TRANSCRIPT OF PROCEEDINGS

)

)

)

))

>))

IN THE MATTER OF:

DATA MANAGEMENT IMPROVEMENT ACT (DMIA) TASK FORCE,

Plaintiffs,

Pages: 1 through 121

Place: Washington, D.C.

Date: February 20, 2001

HERITAGE REPORTING CORPORATION

Official Reporters 1220 L Street, N.W., Suite 600 Washington, D.C. 20005-4018 (202) 628-4888 hrc@concentric.net

UNITED STATES DEPARTMENT OF JUSTICE

IN THE MATTER OF:)
DATA MANAGEMENT IMPROVEMENT ACT)
(DMIA) TASK FORCE,)
)

The parties met, pursuant to notice at 1:08 p.m.

Conference Room 425 I Street, N.W. Washington, D.C.

Wednesday, February 20, 2001

ATTENDEES:

MICHAEL BECRAFT Deputy Commissioner

JAMES ZIGLER Commissioner

MICHAEL CRONIN Executive Associate Commissioner

DOMINICA GUTIERREZ Executive Director

BARBARA KOSTUK Air Transport Association

NOLAN JONES National Governor's Association

RON ERDMANN Department of Commerce

JEFFREY ARNOLD National Association of Counties

MARIAM MOSES Department of Treasury

ATTENDEES: (Con't.)

BRIAN PETERMAN Office of Homeland Security

RICHARD WEBSTER Travel Industry Association

MARTHA SARDINAS Department of State

RANDEL JOHNSON U.S. Chamber of Commerce

ROBERT MOCNY Inspections Programs

DON PROSNITZ Department of Justice

MARY BETH LONG American Assoc. of Port Authorities

LUIZ RAMIREZ-THOMAS Border Trade Alliance

DAWN LUCINI Airport Council International

CHRISTOPHER McMAHON Department of Transportation

MICHAEL CRYE Int'l Council of Cruise Lines

JAMES PHILLIPS Can/Am Border Trade Alliance

MARTIN ROJAS American Trucking Association

ALICE SMITH Not a task force member

1	<u>P R O C E E D I N G S</u>
2	(1:08 p.m.)
3	MR. CRONIN: Good morning, ladies and gentlemen.
4	Good afternoon. My name is Mike Cronin and I am INS' Acting
5	Executive Commissioner for Programs and Chairman of the Data
б	Management Improvement Act Task Force, which has been
7	chartered under the provisions of that Act.
8	I'd like to first of all thank and welcome the
9	task force members for accepting the invitation to
10	participate in the task force. This is certainly an
11	exciting time. We have obviously a huge job ahead of us. I
12	know Dominica Gutierrez has briefed you on basically the
13	requirements, the tasks set out for the task force and the
14	quoting requirements levied on the task force by Congress.
15	Everyone here I presume heard the President's
16	state of the union message and you're aware of the scope,
17	the magnitude and the importance of the tasks that we're
18	called upon to perform in this task force. So, once again,
19	I want to thank you for taking this on. I know there are
20	vital interests at stake in terms of both the security of
21	our nation, the facilitation of commerce and the
22	preservation of the free movement of commerce across our
23	borders that have to play into the activities and
24	deliberations of this task force.
25	I don't want to take too much time. I want to

Heritage Reporting Corporation (202) 628-4888

certainly leave as much time as possible for Commissioner Ziglar to make his opening remarks and to perhaps personally charter the work of the task force. So before we begin for the sake of the record let me go around the table and ask each member to identify him or herself and his affiliation for the record. If you don't mind I'll start at that end of the table.

8 MR. ROJAS: Good afternoon. My name is Martin 9 Rojas. I'm the Director for Cross Border Operations at the 10 American Trucking Association.

MR. PHILLIPS: Good afternoon. My name is Jim
Phillips. I'm President and Chief Executive Officer of the
Canadian/American Border Trade Alliance.

MR. CRYE: Michael Crye. I'm the President of theInternational Council of Cruise Lines.

MS. LUCINI: Dawn Lucini. I'm with the AirportCouncil International of America.

MR. RAMIREZ: My name is Luis Ramirez-Thomas. I'm
on the Board of Directors of the Border Trade Alliance.

20 MS. LONG: I'm Mary Beth Long and I'm Government 21 Relations Representative for the American Association of 22 Port Authorities.

23 MR. PROSNITZ: I'm Don Prosnitz. I'm the Chief 24 Science and Technology Advisor for the Department of 25 Justice.

Heritage Reporting Corporation (202) 628-4888

1 MR. MOCNY: I'm Bob Mocny. I'm not a task force 2 member but I'm with the INS. 3 MS. GUTIERREZ: Dominica Gutierrez, Executive Director of DMIA Task Force. 4 MR. ZIGLAR: Jim Ziglar, Commissioner of INS. 5 б MR. BECRAFT: I'm Mike Becraft and I'm Deputy 7 Commissioner. 8 MR. PETERMAN: Brian Peterman, Office of Homeland 9 Security. 10 MS. KOSTUK: Barbara Kostuk, the Air Transport 11 Association. MR. JONES: Nolan Jones, National Governors' 12 13 Association. 14 MR. ERDMANN: Ron Erdmann sitting in for Helen 15 Moreno at the Department of Commerce. 16 MR. ARNOLD: I'm Jeff Arnold with the National 17 Association of Counties. MS. MOSES: Mariam Moses, Senior Advisor to the 18 19 Undersecretary of Enforcement, Department of the Treasury. MR. WEBSTER: Rick Webster, Travel Industry 20 21 Association of America or TIA. 22 MS. SARDINAS: My name is Martha Sardinas. I'm 23 from the Department of State. 24 MR. JOHNSON: Randel Johnson, U.S. Chamber of 25 Commerce.

Heritage Reporting Corporation (202) 628-4888

1 MR. CRONIN: Thank you very much, ladies and 2 gentlemen. With no further ado, I'm pleased and proud to 3 turn it over to Commissioner Ziglar.

4 COMMISSIONER ZIGLAR: Thank you, Mike. First let 5 me welcome all of the task force members and to extend my 6 thanks to you for your willingness to serve on this task 7 force. It is a very important function that you have and 8 we're going to be calling on you for a lot of advice and 9 assistance so again I appreciate it.

I also want to welcome everyone who has shown up here today to watch the proceedings of the task force. I think it's important that the public know that we're in business and that we're doing our business.

A couple of things, (1) we invited Governor Ridge to be here today but unfortunately he's out of town but would have liked to have been here. We also have with us though from the Office of Homeland Security ADM Brian Peterman, who is the Deputy Senior Director for Protection and Prevention. Welcome, Brian, we appreciate it.

The Office of Homeland Security -- Homeland Security Council, I guess, in the statute has a consulting role with this task force and so you will be seeing a lot of Brian and probably Bruce Lawlor, who is the Director of that group. Also, Debra Bond, who is the Program Examiner from OMB is here and she has oversight on the entry/exit system.

Heritage Reporting Corporation (202) 628-4888

1 Welcome, Debra.

2 We have Bill Sheppard, the Counselor for Immigration from the Canadian Embassy with us and Carlos 3 Feliz-Corona, who I've had the pleasure of spending most of 4 5 the morning with. So good seeing you, Carlos. б I might note that we have a great working 7 relationship with Canada and Mexico on a number of security issues going well beyond the entry/exit system and we are 8 9 looking forward to your input and your help as we go about 10 fashioning an entry/exit system since it will have clearly 11 an impact on both of your countries. So we appreciate your 12 input very much. 13 I don't need to tell you that an entry/exit system, an effective and efficient entry/exit system is 14 extremely important to the INS and to this administration. 15 16 Since September 11th there's been no question in anyone's 17 mind that the level of security at our borders has gone up 18 and will continue to be up and will have to be looked at

19 constantly as we go forward in the future.

This task force which is, of course, advisory in nature by its very charter -- to assess or look at the options to make recommendations to us not only about the system itself, the technology part of it if you will, but also it will have a much broader mandate, a much broader role if you will -- I think at least from my point of view

and I think from everyone's point of view, and that is to help us figure out while we're fashioning this system a way to facilitate the flow of people and commerce across our borders.

I am particularly personally very interested in 5 6 that issue. I came out of the private sector and have a 7 great sensitivity to economic impacts of most anything. The 8 last thing I think that we want to do is to create an 9 entry/exit system that impedes the flow, unnecessarily 10 impedes the flow, of commerce and people across our borders. 11 It's the life blood of our economy and we are very, very 12 concerned that this system work to both ensure security and 13 keep our economies healthy and growing.

We also in this process want to increase our cooperation and have cooperation with state and local governments that have impacted -- and that is represented by some of the members of the task force as well as foreign governments that are impacted. So we need everybody's input, anybody who has a somewhat different perspective on this and how it will affect them.

If we only have one perspective, if that's only the INS perspective the Administration's perspective on how to develop an entry/exit system. We can do it. I mean we can come up with a system. It would be my greatest fear that we would come up with a system that would not reflect

Heritage Reporting Corporation (202) 628-4888

an issue or issues that are important to one of the many
 sectors represented in this task force.

3 So I urge you to give us as much time as you 4 possibly can and give us a lot of very intense, honest, 5 straightforward, thorough feedback and analysis on what the 6 impacts are on your area of the country or your industry or 7 whatever it is.

8 The challenge that you've got is one that's also 9 something that has a great deal of intensity about it in 10 terms of moving the process along. I don't think there's 11 any question in anyone's mind whether it's the Homeland 12 Security Council or it's the Congress or it's the President 13 or the Attorney General or myself or anybody else we are all 14 dedicated to developing an entry/exit system that's effective and efficient and we want to do it as soon as it 15 16 is reasonably possible to do that.

17 We've got a long way to go from here to there in terms of sorting out all of the issues that need to be 18 19 sorted out, designing a system that will work. So we not only are going to ask a lot of you in terms of your advice 20 21 and assistance but we are also going to ask you to do it in 22 as an expedient manner as possible. There is a certain 23 urgency about it in getting it up and running and so we're 24 going to be asking you to work overtime, if you will. 25 I want again to thank you all for your

Heritage Reporting Corporation (202) 628-4888

participation in this and to welcome you and everyone else here. I would now like to turn it over to Dominica Gutierrez, who is the Executive Director of the task force. I might add that Mike is just a figurehead. She's the one that really does the work. MR. CRONIN: That's true. That's true.

7 MS. GUTIERREZ: Well, what a fine figurehead he8 is.

9 Thank you, Commissioner. Thank you, Mike. When I 10 was first asked to consider the position of Executive 11 Director of this task force I realized it was not going to 12 be an easy challenge but after talking with all of you, and 13 I have gone around and talked to either personally or on the 14 phone virtually every person sitting at this table, I think 15 it's a challenge we can do justice to.

As the Commissioner and Mike have alluded to it's not going to be easy and there is going to be a lot of work and a lot of it is going to need to happen yesterday.

But, also, as I was going around talking to you the message about how we were going to piece this together a lot of it was developmental still in nature but the thing that I kept hearing over and over and over again from each and every one of you really came down to this message, how can we address the commercial facilitation needs on one hand in conjunction with increased security concerns on the

1 other? That's really been the crux of the situation here, 2 as the Commissioner talked about 9/11, the security is the 3 way it is on the border, we'll see it that way for a long 4 time.

5 What we would like to do is try and effect a 6 balance and ask everybody at the table to be part of the 7 solution -- to come to the table to see what we can work out 8 in terms of joint solutions to these challenges that we 9 have.

The Commissioner mentioned that the task force 10 11 itself is an advisory group, that is correct. Bob Mocny 12 here, who is actually not part of the task force, is a very 13 important person in that he is the Director of the 14 Entry/exit Project Office that has been charged by the 15 Commissioner to actually build these systems. Bob and his 16 staff, a lot of whom are here in the room today, are an 17 integral part of some of the folks that we are going to be 18 working with, but their charge is to build the systems.

Our charge is to look at what's out there, what can we do? What are we doing good now that we can improve upon? What are we not doing good that needs to also be improved upon?

23 Mike talked about the tremendous interest these 24 days in the issue of entry/exit and that's one of the key 25 areas that the task force needs to focus on, but it is not

Heritage Reporting Corporation (202) 628-4888

the only area. The task force has a broader mandate in terms of looking at ports of entry, the flow of traffic. I'll talk about that more in a minute, but that's one of the key areas that we're going to have to address initially and we'll discuss that a little further in the meeting.

б Right now I'd like to briefly highlight some of 7 the responsibilities, but first I also want to make a couple of acknowledgements. My staff, some of them are sitting 8 9 around the room here who worked with half the staff and half 10 the time needed really to make this meeting happen today and 11 to bring everybody here. It's no easy feat, I assure you. 12 Debbie Hemmes, Sheila Logan. Patrice Ward is in 13 Salt Lake City. I think she's on the phone. She will be joining us when she's done with her security assignment at 14

15 the Salt Lake City Olympics.

We've also had some volunteers from other offices that have helped us, Chuck Montgomery, Jennifer Sava, Colleen Manaher from Inspections, Alice Smith from the Office of General Counsel and Paul Morris, who is actually the Deputy District Director in Portland, Maine. He came down here for a couple of weeks to make this happen today for you folks. So if we can just give him a hand.

We're going to go to the presentation here shortly for a moment. For those of you who were sitting at the table it's Tab 8 of your books. Bob and I are sharing the

laptop. We had it prompted but technical difficulties
 being what they are --

If you don't mind I'll stand for this if that's okay with you, folks. For those of you who don't have this handout it's nothing new, it's just generally a summary for discussion points here at the meeting so don't feel like you're being left out.

8 The Data Management Improvement Act was enacted in 9 June of 2000. It said a lot of things but one of them is 10 that we had to establish this task force by six months from 11 the date of enactment. We did that. The Office of 12 Inspections published a notice in the Federal Register in 13 December of 2000 and we had a charter signed by then 14 Attorney General Janet Reno in December of 2000.

15 Part of the task force requirements talked about 16 the Attorney General, Mike Cronin is his designee in 17 consultation with the Secretaries of State, Commerce, 18 Treasury, and just recently the Patriot Act added Homeland 19 Security. Their representatives are here at the table today. Our next due date, if you will, is December 31st of 20 21 this year, 2002. Our charge is a report to the Congress, the House and Senate subcommittees of the Judiciary that is 22 due December 31st and we will make that. 23

In between we have quite a bit of work as the Commissioner and Mike and I have been talking about and you

Heritage Reporting Corporation (202) 628-4888

all know, frankly. Part of it is how to implement the
revised Section 110, which the statute talked about which is
essentially known as entry/exit, but we also will look at
how to improve the flow of traffic at airports, seaports
other than in an entry/exit capacity. We need to look at
costs.

