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# Guidance for Industry Good Pharmacovigilance Practices and Pharmacoepidemiologic Assessment

## *DRAFT GUIDANCE*

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**U.S. Department of Health and Human Services  
Food and Drug Administration  
Center for Drug Evaluation and Research (CDER)  
Center for Biologics Evaluation and Research (CBER)**

**May 2004  
Clinical Medical**

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# Guidance for Industry Good Pharmacovigilance Practices and Pharmacoepidemiologic Assessment

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**U.S. Department of Health and Human Services  
Food and Drug Administration  
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May 2004  
Clinical Medical**

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3 **Guidance for Industry<sup>1</sup>**  
4 **Good Pharmacovigilance Practices and Pharmacoepidemiologic**  
5 **Assessment**  
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7 This draft guidance, when finalized, will represent the Food and Drug Administration's (FDA's) current  
8 thinking on this topic. It does not create or confer any rights for or on any person and does not operate to  
9 bind FDA or the public. You can use an alternative approach if the approach satisfies the requirements of  
10 the applicable statutes and regulations. If you want to discuss an alternative approach, contact the FDA  
11 staff responsible for implementing this guidance. If you cannot identify the appropriate FDA staff, call  
12 the appropriate number listed on the title page of this guidance.  
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15  
16 **I. INTRODUCTION**  
17

18 This document provides guidance to industry on good pharmacovigilance practices and  
19 pharmacoepidemiologic assessment of observational data regarding drugs, including biological  
20 drug products (excluding blood and blood components).<sup>2</sup> Specifically, this document provides  
21 guidance on (1) safety signal identification, (2) pharmacoepidemiologic assessment and safety  
22 signal interpretation, and (3) pharmacovigilance plan development.  
23

24 FDA's guidance documents, including this guidance, do not establish legally enforceable  
25 responsibilities. Instead, guidances describe the Agency's current thinking on a topic and should  
26 be viewed only as recommendations, unless specific regulatory or statutory requirements are  
27 cited. The use of the word *should* in Agency guidances means that something is suggested or  
28 recommended, but not required.  
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30  
31 **II. BACKGROUND**  
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33 **A. PDUFA III's Risk Management Guidance Goal**  
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<sup>1</sup> This guidance has been prepared by the PDUFA III Pharmacovigilance Working Group, which includes members from the Center for Drug Evaluation and Research (CDER) and the Center for Biologics Evaluation and Research (CBER) at the Food and Drug Administration.

<sup>2</sup> For ease of reference, this guidance uses the term *product* or *drug* to refer to all products (excluding blood products other than plasma derivatives) regulated by CDER and CBER. Similarly, for ease of reference, this draft guidance uses the term *approval* to refer to both drug approval and biologic licensure.

**Paperwork Reduction Act Public Burden Statement:** This guidance contains information collection provisions that are subject to review by the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995 (PRA) (44 U.S.C. 3501-3520). The collection(s) of information in this guidance were approved under OMB Control No. 0910-0001 (until March 31, 2005) and 0910-0338 (until August 31, 2005).

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35 On June 12, 2002, Congress reauthorized, for the second time, the Prescription Drug User Fee  
36 Act (PDUFA III). In the context of PDUFA III, FDA agreed to satisfy certain performance  
37 goals. One of those goals was to produce guidance for industry on risk management activities  
38 for drug and biological products. As an initial step towards satisfying that goal, FDA sought  
39 public comment on risk management. Specifically, FDA issued three concept papers. Each  
40 paper focused on one aspect of risk management, including (1) conducting premarketing risk  
41 assessment, (2) developing and implementing risk minimization tools, and (3) performing  
42 postmarketing pharmacovigilance and pharmacoepidemiologic assessments. In addition to  
43 receiving numerous written comments regarding the three concept papers, FDA held a public  
44 workshop on April 9 – 11, 2003, to discuss the concept papers. FDA considered all of the  
45 comments received in producing three draft guidance documents on risk management activities:  
46

- 47 1. *Premarketing Risk Assessment (Premarketing Guidance)*
- 48 2. *Development and Use of Risk Minimization Action Plans (RiskMAP Guidance)*
- 49 3. *Good Pharmacovigilance Practices and Pharmacoepidemiologic Assessment*  
50 *(Pharmacovigilance Guidance)*

51

### **B. Overview of the Risk Management Guidances**

52

53  
54 Like the concept papers that preceded them, each of the three draft guidance documents focuses  
55 on one aspect of risk management. The *Premarketing Guidance* and the *Pharmacovigilance*  
56 *Guidance* focus on premarketing and postmarketing risk assessment, respectively. The *RiskMAP*  
57 *Guidance* focuses on risk minimization. Together, risk assessment and risk minimization form  
58 what FDA calls *risk management*. Specifically, risk management is an iterative process of (1)  
59 assessing a product's benefit-risk balance, (2) developing and implementing tools to minimize its  
60 risks while preserving its benefits, (3) evaluating tool effectiveness and reassessing the benefit-  
61 risk balance, and (4) making adjustments, as appropriate, to the risk minimization tools to further  
62 improve the benefit-risk balance. This four-part process should be continuous throughout a  
63 product's lifecycle, with the results of risk assessment informing the sponsor's decisions  
64 regarding risk minimization.

65

66 When reviewing the recommendations provided in this guidance, sponsors and applicants should  
67 keep the following points in mind:

68

- 69 • Many recommendations in this guidance are ***not*** intended to be generally applicable to all  
70 products.

71

72 Industry already performs risk assessment and risk minimization activities for products  
73 during development and marketing. The Federal Food, Drug, and Cosmetic Act (FDCA)  
74 and FDA implementing regulations establish requirements for ***routine*** risk assessment  
75 and risk minimization (e.g., FDCA sec. 503(b) (21 U.S.C. 353(b)), which provides for  
76 limiting drugs to prescription status; FDA regulations regarding spontaneous adverse  
77 event reporting and FDA-approved professional labeling). As a result, many of the  
78 recommendations presented here focus on situations when a product may pose an unusual  
79 type or level of risk. To the extent possible, we have specified in the text whether a  
80 recommendation is intended to apply to all products or only this subset of products.

