82	86	79	87	82
or boot and	DIS	7	3	6	4	6	4	3	6	7	5	4	7	3	4
Military values,	SAT	65	67	66	74	56	75	80	88	58	65	83	62	65	71
lifestyle, & tradition	DIS	21	18	18	12	24	14	9	7	23	19	8	23	19	13
Off-duty education	SAT	50	61	52	65	52	64	53	56	50	56	54	51	62	66
	DIS	30	19	27	16	27	20	20	14	26	25	18	30	20	17
Enjoyment from your	SAT	55	57	53	61	44	65	70	78	50	54	75	52	55	58
work	DIS	26	24	27	22	33	19	16	11	29	26	13	28	26	24
Personal workload	SAT	54	59	52	58	51	60	60	61	52	55	61	53	58	58
Personal workload	DIS	24	20	22	22	22	22	21	23	22	22	21	24	20	21
Training, professional	SAT	50	56	55	59	49	57	62	68	52	53	63	48	54	57
development	DIS	29	23	22	19	27	22	19	16	25	24	19	30	24	19
Pace of promotions	SAT	45	43	41	45	38	43	68	59	40	40	63	41	40	41
	DIS	37	37	39	31	40	38	12	24	39	40	19	40	40	34
Your unit's morale	SAT	35	43	39	44	31	42	56	65	36	37	60	31	40	40
	DIS	43	36	38	34	47	36	24	19	43	41	21	47	39	36

AD SOFS July 02

Q27

Aspects of Military Service

1999-2002 Comparisons



Aspects of Military Service Summary of Findings

1999 - 2002 Trends

All "Aspects of Military Service" show increased satisfaction since 1999 survey

- 7 of 8 areas up by 7 percentage points or more
- 6 of 8 up by more than 10 percentage points

2002 Findings

- Relatively high satisfaction for job security (83%) and military values, lifestyle and tradition (68%)
- Less than 50% satisfied with promotions (44%) and morale (40%), with more than 1 in 3 being dissatisfied
- E1-E4 and Army enlisted not as satisfied or more dissatisfied in several areas

DMDC January 2003

ADS99 (Member) Q39

AD SOFS July 02 Q27

Satisfaction

- Aspects of military service
- ✓ Pay & benefits
- Quality of life & family programs
- Assignments & travel
- Overall military way of life



Pay & Benefits

How satisfied are you with each of the following?

Your medical/dental care 62% Family medical/dental care 46% **Basic pay** 38% 14% Military retirement system 35% Basic Allowance for Housing (BAH) 35% 18% 33% 17% Basic Allowance for Subsistence (BAS) 25% Military housing 29% 28% 21% Special pays (e.g., incentive, reenlistment) 31% 25% Cost of Living Allowance (COLA) Overseas Housing Allowance (OHA) 23% 52% 0%

14% 25% 20% 35% 48% 39% 27% 47% 49% 47% 51% 44% 25% 10% 20% 40% 50% 60% 70% 80% 90% 30% 100% Percent of Applicable Service Members

AD SOFS July 02 Q45

Margins of error within +/-2%

Satisfied Dissatisfied nor Dissatisfied Dissatisfied

January 2003

Pay & Benefits Reporting Categories

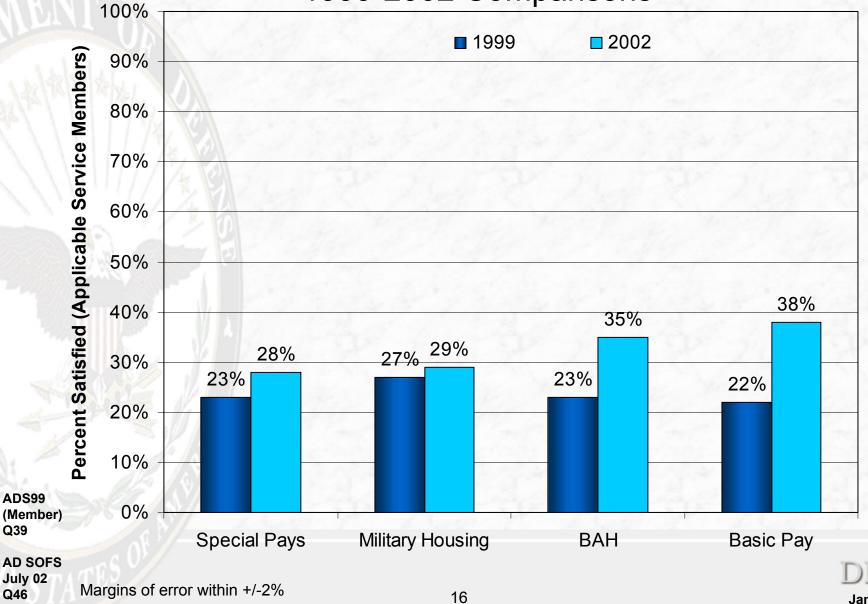
Percent of Applicable Service Members

KEY: More satisfied Loss satisfied More dissatisfied		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	Some College	Male Enlisted	Male Officers	Army Enlisted	Marine Enlisted
Your medical/dental	SAT	60	65	58	63	63	59	66	64	59	61	64	60	58
care	DIS	27	22	27	23	24	26	19	23	27	26	21	27	28
Family medical/dental	SAT	45	49	43	44	47	45	49	44	45	45	44	46	44
care	DIS	37	31	32	36	25	41	35	44	36	35	42	36	31
Basic pay	SAT	34	40	33	44	31	36	65	66	34	32	62	29	29
basic pay	DIS	53	46	52	42	54	51	24	23	52	54	27	57	55
Military retirement	SAT	29	37	30	41	30	33	46	61	32	31	52	26	27
system	DIS	30	27	23	24	17	39	23	22	29	29	24	30	24
Basic Allowance for	SAT	31	39	28	38	32	33	48	45	32	31	44	29	26
Housing (BAH)	DIS	51	44	48	47	43	53	41	44	51	50	44	51	49
Basic Allowance for	SAT	30	35	24	41	30	35	41	43	33	31	38	29	23
Subsistence (BAS)	DIS	55	48	53	42	52	49	43	39	51	52	45	55	54
Military housing	SAT	25	31	23	35	28	30	25	26	29	29	25	26	22
Willitary housing	DIS	56	38	47	40	39	50	58	58	46	45	59	55	46
Special pays (e.g.,	SAT	26	32	20	31	30	23	41	45	26	26	41	25	18
incentive, reenlistment)	DIS	54	49	53	48	45	60	42	39	52	53	42	55	55
Cost-of-Living	SAT	23	29	21	27	22	24	41	42	24	22	38	21	20
Allowance (COLA)	DIS	49	40	47	38	40	52	33	38	46	46	37	50	48
Overseas Housing	SAT	20	24	17	29	16	26	43	45	21	18	41	17	16
Allowance (OHA)	DIS	32	18	25	21	21	32	18	23	27	27	21	33	25

