

# Partnering and Leadership Successes Alternatives to Predatory Financial Practices: A PALS Workshop for Credit Unions January 26, 2004 Westin Park Central, Dallas, Texas



- 7:45 AM Continental Breakfast/Exhibits/Networking
- 8:15 AM Welcoming Remarks
  - Debbie Matz, Board Member, National Credit Union Administration
  - Dick Ensweiler, President, Texas Credit Union League
  - Diane Furnas, Chairwoman, National Association of Federal Credit Unions

# 8:45 AM Lending Innovations to Serve Low-Income Communities

Facilitator: Dick Ensweiler *Ed Jacob, Manager, North Side Community Federal Credit Union, Chicago, IL*Payday Alternative Loans *Roberta Boyd-Norfleet, Regional Director, Self-Help Credit Union, Durham, NC*Homeownership Financing *Audrey Cerise, CEO, ASI Federal Credit Union, Harahan, LA*Stretch Loans *Bert Beal, CEO, Dallas Telco Federal Credit Union, TX*Risk-Based Lending

10:15 AM Break

# 10:30 AM Deposit Innovations to Serve Low-Income Communities

Facilitator: Diane Furnas
Joy Cousminer, CEO, Bethex Federal Credit Union, Bronx, NY
RiteCheck Partnership and Balance Financial Fitness
Carla Hedrick, CEO, Denver Community Federal Credit Union, CO
Partnerships with Foundations
Jim Blaine, CEO, State Employees Credit Union, Raleigh, NC – (Invited)
Life Stages Program
Greg Storch, CEO, U.S. Employees Credit Union, The Woodlands, TX
Individual Development Accounts

### Noon Special Guest Speaker: U.S. Rep. Pete Sessions, (R-Texas), House Rules Committee

12:15 PM Box Lunch

### 12:30 PM Luncheon Keynoter: Dennis Dollar, Chairman, National Credit Union Administration

1:15 PM *Products to Enhance Member Services* 

Facilitator: Brian McDonnell, CEO, Navy Federal Credit Union, Vienna, VA *Harriet May, CEO, Government Employees Credit Union of El Paso, TX*International Remittances *Larry Heitzman, Business Development Mgr., San Antonio City Employees FCU, TX*Financial Literacy Program *Bill Myers, CEO, Alternatives Federal Credit Union, Ithaca, NY*Volunteer Income Tax Assistance and Community Partnership Lending

2:30 PM Break

### 2:45 PM *Partnerships to Enhance Member Services*

Facilitator: Elaine Laroa, Executive Director, Texas Credit Union Foundation
Linda Baughman, CEO, University & State Employees Credit Union, San Diego, CA Neighborworks Partnership
Gary Base, CEO, Community Credit Union, Plano, TX
In-Store Depository Services
Jack Houseknecht, CEO, SSA Baltimore Federal Credit Union, MD
Neighborhood Contact Offices and Mobile Branch
Jeff Farver, CEO, San Antonio Federal Credit Union, TX
San Antonio Alternative Housing Inc.