

DLA: Accepting the challenges of a new millennium

The new year and millennium finally arrived, and—thankfully—all of the fears and anticipation of potential Y2K problems did not materialize. I am proud to say that DLA had no critical mission impact related to Y2K. That means that all of our preparations were not in vain and that all the time and effort on the part of all the men and women of DLA was well invested. This first issue of *Dimensions* for 2000 tells about the overwhelming success of DLA's Y2K preparedness programs and just how big an effort it really was to achieve such a level of accomplishment.

The new year also brings change to DLA in the form of a plan known as DLA 21. A realignment of the DLA headquarters and field commands is part of this larger effort. The restructuring will provide a more precise focus on our core business functions—an action critical to our ability to remain relevant and to meet future challenges. DLA 21 is highlighted on page 2.

All of the Y2K preparation brings to light the enormous amount of technology we deal with on a daily basis. With all of the advancements in this area, we can count on seeing changes within the framework of DLA. By taking advantage of the opportunities technology presents, we can

change the way we do business for the better. One such example is the recent change at DAPS. Although the acronym for the old Defense Automated Printing Service remains the same, the name has been changed to more accurately reflect their capabilities. Now known as the Document Automation and Production Service, they earn kudos for the new roles they have accepted as well as the millions of dollars they have saved by utilizing technologies available to them.

We also take time in this issue to look back on the crowning achievements of the Agency. The December presentation of the Joint Meritorious Unit Award provided well-deserved recognition of the superior performance we have come to expect at DLA. Because we continue to see this level of excellence day in and day out, I am confident that we will meet all of the challenges that are coming our way. Also, in line with doing our job better, the "Vital Signs" tool is operational and will benefit all Defense Supply Centers by providing proactive inventory control measures by the end of spring. The specifics of the evolution and implementation of this benefi-



cial tool is highlighted in an article on page 13.

With all of the talk of technology and advancement, it's refreshing to take time to recognize some of the time-honored traditions that define who we are and where we come from. In this issue of *Dimensions*, we take a look at the painstaking efforts of the "Flag Ladies" of Philadelphia. We salute the abilities and the dedication of these skilled artisans and their ability to preserve their form of art.

The new year brings to us new challenges and opportunities. I am also happy to announce that I will be your Director for another year. I look forward to continuing to work with such a talented and dedicated work force in 2000, and 2001. ♦

Henry J. Blissen

DLA transforms military logistics support

Warfare and peacekeeping responsibilities in the 21st Century have led the U.S. Military to rethink basic strategy and tactics, introduce new technologies, and develop innovative ways to prepare troops for their varied roles. However, without the very best logistics support available to them, the Armed Forces will be limited in meeting the challenges of its 21st Century missions.

The Defense Logistics Agency recently announced its plan to assure U.S. military forces benefit from the best logistics support available anywhere in the world. The plan is based on modern information management solutions, reliance on robust commercial business practices, and a distribution system second to none.

The transformation plan, announced by DLA Director Lt. Gen. Henry T. Glisson, is an integrated approach called "DLA 21" that focuses on five key areas: organizational design, modernization of automated business systems, employment of strategic partnerships with industry, better knowledge and understanding of customer needs, and replenishment and development of a world-class workforce.

The organization redesign leg of DLA 21, to be effective immediately, will be implemented over the next six-to-eight months. DLA's new organization structure now consists of five major business areas:

The Defense Logistics Support Command will provide renewed integration of the Agency's logistics operations, focusing on supply chain management, readiness, and contingency operations support. The Defense Contract Management Command will continue as the Department of Defense's primary contract administration activity. The newly created Director of Information Operations will

consolidate the Agency's information technology activities to enhance electronic commerce, logistics support systems, and document automation in support of military logistics. The Director of Financial Operations will streamline DLA's financial system so it serves as an enabler of the Agency's logistics and information technology initiatives of the future.

Streamlined staff support at the headquarters will be aligned under a group of Special Staff offices and the newly established DLA Support Services, or DSS.

Lastly, the position of DLA Executive Director has been created. As the senior civilian of the Agency, the incumbent will assist Glisson in setting DLA's strategic direction and in overseeing the Agency's worldwide operations.

According to Glisson, "This action caps a year-long effort to take a holistic view of DLA and determine how best to transform it into a more agile, efficient, relevant Logistics Combat Support Agency able to provide better, faster, best value support to the Joint Vision 2010 war-fighter."