Q45

Pay & Benefits

1999-2002 Comparisons



January 2003

Pay & Benefits Summary of Findings

1999 - 2002 Trends

- Satisfaction up in 3 of 4 trend areas, but overall levels relatively low
- Largest increases in satisfaction with Basic Pay and BAH 2002 Findings
- Satisfaction less than 50% in all areas but members' medical/dental care (62%)
- Approximately half of members dissatisfied with Basic Pay (48%), BAH (47%), BAS (49%), special pays (51%), and military housing (47%)
- Army enlisted not as satisfied and/or more dissatisfied in several areas

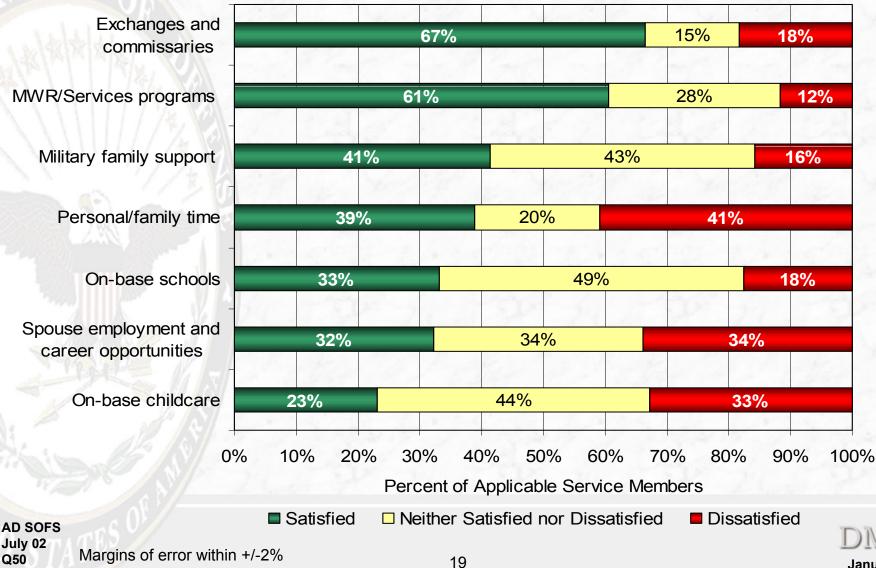
Satisfaction

- Aspects of military service
- Pay & benefits
- Quality of life & family programs
- Assignments & travel
- Overall military way of life



Quality of Life & Family Programs

How satisfied are you with each of the following?



Quality of Life & Family Programs

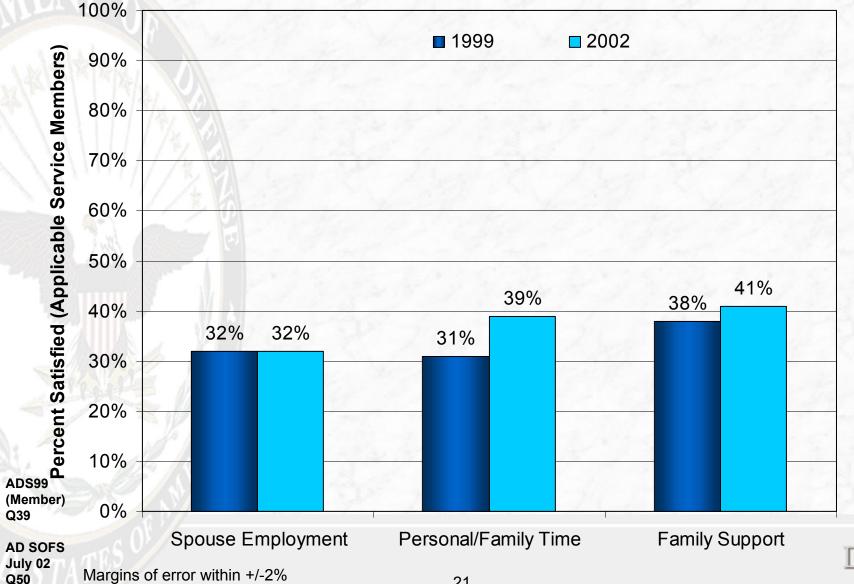
Reporting Categories

Percent of Applicable Service Members

KEY: More satisfied Loss satisfied More dissatisfied		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	Navy Enlisted	No College	Male Enlisted	Army Enlisted	Air Force Enlisted
Exchanges &	SAT	64	72	67	64	68	64	69	70	72	69	66	64	63
commissaries	DIS	20	15	18	19	17	21	17	16	15	16	19	20	20
MWR/Services	SAT	58	71	54	57	57	63	64	63	71	60	60	58	55
programs	DIS	13	10	16	10	11	12	9	11	10	12	13	13	10
Military family support	SAT	33	42	33	55	34	45	48	47	42	37	40	30	55
winitary family support	DIS	25	13	12	8	17	17	9	9	14	16	17	27	8
Personal/family time	SAT	35	38	36	46	33	45	42	40	37	34	38	34	48
	DIS	46	41	43	33	44	38	38	44	42	45	42	47	31
On-base schools	SAT	37	26	24	38	22	43	32	43	27	28	33	36	38
On-base schools	DIS	20	19	15	14	14	21	22	22	19	15	17	20	14
Spouse employment &	SAT	26	40	26	36	25	37	34	35	40	30	31	24	37
career opportunities	DIS	41	30	31	30	32	34	38	37	29	29	34	41	28
On-base childcare	SAT	22	23	20	26	16	27	32	31	23	21	20	20	25
	DIS	37	32	28	30	26	39	32	29	32	24	33	38	31

Quality of Life & Family Programs

1999-2002 Comparisons





Quality of Life & Family Programs Summary of Findings

- 1999 2002 Trends
- Small gain in personal & family time, up from 31% to 39%

2002 Findings

- More members dissatisfied than satisfied with:
 - Personal & family time (41% vs. 39%)
 - Spouse employment & career opportunities (34% vs. 32%)
 - On-base childcare (33% vs. 23%)
- Satisfaction relatively high with exchanges & commissaries and MWR/Services programs