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- It is of critical importance to protect patients and their privacy during the generation of safety data and the development of risk minimization action plans.

During all risk assessment and risk minimization activities, sponsors must comply with applicable regulatory requirements involving human subjects research and patient privacy.<sup>3</sup> FDA recommends that sponsors comply with ethical principles for patient protection.

- To the extent possible, this guidance conforms with FDA’s commitment to harmonize international definitions and standards as appropriate.

The topics covered in this guidance are being discussed in a variety of international forums. We are participating in these discussions and believe that, to the extent possible, the recommendations in this guidance reflect current thinking on related issues.

- When planning risk assessment and risk minimization activities, sponsors should consider stakeholder input (e.g., from consumers, pharmacists, physicians, third party payers).

- There are points of overlap among the three guidances.

We have tried to note in the text of each guidance when areas of overlap occur and when referencing one of the other guidances might be useful.

**III. THE ROLE OF PHARMACOVIGILANCE IN RISK MANAGEMENT**

Risk assessment during product development should be conducted in a thorough and rigorous manner; however, it is impossible to identify all safety concerns during clinical trials. Once a product is marketed, there is generally a large increase in the number of patients exposed, including those with co-morbid conditions and those being treated with concomitant medical products. Therefore, postmarketing safety data collection and risk assessment based on observational data are critical for evaluating and characterizing a product's risk profile and for making informed decisions on risk minimization.

In discussing postmarketing risk assessment, this guidance uses the term *pharmacovigilance* to mean all observational (nonrandomized) postapproval scientific and data gathering activities relating to the detection, assessment, and understanding of adverse events. This includes the use

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<sup>3</sup> See 45 CFR part 46 and 21 CFR parts 50 and 56. See also the Health Insurance Portability and Accountability Act of 1996 (HIPAA) (Public Law 104-191) and the Standards for Privacy of Individually Identifiable Health Information (the Privacy Rule) (45 CFR part 160 and subparts A and E of part 164). The Privacy Rule specifically permits covered entities to report adverse events and other information related to the quality, effectiveness, and safety of FDA-regulated products both to manufacturers and directly to FDA (45 CFR 164.512(b)(1)(i) and (iii), and 45 CFR 164.512(a)(1)). For additional guidance on patient privacy protection, see <http://www.hhs.gov/ocr/hipaa>.

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118 of pharmacoepidemiologic safety studies. These activities are undertaken with the goal of  
119 identifying and preventing these events to the extent possible.

120  
121 Pharmacovigilance principally involves the identification and evaluation of safety signals in  
122 reports suggesting an excess, compared to what would be expected, of adverse events associated  
123 with a product's use. Concerns about possible adverse events can, of course, arise from other  
124 sources, such as preclinical data and events associated with other products in the same  
125 pharmacologic class. Occasionally, even a single well-documented case report can be viewed as  
126 a signal, particularly if the report describes a positive rechallenge or if the event is extremely rare  
127 in the absence of drug use. Such signals generally indicate the need for further investigation,  
128 which may or may not lead to the conclusion that the product is related to the risk. After a signal  
129 is identified, it can be further assessed in terms of its magnitude, the specific populations  
130 involved, biologic plausibility, and other factors to determine whether it represents a potential  
131 safety risk and whether action should be taken.

132

#### **IV. IDENTIFYING AND DESCRIBING SAFETY SIGNALS: FROM CASE 134 REPORTS TO CASE SERIES**

135

136 Good pharmacovigilance practice is generally based on acquiring complete data from  
137 spontaneous adverse event reports, also known as case reports. The reports are used to develop  
138 case series for interpretation.

139

##### **A. Good Reporting Practice**

141

142 Spontaneous case reports of adverse events submitted to the sponsor and FDA, and reports from  
143 other sources, such as the medical literature or clinical studies, are potential signals of adverse  
144 effects of drugs. The quality of the reports is critical for appropriate evaluation of the  
145 relationship between the product and adverse events. FDA recommends that sponsors make  
146 every attempt to obtain complete information during initial contacts and subsequent follow-up,<sup>4</sup>  
147 and encourages sponsors to use trained health care practitioners to query the initial reporters.  
148 FDA suggests that the queries be focused on clinically relevant information associated with the  
149 product and the adverse event. Computer-assisted interview technology or other methods  
150 developed to target specific events can help focus the line of questioning. When the report is  
151 from a consumer, it is often important to obtain permission to contact the health care practitioner  
152 familiar with the patient's adverse event to obtain further medical information and to retrieve  
153 relevant medical records, as needed.

154

155 FDA suggests that the intensity and method of case follow-up be driven by the seriousness of the  
156 event reported, the report's origin (e.g., health care practitioner, patient, literature), and other  
157 factors. FDA recommends that the most aggressive follow-up efforts be directed towards serious

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<sup>4</sup> Good reporting practices are extensively addressed in a proposed FDA regulation and guidance documents. See (1) Safety Reporting Requirements for Human Drug and Biological Products, Proposed Rule, 68 Fed. Reg. 12406 (March 14, 2003), (2) FDA guidance for industry on *Postmarketing Reporting of Adverse Experiences*, (3) FDA guidance for industry on *E2C Clinical Safety Data Management: Periodic Safety Update Report (PSUR)*, (4) FDA guidance for industry on *Postmarketing Adverse Experience Reporting for Human Drug and Licensed Biological Products: Clarification of What to Report*.

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158 adverse event reports, especially of adverse events not known to occur with the drug and that  
159 lack clinical information and other details important for case assessment.