By its very nature, DLA 21 will ultimately have Agency-wide impact on accomplishment of the DLA mission. It is anticipated that for those business functions performed both in the field and at Headquarters, employees will follow the policies and procedures set forth by a designated lead organization. For most mission-related processes, the lead activity may be located either in the field or at the Headquarters. For support processes, the lead activity will probably be located at Headquarters.

Check the DLA web site, www.dla.mil, for updated information on DLA 21.

Some management changes in DLA 21

Office of the Director

Gary Thurber *to* Executive Director *from* Director, CA

DLSC (Logistics Operations)

Frank Lotts *to* Deputy Commander *from* Deputy Commander, DSCR

Jeffrey Jones *to* Commander, DESC *from* Deputy Commander, DLSC

Assignment of these Executives within DLSC is pending

Fred Baillie, Executive Director, DLSC-B

Chris Gallo, Executive Director, CAI

William Kenny, Executive Director, DLSC-P

Jill Pettibone, Executive Director, DCMC-O

Brad Bergmann, Executive Director, DLSC-L

Defense Contract Management Command

Assignments within DCMC remain unchanged

Thomas Brunk, Deputy Commander, DCMC

Carla Liberatore, Executive Director, DCMC-B

Frank Lalumiere, Executive Director, DCMC-P

Information Operations

Joanne Arnette *to* Director, IO *from* Dep. Director, Info Tech, DFAS

Mae De Vincentis *to* Ex. Dir., Business Apps *from* Executive Director, DLSC-I

Nancy Johnson *to* Director, JTAV(E-Business) *from* Director, JTAV

Marshall Bailey *to* Director, DAPS and Director, DSS

(dual-hatted) *from* Director, DAPS

Frank Egan, Director, DPAS

Financial Operations

Linda Furiga *to* Director, FO *from* Comptroller

Pending assignment within FO

Mike Miller, Chief, FOB

DLA Support Services (DSS)

Marshall Bailey *to* Director, DSS and Director, DAPS *from* Director, DAPS

Pamela Creek *to* Executive Director, Human Resources *from* Executive Director, CAH

DLA earns Joint Meritorious Unit Award

The Defense Logistics Agency received recent recognition for repeat superior performance in the form of a Joint Meritorious Unit Award. It is the third such award received by DLA in its 38 years of existence.

Dr. Jacques Gansler, Under Secretary of Defense for Acquisition, Technology, and Logistics, presided over the JMUA ceremonies at the DLA headquarters. DLA was cited for support of peacekeeping missions in both Europe and the Middle East, as well as relief efforts for California and North Dakota floods, a severe ice storm in Canada, and Hurricanes Mitch and Georges.

Accepting the award, Army Lt. Gen. Henry T. Glisson, DLA director, praised the efforts of DLA's diverse workforce. "We can be proud of the contributions of our active and reserve forces, civilian employees, and our contractors who work so well together to form a world-class team of professionals," said Glisson. "These types of accomplishments and achievements only happen because we have shared visions, goals and objectives, and have kept a warfighter focus."

The JMUA is being presented as a result of DLA's exceedingly meritorious service from Nov. 1, 1996 to Feb. 1, 1999. The award includes all members within the entire Agency except for DLA Europe and Defense Contract Management District International. DEUR and DCMDI have already earned a JMUA covering the same time frame and, therefore, are ineligible.

Gansler said the award celebrates the entire agency.

"This award is not just for the achievements but also for the efforts and the dedication to the mission," he said. "It signifies the very essence of what DLA is striving to achieve and

has achieved. It's a team effort and the single focus of working together to support the warfighters and the people around the world that need your help. The country owes you a very heartfelt thank you."

Glisson said he has been associated with DLA for about seven years and in that time, has watched the growth of this agency to becoming DoD's only logistics support agency.

"Where there are warfighters, we are there," he said. "You can be proud of what you do and in the processes you have pioneered. These are some of the most innovative things that have happened in DoD. We've moved from being a CONUS based wholesaler to being integral parts of the warfighting arms of DoD. The CINCs [Commanders in Chiefs] don't go to war without DLA."

At the forefront of the accomplishments for this timeframe is the support for the peacekeeping missions in both Europe and the Middle East. DLA supported these efforts by filling nearly 437,000 requisitions valued at over \$240 million. DLA was also responsible for enacting a comprehensive tracking system that improved a unit's ability to locate supplies that were enroute or in storage.