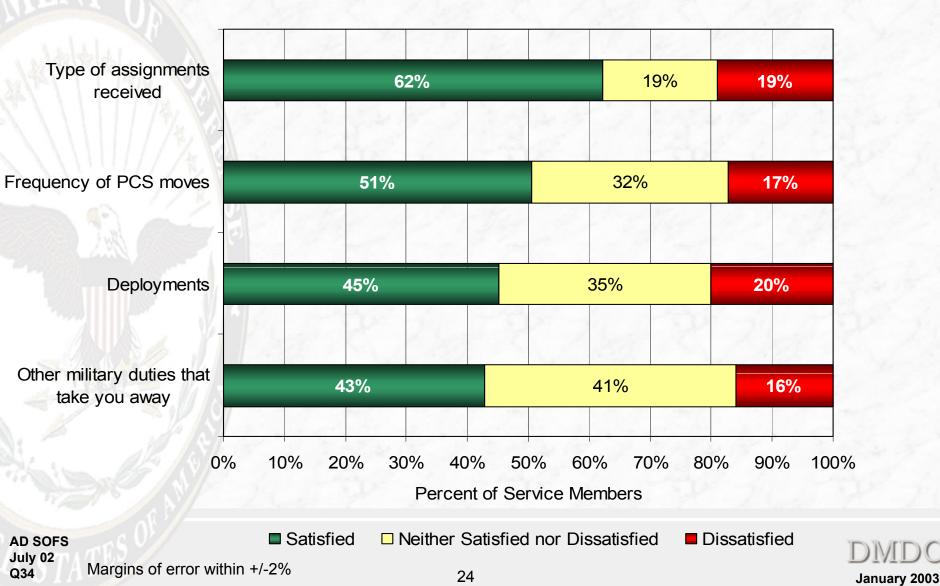
Satisfaction

- Aspects of military service
- Pay & benefits
- Quality of life & family programs
- ✓ Assignments & travel
- Overall military way of life



Assignments & Travel

How satisfied are you with each of the following?



Assignments & Travel

Reporting Categories

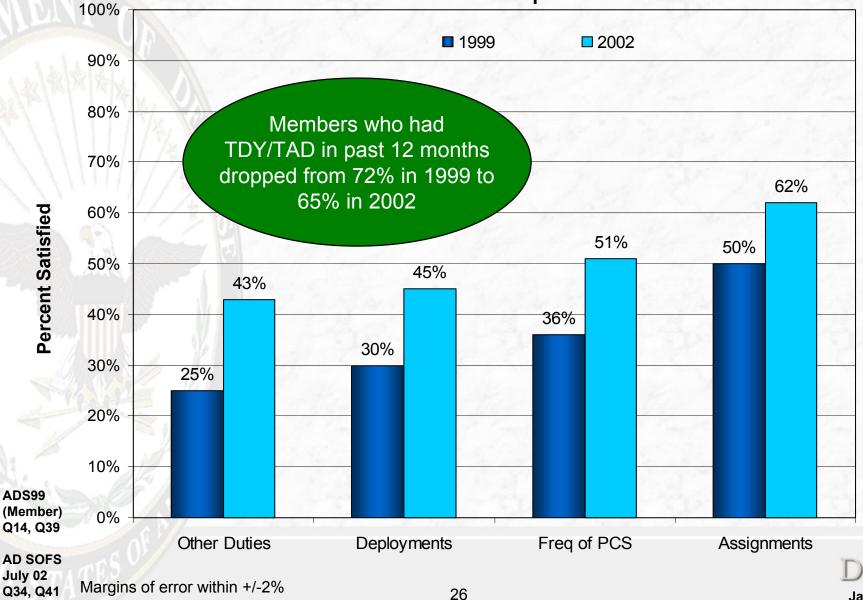
Percent of Service Members

KEY: More satisfied Loss calisied More dissatisfied		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	No College	Single w/o Children	Army Enlisted	Marine Enlisted
Type of assignments	SAT	59	65	58	65	49	70	76	86	52	54	55	56
received	DIS	23	16	20	16	25	16	12	8	23	23	25	22
Frequency of PCS	SAT	50	51	45	54	35	64	59	61	38	37	48	43
moves	DIS	19	13	18	19	18	15	17	23	17	18	18	18
Deployments	SAT	45	47	43	44	37	52	46	58	39	38	43	42
Deproyments	DIS	19	18	25	21	24	18	17	12	24	22	20	27
Other military duties	SAT	42	43	40	46	32	51	50	58	33	35	40	38
that take you away	DIS	18	14	21	13	20	12	13	12	20	18	18	22



Assignments & Travel

1999-2002 Comparisons



Assignments & Travel Summary of Findings

1999 – 2002 Trends

Significant improvements (12-18 percentage points) in all assignment & travel measures

2002 Findings

- Less than half satisfied with deployments and duties away from permanent duty station
- Dissatisfaction is 1 in 5 or smaller
- E1-E4 less satisfied in all areas



Satisfaction

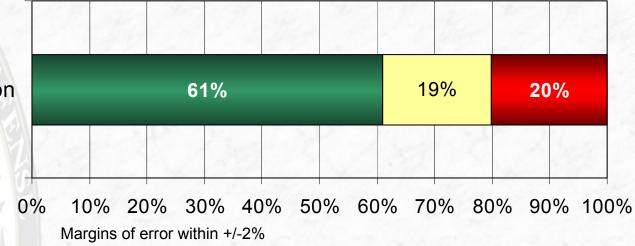
- Aspects of military service
- Pay & benefits
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- Assignments & travel
- ✓ Overall military way of life



Overall Military Way of Life

Overall, how satisfied are you with the military way of life?

Percent of Service Members



Satisfied Dissatisfied Dissatisfied

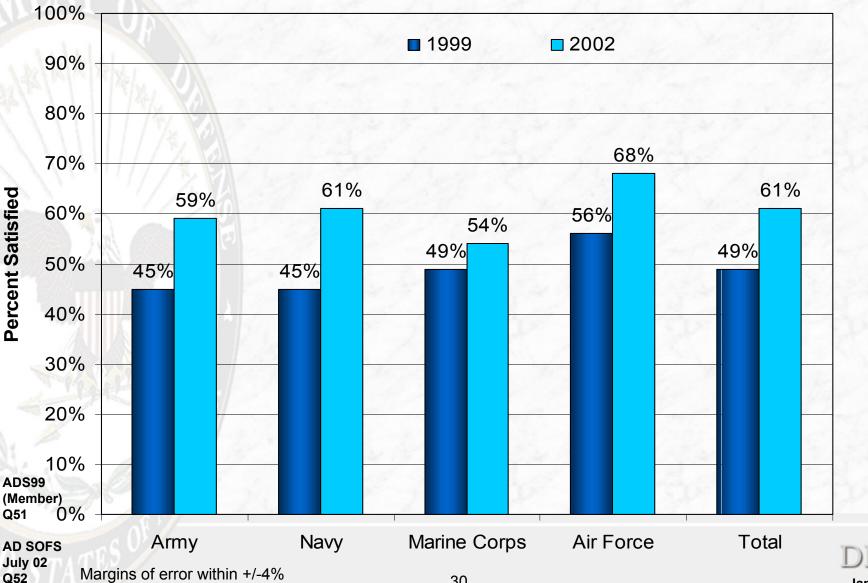
KEY: More satisfied Loss satisfied More dissatisfied		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	No College	Army Enlisted
Satisfaction with	SAT	59	61	54	68	47	70	74	85	49	56
military way of life	DIS	22	19	27	15	29	14	13	7	29	24