160  
161 **B. Characteristics of a Good Case Report**

162  
163 Good case reports include the following elements:

- 164  
165 1. Description of the adverse events or disease experience, including time to onset of signs  
166 or symptoms;  
167  
168 2. Suspected and concomitant product therapy details (i.e., dose, schedule, dates, duration);  
169  
170 3. Patient characteristics, including demographic information (e.g., age, race, sex), baseline  
171 medical condition prior to product therapy, co-morbid (explain in a parenthetical)  
172 conditions, use of concomitant medications, relevant family history of disease, and  
173 presence of other risk factors;  
174  
175 4. Documentation of the diagnosis of the events, including methods used to make the  
176 diagnosis;  
177  
178 5. Clinical course of the event and patient outcomes (e.g., hospitalization or death);<sup>5</sup>  
179  
180 6. Therapeutic measures and laboratory data at baseline, during therapy, and subsequent to  
181 therapy, including blood levels, as appropriate;  
182  
183 7. Information about response to dechallenge and rechallenge; and  
184  
185 8. Any other relevant information (e.g., other details relating to the event or information on  
186 benefits received by the patient, if important to the assessment of the event).  
187

188 For reports of medication errors, good case reports also include full descriptions of the  
189 following:

- 190  
191 1. Products involved (including the trade and established name, manufacturer, dosage form,  
192 strength, concentration, and type and size of container);  
193  
194 2. Sequence of events leading up to the error;  
195  
196 3. Work environment in which the error occurred; and  
197  
198 4. Types of personnel involved with the error, type of error, causes, and contributing  
199 factors.  
200

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<sup>5</sup> Patient outcomes may not be available at the time of initial reporting. In these cases, follow-up reports can convey important information about the course of the event and serious outcomes, such as hospitalization or death.



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201 FDA recommends that sponsors capture in the case narrative all appropriate data elements  
202 outlined in the National Coordinating Council for Medication Error Reporting and Prevention  
203 (NCC MERP) Taxonomy.<sup>6</sup> The taxonomy is a tool designed to categorize and analyze reports of  
204 medication errors. It provides a standard language and structure for medication error-related data  
205 collected through reports.

#### **C. Developing a Case Series and Assessing Causality of Individual Case Reports**

209 FDA suggests that sponsors initially evaluate a signal generated from postmarketing spontaneous  
210 reports through a careful review of the cases and a search for additional cases. Additional cases  
211 could be identified from the sponsor's global adverse event databases, the published literature,  
212 and other available databases, such as FDA's Adverse Event Reporting System (AERS) or  
213 Vaccine Adverse Events Reporting System (VAERS), using thorough database search strategies  
214 based on updated coding terminology (e.g., the Medical Dictionary for Regulatory Activities (or  
215 MedDRA)). Where these are available, FDA recommends that case definitions (i.e., formal  
216 criteria for including or excluding a case) be used to assess cases. In general, FDA suggests that  
217 case-level review occur before other investigations or analyses. FDA recommends that emphasis  
218 usually be placed on review of serious, unlabeled adverse events, although other events may  
219 warrant further investigation (see section IV.F. for more details).

221 As part of the case-level review, FDA suggests that sponsors evaluate individual case reports for  
222 clinical content and completeness and follow up with reporters, as necessary. It is important to  
223 remove any duplicate reports. In assessing case reports, FDA recommends sponsors look for  
224 features that may suggest a causal relationship between the use of a product and the adverse  
225 event, including:

- 227 1. Occurrence of the adverse event in the expected time (e.g., type 1 allergic reactions  
228 occurring within days of therapy, cancers developing after years of therapy);
- 230 2. Absence of symptoms related to the event prior to exposure;
- 232 3. Evidence of positive dechallenge or positive rechallenge;
- 234 4. Consistency of the event with the established pharmacological/toxicological effects of the  
235 product, or for vaccines, consistency with established immunologic mechanisms of  
236 injury;
- 238 5. Consistency of the event with the known effects of other products in the class;
- 240 6. Existence of other supporting evidence from preclinical studies, clinical trials, and/or  
241 pharmacoepidemiologic safety studies; and

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<sup>6</sup> See <http://www.nccmerp.org> for the definition of a medication error and taxonomy of medication errors.

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243 7. Absence of confounding (i.e. alternative explanations for the event, such as there were no  
244 concomitant medications that could contribute to the event, there were no co- or pre-  
245 existing medical conditions).

246  
247 FDA recommends that sponsors carefully evaluate confounded cases and should not simply  
248 dismiss them. Confounded cases are common, especially among patients with complicated  
249 medical conditions, and could still represent adverse effects of the product under review. It is  
250 important to note that apparent lack of confounding could be due to incomplete data acquisition.

251  
252 For any individual case report, it is rarely possible to know with a high level of certainty whether  
253 the event was caused by the product. To date, there are no internationally agreed upon standards  
254 or criteria for assessing causality in individual cases, especially for events that often occur  
255 spontaneously (e.g. stroke, pulmonary embolism). Rigorous pharmacoepidemiologic studies,  
256 such as case-control studies and cohort studies with long-term follow-up, are usually needed to  
257 assess causality in such instances.

258  
259 FDA does not recommend any specific categorization of causality, but the categories *probable*,  
260 *possible*, or *unlikely* have been used. The World Health Organization uses the following  
261 categories:<sup>7</sup>

- 262  
263
  - certain;
  - 264 • probably/likely;
  - 265 • possible;
  - 266 • unlikely;
  - 267 • conditional/unclassified; and
  - 268 • unassessable/unclassifiable.

269  
270 Although FDA does not advocate a particular categorization system, if a causality assessment is  
271 undertaken, FDA suggests that the causal categories are specified.

272  
273 If the safety signal relates to a medication error, FDA recommends that sponsors report the root  
274 causal factors that led to the event. A number of references describing root cause analysis are  
275 available.<sup>8</sup> FDA recommends that sponsors follow up to the extent possible with reporters to  
276 capture a complete account of the event, focusing on the *medication use systems* (e.g.,  
277 prescribing/order process, dispensing process, administration process), as opposed to individuals.  
278 FDA suggests that sponsors seek to identify possible failure points in the medication use system  
279 that may be informative in developing strategies to minimize future errors.

#### 280 281 **D. Summary Descriptive Analysis of a Case Series**

282  
283 After individual cases are assessed for causality, one or more of the cases may suggest a safety  
284 signal warranting additional investigation. In that event, FDA recommends that a case series be

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<sup>7</sup> World Health Organization, the Uppsala Monitoring Center, 2000, *Safety Monitoring of Medicinal Products*.