DLA was also a significant player in numerous relief efforts in the 27 month period. Floods in California and North Dakota, Hurricanes Mitch and Georges, and a severe ice storm in Canada required enormous efforts from DLA to obtain vital supplies such as food, clothing, shelter, and medical



Dr. Jacques Gansler, Under Secretary of Defense for Acquisition, Technology, and Logistics (*left*) and DLA Director Lt. Gen. Henry T. Glisson add the Joint Meritorious Unit Award streamer to the DLA flag.

supplies.

One other aspect DLA was recognized for was moving donated goods to our troops, as well as moving vital donated supplies to various locations around the globe.

DLA continues to be aggressive in seeking smarter, less expensive, and more responsive ways to streamline its operations, according to the citation.

In 1991, DLA received a JMUA for its support to American forces during Operations Desert Shield/Storm. The Agency also received a JMUA for Extraordinary Savings to Government for the period Feb. 17, 1994 to Oct. 1, 1995. ♦

DLA's Y2K efforts prove successful

Y2K—been there, done that? Across the Defense Logistics Agency everyone is asking “What millennium bug?”

“The Y2K team was so successful in assessing anticipated problems at the Y2K turnover, only minor problems were encountered,” said Pat Kemp, the DLA Command Control Center project lead.

Early on, there were 33 mission critical systems, 53 non-mission critical systems and hundred of unique systems identified. Systems were renovated, hardware was tested and telecommunications equipment was evaluated. Then came the task of implementing the renovated systems in Y2K compliant environments. Again, the Y2K team measured up to the task, she said.

“The success of the DLA's Y2K efforts can be attributed to the hard work and dedication of the entire Y2K team including our military members, civilians, and supporting contractors,” said DLA Director Lt. Gen. Henry T. Glisson.

During the Y2K remediation, the team's efforts were further complicated by the ever-present threat of outside intrusion on DLA's systems. The Y2K remediation effort provided opportunity for hackers and others to exploit the systems' vulnerabilities. To prevent this, security measures

were taken by installing firewalls and increasing virus controls. Contingency plans were also written and tested to assure that DLA could continue to operate if there were Y2K problems.

Midnight, Dec. 31, 1999, came, and went, without any DLA systems suffering major Y2K problems. A few minor system problems were reported during the transition period, but each was quickly corrected, re-tested and implemented.

As a result, the DLA Y2K Command Control Center and all equivalent field centers were asked to stand down on Jan. 4. This decision was made after Deputy Secretary of Defense John Hamre characterized the Y2K rollover period as “a remarkably successful weekend,” and announced that DoD was standing down its Y2K operations center.

The leap year changeover is scheduled from Feb. 29 through March 1. Kemp said, “Based upon our experience to date, we expect a smooth transition.”

“The Y2K experience over the past four years has been challenging and rewarding,” Kemp said. “We accomplished our primary goal of ensuring mission continuity without disruptions as we transitioned into the Year 2000. This we did in a superb manner. We again salute the collective membership of the Y2K team for a job well done.” ♦

DCMC says money well spent on Y2K

Preparation for Y2K computer problems, risk remediation, rewriting program code and replacing hardware paid off big for the Defense Contract Management Command.

DCMC has over 12,000 computers and 400 servers at 100 sites, 30 of them overseas. DCMC also has 2000 remote users. One of those is a shared application with Defense Finance and Accounting Service that handles over \$70 billion of Department of Defense and NASA payments to contractors for contracted services and products delivered to the government.

Maj. Gen. Timothy Malishenko, the DCMC commander, committed the organization early to mitigate possible Y2K computer problems. DCMC invested over \$5 million for risk mitigation. During the New Year's

weekend, DCMC personnel participated in manning the DLA Y2K Command Control Center as well as maintaining vigilance to correct any DCMC occurrences of computer problems. Tiger teams and Business Continuity teams were on call to correct any problems that could have affected DCMC automated information systems and the DCMC Information Technology network. DCMC used its centralized help desk as the center for reporting and directing fixes to problems as they occurred.

Mike Williams, Col. Syd Hill and Maj. Steve Ikirt observed the New Year by monitoring the world-wide network with terminals installed in the DLA Headquarters Complex. They were able to observe the passage of the New Year over the entire network of 15 major hubs that include the Pacific, Europe, South America and U.S. sites.

While the passage of Y2K was a success, minor problems occurred after Dec. 31 as DCMC personnel signed on the network to use applications. Four minor incidents did occur related to older equipment and with unique automated information systems. These problems were quickly resolved.