Overall satisfaction

AD SOFS July 02 Q52 V

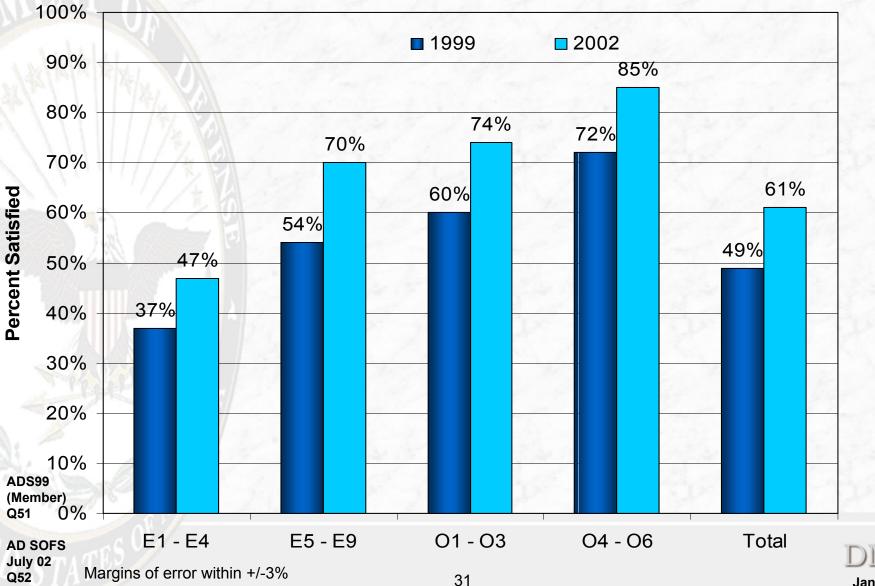
Overall Military Way of Life

1999-2002 Comparisons by Service



Overall Military Way of Life

1999-2002 Comparisons by Paygrade





Overall Military Way of Life Summary of Findings

1999 – 2002 Trends

- Overall satisfaction with military way of life up 12 percentage points from 49% to 61%
 - Improvement in all Services (12 to 16 percentage points, except Marine Corps (5 points)) and across all paygrade categories

2002 Findings

- > Air Force most satisfied (68%)
- Junior enlisted showed 10 percentage-point improvement over 1999 but still less satisfied (47%) than all other paygrade categories



Briefing Overview

- Introduction
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- Tempo
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PCS Moves

For your <u>most recent</u> PCS move, were any of the following a problem?

88% 9% State-specific requirements for HS graduation 3% 77% 7% Change in PCS orders 16% 77% Child enrollment in new school 20% 4% Ship/store household goods 65% 27% 8% Available childcare 64% 24% 12% 64% 26% 10% Temporary lodging expenses 51% Loss/decrease in spouse income 21% 27% 51% 21% Spouse employment 28% Change in cost of living 50% 35% 14% 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100% Percent of Applicable Service Members Who Had A PCS Move Not a problem □ Slight/Somewhat of a Problem ■ Serious Problem

PCS Moves

Reporting Categories

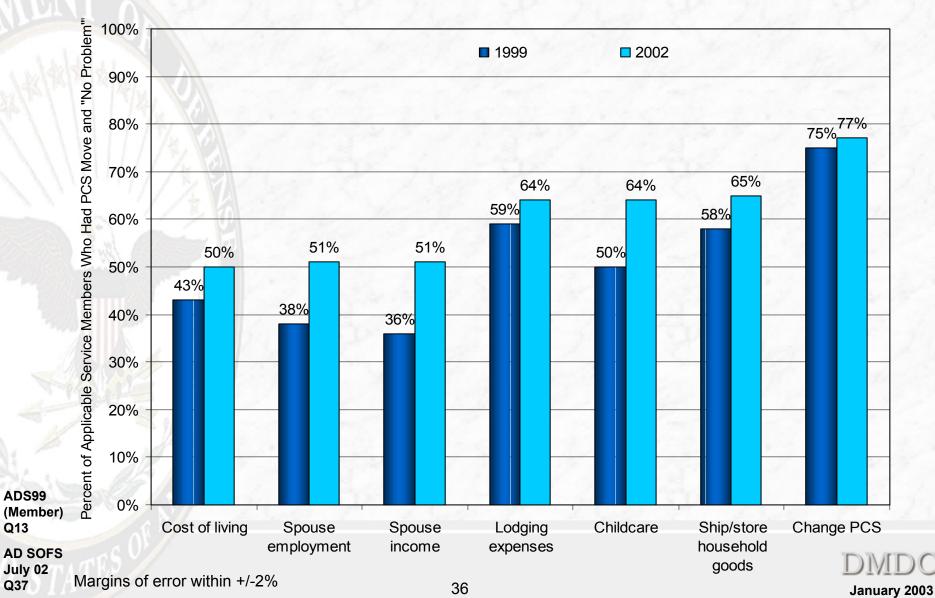
Percent of Applicable Service Members Who Had A PCS Move

KEY: More likely not to be a problem Less likely not to be a problem More likely to be a problem		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	Male Enlisted	Male Officers	Army Enlisted	Air Force Enlisted	Some College	Single w/o Children	
State requirement for	No Prob	85	89	88	90	95	86	95	82	88	87	85	91	88	98	
HS graduation	Prob	4	1	4	3	1	4	1	3	3	3	4	3	4	0	
Change in PCS orders	No Prob	73	80	79	79	74	79	75	76	77	75	73	80	79	76	
change in 1 05 orders	Prob	9	4	7	6	7	6	6	6	7	6	9	5	7	6	
Child enrollment in	No Prob	76	76	79	77	84	77	78	65	79	71	78	80	77	96	
new school	Prob	4	3	5	3	4	3	3	6	3	5	4	3	3	1	
Ship/store household	No Prob	65	64	66	66	62	71	58	54	67	56	67	69	68	67	T
goods	Prob	8	8	9	7	8	7	9	13	8	10	8	6	7	7	
Available childcare	No Prob	62	64	61	65	61	62	71	71	64	72	61	63	60	91	
Available clinicale	Prob	13	13	14	11	17	12	8	7	12	7	14	11	13	3	T
Temporary lodging	No Prob	60	62	67	67	63	64	65	63	62	62	61	67	63	70	T
expenses	Prob	13	11	8	8	11	11	8	10	11	9	14	7	11	8	T
Loss/decrease in	No Prob	48	51	50	56	58	46	60	62	48	59	46	54	50	77	T
spouse income	Prob	25	20	21	18	19	25	16	14	24	16	27	20	23	11	Ī
Spouse employment	No Prob	47	50	49	56	54	47	57	58	47	55	46	55	49	74	1
Spouse employment	Prob	25	20	21	17	23	22	19	15	23	18	26	18	21	13	T
Change in cost of	No Prob	49	49	49	52	52	48	57	51	48	53	48	51	49	57	Ĩ
living	Prob	15	16	14	13	16	15	11	12	15	12	16	13	16	13	T

AD SOFS July 02

Q37

PCS Moves 1999-2002 Comparisons



PCS Moves Summary of Findings

1999 – 2002 Trends

Percent of members reporting no problem increased 5–15 percentage points in 6 of 7 measured areas