<sup>8</sup> See Cohen MR (ed), 1999, *Medication Errors*, American Pharmaceutical Association, Washington DC; Cousins DD (ed), 1998, *Medication Use: A Systems Approach to Reducing Errors*, Joint Commission on Accreditation of Healthcare Organizations, Oakbrook Terrace, IL.

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285 assembled and descriptive clinical information summarized to characterize the potential safety  
286 risk and, if possible, to identify risk factors. A case series commonly includes an analysis of the  
287 following:

- 288
- 289 1. The clinical and laboratory manifestations and course of the event;
- 290
- 291 2. Demographic characteristics of patients with events (e.g., age, gender, race);
- 292
- 293 3. Exposure duration;
- 294
- 295 4. Time from initiation of product exposure to the adverse event;
- 296
- 297 5. Doses used in cases, including labeled doses, greater than labeled doses, and overdoses;
- 298
- 299 6. Use of concomitant medications;
- 300
- 301 7. The presence of co-morbid conditions, particularly those known to cause the adverse  
302 event, such as underlying hepatic or renal impairment;
- 303
- 304 8. The route of administration (e.g., oral vs. parenteral) and lots used in patients with events;  
305 and
- 306
- 307 9. Changes in event reporting rate over calendar time or product life cycle.

#### **E. Use of Data Mining to Identify Product-Event Combinations**

310  
311 At various stages of risk identification and assessment, looking systematically into the data by  
312 using statistical or mathematical tools, or so-called *data mining*, can provide additional  
313 information about the existence or characteristics of a signal. By applying data mining  
314 techniques to large adverse event databases, such as FDA's AERS or VAERS, a sponsor may be  
315 able to identify unusual or unexpected product-event combinations warranting further  
316 investigations. Data mining is not the only technique used to make causal attributions between  
317 products and adverse events.

318  
319 A method of data mining currently in use is the comparison of the fraction of all events reported  
320 for a particular product (e.g., liver failure), the "observed rate," with the fraction of reports for all  
321 drugs that are for that same event, the "expected rate." This analysis can be corrected for such  
322 characteristics as reporting year, age, and gender, and it is also possible to do the analysis for  
323 drugs of a specific class or for drugs that are used to treat a particular disease.

324  
325 The statistic (or score) used to quantify the disproportionality between the observed and expected  
326 values for a given product-event combination is compared to a threshold that is chosen by the  
327 analyst to optimize sensitivity and specificity. A signal is operationally defined as any product-  
328 event combination with a score exceeding the specified threshold. It is not unusual for a product  
329 to have several signals identified using these methods. The lower the threshold, the more likely

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330 it is that signals of true effects will be detected, but these lower thresholds will also result in  
331 more false positive signals.

332  
333 Several data mining methods have been described and are worth considering, such as the Multi-  
334 Item Gamma Poisson Shrinker (MGPS) algorithm, the proportional reporting ratio (PRR)  
335 method and the Bayesian neural network approach. Except when the observed number of events  
336 is small (e.g., less than 20), these methods will generally give similar scores. These approaches  
337 are inherently exploratory and may provide insights into the patterns of adverse events particular  
338 to a given product relative to other products in the same class or to all other products. FDA  
339 recommends exercising caution when making such comparisons, however, because voluntary  
340 adverse event reporting systems such as AERS or VAERS are subject to a variety of reporting  
341 biases, because some observations could reflect concomitant treatment, not the product itself,  
342 and because the disease being treated may cause the events.

343  
344 Specifically, AERS or VAERS data may be affected by the submission of incomplete or  
345 duplicate reports, under-reporting, or reporting stimulated by publicity or litigation. As reporting  
346 biases may differ by product and change over time, and could change differently for different  
347 events, it is not possible to predict their impact on data mining scores. FDA recommends  
348 considering signals identified by scores that exceed a specified threshold as hypothesis-  
349 generating. Further investigation of a product-event combination may be warranted, especially if  
350 the event is serious and unlabeled or raises other safety concerns as described in section IV.F.  
351 When data mining results are submitted to FDA, FDA suggests that they be accompanied by a  
352 careful assessment of individual case reports and any other relevant safety information, such as  
353 results from preclinical, clinical, pharmacoepidemiologic, or other available studies.

#### **F. Safety Signals That May Warrant Further Investigation**

354  
355  
356  
357 FDA believes that the methods described above will permit a sponsor to identify and  
358 preliminarily characterize safety signals. The actual risk to patients cannot be known from these  
359 data because it is not possible to characterize all cases definitively and because there is  
360 invariably under-reporting of some extent and incomplete information about duration of therapy,  
361 numbers treated, etc. Safety signals that typically warrant further investigation may include, but  
362 are not limited to, the following:

- 363  
364 1. New unlabeled adverse events, especially if serious;
- 365  
366 2. An apparent increase in the severity of a labeled event;
- 367  
368 3. More than a small number of serious events thought to be extremely rare;
- 369  
370 4. New product-product, product-food, or product-dietary supplement interactions;
- 371  
372 5. Identification of a previously unrecognized at-risk population (e.g., populations with  
373 specific racial or genetic predispositions or co-morbidities);
- 374  
375 6. Actual or potential confusion about a product's name, labeling, packaging, or use;

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7. Concerns arising from the way a product is used (e.g., adverse events seen at higher than labeled doses or in populations not recommended for treatment);
8. Concerns arising from potential inadequacies of a currently implemented risk minimization action plan (e.g., reports of serious adverse events that appear to reflect failure of a RiskMAP goal); and<sup>9</sup>
9. Other concerns identified by the sponsor or FDA.