DCMC attributes the success of its Y2K program to risk reduction, the right architecture and the right Y2K operational concept built around the DCMC help desk, the Network Monitoring Center and DCMC's employees. A key element was the training and preparations made by personnel at the Headquarters, Districts and Contract Administration Office's that successfully assisted DCMC in maintaining its business continuity and accomplishing its mission into the New Year. ♦

DLA's Y2K Command Control Center opened

“This is a pretty impressive command control center,” said David

Oliver, Principal Deputy Under Secretary of Defense (Acquisition & Technology) during his Defense Logistics Agency visit on Dec. 20, 1999. Dr. Elizabeth Rodriguez-Johnson, DoD Y2K Program Office Director accompanied Oliver.

Oliver and Dr. Rodriguez-Johnson received a tour of the DLA Y2K CCC by DLA Director Lt. Gen. Henry Glisson, Deputy Director Rear Adm. Raymond Archer and Chief Information Officer Carla von Bernewitz.

DLA's Y2K CCC was staffed on a 24-hours basis between Dec. 30 through Jan. 7. The center served as the central control and reporting entity for the Agency during the Y2K transition-reporting period. Major subordinate commands and field sites also had Y2K Command Control Centers that mirror the HQ's center. They also monitored Y2K activity and reported any incidents or anomalies to the HQ's center. The HQ center in turn reported daily to the Department of Defense throughout the Y2K rollover period.

Pat Kemp, DLA CCC Project Lead, demonstrated the reporting process to the visitors and the numer-



ous communications mediums available, while Army Col. Murray Rupert, chief of the Joint Logistics Readiness Center, provided a tour of the section of the facility used for around-the-clock personnel accommodations. The CCC concept was tested during the week of Aug. 30, 1999, when seven DLA activities participated in the Joint Chiefs Positive Response Y2K-4 Exercise. Each activity was provided scenarios that

Pat Kemp (*left*), DLA CCC project lead, talks with David Oliver, Principal Deputy Under Secretary of Defense (Acquisition, Technology and Logistics) during his visit to the DLA Y2K Command Control Center on Dec 20. DLA Director Lt. Gen. Henry T. Glisson, (*second from right*) and Rear Adm. Raymond Archer (*right*) listen in.

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required them to prepare incident/anomaly reports. Several reports were required from each site during the test. The test provided a medium for the CCC to test the procedures for receiving reports and providing the information to the reporting chain. The test was quite successful. The center was activated on Sept. 1, 1999, and has been used for two previous heightened awareness dates, Sept. 9, 1999 and Sept. 30, 1999. ♦

DLSC Y2K program is successful

The Defense Logistics Support Command also experienced a big success in its Year 2000 program. As a result, DLSC experienced very few Y2K-related issues, and none has had impact on the DLA/DLSC customer base.

“We salute the collective membership of the Y2K team for a job very well done. There were many Y2K program challenges throughout the recent months and years, but with hard work and a dedicated, solid group effort, issues were met and satisfied in a timely and effective manner

throughout,” said Dennis Heretick, the DLSC Y2K program manager.

People from across the Defense Logistics Agency contributed to the successful effort. They included personnel from the Headquarters functional staff, Primary Level Field Activity commanders and staffs, Central Design Agency, Director, Defense Information Systems Agency, the staff and duty officers in the Joint Logistics Readiness Center and Y2K Command and Control Centers. Each person added his or her own ‘magic’ to the solutions DLSC

See DLSC Y2K, page 10

DLA announces Barstow competition results

The Defense Logistics Agency announced in early January that operations and management of its Defense Distribution Depot, Barstow, Calif., will be contracted out to EG&G Logistics, Manassas, Va. The tentative decision was made after a detailed study indicated it was more cost effective to convert to the private sector.

This announcement culminates more than a year of public-private competition using the guidelines of Office of Management and Budget Circular A-76, "Performance of Commercial Activities." The process establishes federal policy for deciding whether to retain recurring, commercial-like activities within the government, or contract them out to a private sector source. The guidance tells how to compare performance and cost related information to arrive at the best overall deal for the taxpayer.

In March 1998, DLA announced that most of its distribution depots

would undergo public/private competition. DDBC is the second of those sixteen sites to complete the process. The first depot was the Defense Distribution Depot, Columbus, Ohio, Nov. 10, 1999, where operations and management remained in-house. The remaining depots will be competed in phases over a 5-year period ending in mid-2003.

DDBC's work force receives, stores, and distributes a variety of items to include large tactical vehicles and equipment; for example, howitzers, M1A1 main battle tanks, high mobility multipurpose-wheeled vehicles, and ships' propellers, shafts and anchors. The Depot provides support to the co-located Marine Corps Maintenance Facility and other Marine Corps customers, the National Training Center and other Army customers, the Naval Sea Systems command and other Navy and Coast Guard customers, as well as to the Air Force and other DLA customers. Additionally, nuclear, chemical and biological equipment testing and

repair are also done at DDBC. Gas masks and specialized military clothing are tested, inspected and repaired at the Depot.