2002 Findings

- For each PCS-move measure, majority of members had no problem
- Of those with a problem, those with slight or somewhat of a problem outweigh those with a serious problem

Income-related problems affected members most seriously

- 1 in 5 members indicated serious problems with spouse employment or loss/decrease in spouse's income
- Half of members said change in cost of living resulted in slight to serious problem with most recent move
- > 12% said availability of childcare was a serious problem



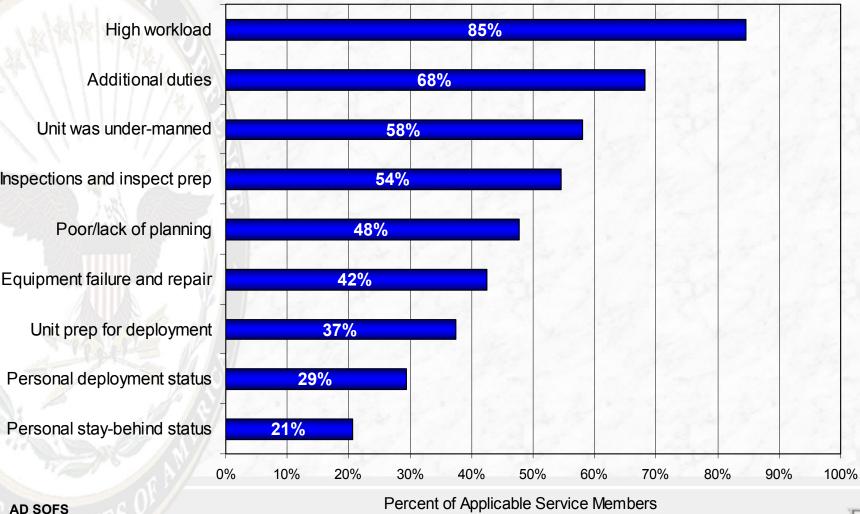
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Tempo

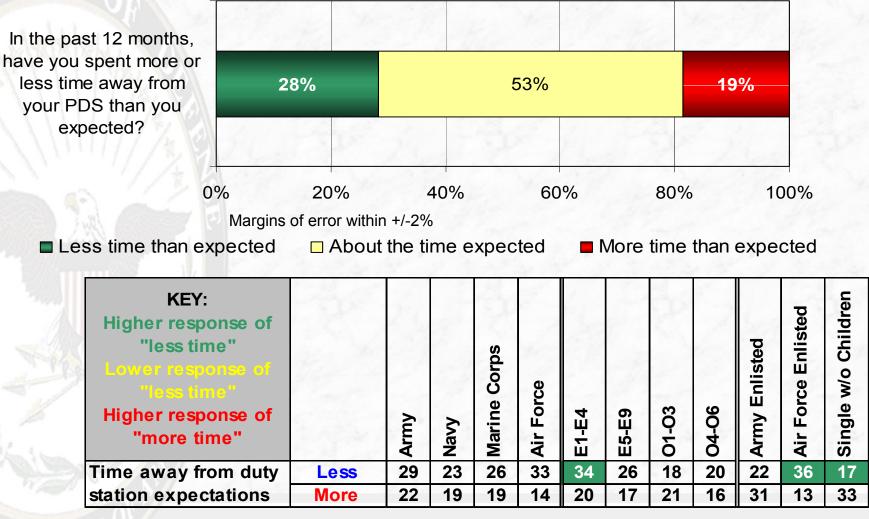
When you have had to work more hours than usual, what were the primary reasons?



July 02 Margins of error within +/-2% Q40

Percent of Applicable Service Members

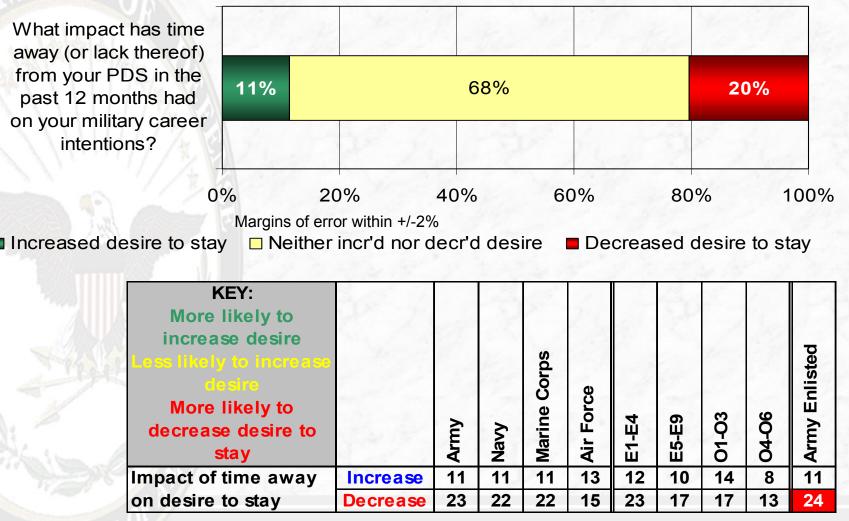




AD SOFS July 02

Q43





AD SOFS July 02 Q42 Margins of error within +/-4%

Tempo & Career Intentions

In the past 12 months, have you spent more or less time away from your PDS than you expected?

17		Less time than	About the time	More time
		expected	expected	than expected
\$2	Decreased desire to stay	17%	15%	44%
career intentions?	Neither increased nor decreased desire to stay	69%	75%	45%
career	Increased desire to stay	14%	10%	11%
5	Total	100%	100%	100%

months had on your military from your PDS in the past 1 What impact has time away

2

Tempo Summary of Findings

2002 Findings

- Workload and additional duties main reasons for working more than usual
- Desire to stay decreases with more-than-expected time away from permanent duty station



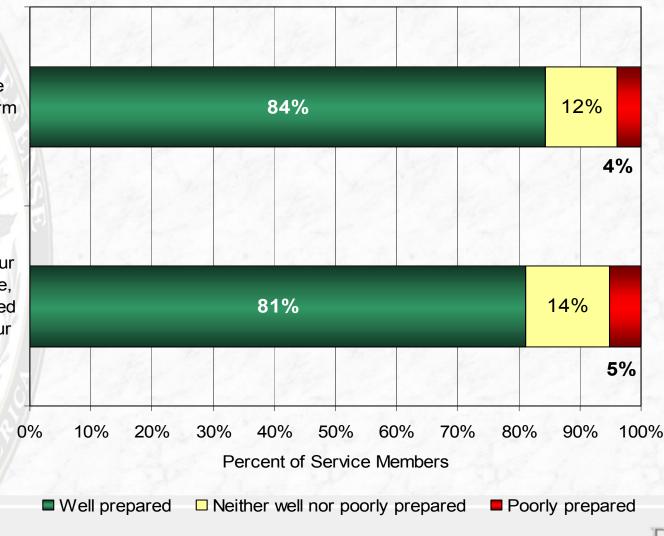
AD SOFS July 02 Q40,42,43

Briefing Overview

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Personal Readiness



How well prepared are you physically to perform your wartime job?