#### **G. Putting the Signal into Context: Calculating Reporting Rates vs. Incidence Rates**

If a sponsor determines that a safety signal warrants further investigation and analysis, it is important to put the signal, or the excess of events, into context. For this reason, calculations of the rate at which new cases of adverse events occur in the product-exposed population (i.e., the incidence rate) are the hallmark of pharmacoepidemiologic risk assessment. In pharmacoepidemiologic safety studies (see section V.A), the numerator (number of new cases) and denominator (number of exposed patients and time of exposure) may be readily ascertainable. In contrast, for spontaneously reported events, it is not possible to identify all cases because of under-reporting, and the size of the exposed population is at best an estimate. Limitations in national denominator estimates arise because:

1. National estimates of the number of patients exposed to a medical product and their duration of exposure may not be available;
2. It may be difficult to exclude patients who are not at risk for an event because their exposure is too brief or their dose is too low; and<sup>10</sup>
3. A product may be used in different populations for different indications, but use estimates are not available for the population of interest.

Although we recognize these limitations, we recommend that sponsors calculate crude adverse event reporting rates as a valuable step in the investigation and assessment of adverse events. FDA suggests that sponsors calculate reporting rates by using the total number of spontaneously reported cases in the United States in the numerator and estimates of national patient exposure to product in the denominator.<sup>11</sup> FDA recommends that whenever possible, the number of patients exposed to the product nationwide be the estimated denominator for a reporting rate. FDA suggests that other surrogates for exposure, such as numbers of prescriptions or kilograms of product sold, only be used when patient-level estimates are unavailable.

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<sup>9</sup> For a detailed discussion of risk minimization action plan evaluation, please consult the *RiskMAP Guidance*.

<sup>10</sup> See *Current Challenges in Pharmacovigilance: Pragmatic Approaches*, Report of the Council for International Organizations of Medical Sciences (CIOMS) Working Group V, Geneva 2001.

<sup>11</sup> See Rodriguez EM, Staffa JA, Graham DJ, (2001), *The role of databases in drug postmarketing surveillance*, *Pharmacoepidemiology and Drug Safety*, 10:407-10.

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417 Comparisons of reporting rates can be valuable, particularly across similar products or across  
418 different product classes prescribed for the same indication. However, such comparisons are  
419 subject to substantial limitations in interpretation because of the inherent uncertainties in the  
420 numerator and denominator used. As a result, FDA suggests that a comparison of two or more  
421 reporting rates be viewed with caution and generally considered exploratory or hypothesis-  
422 generating. Reporting rates can by no means be considered incidence rates, for either absolute or  
423 comparative purposes.

424  
425 To provide further context for incidence rates or reporting rates, it is helpful to have an estimate  
426 of the background rate of occurrence for the event being evaluated in the general population or,  
427 ideally, in a subpopulation with characteristics similar to that of the exposed population (e.g.,  
428 premenopausal women, diabetics). These background rates can be derived from: (1) national  
429 health statistics, (2) published medical literature, or (3) ad hoc studies, particularly of  
430 subpopulations, using large automated databases or ongoing epidemiologic investigations with  
431 primary data collection. FDA suggests that comparisons of incidence rates or reporting rates to  
432 background rate estimates (that estimate representing the rate for an exposure period similar to  
433 that of the product) take into account potential differences in the data sources used to derive the  
434 incidence rates or reporting rates compared to those used to derive the background rate.

435  
436 While the extent of under-reporting is unknown, it is usually assumed to be substantial and may  
437 vary according to the type of product, seriousness of the event, population using the product, and  
438 other factors. As a result, a high reporting rate compared to the background rate may, in some  
439 cases, be a strong indicator that the true incidence rate is sufficiently high to be of concern.  
440 However, many other factors affect the reporting of product-related adverse events (e.g.,  
441 publicity, newness of product to the market) and these factors should be considered when  
442 interpreting a high reporting rate. Also, because of under-reporting, the fact that a reporting rate  
443 is less than the background rate does not necessarily show that the product is not associated with  
444 an increased risk of an adverse event.

## **V. BEYOND CASE REVIEW: INVESTIGATING A SIGNAL THROUGH OBSERVATIONAL STUDIES**

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447  
448  
449 Signals warranting additional investigation can be further evaluated through carefully designed  
450 observational studies of the product's use in the "real world." Such studies could include: (1)  
451 pharmacoepidemiologic safety studies, (2) registries, and (3) surveys.

452  
453 Although this document focuses on these three types of observational studies, there are a variety  
454 of other methods for investigating a safety signal. For example, the *Premarketing Guidance*  
455 discusses the large simple safety study (LSSS), which is a risk assessment method that could be  
456 used either pre- or post-approval. By focusing this guidance on certain risk assessment methods,  
457 we do not intend to advocate the use of these approaches over others. FDA encourages sponsors  
458 to consider all methods to evaluate a particular safety signal. FDA recommends that sponsors  
459 choose the method best suited to the particular signal and research question of interest. Sponsors  
460 planning to evaluate a safety signal are encouraged to communicate with FDA as their plans  
461 progress.

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#### 463           **A.       Pharmacoepidemiologic Safety Studies**

464  
465 Pharmacoepidemiologic safety studies are nonrandomized observational studies of patients in the  
466 "real world" being treated with a particular product. The studies can be of various designs,  
467 including cohort (prospective or retrospective), case-control, nested case-control, case-crossover,  
468 or other models.<sup>12</sup> The results of such studies may be used to characterize one or more safety  
469 signals associated with a product. Unlike a case series, a pharmacoepidemiologic safety study  
470 has a protocol and control group and tests prespecified hypotheses. Pharmacoepidemiologic  
471 safety studies allow for the estimation of the relative risk of an outcome associated with a  
472 product, and some (e.g., cohort studies) can also provide estimates of risk (incidence) for an  
473 adverse event. Sponsors can initiate pharmacoepidemiologic safety studies at any time. They  
474 are sometimes started at the time of initial marketing, based on questions that remain after review  
475 of the premarketing data. More often, however, they are initiated when a safety signal has been  
476 identified after approval. Finally, there may also be rare occasions when a  
477 pharmacoepidemiologic safety study is initiated prior to marketing (e.g., to study the natural  
478 history of disease or patterns of product use, or to estimate background rates for adverse events).