The Defense Distribution Depot Barstow is a field activity of the Defense Distribution Center, New Cumberland, Pa.

"A team of employees from DDBC, along with our local union representatives and DDC staff, worked diligently to put together a 'Most Efficient Organization' that could effectively compete against some of the nation's top logistical enterprises," said Marine Lt. Col. James A. Kessler, commander, DDBC.

"While we hoped our MEO would win, I have complete confidence in the process and basic tenets of OMB Circular A-76, that the best decision for our customers and the taxpayers was reached," he said. "I will work closely with EG&G to ensure that the transition is smooth and that the support to our customers continues unabated. We will do all we can to assist all displaced federal employees in transition." ♦

Warner Robins depot operations to be contracted out

The Defense Logistics Agency announced recently that operations and management of its Defense Distribution Depot, Warner Robins, Ga., will be contracted out to EG&G Logistics, Manassas, Va. The tentative decision was made after a detailed study indicated it was more cost effective to convert to the private sector.

This announcement culminates more than a year of public-private competition using the guidelines of Office of Management and Budget Circular A-76, "Performance of Commercial Activities." The process establishes federal policy for deciding whether to retain recurring, commercial-like activities within the government, or contract them out to a private sector source. The guidance tells how to compare performance and cost related information to arrive at the best overall deal for the taxpayer.

"This is a highly competitive process and we are confident that these competitions will provide high quality support with significant cost savings to the warfighters in the years to come," said Rear Adm. Daniel H. Stone, commander of Defense Logistics Support Command.

In March 1998, DLA announced that most of its distribution depots would undergo public/private competition. DDWG is the third of sixteen sites to complete the process. The first depot was the Defense Distribution Depot, Columbus, Ohio, Nov. 10, 1999, where operations and management remained in-house. The second was the Defense Distribution Depot, Barstow, Calif., Jan. 7, 2000, where the tentative decision was made to contract out the operations and management functions. The remaining depots are being competed in phases over a 5-year period ending in mid-2003.

DDWG's work force provides worldwide distribution support to all the U.S. Armed Forces and specific foreign military with parts and equipment for the F-15, C-130, C-5 and C-141 aircraft, target acquisition systems and most airborne electronic warfare systems. The depot's primary customers are the depot level maintenance activities at the Air Force's Warner Robins Air Logistics Center.

The Defense Distribution Depot Warner Robins is a field activity of the Defense Distribution Center, New

See Warner, page 10

Circle is complete

Year 2000 ends military presence in Panama

by Kathleen Hausknecht
DRMS Public Affairs

The new millennium ends nine decades of continuous U.S. military presence in Panama. The first soldiers arrived there in 1910 and helped construct the Panama Canal. During World War II, security concerns caused the Army presence to peak at 65,000 soldiers.

Troops started pulling out in 1994 as part of the implementation of the 1977 Canal Treaty. The treaty called for a gradual reduction in U.S. forces to zero by the end of 1999. The United States also turned over about 4,700 buildings and 93,000 acres to the Panamanian government. In mid-December, more than 1,000 buildings and 22,000 acres had been turned over. The closing ceremony for the base in Corozal, Panama was Dec. 15.

"It's kind of weird. The base was one of the first places to open in Panama and now it will be one of the last to close. It's as if the circle has been completed," said Robert Green, property disposal specialist, Defense Reutilization Marketing Office, Patrick Air Force Base, Fla. The DRMO building returned to the Panamanian government at the end of 1999.

The DRMO held its last sale on Oct 15. An assortment of office equipment and supplies, vehicles and parts, scrap metals, tools and material handling equipment were sold in lots available for purchase via the local sealed bid sale. A scaled

down staff of 18 employees worked at the DRMO. In addition to members from the Disposal Readiness Team, who were vital to the operation of the DRMO, other DRMS personnel like Green came to Panama also. He has been with DRMS for 29 years and this was not his first tour at Panama. He has been at DRMOs Patrick, Warner Robins, Ga., Jacksonville, Fla., Orlando, Fla., and also participated in the internship program at the DRMS headquarters.