7 Some of the things that we're going to look at as part of that broader picture is increasing cooperation 8 9 between public and private sectors, between Federal and 10 other government agencies and also working in conjunction 11 with effective foreign governments. In addition to 12 entry/exit and some of the other data systems, we also will 13 look at resources, personnel -- everything that goes into 14 operations at a port of entry.

That's essentially the charter that we all have and it's part of the handout there in the Task Force composition and the structure that we're operating in today so we'll go from that. There are some subsequent things in legislation that were enacted after DMIA, before the Patriot Act -- we'll talk more about that later.

In summary, what these pieces of legislation do is they add other milestones in for Mr. Mocny's office, but certainly that we on the task force will have to be sensitive to and they also add some requirements for biometric capabilities and security of the documents,

1 tamper-resistant features.

2 We could probably take questions now or defer them to later when we get more into the substance of this. 3 MR. CRONIN: Let me address a few administrative 4 5 issues first. I'll take on the boring part of this. I had 6 a cribsheet actually on things that I had to accomplish as 7 the Chairperson before we really rolled into the operation 8 of the task force. 9 One of the first is that the statute provides that

10 the employment or termination of the Executive Director 11 shall be according to a majority vote of the task force. 12 There was a certain chicken and egg aspect to this.

13 I can assure that if we hadn't appointed an 14 Executive Director we wouldn't be sitting here right now having our first task force meeting, but it is certainly the 15 16 prerogative of the task force to affirm Dominica's 17 appointment as Executive Director. I know she's met most of 18 you but if there are any concerns or issues please make them 19 known and we'll address them, but can I assume that the task 20 force approves Dominica's continued performance as Executive 21 Director?

22 ALL: Yes.

23 MR. CRONIN: Again, that's a requirement. I see 24 nods all around the table so that will be on the record. 25 Secondly, as under the Federal Advisory Committee

Act the members will be subject to certain rules of ethics.
 We'll be providing briefing material on the ethics
 requirements arising from FACA and we'll be arranging for
 briefings of the task force members by the INS Officer.

5 It is important to note that members are the 6 specific individual appointed members of the task force. 7 You basically cannot assign persons to act in your stead. 8 Your organizations are not the members, you the individuals 9 are the members. Clearly if there's some issue with 10 succession, if someone moves on, we can work with the 11 organization to assign a new member.

For example, Helen Moreno unfortunately from Commerce is away today because of a death in the family. Ron Erdmann from Commerce is here representing Helen and certainly to bring back any notes from the meeting but Ron would not be a voting member in Helen's stead.

Finally, and I'll try to handle this as delicately as possible, I assume that all task force members are U.S. citizens. If any member of the task force is not, please get with Alice Smith after the meeting, as there is a requirement to register with the Department of Justice and Alice can explain that to you. I think that's the extent of my task at this point.

24 MS. GUTIERREZ: A few other things that folks are 25 interested in -- the agenda does not have times but I assure

Heritage Reporting Corporation (202) 628-4888

1 that we have breaks built into it. There will be

2 appropriate pauses in the conversation but you can figure 3 about 2:30 and then again at 3:30; there are refreshments 4 available.

5 For those of you who have not spent a lot of time 6 at the illustrious INS camp headquarters building the 7 restrooms are down the hall just behind where I'm sitting 8 here. Cell phones work in most places in the building so 9 you shouldn't have a problem there. However, there are a 10 couple of phones just outside in the foyer here.

11 I guess we're skipping past the questions part 12 We're going to leave that for later. So it would be now. 13 my great honor to introduce Bob Mocny. Bob and I have 14 worked together a long time as Inspectors in the Executive Office of the Commissioner, when Bob worked for the Deputy 15 16 and I worked in Field Operations. I think you'll be very 17 excited about Bob. He's certainly got a lot of energy and 18 enthusiasm about his work.

So without further ado, I've asked Bob to give us a presentation on what the Entry/Exit Project Office has been up to.

22 MR. MOCNY: Thank you, Dominica. I'm going to 23 walk up front here and Florence is going to flip the slides 24 for me.

25

What I hope to do today is basically give everyone an overview of where we are today. It's basically a status of the Entry/Exit Project Office -- which was set up by our Commissioner approximately one month ago. We have a couple of more members that we're looking for and we'll be adding. I'll get to that point.

As a starting point, this was presented by the
Office of Inspections and many more people on the task force
than just the Office of Inspections.

In coming up with the entry/exist system as the Commissioner mentioned, we had to come up with a vision of what it will do. We tried to make this as simple as possible, understanding that there are many, many pieces to an entry/exit system.

The vision is pretty much exactly what the crafters of Section 110 and DMIA had in mind as we have interpreted it. We can embellish and we can add to this. This document will be our living document - that piece of the project that we will be using to brief on a regular basis, whether it be Hill members, members of the Department of Justice, or other members of the federal government.

The entry/exit system will enable the U.S. Government to determine those aliens who re present in legal status and those who are present but have violated their status.

1 [This portion of the audiotape could not be transcribed due 2 to poor quality.]

What we have laid out in very basic terms here is what the system should be able to function as, and it should function as the record of the arrival of an alien. Every time an alien comes into the United States that event should be reported.

8 Obviously we're going to want to record the stay 9 activity, as we call it. If someone comes into the United 10 States and they adjust their status or they change their 11 status we're going to have to know that because if the 12 person is, in fact, supposed to be here for 30 days and is 13 here longer than 30 days we're going to want to know the 14 fact that person had adjusted status as a student and will be here for much longer. So that stay activity will need to 15 16 be reported.

17 Obviously they'll have to record the departure of 18 that particular alien and then match that record of the 19 departure with the record of that arrival. Now the 20 challenge for the technicians basically is finding that 21 unique identifier that will say that John Smith arrived and 22 John Smith departs. That's something that we're wrestling 23 with here and it's going to be part of the whole process 24 involved in the system, but that matching is a very important piece obviously to determine who went back. 25

1 The system will be integrated with the appropriate 2 law enforcement agencies. It will also focus on some of the ongoing issues that we have and actually successfully 3 4 deployed just recently in DataShare within the Department of 5 State. We're very proud of that figure. Everybody's 6 inspected at a port of entry in the secondary area and we 7 are able to bring up the photograph of the person who was 8 issued a visa.

9 There is an effort right now to try and get those 10 visas that aren't in the system downloaded so that we have 11 every single visa that was issued under the MRV process 12 available to the Inspector. We've already caught several 13 people with photo substituted visas in their passports. So 14 it is a system up and running and working now.

15 The system will also integrate arrival and 16 departure systems already in existence. This is an 17 important piece to illustrate here. In the DMIA, it's very 18 clear that Congress wanted to take a look at what we 19 currently have out, whether we have it in Department of Justice databases and whether it does exist in the Treasury 20 21 or U.S. Customs Service databases as we partner with them on 22 a day-to-day basis at ports of entry.

23 So we'll take that existing database information 24 and integrate that into the DataShare system. It doesn't 25 mean we're not going to create new systems or embellish that

which is missing, but we'll certainly take a look at what
 exists today.

3 The usual biometric is one that is going to be a challenge for us and it's certainly one that has come about 4 5 as a result of 9/11. The INS is not new to biometrics or I 6 should say that biometrics are not new to the INS. We have 7 been using biometrics in our database for many years, the INSPASS system is one, BCC is another one, the IDENT 8 9 another. The idea of capturing biometrics and partnering it 10 into that system is a new requirement that has come because 11 of the events of 9/11.

So we've got part of the original planning and it's not really reflected in the initial data as we have laid it out. We're going to have to readjust and we're going to need your input and the input of a lot of other people in order to make that happen.

17 [This portion of the audiotape could not be transcribed due 18 to poor quality.]

One of the important things for us to deal with is going to be integrating with the appropriate law enforcement and intelligence systems and making sure we're doing ongoing reviews of what that traveler's history is and what they do while they're here.

This is just a little bit of status here on what we've done so far. We did over the last few years conduct a

pilot test which many of you might know as automated I-94.
 That system we have learned a lot from.

3 [This portion of the audiotape could not be transcribed due
4 to poor quality.]

5 We've conducted land border feasibility studies. 6 We'll be using computer simulation models on a regular 7 basis. Basically this is a very valuable tool and a very 8 powerful tool that allows us to change our virtual world.

9 It lets us go to a particular airport of entry or 10 land port of entry and manipulate that environment to see 11 what happens when you now add exit booths to that land 12 border. What happens to the traffic on I-5? This is a 13 great tool for us to be able to do an analysis about some of 14 the decisions we're going to be making.

15 We did some radio frequency testing down in 16 Glynco, Georgia and we're now coming up with a solution 17 before we have to devise requirements. The whole concept of 18 entry/exit is not slowing traffic at all and doing that 19 while ensuring a secure environment. Radio frequency is certainly a technology that we're looking at heavily [This 20 21 portion of the audiotape could not be transcribed due to poor quality.] We've got a white paper developed. We've 22 23 established a Project Office and many of them are here 24 today. We do have up at the INS with the U.S. Customs Service our partner at the border along with some of the 25

others, but a very strong partner with the Immigration
 Service.

3 It is the U.S. Customs Service IBIS system, the 4 interagency border inspection system, it is the backbone of 5 the particular planning of a particular phase-in approach to 6 entry/exit. IBIS is a system that currently is in use right 7 now and it's that basic lookout database that exists at all 8 ports of entry. The Department of State plays an integral 9 part.

We talk about developing new ways of looking at the borders which many of you probably understand by now aren't just past the perimeter of the United States, our borders go beyond that and our borders actually start at the visa office in Carachi. They start in the visa office in other posts throughout the world.

16 The Department of Transportation plays a huge role 17 in this with both the FAA and the Air Travel side to the 18 Federal Highways Administration what you have to put through 19 on I-5 in San Diego so you're not backing traffic. 20 [This portion of the audiotape could not be transcribed due

21 to poor quality.]

One of the pieces I mentioned earlier is that we have to know if someone changes status or adjusts status. The enforcement side of the house, in which the inspection side is at this point, will have to communicate with the

1 benefits side of the house [This portion of the audiotape 2 could not be transcribed due to poor quality.]

3

Again more administrative issues. We're going to have the project support contractor within the next 30 days or so. At that time DOT is going to help us get up and running and get some of the more technical documents written.

9 We have a very ambitious timeframe here, frankly. 10 [This portion of the audiotape could not be transcribed due 11 to poor quality.] For that larger contract we have an 12 approach that we're taking now to develop all of the 13 requirements and go through the actual requirements 14 definition phase and then let that contract out to a larger 15 contractor, a larger integrator, to design it and then 16 implement it.

17 Here's our plan for the Phase I testing at the 18 airports in August 2002. So this August -- this July-August 19 timeframe, we should be able to begin the testing of the 20 phase that accounts for the visa waiver program only. This 21 is the point that we made earlier, there's some data 22 conflicting or perhaps ancillary data to the Data Management 23 Improvement Act-- there is the Visa Waiver Permanent Program Act which is set for October 1, 2002. We have to begin 24 reporting the data coming in, and if we cannot record that 25

Heritage Reporting Corporation (202) 628-4888

1 data then no visa can be granted. It can be waived based on 2 that lack of data.

3 [This portion of the audiotape could not be 4 transcribed due to poor quality.]

5 We have about 170 land ports of entry. We have 6 the big ones that do 45,000 a day and those that do 20 a What happens in Alaska in the middle of the winter? 7 dav. What happens in the dead of the summer in El Paso [This 8 9 portion of the audiotape could not be transcribed due to 10 poor quality.] We actually put on the ground an exit system 11 that we hadn't have before. So there are some issues with 12 the land borders that we're going to have to grapple with. 13 [This portion of the audiotape could not be transcribed due 14 to poor quality.]

15

We are on target to meet the October 1st deadline; we've conducted some preliminary studies on API. The concept of operations was completed. We've got the business case completed and we're actually now in the functional requirements design phase for the entry/exit program.

21 Obviously again this is for administrative things, 22 but obviously are very necessary pieces. They are, in fact 23 Arrival and Departure manifest regulations called Section 24 231, which of course are in the Immigration Nationality Act. 25 Our plan is to get the proposed rule out in March 2002 and

1 the final rule out in August 2002.

2 The creation of Phase I of the system will accept 3 information on all travelers. We may very well be ahead of the December 31, 2002 timeframe. I say that as we may 4 5 because there are a lot of other things that happen in 6 cooperation with the airlines and obviously cruise ships. 7 We have to make sure that they're able to actually send the information, but because the system will be designed as we 8 9 receive this information, other than the arrival/departure 10 information, it's possible that they would also be able to 11 send us additional information.

On the land borders we're not just waiting for other things happening there. We have our office of facilities stepping forward and we're making a lot of progress on land borders as part of that. The first thing we have to do is obviously in the planning stages. [This portion of the audiotape could not be transcribed due to poor quality.]

We have initiated imaging analysis. Basically what that does is take a snapshot of the port of entry, of the various ports of entry, and see what the environmental impacts may be. What we're going to have to do is a full blown environmental impact study of many places. There may be Indian burial grounds in that area. [This portion of the audiotape could not be transcribed due to poor quality.]

That's basically it. This really is just to let you know that we have made I think significant progress and we have part of this thing up and running and haven't been waiting. [This portion of the audiotape could not be transcribed due to poor quality.] Are there any questions of me?

MR. JOHNSON: Yes.

б

7

MR. MOCNY: Any questions?

8 MR. CRONIN: The constant review of travelers, 9 does that just mean when they're leaving and that technology 10 or is that while they're still in the country? What does 11 that mean?

12 MR. MOCNY: It basically is that any time someone 13 comes in, they may overstay a certain amount of time or not. 14 The issue of whether we have to stop and speak to each traveler, obviously these decisions haven't been made. 15 We 16 would do a review to say that this person who was here 17 supposedly by a certain date in that 10 days -- next time it 18 will be five days. It's kind of a constant review of stay 19 information to say, you know, this individual is probably in violation, maybe in violation. Maybe it's something we need 20 21 to spend more time on.

I think it also from an intelligence standpoint – behavior -- you know, you have four people going to the same address coming in at four different airports at three different times during the year. [This portion of the

Heritage Reporting Corporation (202) 628-4888

audiotape could not be transcribed due to poor quality.]
 Thank you very much.

3 MR. CRONIN: The next section basically permits us 4 to go around the table for member comments, requests and 5 observations concerning the Task Force and the Task Force's 6 role. Let me make a few observations before we do that.

7 Let me first of all note that Dominica Gutierrez 8 was very, very carefully selected for the Executive Director 9 position based on work she's done in the past with various 10 trade organizations. She's certainly shown the ability to 11 network, to synthesize information and to compromise, not to 12 jam INS positions or stint INS positions or to pull those 13 off in terms of moving forward in a setting like this.

I think you'll find in working with Dominica for members of the task force that she is quite open and will certainly be extremely sensitive to the needs, to the views, of every member of the task force, every segment of the economy that's represented by the task force. I just wanted to affirm and let you know that that was a very, very deliberate selection of Dominica for this role.