479  
480 For uncommon or delayed adverse events, pharmacoepidemiologic safety studies are often the  
481 only practical choice for evaluation. Clinical trials are impractical in almost all cases when the  
482 event rates of concern are less common than 1:2000-3000. It may also be difficult to use clinical  
483 trials: (1) to evaluate a safety signal associated with chronic exposure to a product, exposure in  
484 populations with co-morbid conditions, or taking multiple concomitant medications, or (2) to  
485 identify certain risk factors for a particular adverse event. On the other hand, for evaluation of  
486 more common events, where the main difficulty is that they are seen relatively often in untreated  
487 patients, clinical trials are preferable to observational studies.

488  
489 Because pharmacoepidemiologic safety studies are observational in nature, they are more subject  
490 to confounding, effect modification, and other bias, which may make results of these types of  
491 studies more difficult to interpret than the results of clinical trials. This problem can usually be  
492 surmounted when the relative risk of exposed patients is high or the study is sufficiently large to  
493 detect small differences in relative risk.

494  
495 Because different products pose different benefit-risk considerations (e.g., seriousness of the  
496 disease being treated, nature and frequency of the safety signal under evaluation), it is impossible  
497 to delineate a universal set of criteria for the point at which a pharmacoepidemiologic safety  
498 study should be initiated, and the decision should be made on a case-by-case basis. When an  
499 important adverse event-product association leads to questions on the product's benefit-risk  
500 balance, FDA recommends that sponsors consider whether the particular signal should be  
501 addressed with one or more pharmacoepidemiologic safety studies. If a sponsor determines that  
502 a pharmacoepidemiologic safety study is the best method for evaluating a particular signal, the  
503 design and size of the proposed study would depend on the objectives of the study and the  
504 expected frequency of the events of interest.

505

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<sup>12</sup> *Guidelines for Good Epidemiology Practices for Drug, Device and Vaccine Research in the United States*, International Society for Pharmacoepidemiology, 1996 (<http://www.pharmacoepi.org/resources/goodprac.htm>).

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506 When performing a pharmacoepidemiologic safety study, FDA suggests that investigators seek  
507 to minimize bias and to account for possible confounding. Confounding by indication is one  
508 example of an important concern in performing a pharmacoepidemiologic safety study.<sup>13</sup>  
509 Because of the effects of bias, confounding, or effect modification, pharmacoepidemiologic  
510 studies evaluating the same hypothesis may provide different or even conflicting results. It is  
511 almost always prudent to conduct more than one study, in more than one environment and even  
512 using different designs. Agreement of the results from more than one study helps to provide  
513 reassurance that the observed results are robust.

514  
515 There are a number of references describing methodologies for pharmacoepidemiologic safety  
516 studies, discussing their strengths and limitations,<sup>14</sup> and providing guidelines to facilitate the  
517 conduct, interpretation, and documentation of such studies.<sup>15</sup> Consequently, this guidance  
518 document does not comprehensively address these topics. However, protocols for a  
519 pharmacoepidemiologic safety study protocol generally include:

- 520
- 521 1. Clearly specified study objectives;
  - 522 2. A critical review of the literature; and
  - 523 3. A detailed description of the research methods, including:
    - 524 • the population to be studied;
    - 525 • the data sources to be used;
    - 526 • the projected study size and statistical power calculations; and
    - 527 • the methods for data collection, management, and analysis.
- 528

529 Depending on the type of pharmacoepidemiologic safety study planned, there are a variety of  
530 data sources that may be used, ranging from the prospective collection of data to the use of  
531 existing data, such as data from previously conducted clinical trials or large databases. In recent  
532 years, a number of pharmacoepidemiologic safety studies have been conducted in automated  
533 claims databases (e.g., HMO, Medicaid) that allow retrieval of records on product exposure and  
534 patient outcomes. Depending on study objectives, factors that may affect the choice of databases  
535 selected include the following:

- 536
- 537 1. Demographic characteristics of patients enrolled in the health plans (e.g., age,  
538 geographic location);
  - 539 2. Turnover rate of patients in the health plans;
  - 540 3. Plan coverage of the medications of interest;
  - 541 4. Size of the exposed population available for study;
- 542  
543  
544

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<sup>13</sup> See Strom BL (ed), 2000, *Pharmacoepidemiology*, 3<sup>rd</sup> edition, Chichester: John Wiley and Sons, Ltd; Hartzema AG, Porta M, and Tilson HH (eds), 1998, *Pharmacoepidemiology: An Introduction*, 3<sup>rd</sup> edition, Cincinnati, OH: Harvey Whitney Books.

<sup>14</sup> Id.

<sup>15</sup> *Guidelines for Good Epidemiology Practices for Drug, Device and Vaccine Research in the United States*, International Society for Pharmacoepidemiology, 1996 (<http://www.pharmacoepi.org/resources/goodprac.htm>).



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5. Availability of the outcomes of interest;
6. Ability to identify outcomes of interest using standard coding systems (e.g., International Classification of Diseases (ICD-9)); and
7. Access to medical records.

Validation of diagnostic findings in claims database studies through detailed review of at least a sample of medical records is highly recommended for most pharmacoepidemiologic safety studies. If the validation of the specific outcome of interest using the proposed database has been previously reported, FDA recommends that the literature supporting the validity of the proposed study be submitted for review.

FDA encourages sponsors to communicate with the Agency when pharmacoepidemiologic safety studies are being developed.

#### **B. Registries**

The term *registry* as used in pharmacovigilance and pharmacoepidemiology can have varied meanings. In this guidance document, a registry is “an organized system for the collection, storage, retrieval, analysis, and dissemination of information on individual persons exposed to a specific medical intervention who have either a particular disease, a condition (e.g., a risk factor) that predisposes [them] to the occurrence of a health-related event, or prior exposure to substances (or circumstances) known or suspected to cause adverse health effects.”<sup>16</sup>

Through the creation of registries, a sponsor can follow up on safety signals identified from spontaneous case reports, literature reports, or other sources, and evaluate factors that affect the risk of adverse outcomes, such as dose, timing of exposure, or patient characteristics.<sup>17</sup>

Registries can be particularly useful for:

1. Collecting outcome information not available in large automated databases; and
2. Collecting information from multiple sources (e.g., physician records, hospital summaries, pathology reports, vital statistics).