Green has high praise for the DRT at Panama. "They were very good to work with. Miguel Jorge helped me out numerous times. He could speak both Spanish and English. My Spanish is not good and he interpreted for me in many instances. He was great," said



Miguel Jorge, Disposal Readiness Team, checks batteries that were turned in at the Defense Reutilization and Marketing Office. The DRT has been working at DRMO Panama since last March and continued there until December 1999, when it closed.



Only a small inventory of property remained at the Defense Reutilization and Marketing Office-Panama when this photo was taken in December.

Green.

Willard Randolph and Marny Harrison, also from DRMO Patrick, were acting chiefs in Panama and handled the final closure of the DRMO.

"The troops have been good stewards of the property located throughout Panama and are returning it in pristine condition," they said.

The military facilities are described as well-tended communities of red tiled roofs, white tropical buildings, manicured lawns and palm tree-lined streets. The American enclaves are in lush green countryside edged by jungle-covered mountains. The humid, tropical climate, however, translates into high maintenance costs for the military tenants.

In addition to canal security, the American forces conducted humanitarian missions. These included recovery support after the widespread destruction of Hurricanes Mitch and Georges. ♦

Director of Information Operations

Arnette fills newly created position

The Defense Logistics Agency has a new Director of Information Operations. This newly created position was filled by Joanne Piper Arnette. She is currently the Deputy Director for Information and Technology and the Deputy Chief Information Officer for the Defense Finance and Accounting Service, Crystal City, Va.

"We are fortunate to have Ms. Arnette as part of our team. I am sure her extensive experience and reputation for innovation will enhance DLA's capabilities to support the warfighter," said DLA Director Army Lt. Gen. Henry T. Glisson.

Arnette joined DFAS in July 1998, providing technical leadership to DFAS' five major centers and 20 operating locations employing about 18,000 personnel throughout the United States, Europe and the Pacific. She is currently the agency's principal technical architect for the DFAS Corporate Information Infrastructure, the agency's major systems integration and infrastructure standardization effort.

Arnette began her government career in 1979 with the Army Information Systems Command, then known as the Computer Systems Command. She spent several years as a computer programmer for the Army and rose to Program Manager of the Army's Reusable Ada Products for Information Systems Development program. She joined the Defense Information Systems Agency in 1991 as Director of the DoD Software Reuse Program establishing the infrastructure for the DoD Software Reuse Initiative and later becoming the commander for the Center for Integration.

Arnette is a recipient of the Superior Civilian Service Award and the Commander's Award for Civilian Service.

In 1992, she was recognized as one of the "Federal 100" Leaders in Information Technology. Under her leadership, the Smithsonian Computerworld Awards recognized the DoD Software Reuse Program for "Visionary Use of Information Technology."

She is a Summa cum Laude graduate of the University of Maryland and has completed graduate studies for Masters of Education degree at

George Washington and Johns Hopkins Universities. She is a graduate of the Office of Personnel Management's Executive Leadership Program and the Federal Executive Institute, the DoD APEX (Senior Executive Training) program, and is a member of DoD's Acquisition Corps. Arnette joined the Senior Executive Service in 1996.

"I am excited to be joining the DLA team. Its tremendous track record of innovation, application of technology, and dedication to its customers makes it the place to be," said Arnette.

Arnette will be filling the newly created position of director, Information Operations and will be responsible for integration of all Agency information technology activities, including all CIO functions, electronic business applications, and system program management. ♦



Joanne Piper Arnette

DSCP supports Venezuela Flood relief

Defense Supply Center Philadelphia has taken an active role in providing support for Venezuelan Flood Relief (Operation Fundamental Response). Through Dec. 29, 23 requisitions worth \$1,075,000 were received and processed to include body bags, medical supplies, sunscreen and various clothing and textile items such as hot weather coats, trousers, hats, boots, undershirts, ponchos and coveralls. The materiel was shipped priority air to Miami, Fla., for movement on a chartered aircraft to Caracas, Venezuela.

DSCP's Medical Emergency Supply Operations

Center, in conjunction with South Command, Miami, Fla., shipped over \$954,000 worth of medical supplies to the disaster relief effort. Tetanus and Hepatitis-A vaccine, plasma, syringes and water purification tablets were among the 11 requirements.

The water purification tablets were shipped from depot stock on a DHL chartered flight from Miami to Caracas. The other items were commercially procured for shipment into Roosevelt Roads, Puerto Rico. Several sources and commercial carriers were engaged to expedite the shipment of these special packages during the holiday freight rush. ♦

Federal Supply Class Realignment effort completed

Base Realignment and Closure decisions in 1993 and 1995 decreased the number of the Defense Logistics Agency's Inventory Control Points, forcing a realignment of integrated materiel management of DLA's hardware items under a weapon systems support concept. Defense Supply Center, Richmond now focuses on aviation weapons support. Defense Supply Center, Columbus focuses on land and maritime weapons support and the Defense Supply Center, Philadelphia supports the troop and general supply commodities.