Let me also note very, very strongly that it is my role and Dominica's role to facilitate the work of this group. At a later point in the program though it may be difficult to process task force work in this setting today we will discuss organization and the setting up of working

1 groups, the roles of working groups.

2	We've done some strawman work on that but really
3	it's going to be the consensus of the task force in terms of
4	how the task force proceeds, how it's organized, what it
5	looks at, what particular aspects of the entry/exit system
6	of INS operations in the field require the task force's
7	review. It will be the consensus of the task force that
8	drives those particular aspects of the task force's
9	operations. I just wanted to really affirm our commitment
10	to that principle as we move through that process.
11	With that, again let me throw it open to the task
12	force and perhaps moving around once again starting at the
13	back of the room for any comments, any questions, any
14	statements about the work of the task force?
15	MR. ROJAS: On behalf of the trucking industry we
16	certainly are happy to participate on the task force and
17	we've been as so many of these other groups around the table
18	from the inception of Section 110 we've been working on this
19	issue closely with you and with representatives up on the
20	Hill.
21	Certainly our major concern is, as always, is the
22	increase in time of inspection or whatever requirement that
23	increases time for the passage of cargo as well as people.
24	We want to just I just want to really underline that the
25	issue of moving cargo and moving people should not be

1 delayed in any way and is certainly a critical element.

2 As much as technology can help us as usual the -infrastructure that needs to be developed as you move 3 forward with this program and that needs to be thought 4 through also very carefully with some of the other agencies, 5 6 perhaps one of the representatives of VGS, regarding really the installation of the facility for such -- at least as it 7 relates to -- that would be my key comment for now. 8 Thank 9 you.

MR. PHILLIPS: Mike, I would just say that I think the task force hopefully might think of this process as an identification system as opposed to an inspection system. By that I mean that there are certain exclusions at the borders of people that are not going to be under the DMIA regulations or legislation.

16 It's a matter at the land borders predominately of 17 identifying those who are excluded and those that it effects 18 so that we don't stop millions applying of the 200,000 that 19 we know we have to identify them as visa and visa waiver 20 country carriers.

21 [This portion of the audiotape could not be transcribed due 22 to poor quality.]

In other words, I envision the system where we don't have to erect any exit booths at any exit point at any port of entry there. Starting from that process, how we can

do this? Be they with radio frequency or proximity-type magnetic identification cards that don't require that every single vehicle should be stopped. It's a little bit different approach than what I read in the LA Times - about installing thousands of exit booths.

6 We've got to be careful about thinking the process 7 we think about before we start down the road of that 8 physical inspection.

9

MR. CRONIN: Thank you.

10 MR. CRYE: Michael Crye with the International 11 Council of Cruise Lines. Mike Cronin, on behalf of the cruise industry we applaud the effort. We, as you know, 12 13 have been working very closely with your different ports of 14 entry and then at the seaports since September 11th and I think we've made some great strides for the ends of this 15 16 task force in sharing of information, electronic sharing of 17 information -- electronic sharing of information and the 18 processing of our task force.

We clearly wish to participate and are willing to assume additional responsibilities and I would recommend that we all keep in mind the deputization of commercial interests to assist the Federal agencies in the process of accomplishing their mission. I think that industry has every bit as much an interest in accomplishing the goals of this Task Force as do the agencies concerned. Thank you.

1 MR. CRONIN: Thank you very much. Let me break in 2 at this point just to respond to your remarks and just mention to you that I think it really bears mentioning, the 3 transportation industry as a whole, the cruise lines and the 4 airlines, have I think responded magnificently in the period 5 б since September 11th in terms of cooperation with the 7 inspection agencies and in responding to our requirements 8 for additional data, for data control in terms of the 9 heightened threat level at our borders.

32

10 It's been a pleasure to work with the airlines and 11 the cruise lines and you have been remarkably responsive to 12 our requirements.

MR. CRYE: I have one more question about the provisions of the FACA. Are the discussions of this particular group going to be recorted verbatim and reported? MR. CRONIN: There is an exception. Alice, can you address that issue? MS. SMITH: -- with the exception of --

MR. CRYE: Under the provisions of FACA are the discussions and communications conveyed in the context of this task force going to be recorded and reported verbatim, summarized, or will there be certain things that are held back from the public?

24 MS. SMITH: The Federal Advisory Committee 25 meetings are by and large public meetings and have to be

noted in the Federal Register. I'm getting to your question
 but I'm starting with that. There are limited circumstances
 where they can be closed and there are a number of hoops
 that you have to jump through to close them.

5 Minutes will be prepared. Are we doing a6 transcript right now?

MR. CRONIN: Yes, ma'am.

7

8 MS. SMITH: That would be a public document, yes. 9 So those are the operating principles. In order to go 10 further as far as what could be closed we'd have to look 11 closely at the regulations under FACA and the reasons why 12 anything would have to be closed and work with GSA.

MS. GUTIERREZ: Actually, Alice, I can add to that. I talked with Janet Dobbs over at DOJ particularly because some of you have raised these concerns as we have talked. The group is under the Federal Advisory Committee Act and it is our intention to follow all of those rules and regulations.

19 That issue aside, there clearly needs to be a 20 mechanism for the group to be also able to get the work 21 done. Some of the areas that we're going to look at involve 22 national security issues. So there is some flexibility in 23 terms of these larger plenary meetings, certain portions of 24 them in advance can be closed to the public. I have talked 25 to the Deputy Attorney General's Office in terms of criteria

and conditions that exist where we could offer that
 flexibility.

Also, we can break into smaller working subgroups to start addressing issues, the caveat there being that as long as decisions are not made in those smaller groups then those are not subject to the FACA requirements and that's been confirmed by the Department of Justice. So I think that answers your question, Michael, I hope.

9

MR. CRYE: Okay.

10 MR. CRONIN: Question? Dawn?

11 MS. LUCINI: Dawn Lucini with the Airport Council. 12 I just want to reaffirm the need for customer service, 13 passing facilitation and a balance of security. Now more 14 than ever, especially with the Aviation and Transportation 15 Security Act and the incoming Transportation Security 16 Administration through the large workforce tentatively in 17 the near future, this need for facilitation balancing with 18 security is at the forefront of the Airport's Act.

19 That's what we're looking for from the government 20 is some balance - taking these considerations on a 21 reasonable basis and maintain not only the enforcement side 22 of INS but passenger facilitation.

23 MR. RAMIREZ: Excuse me. I'm Luis Ramirez with 24 Border Trade Alliance. We second pretty much everything 25 that has been said even including the presentations and I am

quite encouraged to see that even in the presentation it is stated that we need to find a balance between enforcement versus the facilitation of trade and the flow of goods and people.

5 A couple of our concerns that go beyond that --6 what has already been discussed is (1) I think one of the 7 biggest lessons we learned on September 11th was the lack of 8 coordination between agencies and the sharing of 9 information. That's one of the things we're going to be 10 looking at extensively.

Second, related to that is we just came back from Mexico City and saw a presentation by the Mexican Institute of Immigration. They're moving forward in the implementation of having a card for frequent travelers to Mexico. You and I briefly discussed that.

16 Well, they're already in the process. They are 17 very selective at technology. They're already doing a pilot 18 program in Mexico City and one of the things that we asked 19 was what type of coordination and outreach has there been to both the United States and Canada in terms of similar 20 21 technologies in user-friendliness? What information is that 22 going to be recording? It's going to be a biometric data 23 housing and they're looking at a proximity type of reading 24 of the card and the fingerprint, which is then read as you 25 walk in.

1 We want to make sure that for the traveler like 2 myself who travels throughout North America I'm not going to be stuck with a whole bunch of cards, you know, and each one 3 4 is not compatible with the other systems and, secondly, that 5 the data that has been collected by one country is different 6 and maybe it's just in the sequence that it is being 7 collected versus the other and, therefore, it cannot 8 translate from one system into the next. Also, the traffic 9 concerns that we're looking at.

Finally, one of the things that -- and I 10 11 understand that there is a political situation with regards 12 to this, but the perimeter approach to North America is not 13 necessarily the same and there needs to be an accord at this point in time, but definitely an approach that we're looking 14 at for Mexico, Canada and the United States as a perimeter. 15 16 Why? Because there is a special relationship between the 17 U.S. and Mexico and between the U.S. and Canada and between 18 Canada and Mexico.

We need to work in maintaining that special relationship for the citizens of those countries traveling to and forth. I'm not saying there needs to be special treatment but simply a recognition of the relationship between these countries is different than of anyone else. So that's all of our comments right now.

MR. CRONIN: Those are excellent points. Thank

25

Heritage Reporting Corporation (202) 628-4888

1 you.

2 MS. LONG: Again, I'm Mary Beth Long with the 3 A lot of what's already been said I'll probably echo. AAPA. We're sort of new to working with INS and that's for 4 various reasons, one is that we have a very small staff and 5 6 a lot of our members are public port authorities and are 7 mostly land ports so they don't necessarily work with 8 agencies. However, we need to be more involved and 9 certainly have been a lot more involved since September 11th 10 on seaport security. So we congratulate INS and other 11 agencies for taking a close look at some of the ways that we 12 can improve seaport security.

I would have to go with what some of the folks here have said, that although we need to do some things to improve security we also can't impede world trade and passengers across the borders. [This portion of the audiotape could not be transcribed due to poor quality.]

18 Again, I'd also say that coordination is very 19 important to us, too. We found the same problem with 20 information sharing locally. We have great relationships in 21 some cases with the Coast Guard and sometimes we don't know who to contact in some of the other agencies and things. I 22 23 think all of the agencies are doing similar things and it's 24 good to see that we are here discussing issues but we also 25 want to see that continue on locally -- that this

1 information is shared and that we can figure out what other 2 agencies are doing with the information and systems already 3 in place in some of the other agencies.

4 MR. CRONIN: Thank you very much. Don? 5 MR. PROSNITZ: I'm Don Prosnitz from Justice. As 6 a technologist I tend to believe that technology can solve 7 all sorts of problems. That's a soundbite--we should be 8 able to make Congress work smoother and be more efficient 9 and improve security at the same time. That's a soundbite. 10 When you look at the details that's really, really hard.

Although I'm an optimist in the technology context [This portion of the audiotape could not be transcribed due to poor quality.] We can actually lessen security and impede traffic. So just a caution.

I don't think that will happen. I am an optimist, but we need to look at the technologies carefully. We need to test the technologies carefully to make sure that we know what we're doing before we do it. [This portion of the audiotape could not be transcribed due to poor quality.]

20 So I think we can do a lot here. I just think we 21 need to be, you know, thoughtful as we go forward. There's 22 a lot of talk about balance. I tend to think of cost 23 benefit analysis, it's the same kind of thing. We need to 24 look carefully before we do any of those things. I'm 25 delighted to be here because it's an extremely important

1 problem.

2 MR. CRONIN: It is. Thank you, Don. 3 MR. BECRAFT: Well, we're not a voting member but 4 we are here to observe. I think that if Governor Ridge 5 could have been here today he would have echoed what the 6 Commissioner and Mike said in their opening statements. We 7 are both concerned with security and making sure that 8 commerce flows.

9 When the Office of Homeland Security stood up 10 after 9/11 there was very little time to impact the FY '03 11 pre-budget so it was looked at the vast number of things 12 that could be done out there and four things were chosen to 13 focus on for the FY '03 Presidential budget. One of those 14 was securing our borders. We've taken this very seriously.

15 The President has done a number of border events 16 to highlight the issue and whenever he does these events the 17 one thing that he always talks about is the entry/exit 18 system. That I think is why there is a sense of urgency and 19 we need a sense of resolve to get this done as quickly as 20 possible and as quickly as technology will allow us to do 21 So I'd like to echo those sentiments and I thank you it. 22 for participating in this and we look forward to the 23 results.

One thing I would like to add, we talk often about security and facilitation as being a balancing act and that

1 is if you increase security you decrease facilitation. We
2 don't see it that way. We see it where you can increase
3 security and improve facilitation of commerce. That's how
4 we are looking at it and like to approach the problem. I
5 hope we can be successful in accomplishing that.

6 MR. CRONIN: Thank you. Barbara?
7 MS. KOSTUK: Barbara Kostuk with the Air Transport
8 Association and I like not going first because I can echo
9 absolutely everybody.

9/11 affected the airline industry incredibly directly unfortunately. Since that time -- since actually that afternoon and beyond we have worked as closely as we could with other government agencies with regards to making sure something like that never happened again.

15 As you all know from working with us over the last 16 10 years or so, we have had an entry system for airline 17 passengers entering the United States. So we realized that 18 a lot of what you're going to be doing is going to be 19 looking back at that and how it worked and going forward. Obviously our main concern is, as Don pointed out, making 20 21 sure that extra requirements are not going to hold up lines and create situations where we don't have the facilities at 22 23 airports to accommodate the inflow -- the incoming traffic. 24 So I don't think it's anything you haven't heard 25 from us before over the last 10 years, and so I look forward

Heritage Reporting Corporation (202) 628-4888

1 to working with all of you.

MR. CRONIN: Thank you, Barbara. Mr. Jones? 2 3 MR. JONES: Nolan Jones, the National Governors' I quess that everything that needs to be said 4 Association. 5 has been said, but everyone hasn't said it. б So it's my turn. From the state's point of view I 7 think that we talk about this again echoing everything but making sure that there is a balance--making sure that you 8 9 have security in the nation and facilitating trade, 10 especially on both borders. That the borders are safe -- as 11 well as in the entrance ports, as well as in the airports. 12 [This portion of the audiotape could not be transcribed due 13 to poor quality.] We want to see the expedition of this 14 traffic in all places. They were asked by the President and 15 we provided security at our airports. [This portion of the 16 audiotape could not be transcribed due to poor quality.] 17 Some of the things I think is that we should make sure we're working with state officials in sharing information 18 19 whenever we talk about this evolution. That's one of the things we continuously hear is that the Federal Government 20 21 does not share information with state and local officials, 22 both in the cities wherever these ports and border crossings are located as well as elsewhere. 23

24 [This portion of the audiotape could not be 25 transcribed due to poor quality.] It's going to be

1 necessary to integrate some of that with the local -- state 2 and local crime information systems so that we all will be 3 talking about that.

I encourage them in that vein to get the views of 4 5 state and local governments, how do you want to do this? 6 How do they think it should be done physically? I think Don 7 said it perfectly, that we know that technology can be worse 8 but sometimes it never works like you want it to. The best 9 example is communications -- right now I think we're talking 10 about -- interoperability. You can have a place where the 11 police can't talk to fire on the same radio system.

We know even in New York -- it's true. One 12 13 building can't talk to the other because they weren't on the 14 same radio frequency. So we will have systems where everybody will have a card for one system and that's 15 16 altogether. We must avoid this if we're going to set up 17 something and let's have it integrated and working with the 18 state and local governments so that these kinds of things 19 can get around.