A sponsor can initiate a registry at any time. It may be appropriate to initiate the registry at the time of initial marketing, when a new indication is approved, or when there is a need to evaluate safety signals identified from spontaneous case reports. In deciding whether to establish a registry, FDA recommends that a sponsor consider the following factors:

1. The types of additional risk information desired;

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<sup>16</sup> See Frequently Asked Questions About Medical and Public Health Registries, The National Committee on Vital and Health Statistics, at <http://www.ncvhs.hhs.gov>.

<sup>17</sup> FDA guidance for industry on *Establishing Pregnancy Exposure Registries*, August 2002 <http://www.fda.gov/cder/guidance/3626fnl.pdf>.

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- 587 2. The attainability of that information through other methods; and  
588 3. The feasibility of establishing the registry.

589  
590 FDA recommends that sponsors electing to initiate a registry develop written protocols that  
591 provide: (1) objectives for the registry, (2) a review of the literature, and (3) a summary of  
592 relevant animal and human data. FDA suggests that protocols also contain detailed descriptions  
593 of: (1) plans for patient recruitment and follow-up, (2) methods for data collection, management,  
594 and analysis, and (3) conditions under which the registry will be terminated. A registry-based  
595 monitoring system should include carefully designed data collection forms to ensure data quality,  
596 integrity, and validation of registry findings against a sample of medical records or through  
597 interviews with health care providers. FDA recommends that the size of the registry and the  
598 period during which data will be collected be consistent with the safety questions under study  
599 and we encourage discussion with FDA prior to initiation by the sponsor.

600

### **C. Surveys**

602

603 Patient or health care provider surveys can gather information to assess:

604

- 605 1. A safety signal;  
606  
607 2. Knowledge about labeled adverse events;  
608  
609 3. Use of a product as labeled, particularly when the indicated use is for a restricted  
610 population or numerous contraindications exist;  
611  
612 4. Compliance with the elements of a RiskMAP (e.g., whether or not a Medication  
613 Guide was provided at the time of product dispensing); and <sup>18</sup>  
614  
615 5. Confusion in the practicing community over sound-alike or look-alike trade names.

616

617 Like a registry, a survey can be initiated by a sponsor at any time. It can be conducted at the  
618 time of initial marketing (i.e., to fulfill a postmarketing commitment) or when there is a desire to  
619 evaluate safety signals identified from spontaneous case reports.

620

621 FDA suggests that sponsors electing to initiate a survey develop a written protocol that provides  
622 objectives for the survey and a detailed description of the research methods, including: (1)  
623 patient or provider recruitment and follow-up, (2) projected sample size, and (3) methods for  
624 data collection, management, and analysis.<sup>19</sup> FDA recommends that a survey-based monitoring  
625 system include carefully designed survey instruments and validation of survey findings against a  
626 sample of medical or pharmacy records or through interviews with health care providers. FDA  
627 recommends that survey instruments be validated or piloted before implementation. FDA  
628 suggests that sponsors consider whether survey translation and cultural validation would be  
629 important.

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<sup>18</sup> For a detailed discussion of RiskMAP evaluation, please consult the *RiskMAP Guidance*.

<sup>19</sup> See 21 CFR parts 50 and 56 for FDA's regulations governing the protection of human subjects.

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631 Sponsors are encouraged to discuss their survey development plans with FDA.

632

### **VI. INTERPRETING SAFETY SIGNALS: FROM SIGNAL TO POTENTIAL SAFETY RISK**

635

636 After identifying a safety signal, FDA recommends that a sponsor conduct a careful case level  
637 review, assess product relatedness at the case level, and summarize the resulting case series  
638 descriptively. To help further characterize a safety signal, a sponsor can also: (1) employ data  
639 mining techniques, and (2) calculate reporting rates for comparison to background rates. Based  
640 on these findings and other available data (e.g., from preclinical or other sources), FDA suggests  
641 that a sponsor consider further study (e.g., observational studies) to establish whether or not a  
642 potential safety risk exists.

643

644 When a safety signal is identified that may represent a potential safety risk, FDA recommends  
645 that a sponsor submit a synthesis of all available safety information and analyses performed,  
646 ranging from preclinical findings to current observations.

647

648 In its submission to FDA, FDA requests that a sponsor present an assessment of the likelihood  
649 that the product caused the adverse event, based on available data. In contrast to causality  
650 assessment at the individual case level (discussed in section IV.C above), it may be possible to  
651 assess the degree of causality between use of a product and an adverse event when a sponsor  
652 gathers and evaluates all available safety data, including the following:

653

- 654 1. Spontaneously reported and published case reports;
- 655
- 656 2. Relative risks or odds ratios derived from pharmacoepidemiologic safety studies;
- 657
- 658 3. Biologic effects observed in preclinical studies and pharmacokinetic or  
659 pharmacodynamic effects;
- 660
- 661 4. Safety findings from controlled clinical trials; and
- 662
- 663 5. General marketing experience with similar products in the class.

664

665 After the available safety information is presented and interpreted, FDA suggests that the  
666 submission: (1) provide an assessment of the benefit-risk balance of the product for the  
667 population of users as a whole and for identified at-risk patient populations, (2) propose steps to  
668 further investigate the signal through additional studies, and (3) propose risk minimization  
669 actions, if appropriate.<sup>20</sup> FDA will make its own assessment of the potential safety risk posed by  
670 the signal in question, taking into account the information provided by the sponsor and any  
671 additional relevant information known to FDA (e.g., information on other products in the same  
672 class). Factors that are typically considered include:

---

<sup>20</sup> In the vast majority of cases, risk minimization will involve risk communication by incorporating appropriate language into the product's labeling. In rare instances, however, a sponsor may consider implementing a RiskMAP. Please refer to the *RiskMAP Guidance* for a complete discussion of RiskMAP development.