Taking into account your training and experience, overall how well prepared are you to perform your wartime job?

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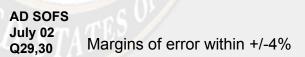
Q29,30 Margins of error within +/-2%

Personal Readiness

Reporting Categories

Percent of Service Members

KEY: More well prepared Less well prepared More poorly prepared		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	No College	Army Enlisted	Female Enlisted
Prepared by training	Well	80	83	83	80	73	89	81	90	78	79	66
& experience	Poorly	7	3	5	6	8	3	5	3	7	7	12
Properted physically	Well	86	84	84	83	82	86	90	87	82	85	69
Prepared physically	Poorly	4	4	5	3	5	3	2	4	5	4	10





Personal Readiness Summary of Findings

2002 Findings

- Most members (80% or more) feel well prepared both physically and by training & experience for wartime duties
- Less than 5% feel poorly prepared
- Female enlisted less positive about their personal readiness

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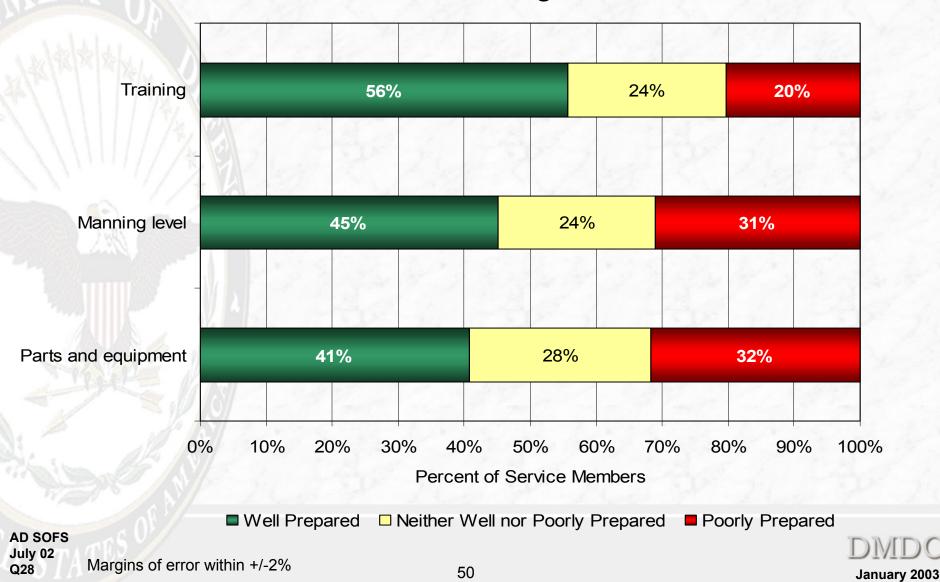
Unit Readiness

Training, manning, & equipment
 Zero defect & micromanagement
 Cohesion



Training, Manning, & Equipment

How prepared do you believe your unit is to perform its mission with regard to...?



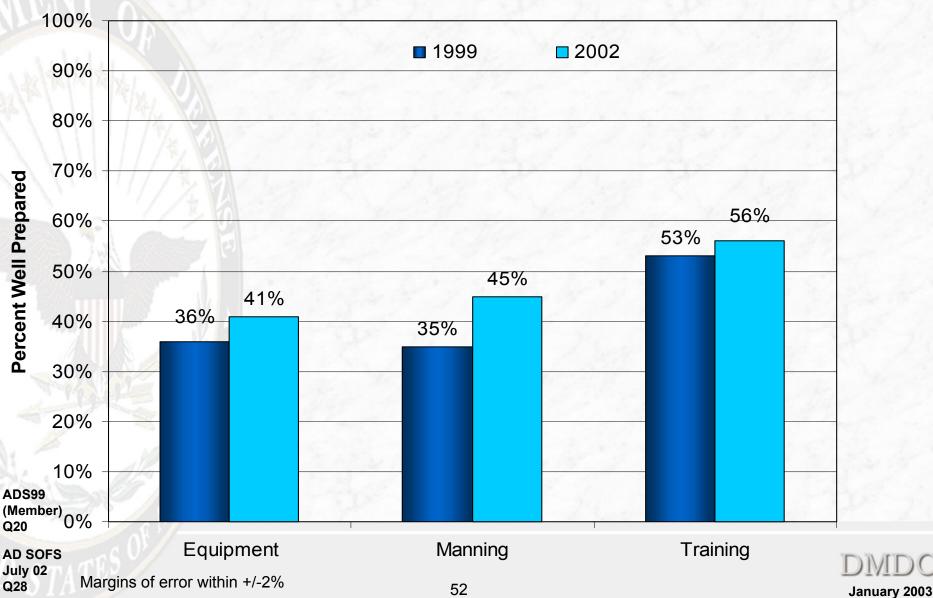
Training, Manning, & Equipment Reporting Categories

Percent of Service Members

KEY: More well prepared Less well prepared More poorly prepared		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	Male Enlisted	Male Officers	Army Enlisted	Navy Enlisted	Some College
Training-level	Well	<mark>51</mark>	60	61	56	56	53	63	64	55	63	49	60	54
preparedness	Poorly	23	18	18	20	20	22	15	13	21	15	24	19	22
Manning-level	Well	41	51	51	42	49	42	44	43	45	43	40	52	44
preparedness	Poorly	33	27	27	35	26	36	34	32	31	a) b) b) <td< td=""><td>33</td></td<>	33		
Parts and equipment	Well	36	41	40	47	40	40	43	50	39	44	35	40	40
preparedness	Poorly	36	32	34	25	33	32	28	19	34	25	38	32	34



Training, Manning, & Equipment 1999-2002 Comparisons



Training, Manning, & Equipment Summary of Findings

1999 - 2002 Trends

- Perception of unit readiness higher than in 1999 in all three categories (training, manning, and equipment)
- 2002 Findings
- Almost 1 in 3 members indicate units are poorly prepared due to manning and equipment