Finally, I must say that in a couple of minutes or so I must leave. I have a group of Governors coming in this weekend and I need to get back to talk -- thank you.

23 MR. CRONIN: The missing task force member gets24 all the work.

Thank you very much, Ron.

25

Heritage Reporting Corporation (202) 628-4888

MR. ERDMANN: [This portion of the audiotape could
 not be transcribed due to poor quality.]

3 Congress is going to probably get a lot of extra assignments. Thank you. We're delighted to be part of 4 5 this. We have been a long time user of the INS data on the 6 tours. Our function at the Department of Commerce is to 7 help businesses get involved in really the international travel market to and from the U.S. We have numerous 8 9 research programs that rely on the immigration data to help 10 businesses understand why the international traveler is 11 coming to and from the United States to stimulate the 12 tourism side, the crowds of people coming in and the U.S. 13 travelers who leave.

14 [This portion of the audiotape could not be transcribed due to poor quality.] We have been a strong 15 16 advocate of INS and obviously understand the need for 17 balance. We also sit on a Tourism Policy Council that is 18 also part of the Department of Commerce that looks to again 19 work with the Federal agencies involved with the problems of The issues that you're talking about here have 20 tourism. 21 come up at those meetings constantly.

22 So there's a lot of things going on. We look 23 forward to increased cooperation and communication. I think 24 there is a lot of information that once we get together and 25 start meeting we're going to find sources of information

Heritage Reporting Corporation (202) 628-4888

1 that exists that none of us knew really were here that can 2 help us solve some of these problems. So it's the sharing of information that we're looking forward to that I think 3 will resolve some of the issues that are on the table. 4 MR. CRONIN: 5 Thank you. Jeff? б MR. ARNOLD: Jeff Arnold with the National 7 Association of Counties. First of all I really appreciate the Association being included and the counties being 8 9 represented at the table. Often we're forgotten. Local

10 governments are not usually in the process.

When it comes to these issues we do have a special role. Often when criminal aliens come across the borders it's local jails or counties jails where they're housed and so our goal obviously, especially given some budget considerations, is to make sure we have fewer of those folks crossing the border.

To the extent that we can facilitate that on both borders, I mean often people think that the southern border is an issue but we have some very important issues on the Canadian border as well. We want to see that everyone's represented. We have some very rich counties and some very poor counties along the borders and, indeed, they have differing needs.

We already have a coalition of border counties that have been working for a number of years to address some

Heritage Reporting Corporation (202) 628-4888

of the issues. They have already agreed to work to help bring that information to the table to share with all of you.

MR. CRONIN: Thank you, Jeff. Mariam?
MS. MOSES: I'm Mariam Moses with the Department
of the Treasury, Office of Enforcement. On behalf of the
Undersecretary of Enforcement we're absolutely honored to be
a part of the task force.

9 As you are aware, especially working with our 10 sister agency, with certainly INS, with sister department, 11 the Department of Justice, Treasury has after 9/11 of course 12 directed a lot of its resources to terrorist financing and 13 tracking the money and disrupting and dismantling terrorist 14 networks.

Equally important to that is, of course, the work that we are going to be doing on this task force and that is devoting the best and the brightest of the resources that we have. It's a natural fit to work closely with the INS and certainly in the project office.

Treasury stands ready to devote as necessary those resources that will interface with INS and help put together whatever interface is necessary in the entry/exit program. Treasury is also actively involved in another task force that we are devoting resources to and that's the foreign student tracking PDB directive.

Heritage Reporting Corporation (202) 628-4888

1 So hopefully the work that we're doing on that task force will interface with the work that we're doing on 2 this task force so it is a natural fit. So we're delighted. 3 Treasury couldn't be happier to be a part of this. 4 MR. CRONIN: Thank you, Mariam. 5 Rick? б MR. WEBSTER: Rick Webster with the Travel 7 Industry Association of America. I will say on behalf of 8 our 2,600 member organization we're pleased to be a part of 9 the task force.

Travel and tourism is a \$600 billion industry. 10 11 The international portion of that which obviously is where 12 it comes into play with the DMIA, is \$100 billion dollars. 13 Post-9/11, that went down fairly significantly all through 14 the impact on the travel industry. The Department of Commerce has already said that their preliminary estimates 15 16 are a loss of \$9 billion in spending on the international 17 side. So it's the facilitation of people that we're 18 concerned about.

I'm glad to hear about this balance between
security and facilitation. I guess I would go back to the
former Chairman of the House Homeland Security subcommittee
that we all know well who said back during our work on
Section 110, "We want a system that doesn't just not make
things worse, we want a system that makes it better."
So I appreciate what the Commissioner, Mr. Ziglar,

Heritage Reporting Corporation (202) 628-4888

said about having a system that truly can increase security
 and enhance facilitation and hearing from the Homeland
 Security Office. We appreciate that very much.

Security is a top concern for TIA, national 4 5 security in terms of protecting American citizens and 6 obviously international quests who are staying here. We 7 worked a couple of years ago to make the visa waiver program 8 permanent. We added a number of enhancements to that 9 program to add to national security. We've worked with the Americans for Better Borders Coalition, as a number of other 10 11 folks have here on this task force, and we've worked on 12 Section 110 very hard.

13 I'm not sure I ever thought this day was going to 14 happen. I'm glad we are finally here. Again I would just 15 echo the comments that I think we can have both national 16 security and economic security, those are not mutually 17 exclusive goals. We look forward to working with this task 18 force and adding our expertise on behalf of our members to 19 make this happen by all of the deadlines as prescribed.

20 MR. CRONIN: Thank you. Martha?

MS. SARDINAS: Well, I'd like to commend you on getting the task force together and congratulate you. I think the State Department is a partner with INS and has been for a long time. In fact, over my entire career we've been trying to facilitate travel and ensure border security.

Heritage Reporting Corporation (202) 628-4888

1 So for me this is not a new issue necessarily.

I think in this project specifically I'm not only representing the work that I do -- visa work and travel documents but also representing State Department's interests in our relations with Mexico and Canada and also our relations with the American public and the constituency that we relate to.

8 I'm just hoping that as we carry on with this work 9 I think this task force is very well equipped to recognize 10 the complexity of this issue. I think I'm amazed by the 11 expertise that's in this room and I certainly think that 12 with all of us combining what we know about our particular 13 areas that we can certainly come up with some very good 14 advice for the entry/exit project.

I think if entry/exit was easy by now we would have done it. So it is not easy and I have never witnessed in my career in the Federal Government a time that there was more earnestness, more willingness, to cooperate and the spirit of agreement really or good will towards getting something like this started.

21 So I am optimistic that there will be success for 22 us. I certainly wish great success to the project and to 23 all of us.

24 MR. CRONIN: Thank you, Martha. Randel?
25 MR. JOHNSON: Randel Johnson, U.S. Chamber of

Commerce. It's always perilous to be the last in line
 before a bathroom break.

Like others around the table the Chamber's been involved in the so-called Section 110 issue since I guess '97 and I look forward to closing the chapter out on this issue perhaps a year or two from now in a way that's in the best interest of the country both in security and efficiency.

9 You know, I think Martha's views and I'm sure a 10 lot of other people at the table say this, it isn't going to 11 be an easy issue. I want to join Jim's and Martin's 12 comments about technology of bricks and mortar and just say, 13 "You know, we're going to need a lot of investment in 14 technology to make it work and an investment in bricks and mortar because neither of these are going to be solutions." 15 16 I'm sure we've all had our points go down.

Scanners and facial profiling at the borders might not be a magic solution and all I see is lots of machines that probably aren't going to work. What do you do when it doesn't work and you've got a traveler there who's stuck?

I saw the Salt Lake games -- I saw in one of the papers where they were experimenting with facial profiling and pulled it back because, well, big surprise, it didn't work.

25

So I think we've got our work cut out for us. I

Heritage Reporting Corporation (202) 628-4888

think the Chamber stamp that I would like to offer is that 1 2 we do have local Chambers across the country, both at the northern and southern borders, and we've been in contact 3 4 with those already. Already those initial surveys on the 5 backlogs pre-9/11 and post-9/11 and I think as we come up 6 with ideas -- and obviously you guys are already way ahead 7 of us in some aspects -- that I'd like to offer up that we tried some of these pilot projects and I think some of these 8 9 local Chambers -- I'm sure Martin's local chapter could help 10 all of us.

We tried some of these ideas out before we, in fact, make a recommendation and we see how they work with some of these border crossings. Now which ones do we pick as the pilot project? Well, that's a good question for a closed session.

But, you know, we've got to go slowly here and I think there's lots of bumps in the road before we get to the end. [This portion of the audiotape could not be transcribed due to poor quality.]

20 MR. CRONIN: Thank you, Randel. Let me respond to 21 one comment that you did make and that was the fact that the 22 project office seems to be out ahead and Dominica and I were 23 certainly quite concerned about alignment of the work of the 24 task force with the work of the project office. Certainly 25 we have the mandates to get the work on this system and

Heritage Reporting Corporation (202) 628-4888

1 movement.

2	I think at least as you heard Bob mention in
3	his presentation, he's heading into a procurement process.
4	So I think we're going to be able to catch up to some
5	degree. Certainly it's going to be critical for the task
6	force's views and observations to play into that process as
7	well.
8	I think that it is time for a break. We've been
9	at this for almost an hour and a half. I'd suggest to get
10	back together at about 2:45. You can find restrooms as you
11	leave the room turn left and left or right and right.
12	(Off the record at 2:20 p.m.)
13	(On the record at 2:45 p.m.)
14	MR. CRONIN: Next is Item 6 on the agenda. We've
15	been through it once before I think but I want to summarize
16	exactly what the statutory framework is. We'll move into
17	Item 7. I'm a bit dubious about processing actual work in
18	this environment but I'll lay some things out for task force
19	member comments and then we can move on from there. So,
20	Dominica, if you'll take over.
21	MS. GUTIERREZ: I'm just going to go through this
22	just very, very quickly and probably won't even hit all of
23	the steps. For those of you at the table we have the
24	briefing books. The information actually starts at Tab 2.
25	Basically, we talked about various statutes that

brought us all here together. There's the Data Management
 Improvement Act -- there's something about that name.

That should be our first thing. Anyway, DMIA and then there was the Permanent Program Act, I used to work with that, the Patriot Act and then as some of you know there's pending legislation on the Hill.

7 That essentially is what's in Tab 2 and that also 8 is being made available to people around the room. We 9 compressed it all and put it together in a timeline. So 10 we're all working from the same sheet of music. You don't 11 need to read it now. Clearly we don't have time to do that, 12 but at least so you know you have it, it's in one central 13 place.

The key dates really are also in the task force we all report to the Hill at the end of this year. We're going to make that date. Then we owe a report every year thereafter that the task force is in existence. So those are our actual dates that we need to worry about, December 31st, but we can't do this in a vacuum and clearly we need to look at the things that the statute set out.

The DMIA sets out -- and Bob talked about this in his presentation and again it's all in the material -- air and sea by 2003, 50 high traffic -- by 2004, everywhere else by 2005. The visa waiver pushes some of that stuff off. There's an earlier timeline now in terms of folks that are

Heritage Reporting Corporation (202) 628-4888

coming in under the visa waiver program. I guess we can't
 call it the pilot program any more.

MR. CRONIN: No.

3

MS. GUTIERREZ: So I think on that date there have 4 5 been some earlier things that inspections had addressed but 6 the next prominent is for October of this year. What we've done there is we've summarized it and we have a cover 7 document that sort of takes you through who's got what and 8 9 what folks are responsible for what. Then beyond it further 10 in the book are copies of the actual statutes themselves. I 11 know some of you want to go through every word and some of 12 vou do not.

13 And for those of you in the general group all of 14 that information is active legislation and that's available in the usual sources of information there. But to recap our 15 16 requirement is December 31st of this year, we owe a report. 17 We need to get from here today, February 20th, to December 31st; what are we going to put in that report and how we're 18 19 going to break some of this stuff down and how we're going 20 to start looking at addressing some of these things in a 21 timely fashion.

22 So Mike and I and some of the staff that talked 23 about some ideas to throw out to the task force members here 24 to see how we can move along, so to speak.

25 MR. CRONIN: You have a question.

Heritage Reporting Corporation (202) 628-4888

MS. GUTIERREZ: We have a question. I'm sorry.
 Yes, Michael?

MR. CRYE: In moving the agenda of our Association along and enabling people to make comments and review documents and make suggested edits we have found that the edit and comment aspects of the latest edition of Microsoft Word seems to work real well, it will actually identify the person who's suggesting the edit.

9 Might we be able to actually do some wordsmithing 10 in the meeting of the product that this group plans to 11 produce by December 31st and suggest an electronic means, a 12 format?

MS. GUTIERREZ: Absolutely. In fact, you know, Mike's going to talk about this now. We are really going to look to everybody around the table here to start talking about how we're going to break this up and do it and be part of the various pieces, we're talking about working groups.

18 But I'm way ahead of you. We have also talked 19 about looking at a contractor to assemble the final project, bound, signed, sealed, delivered and ready to bring to the 20 21 So we can work all of that together, but at least my Hill. office will work as sort of a clearinghouse of information 22 23 -- if you like the working group idea and we get that going 24 and Mike will launch that discussion here now, but we can start collating and compressing and certainly all 25

Heritage Reporting Corporation (202) 628-4888

1

suggestions are welcome. Does that answer your question?

2 MR. CRYE: Yeah. I was just looking for 3 commonality of editing in versions of --

MS. GUTIERREZ: I think you might still find somedie hard WordPerfect fans around the room.

6 But, generally speaking, here in the INS realm of 7 things we sort of operate on Word but there are various 8 versions of it around the building. Some are on 2000 and 9 some are still on '97. I mean we can work it out somehow. 10 Interoperability is key. We're not going to move it on the 11 wordprocessing piece.

Any other questions? I know I went really fast through it time-wise. I just don't want to bog everybody down about it being covered. We can get into the details later. But certainly if you have a question around the table here I'll be happy to answer it. Okay, Mike?

MR. CRONIN: We can go on to the next item. Certainly in my experience with various commission task forces advisory committees, it's very difficult to process work in this segment really. The real work will be done in working groups, in hearings -- there is the opportunity for the group to observe operations, to hold hearings, to gather information.

I would assume there would be visits to ports of entry to look at the as is process and so on and so forth to

the extent that people are interested in doing that or feel a need to do that. But it's going to be critical I think to organize the work of the group in discrete portions in order to bring it back to a point where we would be able to enable the group to actually make progress, to formulate the report that the group is supposed to prepare each year and then to gel -- to pull together the opinions of the group.

8 It will be the consensus of the group that governs 9 that as to how we organize that work. Dominica and I have 10 had some discussions about that. Our initial sort of knee 11 jerk approach I guess because this is how you do everything 12 was to talk about airports, seaports and then perhaps a land 13 border group or a northern border or southern border group 14 or something like that.

