

## DFAS Strategy

MISSION: Provide responsive, professional finance and accounting services for the people who defend America.

## **Vision:** Best Value to Our Customers

- World-class provider of finance and accounting services
  - © Trusted, innovative financial partner
    - © One organization, One identity
      - Employer of choice, providing a progressive and professional work environment

## Goals

- Embrace continuous learning for our work force to ensure critical, high quality skill sets
- © Develop the next generation of DFAS leadership
- Ensure everyone is working toward the same vision and can connect what they're doing to make the vision a reality
- Establish consultative relationships with leaders
- © Deliver business intelligence to enable better decisions
- Fully satisfy customer requirements and aggressively resolve problems to deliver best value services
- Use performance metrics to drive best business practices and achieve high quality results
- © Optimize the mix of our military, civilian, and contractor work force