ADS99 (Member) Q20

AD SOFS July 02 Q28,29,& 30



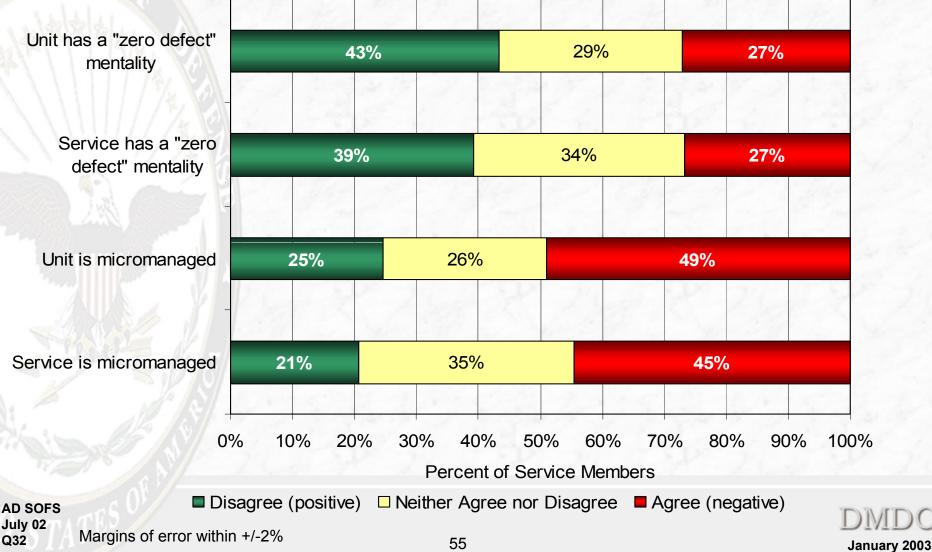
Unit Readiness

Training, manning, & equipment
 Zero defect & micromanagement
 Cohesion



Zero Defect & Micromanagement

Indicate the extent to which you agree or disagree with the following statements...



Zero Defect & Micromanagement

Reporting Categories

Percent of Service Members

KEY: More likely to disagree Loss likely to disagree More likely to agree		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	No College	Male Officers	Navy Enlisted	Air Force Enlisted
Unit has a "zero	Disagree	42	43	43	45	40	42	57	57	36	56	42	43
defect" mentality	Agree	29	23	33	26	28	29	20	23	29	23	23	26
Service has a "zero	Disagree	38	41	35	41	39	40	43	32	34	37	41	41
defect" mentality	Agree	27	24	33	25	23	26	32	46	27	39	22	23
Unit is micromanaged	Disagree	24	24	25	27	16	27	41	50	18	44	20	22
onit is incromanageu	Agree	51	51	49	46	53	50	37	30	51	34	53	49
Service is	Disagree	19	18	25	23	16	24	26	29	16	26	18	21
micromanaged	Agree	47	47	43	40	44	44	46	45	47	47	48	40



Zero Defect & Micromanagement Summary of Findings

2002 Findings

- > About one-quarter of members believe "zero defect" mentality exists at unit and service levels
- Almost half of members indicate units are micromanaged



Unit Readiness

Training, manning, & equipment
 Zero defect & micromanagement
 Cohesion

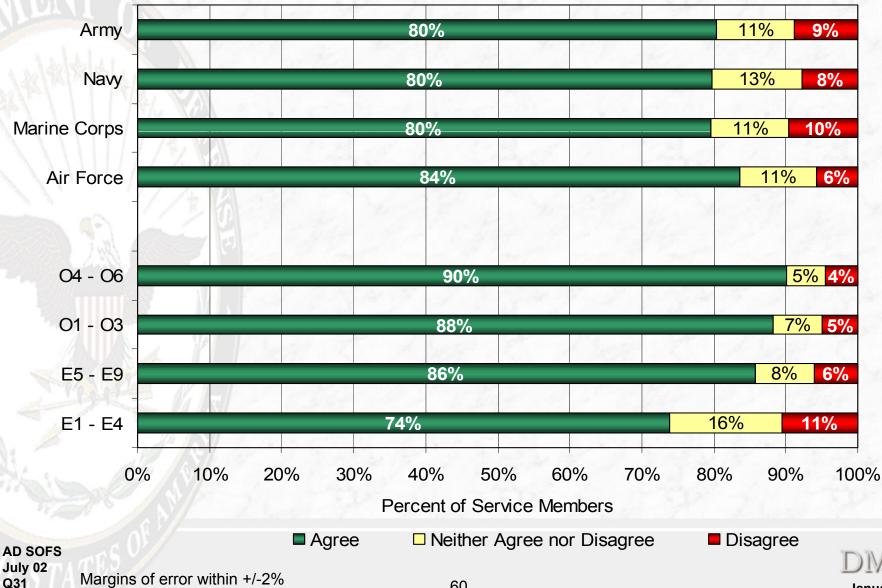


Items in the Unit Cohesion Scale

Indicate the extent to which you agree or disagree with the following statements about your unit.

- Service members in your unit really care about each other
- Service members in your unit work well as a team
- Service members in your unit pull together to get the job done
- Service members in your unit trust each other

Unit Cohesion



Unit Cohesion Summary of Findings

2002 Findings

Junior enlisted less likely to agree with positive statements about unit cohesion



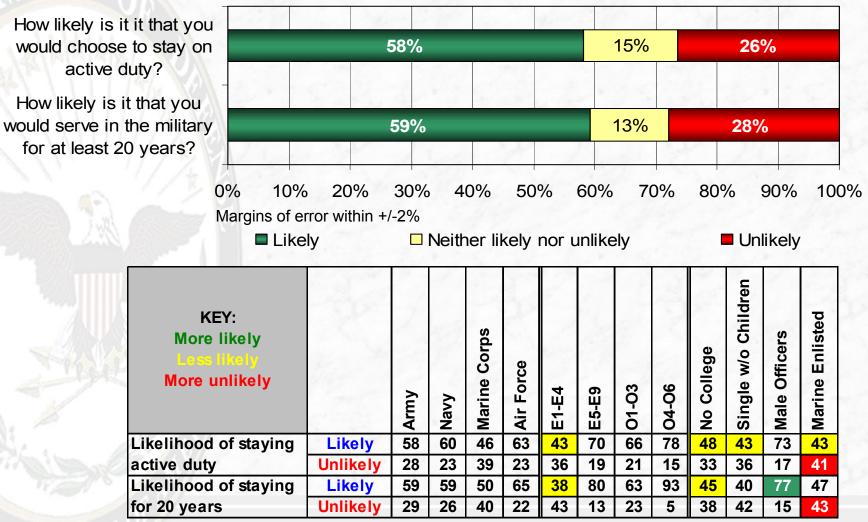
Briefing Overview

- Introduction
- Satisfaction
- PCS moves
- Tempo
- Personal readiness
- Unit readiness
- Retention
- Major findings