However, the interests of a lot of members of the task force overarch the various modalities in which we work at the border. We had thought about that it might be more useful to take a more functional approach to the working groups.

Debbie Hemmes was good enough to do a strawman document which we can share with you to get the benefits of her thoughts, but basically breaking it up into groups that would cover -- a legislative group looking at current and proposed legislation, legislative needs that might that might arise from the entry/exit issues, looking at a process

operational group, a group that actually looks at how the ports operate, what inspectors do, how traffic moves through a port and what improvements or what needs, what doubts, exist in that area.

5 Certainly a technology group, an IT group to look 6 at the technologies that will be applied to the entry/exit 7 system and that's certainly a daunting and dizzying task. 8 There's just so much out there and so much potential but a 9 group that could provide advice to the project office in 10 terms -- both in the procurement process as they're looking 11 at various proposals. A group that might bring some 12 expertise in this area to the table in order to best inform 13 the INS as it moves through this process.

A facilities and infrastructure group. Certainly that point was made earlier about the need for bricks and mortar, the need for facilities to handle the amount of traffic in any mode of doing business. We have a new information system in the existing process and a group that might look at impacts and costs.

I think some of those could be compressed. I'm not sure we're large enough to break into that number of groups as I look at it, but I would welcome comments -- this is the one bit of work we'll do today. I would welcome any comments from the task force as to this approach or any other approach for organizing the work of the group.

My suggestion would be that Dominica's office follow up with each of you to get your input into deciding exactly how we'd break up in order to do the work that we have to do. With that, I'll throw it open for any comments, any observations.

б MR. ARNOLD: It seems to me that some of the 7 functional categories before you get to the legislative side -- technology telecommunications policy for the association 8 9 -- it seems to me that before you get to the legislative 10 side you're going to have to know the lay of the land, what 11 some of the needs are, what some of the problems are. Ι 12 think if you ask me that's almost a second tier, to 13 determine the lay of the land and to access what the needs 14 are and then we can proceed.

Obviously if there are things that we know right now that need to be followed we need to have someone pay attention to that, but obviously I just think we need to have the operational things under everybody's belt before we talk about that.

20 MR. CRONIN: Yeah. And I would think if there is 21 legislative movement we want the entire group to be aware of 22 that. That's a very good point, Jeff, I appreciate that. 23 Any other thoughts or comments?

24 MR. PHILLIPS: Initially I would hope maybe we 25 could define the parameters or the scope of what we're

Heritage Reporting Corporation (202) 628-4888

looking at. For instance, I assume that among us all and among INS by the time the legislation says that we will not create any new documentation that that's all clear. So then we then know how many people we're looking at, what the potential number of visitors would fall in the category of visa and visa waiver, etcetera.

7 Then I would think we ought to determine what percentage of those are coming by air, to get the numbers 8 9 for that. See, kind of the thing we did in '96 and '97 --10 sea, air and land, the ones on the land we have to look at. 11 Then essentially what the magnitude is, as I recall 12 something like 98 and a half percent of the ones we're 13 looking for were air or sea and then we have to worry about 14 the ones that came by air or sea and left by car going 15 across to Mexico or going to Canada and worry about that.

But essentially if we could define that 98 or 99 percent of the scope of what we have to catch in the system -- I think you almost know that before we start it would help us a great deal to identify where we are and our intentions and our strengths -- to see so we don't go scattering all over trying to -- I don't know if that would help.

MR. CRONIN: No. That's a good point.
MR. PHILLIPS: When we're looking at Divisional
109 and 110 we have some pretty good numbers there.

Heritage Reporting Corporation (202) 628-4888

1 MR. CRONIN: I will point out that documentary 2 requirements and the border crossing card requirements and 3 the biometric requirements exist on the southern border. So 4 it's an issue we're now going to have to look at.

5 MR. PHILLIPS: Exactly, exactly.

6 MR. ROJAS: Mike, I would just like to bring up 7 the issue of what is really not seen on this document. There 8 are so many working groups out there that don't know that 9 we're participating.

10 So much of it relates to technology and 11 specifically data exchange. Some of that that we're looking 12 at is how can we eliminate redundancy in systems for 13 entry/exit by actually sharing data and information. You 14 know that in Canada there is a 30 point program and we're certainly going to be looking at a way of making their entry 15 16 processes or exit processes part of it and we're probably 17 dealing with the same issue with the Mexican side.

Is there a thought process within this -- that we can look for in Canada and Mexico and then sharing their information systems so that we cannot have to have an exit system out of the United States -- an entry system to Mexico basically eliminating that exit requirement.

23 MS. GUTIERREZ: Martin, that's exactly one of the 24 things that we need the task force to look at. You've 25 thrown out three or four different options. One is

consistency. What I've heard from a lot of the industry people as I've gone around and talked to you guys is you all make up your minds what ADA wants so we can give it to you all at once and I don't have to do something different for this organization or that organization. Luis was talking about five different cards.

7 So that's what we would propose that a working 8 group here would look at all of the technology aspects of 9 it, the pre-clearance stuff, the interoperability, the 10 opportunity perhaps of exploring entry into Canada and exit 11 and vise versa with Mexico. That kind of stuff is one of 12 the things that we want the task force to look at.

What Mike is sort of proposing is to look at it in a straight structured air environment or a straight structured land border environment, the usual groups that those fall down into, or we can mix it up by functional requirements, one is the technology piece.

I don't think anybody's got answers today.
There's a lot of recommendations that we can explore and fully vent and then to come back with. That's kind of I think where we're going.

22 MR. PHILLIPS: Dominica, just quickly. Depending 23 on what you want to achieve for the task force -- for 24 example, I think none of us want to be labeled as air, sea 25 or land. That's not what we're here for. On the other

1 hand, if you want to get a preliminary scoped out document 2 of what might best work I would suggest that the cruise and 3 maritime people know best to do that for you as a 4 preliminary document without excluding land and sea.

You get a document in place, as Martin said, we 5 6 might recommend for you whatever -- and it's become entering 7 the other countries. [This portion of the audiotape could not be transcribed due to poor quality.] Air and sea and 8 9 land to give you a scoped document, I would say in a day or 10 two a preliminary document -- not detailed, but to show you 11 what the options are that we suggest because everybody at 12 this table has been at this business for five or 10 years.

I just say maybe that's the way to develop your initial paper and then from there you have to cross this over so we have the benefit of each other. But somehow in the next -- you've got to get the first 10 pages down in writing of what we think entry and exit are. I think sea, air and land are quite different in some aspects. That's just a thought of what you want to do.

MS. GUTIERREZ: Let me back up just one second because I don't know that this is clear to everybody. We have to look at all of the issues before us eventually and not just entry/exit. The recommendation that Mike and I put forth to the group here, and it's up to you to adopt it or not, is that of all of the things that we have to look at in

order for this to be a timely and viable and effective use of everybody's time I think we have to zero in first on the entry/exit issue.

Now that may seem backwards in a lot of respects.
I'm kind of a logical person. [This portion of the audiotape
could not be transcribed due to poor quality.] Go see the
lay of the land, find out what the law says, find out how to
do it, what works and what doesn't work?

9 I don't know that in this political environment we 10 really have time to start that way. We may be able to jump 11 start some pieces of that but I think that it's critical 12 that we focus on the entry/exit. Now that's just my view, 13 you know, there are 16 other members here.

14 MR. PHILLIPS: Well, that's what I meant.

MS. GUTIERREZ: We can then come back and fill out the other.

MR. PHILLIPS: An APA system for sea, air andland.

19 MR. CRONIN: Martha?

MS. SARDINAS: Well, I think that these are good suggestions and I also very much like these groups, I think they're really good. But one thing I'm wondering is maybe we could just sort of put them together where you would form the subgroups and then have the subgroup to sort of define the concerns and issues within their specific area and

address it within this dimension of the problem, what are the concerns that have to be looked at and then talk about air, sea and land.

4

MS. GUTIERREZ: Right.

5 MR. SARDINAS: I think it's good for these 6 subgroups to be presented with questions to answer and maybe 7 divided. I think it's a good idea to divide it by air, sea 8 and land as you enter -- they have a distinction.

9 But the other thing that struck me as I was 10 looking at this is that the legislative group may not be as 11 active, and other operational groups huge. In other words, 12 I'm talking about the size of it, legislation is not as big 13 as the task of looking at process and operations.

14 I somehow have a lot of trouble separating process 15 and operations from technology.

I would absorb technology into process and operation. I think under process and operation you might need maybe one group to look at statistics. I don't know how to explain this, but what you were describing, Jim, you know, the statistics.

21 MR. PHILLIPS: Order of magnitude.

MS. SARDINAS: Yeah, order of magnitude of each process and operation and collect that information and then the technology would be under that, too. But then it seems to me like facilities and infrastructure and then budgeting

1 are more distinct.

I think process and operation would probably haveto be broken down further.

4 MS. GUTIERREZ: Again, this was a strawman for the 5 purpose of discussion versus starting from scratch right now 6 at 2:30 this afternoon.

7 MS. SARDINAS: No, it's really good. Right. 8 Well, I think this should continue because I just have been 9 to too many government meetings where there is nothing to 10 react to and it's much better to have something.

11 MR. CRONIN: All right. I think you echoed the 12 point that Jeff made. I've already stricken legislative on 13 my copy. I think Jeff made a very good point -- if there's 14 a recommendation for legislation and review of legislation 15 that would be an end of the day product that would come out 16 of it.

17

MS. SARDINAS: Okay.

18 MR. CRONIN: But the problem I see now is, as you 19 say, process and technology are the bulk of what's going to 20 be done. We're almost saying there's not going to be 21 working groups, that we're going to have one huge group, 22 because facilities and infrastructure sort of really play 23 into that. How you do a process mandates what you need. 24 There are certainly issues that relate to the existing infrastructure and gaps in that but I do think we 25

1 need to break it down. When you suggest crunching that I 2 mean I think we need some breakdown. Do you have some smaller groups working on the various aspects of this? 3 MS. SARDINAS: Well, to me infrastructure and 4 5 budget sit okay -- they are certainly interrelated but I 6 quess what you want are distinct areas where people can work 7 because then we'll bring it all back and integrate it. But 8 would it be horrible to suggest that under process of 9 operation you could divide it into air, sea and land? 10 MR. CRONIN: That's doable, I suppose. 11 MS. SARDINAS: But I don't know. 12 MR. PROSNITZ: I saw the recommendation but 13 another way of looking at it. I mean what I am most 14 unfamiliar with, although some of the things, the impact on trucking and things like that. So if we actually know 15 16 instead of air, sea and land is by type of visitor who comes 17 in, is it commerce? Is it long-term? Are they visitors 18 coming in for a week's vacation? 19 Yeah, the problem is -- I know a little bit about 20 air, sea and land, although some of them are common carriers

66

and so perhaps a little bit easier because people don't always come in and out the same way so the minute you separate it you've got a problem.

24 MS. GUTIERREZ: In the back of the book is an 25 overview that has been provided by the Office of Inspections

and it talks about the numbers that Jim was alluding to, over 500 million and it lays out a map of how many air, land, sea ports of entry north and south and then, obviously we compile all kinds of statistics, but there is a pertinent chart in there about conveyances which is what Don is looking at.

7 How many flights a day by conveyance and the These are from 2000, but it's flights, buses, 8 numbers. 9 vessels, trains and we get into all kinds of complications. 10 I mean I know what you're saying but I think those 11 are sort of subsets of end issues, a subset of a land border 12 because at a land border we could have a bus, a train, 13 pedestrian. I guess what I'm trying to do is break it into 14 groups but not have 16 groups. There needs to be measurable work that we sort of balance that people can get into. 15 16 So, anyway, I point that out to you as very macro 17 information. Clearly, Jim, we can get to some of the fine

18 print that you're looking for but I just wanted to point out 19 that it was in the back and that might help you.

20 MR. PHILLIPS: Well, it's just if my memory serves 21 me, that there's like 30 million visitors a year that have 22 visa waivers or something like that and 98 and a half 23 percent of them are counted for in '97 when we looked at the 24 air, land come and go and the seaport come and go. All I'm 25 saying is that system then requires to know we have a

Heritage Reporting Corporation (202) 628-4888

capture and, therefore, you design a system that will work
 in the air and the sea.

3 So the way they come to customer service as you pointed out, plus getting the security -- I'm saying when we 4 5 get down to this question Luis - [This portion of the 6 audiotape could not be transcribed due to poor quality.] 7 But I think we have to keep in mind that 98 and a half 8 percent on this major flaw and maybe even a task force with 9 a little different focus on let's say the evening crew that 10 you're going to get there that's making identifying 11 difficult. That's all I was trying to do. 12 If we spend all of our time worrying about the bus 13 passengers someplace and the reality is we've got a workable 14 system on December 31st in principle, right? 15 MR. CRONIN: Oh, the first report. 16 MS. GUTIERREZ: Oh, no. We have to deliver some 17 recommendations, not a deliverable system. Remember, Bob 18 Mocny's group is going to deliver a system. 19 MR. CRONIN: The Task Force is not going to 20 deliver a system. 21 MR. PHILLIPS: That's what I meant. 22 MS. GUTIERREZ: We're going to look at 23 recommendations, so it's not to say that we have to have one 24 recommendation, either. 25 MS. SARDINAS: I think, too, that however you

Heritage Reporting Corporation (202) 628-4888

divide this it will be important to not come up with sort of the one size fits all solution and I think that maybe -- I know we probably won't decide this right this minute and today, I mean it's a good idea that you draw on the expertise of the group somehow.

6 You look at how the group was formed and what have 7 we got here? One of my strongest convictions is that one 8 size doesn't fit all and that many different techniques work 9 better in one place than another.

I mean if you end up with dividing us in a certain way you might end up with solutions that pick one environment but can't be applied to another that was forgotten. So maybe however you do it I hope that we can yield that kind of a result where you draw on the expertise of the group very well and you also get a lot of different solutions that fit different situations.

MR. ARNOLD: I'd like to remark on that. I think that's a very important point just clearly there are fundamental differences in the size and the scope and in the people and the goods going though one of them.

It strikes me, too, that to the extent that the technology and operation -- let's understand the operational aspects of the differing sizes and types of facilities whether it be sea, air or land, but the technology then really requires some sort of capacity to be able to take

that in and normalize the data to be able to transmit it
 back out in real time. That is the challenge.

But I think you can do that in the different sizes and scopes of facilities and still be able to correctly [This portion of the audiotape could not be transcribed due to poor quality.]

7 MR. ARNOLD: So that's really important -- I think
8 that's an important part is to really understand those
9 operational differences between those.

MR. CRONIN: Okay. Well, in fact, during the break Randy had suggested to me that there's range of experience, obviously, in the group from people that have looked at a lot of this for years to people that haven't really played in the immigration and customs environment in terms of how ports of entry operate.