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- 673  
674 1. Strength of the association (e.g., temporal association, relative risk of the adverse  
675 event associated with the product);  
676  
677 2. Consistency of findings across available data sources;  
678  
679 3. Evidence of a dose-response for the effect;  
680  
681 4. Biologic plausibility;  
682  
683 5. Seriousness of the event relative to the disease being treated;  
684  
685 6. Potential to mitigate the risk in the population;  
686  
687 7. Feasibility of further study using observational or controlled clinical study designs;  
688 and  
689  
690 8. Degree of benefit the product provides, including availability of other therapies.  
691

692 As noted in section II, risk management is an iterative process and steps to further investigate a  
693 potential safety risk, assess the product's benefit-risk balance, and implement risk minimization  
694 tools would best occur in a logical sequence, not simultaneously. Not all steps may be  
695 recommended, depending on the results of earlier steps.<sup>21</sup> FDA recommends that assessment of  
696 causality and of strategies to minimize product risk occur on an ongoing basis to accommodate  
697 the findings from newly completed studies.  
698

## **VII. BEYOND ROUTINE PHARMACOVIGILANCE: DEVELOPING A 700 PHARMACOVIGILANCE PLAN**

701  
702 For most products, routine pharmacovigilance (i.e., compliance with applicable postmarket  
703 requirements under the Federal Food, Drug, and Cosmetic Act and FDA implementing  
704 regulations) is sufficient for postmarketing risk assessment. However, in certain limited  
705 instances, unusual safety signals may become evident before approval or after a product is  
706 marketed that could suggest that consideration by the sponsor of enhanced pharmacovigilance  
707 efforts or a pharmacovigilance plan may be appropriate. A pharmacovigilance plan is a plan  
708 developed by a sponsor that is focused on detecting new safety signals and/or evaluating already  
709 identified safety signals. Specifically, a pharmacovigilance plan describes pharmacovigilance  
710 efforts above and beyond routine postmarketing spontaneous reporting, and is designed to  
711 enhance and expedite the sponsor's acquisition of safety information. The development of  
712 pharmacovigilance plans may be useful at the time of product launch or when a safety signal is  
713 identified during product marketing. FDA recommends that a sponsor's decision to develop a  
714 pharmacovigilance plan be based on scientific and logistical factors, including the following:  
715

- 716 1. The likelihood that the signal represents a potential safety risk;

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<sup>21</sup> For additional discussion of the relationship between risk assessment and risk minimization, please consult the *RiskMAP Guidance*.

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- 717  
718 2. The frequency with which the event occurs;  
719  
720 3. The severity of the event;  
721  
722 4. The nature of the population(s) at risk;  
723  
724 5. The range of patients for which the product is indicated (broad range or selected  
725 populations only); and  
726  
727 6. The method by which the product is dispensed (through pharmacies or performance  
728 linked systems only).<sup>22</sup>  
729

730 A pharmacovigilance plan may be developed by itself or as part of a Risk Minimization Action  
731 Plan (RiskMAP), as described in the *RiskMAP Guidance*. Sponsors may meet with  
732 representatives from the appropriate new drug review division and the Office of Drug Safety in  
733 CDER, or the appropriate Product Office and the Division of Epidemiology, Office of  
734 Biostatistics and Epidemiology in CBER regarding the specifics of a given product's  
735 pharmacovigilance plan.  
736

737 FDA believes that for a product without safety signals identified pre- or post-approval and for  
738 which at-risk populations are thought to have been adequately studied, routine spontaneous  
739 reporting will be sufficient for postmarketing surveillance. On the other hand,  
740 pharmacovigilance plans may be appropriate for products for which: (1) safety signals have  
741 been identified pre- or post-approval, (2) at-risk populations have not been adequately studied, or  
742 (3) other significant safety concerns exist. Sponsors may discuss with the Agency the nature of  
743 the safety concerns posed by such a product and the determination whether a pharmacovigilance  
744 plan is appropriate.  
745

746 A pharmacovigilance plan could include one or more of the following elements:  
747

- 748 1. Submission of adverse event reports in an expedited manner (i.e., as 15-day reports);  
749  
750 2. Submission of adverse event report summaries at more frequent, prespecified  
751 intervals (e.g., quarterly rather than annually);  
752  
753 3. Active surveillance to identify as yet unreported adverse events. Such activities could  
754 focus on rare, serious events that are (1) associated with the use of certain types of  
755 products, (2) detectable at selected healthcare settings (e.g., hospitals or emergency  
756 departments), or (3) often product-related (e.g., acute liver failure). Adverse event  
757 collection mechanisms include electronic health information systems and/or the  
758 Department of Health and Human Services (DHHS) databases such as those  
759 maintained by the Centers for Disease Control and Prevention (CDC), the National  
760 Institutes of Health (NIH), or the Agency for Healthcare Research and Quality  
761 (AHRQ);

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<sup>22</sup> For a detailed discussion of controlled access systems, please consult the *RiskMAP Guidance*.

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- 762  
763 4. Additional pharmacoepidemiologic safety studies (for example, in automated claims  
764 databases or other databases) using cohort, case-control, or other appropriate study  
765 designs (see section V);  
766  
767 5. Creation of registries or implementation of patient or healthcare provider surveys (see  
768 section V); and  
769  
770 6. Additional controlled clinical trials.<sup>23</sup>  
771

772 Emerging data may result in revisions to the sponsor's pharmacovigilance plan for a product. In  
773 some circumstances, FDA may decide to bring questions on potential safety risks and  
774 pharmacovigilance plans submitted to the Agency by sponsors before its Drug Safety and Risk  
775 Management Advisory Committee. This committee can be convened when FDA seeks: (1)  
776 general advice on the design of pharmacoepidemiologic safety studies, (2) comment on specific  
777 pharmacoepidemiology studies developed by sponsors or FDA for a specific product and safety  
778 question, or (3) advice on the interpretation of early signals from a case series and on the need  
779 for further investigation in pharmacoepidemiologic safety studies. While additional information  
780 is being developed, sponsors working with FDA can take interim actions to communicate  
781 information about potential safety risks (e.g., through labeling) to minimize the risk in users of  
782 the product.

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<sup>23</sup> For a discussion of risk assessment in controlled clinical trials, please consult the *Premarketing Guidance*.