Key Questions

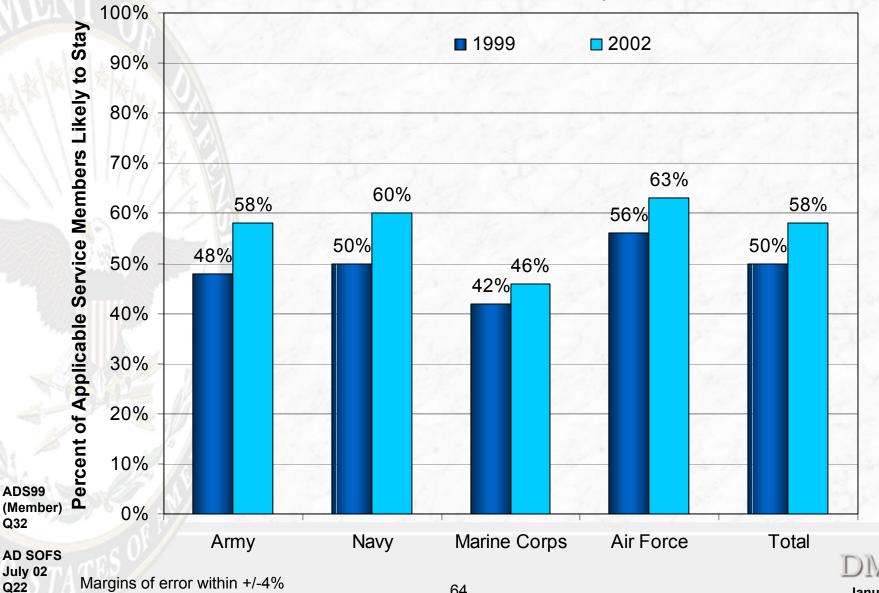
Percent of Service Members



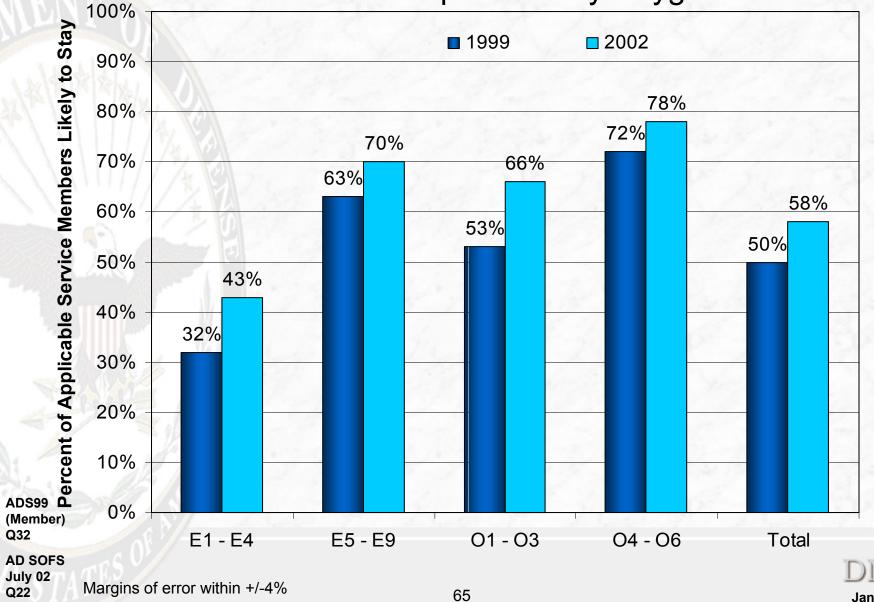
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Q22.23

1999-2002 Comparisons by Service



1999-2002 Comparisons by Paygrade



Percent of Applicable Service Members

Does you girlfriend, think you sl or leave a

our spouse, , or boyfriend should stay on active duty?	52%				15	5%		33%						
/ WALL RECEIPTING	20% 30 ins of error wit avors stayi	hin +/-2		50% Has		0% pinio	70% n	80'		90% rs lea	100% aving	6		
KEY: More likely to favor staying Less likely to favor staying More likely to favor leaving		Army	Navy	Marine Corps	Air Force	E1-E4	E5-E9	01-03	04-06	No College	Male Officers	Marine Enlisted		
What your significant other thinks	Stay Leave	52 33	52 33	45 39	56 28	<mark>37</mark> 41	63 26	56 31	67 26	44 36	62 27	<mark>42</mark> 41		

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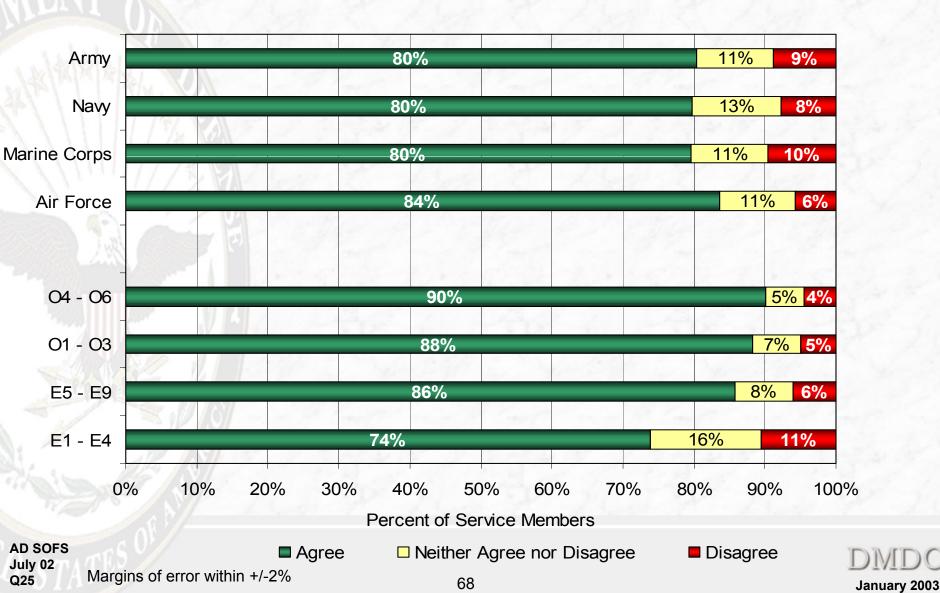
Q26

Items in the Organizational Commitment Scale

Indicate the extent to which you agree or disagree with the following statements about your Service.

- Being a member of your Service inspires you to do the best job you can
- You are willing to make sacrifices to help your Service
- You are glad that you are part of your Service

Organizational Commitment



Retention Summary of Findings

1999 – 2002 Trends

- Retention intention up by 8 percentage points from 1999 (50% to 58%)
 - Led by Army and Navy (+10 percentage points each)
 - Also led by E1-E4 (+11 percentage points) and O1-O3 (+13 percentage points) paygrades

2002 Findings

- Indicators reinforce such retention (organizational commitment and significant others)
 - Slight majority of members indicate significant other thinks they should continue to serve
 - 1 in 3 say significant other thinks they should leave active duty



Briefing Overview

- Introduction
- Satisfaction
- PCS moves
- Tempo
- Personal readiness
- Unit readiness
- Retention
- Major findings



Major Findings

- Indicators from this survey are higher for all but one measure compared to 1999 active-duty survey
 - Spouse employment findings did not change

Satisfaction of active-duty military mixed

- 70 percent or higher satisfied with job security, military values, and exchange/commissary
- Under 50 percent satisfied with pay, housing, and family programs

PCS-move measures improved from 1999

- Majority of members had no problem
- Income-related problems (spouse employment, cost of living) affected members most seriously

Increases in tempo due mainly to workload and additional duties



Major Findings

- More than 80 percent feel they are ready to perform wartime duties--physically and with respect to training and experience
- Unit readiness somewhat lower with issues of training, manning levels, and parts/equipment
- Almost 60% favor staying in military