I think what I'm hearing, and correct me if I'm wrong, is that there's probably an initial need for some familiarization from fact gathering. Perhaps for those members of the group that needed or wanted to we would be able to arrange briefings, some familiarization process, so we have more of a shared sense of what is, of what exists. Does that make any sense to the group?

MS. SARDINAS: Well, you're proposing that we
don't have the recommendation before we make some findings.
MR. CRONIN: No.

MS. GUTIERREZ: What Mike is trying to say is that we can arrange briefings in conjunction with the Office of Inspections. Mike is here, I don't know about Bonnie. We could do a briefing to fill in some of the statistical stuff that Jim is talking about in terms of narrowing the scope of the known and the unknown.

7 I mean we assume that some of you will want to go 8 to significant or key ports of entry, whether they're air, 9 land or sea. Some of you are very, very familiar with it 10 and you don't want to go on another tour. Other people 11 might benefit from certain parts of that or not but 12 certainly I think in terms of an orientation we talk about 13 that in there and have considered that.

MR. JOHNSON: Let me just say that another commission I was on on a totally different subject, but it had to do with job training issues across the country. Let me just talk a little bit about how that was handled, which was, although it sounds like a lot of work what I've described, in fact, it wasn't.

The staff did set up what were called field hearings across the country in various areas where there was a storage of workers where this case seems to be the employer community had stepped forth with novel ideas in the area and there were on-site visits but also people in the area concerned with that issue came to these -- and talked

1 about what they were doing, what their ideas for a solution 2 were.

Invariably not everybody from the commission
showed up. I mean there was always a mix of people.
MR. CRONIN: Right.

6 MR. JOHNSON: Depending on what struck there, what 7 was on their agenda back at the office but was this an area

they needed some briefings on.

9 In the end -- that's all I'm saying, there were 10 probably 10 hearings across the entire country and in the 11 end the staff, which was literally only three people, kind 12 of pulled together all of these various ideas and presented 13 a report to the Commissioners who then came up with a 14 consensus with regard to what should be included in a draft 15 kind of final set of recommendations.

Now does this lead to staff driving the process and those who do the paperwork during the process? Well, it does but it's part of our job to see that that's not the entire report. On the other hand, that's also how things get done.

21 MR. CRONIN: Right.

8

22 MR. JOHNSON: In that way the group had 23 commonality of knowledge, also. I mean everybody had their 24 various expertise but they had a lot of exposure to areas. 25 I guess what troubles me about subgroups at least

Heritage Reporting Corporation (202) 628-4888

1 this early on is we kind of all go off on our separate 2 directions but I'm a little troubled by the fact that we're 3 also a lot different in our areas of expertise.

4

MR. CRONIN: Right.

5 MR. JOHNSON: And I think Martha's point about 6 there is a lot of interplay between these groups is obvious. 7 This group is not so huge, it's not 50 people. 「This portion of the audiotape could not be transcribed due to 8 9 poor quality.] This is a manageable group, I think. It's 10 manageable in the sense of reacting to a draft report and 11 attending whatever it may be. That's just I guess my only 12 technical question, also and if you go this subgroup way are 13 you contemplating that the subgroups would be doing their 14 own kind of investigations and travel?

MS. GUTIERREZ: Yes. I know what you're saying. You're saying that 16 people is not a large group. Well, relatively speaking it's not but I know if I call you all next week and say, "Can we meet on such-and-such a day" it's going to take two months to have the meeting.

I mean I hear what you're saying. What we were kind of envisioning was seeing if the group could break off into whatever, two, three or four subgroups or however that works out.

24 Some of you would offer to Chair some of those 25 subgroups and that you would be working but starting to

1 explore whatever issue we decide it's going to be that 2 you're working on, whether it's air, land or some functionality or whatever it is, but that you would be 3 starting to work, starting to look at things, and that you 4 5 would be in communication with us here. Certainly we would 6 then be the coordinating mechanism keeping everybody going, 7 providing access to the field, doing whatever back and forth 8 and are we on the right track if we need to convene again, 9 that kind of stuff.

10 So it's not that you're sort of off on your own 11 and that kind of thing. We certainly would be involved and 12 available also as a resource and as a central point.

MR. JOHNSON: One other point. I think to me I'm still not quite getting why separated out between air, sea and land doesn't make some sense -- we have short deadlines and there is various areas of expertise in those areas already. We know how it breaks out. When we break out into groups I don't necessarily say I support it, but to me that makes a little more sense of breaking it up.

20 [This portion of the audiotape could not be 21 transcribed due to poor quality.]

22 MR. ROJAS: Yeah. I mean I'm not quite sure even 23 if the subgroups would work in the sense of the size -- and 24 we just bring up another thing where we come to a straight 25 partnership program and these things started in mid-

December. I mean we finished that three weeks ago, the work, and they did break us into subgroups because that was so specific on the overall supply chain issue-manufacturing is a very different classification -- very different from import/export issues.

6 We need to also come up with the guidelines. You'd be amazed at the number of issues that exist when you 7 combine things into a single document. I think that we're 8 9 all going to have specific issues that are going to impact 10 us -- so I couldn't be in two specific places at the same 11 time or that would increase the amount of work that would 12 have to be done by each individual looking at the other 13 things we would do.

14 MR. CRONIN: Barbara?

MS. KOSTUK: I don't mean to be so parochial but I realize that there's not an entry/exit system in place for everybody. There is one at the borders and I'm assuming that we're talking to recreate the wheel. There's just no way to do that.

MS. GUTIERREZ: We have 10 years of history. MS. KOSTUK: Right. So I guess I'm trying to figure out where that fits. I understand it has to be married up with the other ports. I totally understand that. But I'm trying to figure out how something that's already up and running and for the most part it's created and done.

The exit part I'm envisioning can be added fairly easily, whether they'll like it or not is a whole other issue. But so how does that marry up with how we go down the road?

4 MR. CRONIN: I think there are several issues that 5 come into it. I mean you're absolutely correct in what 6 you're saying. In terms of meeting the statutory deadlines 7 for the visa waiver program, for example.

MS. KOSTUK: We're there.

8

9 MR. CRONIN: We're there. I mean with some 10 modifications to the existing systems we're working off 11 advanced passenger information, which exists. We're working 12 on moving that data into the arrival and departure 13 information system, which exists.

14 In terms of departure, we're looking at the same 15 process in reverse, data from the airlines, arrival and 16 departure information system. Done electronically, or they 17 probably were not departing from the land end card process 18 quite yet, but basically that process will be electronic.

But, as Bob mentioned in his presentation, you're now seeing statutory mandates about biometric checks on entry and exit and that's a whole new dimension in terms of how we do that on arrival and departure and I think if that's done on departure there are process implications that are quite large for airlines and airports and for everybody if we're starting to check a biometric.

Heritage Reporting Corporation (202) 628-4888

1 This is Mike Cronin talking and not INS, but it 2 strikes me that if you're doing a biometric check on 3 departure you're talking about a Federal presence on 4 departure. I mean how do you respond to it? How do you 5 respond to a mismatch on a biometric, somebody using 6 somebody else's document? It's a lot different from simply 7 gathering data on individuals who depart.

8 MS. KOSTUK: Right.

9 MR. CRONIN: So I think that as you phase in the 10 new statutory requirements the implications get larger.

MS. GUTIERREZ: So you're not off the hookentirely. There are still issues.

13 MS. KOSTUK: Yeah.

MS. GUTIERREZ: Now, granted, most of the work has
been done. I remember as an Inspector in Kennedy Airport
the API pilot -- I mean there's been a long history.

MS. KOSTUK: Oh, no. I didn't think we were off the hook. I was trying to figure out how you are envisioning the up and running system to marry up with everything else.

21 MR. CRONIN: I'm sorry. And that was where I was 22 going with that. I mean you're talking about basically a 23 single system where whoever is being tracked in the system, 24 whoever is required to be tracked in the system, is going 25 through the same process in any mode of travel.

Heritage Reporting Corporation (202) 628-4888

MS. KOSTUK: Right.

2 MR. CRONIN: Right. And when you talk about 3 marrying up, as you talk about moving into a biometric check 4 environment you're talking about the same technology, the 5 same the same processes.

```
б
```

1

MS. KOSTUK: Okay.

7 I suggest that we take a look at some MR. CRYE: of the strengths and weaknesses of existing systems --8 9 across the different modes that we're looking at. Obviously 10 the airlines, the airport mode, is the most mature of the 11 processes. Then just take our complaints and move them 12 across and then try to resolve at the end of the day all of 13 the different modalities and concerns in the final report 14 building from the airline/airport model as it is today.

I think that in the seaport context we're pretty comfortable with what the airlines are doing and I guess I can say that, but I think that we can model after what they're doing so long as we can maintain consistency from seaport to seaport to seaport and not have one standard that applies to only one location and a different standard applies to a different one.

But then if you take that and you take a good experience at the airport and say, "Okay. Well, how do you apply that to seaports? What are the strengths there and what are the weaknesses there?" Then you go, "Okay. Well,

how about the land borders?" Then you at the end of the day have something that you can say, "Okay. Well, how are we going to resolve this weakness or how are we going to build on that strength?"

79

5 MR. CRONIN: Sure, sure. So basically what you're 6 saying is a gaps analysis moving on to work with the group 7 in terms of what's required.

8 MR. CRYE: Yeah. Yeah, I think if you build on 9 what Barbara was saying, build on the airport experience and 10 go from there and then just keep building up.

11 MR. JOHNSON: You're saying what is the baseline 12 now that we're working from? What works and what doesn't 13 work?

MR. CRYE: But you've got cards now as opposed to l5 electronics.

16 MS. GUTIERREZ: That's what we were hoping that 17 the groups would come to. Now whether we conformed as air, 18 land and sea or we do this altogether or they're conformed 19 along functional lines those are exactly the things that 20 need to be identified. What's working? Great. That's 21 good. Put it down. What's causing a problem? This is. Do we have recommendations? What ideas can we fix whatever 22 23 this is? So all of those things that we're talking about 24 sort of come together.

25

I think everybody's going the same direction, we

all need to get there. It's sort of how are we going tobreak up the pieces to put it altogether.

MS. GUTIERREZ: Some of the folks here who haven't
talked, do you have some thoughts? Luis? Dawn? Don?
MR. PROSNITZ: I'm trying to learn from this.
MR. CRONIN: Sure.
MR. PROSNITZ: We've spent a lot of time looking
at these problems that are out there. I was hoping I would

9 learn something from them.

10 The land borders are so different from the 11 airports that -- I mean I would love to take lessons from 12 the airports but I'm not sure how much of them are 13 applicable.

14 MS. GUTIERREZ: I agree.

MR. PROSNITZ: We have tickets to manifests and all of these other things. [This portion of the audiotape could not be transcribed due to poor quality.] There's numbers for land borders, what is it? 400 million plus events a year on the land borders. The Inspectors have seconds to make decisions. I mean it's just a very, very different situation.

So how we split it up, we need to understand the process. We certainly need to understand the state as it is now. I'm not sure everybody has a common knowledge. I think that a briefing as to what goes on at the different

ports of entry and making decisions would have everybody
 working from the same foundation.

3 MR. PROSNITZ: I was staggered when I first 4 understood how it actually works right now in many places. 5 I guess I'm leaning towards the fact that we have a small 6 group and several people will want to be on multiple things. 7 I'm not absolutely convinced we can divide it up into a 8 whole bunch of separate elements without people feeling torn 9 if they want to be on different ones.

Maybe we start as a group as a whole and then some of the interests will naturally allow us to separate out. I know that's copping out but that might be the way it's going to happen, I think.

14 I think what I'm hearing is MR. CRONIN: No. we're going to need to phase this in in terms of the 15 16 approach. I think there is a need for some additional 17 information and briefing as you suggest, either a field 18 hearing or some kind of actual orientation at the port of 19 entry at least for those that feel that they need more information or want to review the process more closely to 20 21 get a better understanding of exactly how the process works. 22 I would suggest we can take that on as a next step in terms 23 of arranging that.

24 MS. GUTIERREZ: I think we need to have an idea 25 though because if we're going to break into functional

1 groups or air, land, sea and whatever other things that we 2 fit around that, then that makes the difference whether 16 3 people need to go to San Ysidro versus three people need to 4 go.

5 MR. CRONIN: All 16 won't show up, I guarantee 6 you. There will be a self-selection.

7 MS. GUTIERREZ: Well, that's my point. Maybe it 8 should have been explained, but we assumed that not 9 everybody is working with the same level of knowledge and 10 level of detail about the environment, about the ports.

11 Barbara and Dawn clearly know a lot about air. I 12 don't know how much they know about the land borders so 13 maybe they want to go.

14 MS. LUCINI: Zero.

MS. GUTIERREZ: So somebody like Barbara -- not to pick on Barbara, but would want to go to the land border. Let me just offer it this way, we assumed built into this process that there would be the necessity to go to the ports.

In fact, Chris Hess is here. He's our Assistant Regional Director for Inspectors from Eastern Region. We have the other two regions on the phone. So clearly we have had some preliminary conversation with them about that.

We need to figure out how we're going to structure the work and what kinds of people can move it along so we

Heritage Reporting Corporation (202) 628-4888

can respond to the type of briefings and access you really
 need.

MS. LONG: I would agree with the folks here that not breaking into groups right away is probably the best approach, but if you did, I see a little bit of a problem with going this route only because I'd have to be part of every subgroup to be able to comment.

8 I mean I represent the American Association of 9 Port Authorities and other groups that are maritime are not 10 going to have the same interests in mind that I do or some 11 type of membership and that type of thing and so to get 12 really enough of the knowledge or the information that 13 you're going to need from all of these folks you're going to 14 need to either break it down into air, land, sea or take that sort of approach and then kind of work it that way and 15 16 then be able to focus on these issues.

17

MR. CRONIN: Michael.

18 MR. CRYE: Not that I would want to spoil 19 anybody's opportunity to go down to beautiful downtown 20 Laredo, but I think one of the reasons why we have all of 21 these various groups in the task force is because each one of us has a specific expertise that you want us to provide 22 to the task force overall. We don't expect everybody to 23 24 learn everybody else's business in the coming year. 25 It might be a better way of doing this and

actually save a bunch of money, to arrange for specific
 presentations. I could give you information as to trucks
 moving right now down the southern border, for example,
 compared to any other border. This could be done through a
 15 or 20 minute presentation. Maybe that's one way of
 eliminating an entire group trip.

7 One of the specific issues that we're facing right 8 now is borders. When you go to downtown Laredo or even 9 better Piedras Negras or any one of those exciting movie 10 towns.

11 MR. CRONIN: That's a good point.

MS. LUCINI: I was going to suggest on an alliance because we have functional outlines here and they're being repeated in this conversation. We have three different areas of expertise. In my opinion a good first set would be if you take technology -- IT you have established a working group made up of the different interests.