The FSC realignment effort, begun in February 1996, resulted in over 650,000 National Stock Numbers in 233 FSCs being transferred at the DLA Centers. The transfer of FSC 4030 (Fittings for rope, cable and chain) from Richmond, Va., to Columbus, Ohio, in September 1999—the only FSC to transfer twice in the realignment—marked the completion of the initiative.

The master FSC realignment plan was developed by a committee of GS-15s from the ICPs and the Defense Logistics Support Command, and approved by a Senior Executive Steering Committee consisting of Center deputy commanders and senior DLSC managers. Considerations for FSC assignments included the degree of FSC weapon system application and the commodity's commercial availability. The committee's plan also managed to maintain a balanced workload to support personnel resource projections at each ICP.

"The success of the FSC Realignment effort is a tribute to the dedication of DLA employees to ensure uninterrupted customer support," said Lora Conrad, program manager for FSC Realignment. "Their efforts resulted in a major realignment effort that was practically invisible to DLA customers."

For an up-to-date list of managers of DLA and General Service Administration FSCs, refer to the DLSC Home Page at <http://www.supply.dla.mil/itemsear.htm> ♦

Students tour DLA-Europe on Groundhog Day

by Lt. Col. Tom Langley
Chief of Plans, DLA-Europe

On Feb. 2, Groundhog Day, people watch anxiously to see if Punxsutawney Phil, the most famous groundhog of all, sees his shadow, indicating six more weeks of cold weather. But on this Feb. 2, students from across America and Europe had a chance to share in Punxsutawney's fame by participating in a special program known as "Groundhog Shadow Job Day."

This year's objective of promoting career opportunities allowed students to visit parental job sites and experience the work environment first-hand. The Defense Logistics Agency-Europe's Commander, Army Col. Gary L. Harris and his staff took time out of their schedule to host 11 students from Aukamm Elementary School in Wiesbaden, Germany.

The commander's mission was to expose these students to typical DLA work environments and stress job opportunities. The students were from



DLA-Europe's Commander Army Col. Gary L. Harris (*back row, left*) poses with students from Aukamm Elementary School in Wiesbaden, Germany, and their teacher Renee Waters (*back row, right*). Kim Huntley, DLA-Europe deputy commander is pictured on right.

a kindergarten class and they took a guided tour of DLA-Europe facilities at the American Arms Office Complex. Harris spoke to the children and explained DLA's mission in the European Command Theater. He detailed the full array of DLA's logistical support and services in the

Balkans, supporting both Operation JOINT FORGE and Operation JOINT GUARDIAN. Incidentally, most of the students have parents deployed to these locations.

Harris also explained the increasing amount of technology required to perform DLA's daily operations and he

See Groundhog, page 11

Kosovo DCST supports local school

by Joe Murphy
DRMS-I Public Affairs

Although the holidays are over, the holiday spirit was in full view recently when the DLA Contingency Support Team visited the Ali Hadri School in Kosovo. The DCST co-sponsors the school with the 201st Forward Support Battalion as part of Task Force Falcon.

Although there are only six functioning classrooms, the Ali Hadri School supports an enrollment of several hundred students from grades 1 through 12. Active DCST involvement in providing assistance and support has enabled the Ali Hadri School to come a long way since NATO forces arrived in Kosovo in June 1999.

Various non-governmental agencies have ensured the school's structural support, while the DCST and the 201st conducted maintenance such as the recent installation of wood-burning stoves in the classrooms. The major emphasis, however is the overwhelming support of clothes and school supplies from throughout the United States. Donations came from DLA organizations, individuals, churches, and the Task Force Falcon Civil Affairs office which coordinates the program.

In addition to supporting Ali Hadri School, donations collected by the DCST were provided to various Red Cross offices in Kosovo. All types of clothing are welcomed. Winter jackets, warm clothes, shoes, and boots are pres-



Army Lt.Col. Paul McQuain, (left), DCMC Commander and Marine Lt. Col. Ron Maldonado DCST commander talk with some of the students at Ali Hadri School in Kosovo.

ently at the top of the list.