18 For example, if I do technology from the airport 19 side I could provide the history of technology for the last 10 years that was proven effective, that has worked, that's 20 21 coming down the pipeline. Just get a quick synopsis analysis about that for the working group and it could be 22 23 distributed to the task force for their knowledge and you 24 can refer back to someone else on the task force for more information and work through the office if we need some 25

Heritage Reporting Corporation (202) 628-4888

more. That would be provided through the task force office. I mean as a start measure for the different facts and the different things outlined here, all of us have expertise and can contribute to the knowledge and work of this team.

MR. CRONIN: Okay. Martha?

6

MS. SARDINAS: I'm trying to listen to what everybody's saying and I hope this is in agreement with what's being said here. But, you know, when I'm looking at this separate thing I notice that the person who prepared this was very logical. What I noticed was that it's really kind of chronological.

13 In other words, what has prompted us into this is legislation and so I think what they were really getting at 14 was to establish the objective admission of legislation and 15 16 then they went into understanding the process and then 17 you've got to look at the technology that supports that 18 underlying it. Then you've got to look at, okay, where do 19 you do it? Because it does take longer to build something than to understand, you know -- how the computer works. 20 21 Then finally once you get to kind of the end of this process 22 you're doing support.

23 So another way that you could do all of this with 24 all of the suggestions that are being made drawing on the 25 expertise of the group and having study groups and all that

1 is maybe if we were going to do it together as 16 people is 2 to kind of tackle it chronologically. I'm just throwing this 3 out.

I know there are approaches to consider to cover all of this material. I mean this kind of just defines -in a way what we have to cover.

7 MS. GUTIERREZ: Right. If you broke it out into 8 air, land, sea and those kinds of things these are subsets 9 of the issues you would have to look at and then various 10 expertise around the table we'll be able to fill in various 11 pieces and then we'd have to look at the gaps that Michael 12 was referring to earlier.

MS. SARDINAS: And they're all interrelated but they're kind of in the order that you have to think about. MS. MOSES: I have a question, whether the task force would have access to any unclassified threat assessments that have been done on entry/exit that would serve as baseline knowledge for performance?

MR. CRONIN: I'm not aware of any that are generally releasable. That's a problem. Almost all of that is classified or at least law enforcement sensitive.

MS. GUTIERREZ: That's a good point, Mariam, because in terms of the issue's out there, that's probably something that we need to figure out how to factor in or if there's a way to address it.

MR. CRONIN: Okay.

1

2 MR. PROSNITZ: That always comes up, about threat 3 assessments. We're doing something that's not going to be 4 in place for, I don't know, 2003 or 2005. We need to make 5 sure we're not sort of fighting the last generation's war.

Don?

6 So I think we can be pretty creative and decide 7 what's going to happen -- even if we had it I don't think it would help us particularly, I mean any sort of threat 8 9 assessment. I mean we're trying to -- I won't say balance -10 but improve security and commerce at the same time. We can 11 sort of make the assessment -- who are bad guys and how --12 and that's as good a threat assessment as anybody else is 13 going to come up with.

14 We lock down -- that's the problem. If we lock down the airports it doesn't take the CIA to tell us that --15 16 I can come up with that. So I'm not sure that's critical. 17 MR. PHILLIPS: I just would add since September 18 we've changed the view of our borders essentially in 19 thinking that what we ought to do is find the good guys, 20 instead we always try to find the bad quys for years. The 21 reality now is the bad guys are pretty tough to find if they 22 want to be.

23 So our philosophy now has been let's identify 24 clearly with the good guys and eliminate them from the 25 haystack, if you will, by going through background checks.

Heritage Reporting Corporation (202) 628-4888

Again, I want to come back -- the reason I keep talking about air and sea and land being different the live example here is that for the land, to do entry/exit for classes of visitors that we've identified isn't a balance, it's a question of we cannot afford to impede trucks, which is the commerce. We can't afford to impede the excluded people, American citizens.

8 Americans are very edgy about being kept in line. 9 [This portion of the audiotape could not be transcribed due 10 to poor quality.]

11 So all I'm coming back to is back to my earlier point, 12 that's why land is a little bit different than air. Air 13 needs to service the people if you can identify we want to 14 check and the Americans and the residents are kept out of 15 that mix. At the land border we're not able to do that, 16 trucks and cars are intermixed and the low-risk and the 17 high-risk are intermixed.

So that was my point about trying to find out where we are today and we know where we have to go and then how do you identify and isolate without holding up the biggest critical areas at the land border. That's why I was trying to think that maybe a base position paper of where we are at the moment as we sit down at the table.

We know where we have to go and I think if we had an outlook of where we are and where the numbers are and

1 then maybe we'll know from that basic position paper what we 2 need to avoid and what we need to achieve.

3 I mean I sit here at many, many meetings in many 4 places and the answer is you've got to isolate the trucks 5 and the people. You can't do this, you have an exit group 6 or an entrance group, either way, looking for certain things 7 like everybody else. That's what we have to try to come up 8 with a technology that will separate, isolate, streamline --9 MR. CRONIN: Thanks. 10 Okay. Is there any more MS. GUTIERREZ: 11 discussion? Anybody around the table that has not talked

12 that wants to add something?

13 MR. CRONIN: Why don't we introduce CPT McMahon? 14 MS. GUTIERREZ: CPT Chris McMahon is here. He's 15 got a lot of titles but actually he's functioning as the 16 Special Assistant to the Secretary of Transportation. There 17 was a conflict with the schedule earlier, but he's now here. 18 He's going to be working with us on the task force in 19 conjunction with a gentleman that I spoke to by the name of 20 Chris Gobel.

21 MR. McMAHON: And I just want to get clear in my 22 mind that what we're primarily talking about here is people 23 and not necessarily cargo.

24 MR. CRONIN: That's correct, but the issue that 25 always bleeds over is the driver. You're talking about data

Heritage Reporting Corporation (202) 628-4888

1 on people and as far as INS is concerned it's an extremely 2 minimal part of what we do but yet any data collection in 3 the entry/exit system contemplates that as well.

MR. McMAHON: Great. Also, for the meetings that
I can't attend, I will try to get somebody from our
Transportation Security Administration.

7

MR. CRONIN: Right.

8 MR. McMAHON: Most of you probably know that DOT 9 is standing up TSA, which I understand it is the largest 10 government entity to be stood up since World War II. When 11 all is said and done we'll have some 40,000 to 50,000 12 employees, 500 of which will be in the U.S. -- excuse me, in 13 the capitol here in D.C. and the rest will be spread out 14 around the country in regions.

15 TSA is responsible not just for airport security, 16 which is what we're meeting about in the press, but it is 17 also responsible for the flow of goods and people -- to 18 secure the flow of goods and people through the entire 19 transportation system. So it should be very much a part of 20 this effort.

21 Unfortunately, TSA -- well, the numbers changed. 22 Last week they had 12 employees and I think this week they 23 have 1,600.

It's going to take them a while to ramp up but I will immediately start trying to share this with the CSA

Heritage Reporting Corporation (202) 628-4888

1 folks.

2 MR. CRONIN: I think there's going to be a real synergy there. We're certainly at the staff level at INS 3 4 been doing those discussions. 5 MS. GUTIERREZ: Now, Barbara thought she had the 6 air piece licked. Now there's this new dimension. 7 MS. KOSTUK: I never thought it was licked. We're 8 just very happy that DOT is at the table and I know Dawn is, 9 too. MS. LUCINI: Right. 10 11 MS. KOSTUK: This is what we're dealing with 12 dailv. 13 MR. CRYE: That brings up another point. On the 14 security issue we've got multiple agencies as well as Congressional committees that are all looking at problems 15 16 from different aspects and it's consuming lots and lots of 17 my office's resources to be able to try to participate and 18 work with and move forward internationally as well. 19 [This portion of the audiotape could not be 20 transcribed due to poor quality.] Are we going to move to 21 sort of a common approach, we have the Transportation Security Administration now talking about 50,000 people?) 22 23 MS. GUTIERREZ: Homeland security, right? 24 Michael, we don't have any easy answers for you. We're in a similar predicament. If you hear from Bob Mocny how many 25

people think they can build a network. Don can tell you.
 To build an entry/exit system they're knocking on our door
 every day. The stream of vendors is just phenomenal.

So there's a lot of overlap; there is more overlap than there used to be because people are running around trying to do whatever. So we here at the table represent at least a collective group.

8 MR. CRONIN: Let me respond to something also. I 9 mean the fact is that, yes, Homeland Security is looking at 10 the border process and looking at options for rationalizing 11 the border concepts. Obviously it's a very difficult issue 12 in terms of departmental jurisdiction, in terms of 13 Congressional kinds of jurisdiction, so on and so forth.

14 Whether at the end of the day there's a recommendation for simply better coordination or some sort 15 16 of reorganization the fact is that, yes, the issue is being 17 looked at. In terms of security and the border agencies, 18 obviously Transportation Security is a new player on the 19 block but those discussions are beginning and I think there 20 is a strong sense that there has to be an integration 21 between border security and transportation security.

We certainly have to be aware of what each other are doing and I think that there are probably far larger opportunities for synthesis, for integration, for working together and for developing -- I won't say a single system,

Heritage Reporting Corporation (202) 628-4888

but an interlocking system of activities in relation to
 security.

But, yes, a holistic view is being taken. There's a strong sense of that I think in D.C. in terms of what we have to do.

6 MR. McMAHON: Yeah, I have to agree with you. I 7 know that Mike has spent time over in DOT already on some of 8 our security efforts. The good news is that we are trying 9 to do just this, bring it together.

It seems to me when you're talking about the flow 10 11 of people it's sort of an immigration needs issue and I 12 think INS to be a part of it. In terms of when you look at 13 freight and cargo, what we have done recently in the last 14 couple of months is team up with Customs. We have co-shared with Customs a continued working group and just divided it 15 16 into four subgroups; IT systems, which is data bases; 17 security technology, which is security in a box itself; 18 business practices and international affairs.

In doing that Homeland Security has sort of lifted us up as the lead group, the DOT/Customs group, and we have brought in Immigration, the Department of Energy, the Department of Commerce, the Food and Drug Administration and the Department of Defense, several different agencies. So we think we've captured all of those players in that effort. So hopefully in that area there won't be duplicate efforts.

In terms of movement of people, this seems to be evolving
 to be the lead effort.

I don't think it's possible to combine the efforts of this with the efforts of freight movement because we have 150 people in our four subgroups that represent kind of a who's who -- not just in government but in industry [This portion of the audiotape could not be transcribed due to poor quality.]

9

MS. GUTIERREZ: Rick?

10 I just wanted to follow-up on MR. WEBSTER: 11 something Martin said. We all want to be sort of working 12 from the same base of knowledge and I think keeping in mind 13 wanting to save the taxpayer some money and save ourselves 14 I don't know that we all need to go to an some time. airport, seaport and land border, but I think it would be 15 16 useful to have some sort of presentations here by folks in 17 inspections and maybe some in the private sector on how the 18 procedures work now, this works and this doesn't.

I think we waste a lot of time trying to coordinate schedules, to get down to Laredo, you know, if we can do Dulles nearby and for most of us that's fine, because it's an international gateway airport. But I think we need to quickly do that so everyone -- and again, people will self-select if, you know, Dawn and Barbara probably don't need to go out to Dulles.

Heritage Reporting Corporation (202) 628-4888

But I think just practically again to save money
 on the budget we just need to do some presentations, get out
 some paperwork right away.

MR. CRONIN: Okay. Any other comments?
MR. JOHNSON: I mean as far as technology you
mentioned the vendors coming through. Is there at some
point in this process, a process to have vendors come in?
And this would be like an overview kind of technology force
aspect of what's out there working.

10 Have they been tested in the field? How much do 11 they cost? I mean these are things we need to start looking 12 at.

MR. CRONIN: I think the answer is yes, but I also MR. CRONIN: I think the answer is yes, but I also know for now that the entry/exit project group is going to be doing requests for information. I'm not sure about the rules. I would think that we would be able to provide something from that to this group.

MR. PROSNITZ: Off-hand we could have three or four different groups looking at various types of biometrics and they actually all do talk to each other. So it would be pretty easy to give you a summary [This portion of the audiotape could not be transcribed due to poor quality.] They're actually going to San Ysidro tomorrow.

24 But they're doing it and we're doing it and we can 25 easily present stuff on biometrics. Data mining would be a

little bit more difficult but we can present that as a top level.

MR. McMAHON: One of the things that we've done at 3 DOT -- and I've heard a couple of comments from people 4 5 because we have had dozens of vendors, I get about six to 15 6 phone calls a day from a company that's going to save the 7 world and frankly, some of them can. But there's no way that 8 our group necessarily has the expertise and certainly 9 doesn't have the time, so what we have done is we at DOT 10 have the RSPA, which is the Research and Special Programs 11 Administration which is sort of our research entity and it 12 seems to me that there must be something -- an entity that 13 you can use.

14 What vendors are doing is they're submitting their proposals and their bids to RSPA and they're sort of 15 16 categorizing it and saying, "This one you really have to 17 look at." So that's how we're sort of managing that. 18 MS. GUTIERREZ: We're doing that to some extent 19 through the entry/exit project office and some other things that Don is involved in. But what I'm hearing is a 20 21 background presentation of some sort by the Inspections 22 folks in terms of what you need to know about the whole 23 process at ports, air, land and sea coupled with as needed 24 site visits air, land or seaports, depending on who needs to see what and how we can do that as reasonably as possible. 25

1 Sort of a background A and then background B without their technologies, just sort of a macro view of 2 what's happening kind of thing. So it's sort of an 3 orientation to whatever it is these next steps are. 4 Is that 5 what I heard? 6 MS. SARDINAS: What I heard, too, Dominica, was 7 drawing on the expertise of the group. 8 MR. PROSNITZ: Yes. 9 MS. GUTIERREZ: Right. MS. SARDINAS: Don and I are both in the same 10 11 boat. I do not know anything about trucks. 12 MR. CRONIN: Right. 13 MS. GUTIERREZ: We will try to establish the 14 background orientation piece for the group. It sounds like port operations, certain site visits and then the B part of 15 16 it is the IT stuff, what's out there -- I mean what's worth 17 running past the group? Is that my orientation point of 18 view? Okay. 19 MS. SARDINAS: I wanted to ask a question. 20 MS. GUTIERREZ: Yes? 21 MS. SARDINAS: You have proposed at one point on the organization chart an information technology consultant. 22 23 MS. GUTIERREZ: Right. 24 MS. SARDINAS: You know, you don't have to answer me right now but I certainly thought that was a good idea. 25

Heritage Reporting Corporation (202) 628-4888

MS. GUTIERREZ: It is a good idea, but the problem is that we have been up and running or trying to be up and running since after New Year's and we quite honestly, have not been able to devote a lot of resources to exploring more of that box. After we got past this meeting we have every intention of proceeding.

MS. SARDINAS: No. I'm not saying that. I think8 that would perhaps address some of these concerns.

9

MS. GUTIERREZ: Right.

MS. SARDINAS: But you might not want to bring them on right away, either.

MS. GUTIERREZ: Right. What we're sort of envisioning -- and I think I've talked to each of you about this -- but we have to work with the procurement people. We just haven't had the staff or the time to get there.

MS. SARDINAS: No. I'm not suggesting that you should have had them here today. I'm just saying that it would be good for the group.

MS. GUTIERREZ: Right. I'm trying to say that what we're looking to do there for that is to not really have somebody picking out technology for us. What we're sort of envisioning and again it's still not poured in concrete, but to provide recommendations to this group as it moves forward to say, "Hey, you know what? You don't want to go down that road. That's soon to be dated technology.

Heritage Reporting Corporation (202) 628-4888

1 These are where the industry's going. This thing and that 2 thing."

Not necessarily pick this thing but just sort of recommendations in general because around this table we have a lot of expertise. None of it in that area, except for Don and maybe some other folks who are really IT people. They all have other expertise but that's why we were looking to compliment the group with that.

9 MS. SARDINAS: I was just responding to what was 10 just expressed.

11 MS. GUTIERREZ: I think we need to move past the 12 discussion part of how we're going to tackle this next step 13 issue. I think we need to come up with some sort of a vote. 14 The best I've been able to surmise from this last 15 hour or so of discussion on the topic has been one option is 16 break into subgroups in the traditional roles, air, land,

17 sea, whether we have northern border or southern border 18 cargo. I mean cruise lines versus all other seaports or 19 whatever. That breaking into that subgroup as Option I.

The strawman proposes subgroups sort of by function and looks at all of those things but covers the various areas. So those would look at it essentially the same, just different order. So that would be let's say two subgroups by function.

Then the third thing that I've also heard from the

25

Heritage Reporting Corporation (202) 628-4888

1 group in terms of an option is no subgroups, we're going to 2 tackle this altogether, all 16 people, moving in the same direction. Is that a fair assessment of the three options 3 discussed? 4 5 MS. SARDINAS: Yes. б MR. CRONIN: And can we see a show of hands then 7 for the first option, for the air and land and sea? 8 MS. GUTIERREZ: Which would be the traditional 9 subgroups. 10 MR. JOHNSON: You can only vote for one? 11 MS. GUTIERREZ: You can only vote for one. 12 MS. GUTIERREZ: Okay. Show of hands for the 13 traditional subgroup, air, land, sea, etcetera? 14 MR. CRONIN: One. 15 MS. GUTIERREZ: One. 16 MR. PHILLIPS: What is the second one? 17 MS. GUTIERREZ: The second one is the strawman. 18 MR. CRONIN: Although it's subject to modification 19 but basically breaking it up into functional areas. 20 MS. GUTIERREZ: Some two or three or four people 21 breaking off and saying, "We're going to tackle the IT piece 22 across the board." Some other group breaking off two, three 23 or four saying, "We're going to tackle the process piece of 2.4 this issue." That's the second one. Show of hands? 25 MR. CRONIN: So no subgroups?

Heritage Reporting Corporation (202) 628-4888

MR. PHILLIPS: Why don't we have a briefing
 session, have one more session together with briefing on the
 background and then I think it will be better.

MS. SARDINAS: I think you need to attach training to this, in other words, right now. Because I think these are good ideas. I mean that's why he said he wants to vote for all of them but, you know, I mean at different points in the process.

9

MR. CRONIN: Okay.

MS. LUCINI: Let's try for the presentation on the breakdowns as soon as possible and then from there we can figure out our workplan, whether it's functional groups or some sort of group.

14 MR. CRONIN: Okay. Sounds good. The task force15 office will work on that. Fine. Done.

16 MS. GUTIERREZ: When?

17 MS. LUCINI: Yesterday.

I've got to tell you for the 18 MS. GUTIERREZ: 19 record my concern. I understand that we need to get some 20 background and get some things going but I'm very, very 21 concerned about the need to have to move forward and get the 22 ball rolling here. So I'm going to be really, really concerned about the timeframes. Luis? 23 24 MR. RAMIREZ: As we're getting together sometime

25 in the near future more than likely more than once, I think

1 it would help me to understand as I'm listening to all of 2 the information we're going to be getting one of the 3 questions that I'm going to try to answer at the end.

We talked about the process but what is it that we're trying to get at? I do think that it's one answer for everyone. I do think it's one answer. Everybody has to provide an entry record and a departure record. If you haven't departed where are you?

9 I think we're talking about a difference in how 10 you apply it but we haven't even come up with a consensus --11 maybe we have -- as to how the data is going to be 12 structured and what information we're going to be 13 requesting. I'm having a hard time really -- are we going 14 to be asking everybody to carry a card?

15 MS. GUTIERREZ:

MR. RAMIREZ: How are we going to track the data? If I think as we move forward just understanding what questions I'm going to try to answer as we move forward. I clearly have at least in my mind the concerns and the interests of the people that we represent.

No.

21 MR. RAMIREZ: And we deal with -- primarily 22 looking at land crossings because it's simply the magnitude 23 it's just the largest one. While we're dealing with ports 24 we're also dealing with airports. So we have some sense 25 about all three modes and clearly I think there's something

Heritage Reporting Corporation (202) 628-4888

1 that we can contribute to all three.

2 But what is the question I'm trying to ask? 3 MR. CRONIN: I think you're first question is a 4 good one and I don't think we've got a good answer for you 5 at this point. This is an area where there's a lot of 6 legislative activity in terms of what an entry/exit system 7 looks like and who's going to be covered. We've certainly got the existing provisions of law as to who's covered in 8 9 the system. We don't know what's coming down the pike 10 legislatively. 11 MR. RAMIREZ: But I think we have to think a 12 little bit outside the box and not necessarily be bound by 13 existing legislation. 14 MR. CRONIN: Absolutely. Absolutely. 15 MS. GUTIERREZ: I think the answer in a very, very 16 macro view is the first tier of this has to be that we at 17 the end of December have a report that includes 18 recommendations on entry/exit systems. That would be the 19 goal in a general statement. Now how far down the level of detail is what we 20 21 need to work towards because I think one of the dangers that 22 we're going to have to have is are we looking at systems and 23 processes and things in a general sense or we need to stay 24 out of the fine print in all sorts of data elements and that 25 should include what and where the integration and the

1 systems builders are going to do. So I think we're so far -2 - we don't know where that line is yet. 3 MR. RAMIREZ: I understand that, but we're still addressing the situation where an individual can use all 4 three modes of transportation. 5 б MR. CRONIN: Right. 7 MS. GUTIERREZ: Right. MR. RAMIREZ: So how you apply it I think is a 8 9 little bit different at the airports and the seaports and

104

10 the land ports, but you ultimately have to get the same 11 information at all points of entry.

12 MR. CRONIN: Right.

13 MR. RAMIREZ: -- or all points of departure. 14 MS. GUTIERREZ: Right. There are some commonalities I think that you have to look at. I think 15 16 that the way it's going to be accomplished may not 17 necessarily be standard, although it should be integrated 18 and linked. But again, we're getting into areas that we 19 just don't know enough about yet. MR. CRONIN: Timeframe statistics? 20 21 MS. GUTIERREZ: Yeah. We need to have a timeframe 22 for briefings. I'll have to work with Inspections but they 23 need to be in the next several weeks you want to come up

25 MR. CRONIN: Okay.

2.4

Heritage Reporting Corporation (202) 628-4888

with a date and we'll shoot for that while everybody's here.

1 MR. JOHNSON: Well, we've asked for them. It's up 2 to us to adjust our schedules.

105

3 MS. GUTIERREZ: Thank you.

4 MS. KOSTUK: March 6th?

25

5 MS. GUTIERREZ: I was going to say March 6th, two 6 weeks from today. Here's the problem though that counsel 7 just told me about. If we're going to have a full meeting 8 we're going to have to go with a Federal Register notice.

9 MS. LUCINI: You've got to be kidding?
10 MS. GUTIERREZ: I'm not kidding, which is why I'm
11 a proponent of working groups.

MR. PHILLIPS: You should have come out with thatfirst, straight out.

MS. GUTIERREZ: To be honest, I'd have to make a call over to the Department because counsel is telling me one thing and I'm not about to not take counsel's advice here.

MR. PHILLIPS: How about the next best, that you arrange two briefings? One through a subgroup of government representatives to be briefed and one to the non-private sector groups to be briefed so you can brief this in tandem in the morning or the afternoon or the next day. That solves your Federal Register problem without splitting up the groups.

MR. PROSNITZ: That doesn't solve my problem which

106 1 is I really need to hear what the non-government people have 2 to say. I mean it's briefing and, you know 3 MR. CRONIN: My sense is that it's probably Let's get a date and we'll follow-up on the issue 4 doable. 5 of what we can and can't do. 6 MS. GUTIERREZ: So Barbara recommended March 6th. 7 So did Don. 8 MR. CRONIN: That's right. 9 MR. ARNOLD: We're going to have some practical 10 problems. 11 MR. CRONIN: Yes. I'm speaking at a symposium 12 that is being put on on March 6th. 13 MS. GUTIERREZ: The 7th and 8th then? 14 MR. CRONIN: The 7th? MS. GUTIERREZ: That will work. Who is the person 15 16 who said 16 people, this is a manageable group? 17 MR. PHILLIPS: It was me. 18 MS. GUTIERREZ: He's saying it's not doable. 19 MR. CRONIN: The week of the 11th we can't do. 20 MS. GUTIERREZ: The 5th works. 21 MR. CRONIN: The 5th? It's a Monday. 22 MS. GUTIERREZ: No, it's a Tuesday. 23 MR. CRONIN: Tuesday. Okay. Good. 24 MR. ROJAS: Done. 25 MR. CRONIN: Done.

1

MR. ROJAS: Done.

2 MS. GUTIERREZ: Okay. And at that meeting we will look to set up the two background briefings, the 3 4 inspectional piece. 5 MR. CRONIN: The members of the group have 6 presentations they want to make. 7 MR. JOHNSON: We'll bring you some stuff. 8 MR. CRONIN: That's fine. 9 MR. PROSNITZ: Obviously you have to work with 10 your people but the morning would be better. 11 MR. CRONIN: Okay. 12 MR. PHILLIPS: So do you have a target timeframe 13 and duration? 14 MR. CRONIN: For the briefings? Why don't you get back to us 15 MS. GUTIERREZ: 16 tomorrow? I think it can be done in the same four hour kind 17 of block of time. MR. CRONIN: 18 Say three. 19 MS. GUTIERREZ: Well, three hour block of time. 20 MR. PHILLIPS: You may want to add then the 21 discussion of what are you going to [This portion of the audiotape could not be transcribed due to poor quality.] 22 23 MS. GUTIERREZ: So just allow for the four hour block of time and if we're done earlier we're done earlier. 24 We'll split it up roughly half, the inspectional piece and the IT 25

108 1 piece and then we'll figure out what next steps are and see 2 if we want to continue working as a group and then after we understand better the lay of the land we would want to 3 4 consider the subgroup issue and see what we're going to do. Is that fair? Everybody's nodding their heads. 5 6 MS. GUTIERREZ: Any closing remarks? 7 MR. CRONIN: Well, first of all, this is not pressing. You folks have been good enough to come and sit 8 9 through this. Any comments or questions around relations? 10 Bob? MR. DAVIDSON: Good afternoon. 11 My name's Bob Davidson. I'm the Assistant Director of Facilitation for the 12 13 International Air Transport Association. 14 Interesting me so far is something that I think is well past due -- everything that we're talking about or 15 16 you're talking about as a group basically can come down to 17 information shared. You've got ways to pick that 18 information from one point to another and that's procedural 19 and that will be worked out. 20 What it really comes to some of our biggest issues 21 that will need to be addressed are information, whether it 22 be data about the person or biometrics about the person. It's the information shared. 23 24 Three points came to mind during the conversation, the first point we really do need for the agencies to come 25

1 together and actually develop a plan in threes, the data, 2 raised issue, what information are we being -- to share? December 31st the industry receives one set of data -- visa 3 4 waiver requires a different set of data that must go on the 1st of October. That needs to be frozen so that Customs can 5 6 develop its systems to be able to accept the information and 7 that takes time for Customs and the industry to meet those 8 obligations.

9 The second point, just yesterday I was asked to do 10 a review of a document that was published on the 5th of 11 February by a joint U.S. group looking into the perimeter 12 for control, a strategy for the future. It does address 13 both cargo and passenger movement across the border. Tt. 14 talks about biometrics, it takes about how -- and what information should be shared. It may provide a useful 15 16 background for you.

MR. CRONIN: Jim Phillips is actually acontributor to that.

25

MR. DAVIDSON: And then the third point, again operationally, sharing information we can get there from here. However, there's a couple of things that we need to do; (1) we need to ensure that the travelers understand the reasons behind it and that we can get them to buy into the process. That's very, very important.

At the same time, I think as a member of the group

Heritage Reporting Corporation (202) 628-4888

the Department of State needs to receive some kind of a directive or encouragement, if you will, that there is a political element that's involved in all of this. It's wonderful to have legislation when the United States says, "You must do this."

6 However, if we look back just two or three months 7 ago Canada finally passed legislation that allows Canadian 8 carriers to provide advanced passenger information legally 9 to the United States. Canada and the United States are the 10 largest transporter trading group in the world.

Inagine what's going to go through the minds of the people in Brussels when they find out that this program envisages developing travel history on specific non-U.S. citizens so that you can develop trends and analysis.

I think State is going to have to really step up on this, otherwise the transport industry is going to be put into that uncomfortable position of being forced to either decide to violate the whole law in order to serve the market or to leave -- the U.S. market for fear that they will face litigation at home.

21 So those are three points that came to my mind as 22 I was listening to your discussion.

23 MR. CRONIN: Thank you. Okay. Thank you24 everyone.

25 MS. GUTIERREZ: Thank you.

1		(Whereupon,	at	4:11	p.m.,	the	meeting	was	
2	adjourned.	.)							
3	//								
4	//								
5	//								
б	//								
7	//								
8	//								
9	//								
10	//								

11 //

1	REPORTER'S CERTIFICATE						
2							
3	DOCKET NO.:	N/A					
4	CASE TITLE:	DMIA MEETING					
5	HEARING DATE:	February 20, 2002					
6	LOCATION:	Washington, D.C.					
7							
8	I hereby	reby certify that the proceedings and evidence are					
9	contained fully and accurately on the tapes and notes						
10	reported by me at the hearing in the above case before the						
11	United States Department of Justice.						
12							
13							
14			Date: February 20, 2002				
15							
16			Marcia Logan /s/				
17			Official Reporter				
18			Heritage Reporting Corporation				
19			Suite 600				
20			1220 L Street, N. W.				
21			Washington, D. C. 20005-4018				
22							
23							
24							
25							

112

Heritage Reporting Corporation

(202) 628-4888