"Our school visits are a huge morale booster for the students, but even more so for the servicemen of Task Force Falcon," Marine Lt. Col. Ron Maldonado, DCST commander, said. "The smiles, friendly waves, and shouts of "NATO" clearly and distinctly answer the question of why we are here and reinforces our commitment to the peacekeeping effort of Operation Joint Guardian." ♦

Warner from page 6

Cumberland, Pa.

"The new millennium has truly brought change to this depot. While I believe we put forth the most competitive bid imaginable in support of a very complex and multifunctional distribution operation, a contractor was deemed more competitive. Our immediate goal now is to assist each and every employee in their endeavors to successfully transition into a new era of their lives. I'm proud to have served with such a great group of individuals who under many months of enormous pressure, continued to work hard at providing superior distribution support to our warfighters. As the mission of the depot will continue, we wish the contractor well in continuing the high quality support that is so much the spirit of this depot," said Air Force Col, Joe Carter, DDWG commander. ♦

DLSC Y2K from page 5

needed to solve the sometimes knotty problems, and each person met their challenges head-on, said Heretick.

DLSC's challenges included assessing and fixing many systems. Included in this task was 86 mission critical and non-mission critical systems, hundreds of unique applications, the development and testing of operational and system contingency plans, Capstone testing, analysis of the capabilities of hundreds of suppliers, review of thousands of items managed by DLA, the creation of an emergency on-line requisition status reporting capability, participation in Joint Staff exercises, and coordination of customer support.

As DLA Deputy Director Rear Adm. Ray Archer noted in a year-ending management review, he expected that the Logistics Readiness Center duty officers would feel like the "Maytag repairman"—waiting for something to happen, but nothing would. ♦

DRMSI: Helping Camp Able Sentry's firefighters set up shop with furniture

by Joe Murphy
DRMS-I Public Affairs

SKOPJE, Macedonia —Deployed firefighters need more than fire fighting equipment to carry out their mission: a few desks, chairs and tables can make a big difference to morale and readiness.

"We want to make our quarters as comfortable as possible," said Army Sgt. Steve Newman, the crew chief of Camp Able Sentry's fire fighters. "We want to make it a home away from home."

Newman said that he does whatever he can to improve the quality of life for his troops during long and often difficult deployments. "Making life better for our soldiers helps improve morale and allows them to better focus on our mission," he said.

One of the first things Newman did when he reached the Army's Camp Able Sentry, located near the Macedonian capital of Skopje, was to walk into offices throughout the command and introduce himself. "One day, I met Chief Smitherman, and found out that I could get all sorts of used furniture that I had been told it wasn't possible to buy new."

Navy Chief Petty Officer Dennis Smitherman is the senior enlisted member of Defense Reutilization and Marketing Service International's forward deployed team in the Macedonia and Kosovo area, acting as liaison to commands attached to Task Force Falcon, the U.S. peace keeping mission.

"I've been keeping all sorts of forms at the bottom of a duffel bag," said Newman. "I really need a desk to keep the material better organized." Desks, chairs and tables were readily available to him through the DRMS International



Soldiers at Camp Able Sentry inspect property for potential reutilization.

reutilization program. "No more waiting to find out if and when I can get the furniture I need, I can set up shop now," he said.

Air Force Staff Sgt. Dave Hall, another reservist serving on the DRMS International team at Camp Able Sentry, works hard to support locally deployed units, such as Newman's firefighters. Hall manages the day-to-day requirements of the regional disposal program, much of which has been focused on reutilization.

His responsibilities have ranged from hunting down reusable furniture at DRMOs throughout Germany, to helping unload furniture for inspection in Macedonia. "We really can make a difference," said Hall. ♦

Groundhog from page 9

told them of the many different job opportunities available in DLA. Some of the students had specific questions about how DLA actually gets products to their family members in Kosovo and Bosnia. Harris answered them and gave the students a chance for some "hands-on" training using a PC loaded with specialized express shipment software.

As an added benefit, the students were given DLA-developed coloring books, a highlight of their visit. Each child was presented with a DLA-Europe certificate signed by Harris. Assisting Harris was Air Force Lt. Col. Tom Langley, chief of plans, Army Lt. Col. Tom Ulrich, chief of operations, and Air Force Maj. Margaret Beaty,

officer-in-charge of the Logistics Operations Center. The Department of Defense Dependent Schools and DLA-Europe have long been partners in the Mentor Program, all special school events, and other key community functions.

"Children are our most important resource and we must encourage and mentor them to the fullest degree," Harris said. "We value our relationship with DoDDS and our community at large and we will continue to support these kinds of events to the fullest extent possible. We all have a unique responsibility to our community and especially to those who serve our nation in this Theater." ♦