United States Department of State Foreign Affairs Handbook

5 FAH-10 DIPLOMATIC POUCH AND MAIL HANDBOOK



Supplemental Series to the Foreign Affairs Manual

5 FAH-10 TABLE OF CONTENTS

5 FAH-10 TRANSMITTAL LETTER CHECKLIST

5 FAH-10 VOLUME INTRODUCTION

5 FAH-10 H-100 DIPLOMATIC POUCH AND MAIL PROCEDURES

5 FAH-10 H-110 GENERAL

5 FAH-10 H-111 SCOPE AND AUTHORITY

5 FAH-10 H-112 QUESTIONS AND SUGGESTIONS

5 FAH-10 H-113 DEFINITIONS

5 FAH-10 H-114 CLASSIFIED AND ADMINISTRATIVELY CONTROLLED ITEMS

5 FAH-10 H-114.1 General

5 FAH-10 H-114.2 Sensitive But Unclassified (SBU) Information

5 FAH-10 H-115 SECURITY VIOLATIONS AND SUSPECTED COMPROMISES

5 FAH-10 H-116 THROUGH H-119 UNASSIGNED

5 FAH-10 H-120 THROUGH H-190 UNASSIGNED

5 FAH-10 H-200 INTERNAL MESSAGE SERVICE (IMS) (DEPARTMENT ONLY)

5 FAH-10 H-210 INTERNAL MESSAGE SERVICE PROCEDURES

5 FAH-10 H-211 ACCEPTANCE

5 FAH-10 H-212 DELIVERY

5 FAH-10 H-213 PERSONAL MERCHANDISE

5 FAH-10 H-214 THROUGH H-219 UNASSIGNED

5 FAH-10 H-220 THROUGH H-290 UNASSIGNED

5 FAH-10 H-300 UNITED STATES POSTAL SERVICE

5 FAH-10 H-310 UNITED STATES POSTAL SERVICE PROCEDURES

5 FAH-10 H-311	ACCEPTANCE
5 FAH-10 H-312	POSTAGE METERS
5 FAH-10 H-313	BULK MAIL DISPATCHES
5 FAH-10 H-314	DISPATCH CHANNELS
5 FAH-10 H-314.1	First Class
5 FAH-10 H-314.2	Second Class
5 FAH-10 H-314.3	Third Class
5 FAH-10 H-314.4	Fourth Class
5 FAH-10 H-315	REGISTERED MAIL
5 FAH-10 H-315.1	Envelopes and Flats
5 FAH-10 H-315.2	Parcels and Nonconveyables
5 FAH-10 H-315.3	Diplomatic Pouch Mail Registration (Form OF-120)
5 FAH-10 H-315.4	Classified Material Receipt (Form OF-112)
5 FAH-10 H-315.5	Consecutive Registry Number series
5 FAH-10 H-315.6	Record of Registered Mail
5 FAH-10 H-316	FORWARDING ACCOUNTABLE MAIL
5 FAH-10 H-317	RECOGNIZING REPORTABLE MAIL DELAYS
5 FAH-10 H-318	ADDRESSING MAIL
5 FAH-10 H-318.1	Return Address
5 FAH-10 H-318.2	Address
5 FAH-10 H-319	UNASSIGNED

5 FAH-10 H-320 THROUGH H-390 UNASSIGNED

5 FAH-10 H-400 MILITARY POSTAL SERVICE

5 FAH-10 H-410 PROCEDURES

MILITARY POSTAL SERVICE

5 FAH-10 H-411	USE
5 FAH-10 H-412	POSTAGE METERS
5 ΕΔΗ-10 Η-/13	ADDRESS FORMATS FOR APO/FPO POST

5 FAH-10 H-414 THROUGH H-419 UNASSIGNED

5 FAH-10 H-420 THROUGH H-490 UNASSIGNED

5 FAH-10 H-500 DIPLOMATIC POUCH

5 FAH-10 H-510 GENERAL DIPLOMATIC POUCH PROCEDURES

5 FAH-10 H-511	USE
5 FAH-10 H-512	TYPES OF POUCHES
5 FAH-10 H-512.1	Air Pouches
5 FAH-10 H-512.2	Courier Pouches
5 FAH-10 H-513	REGISTERED MATERIAL
5 FAH-10 H-514	POUCH CONTROL OFFICER
5 FAH-10 H-515	POUCH INSPECTION
5 FAH-10 H-516	PILFERAGE
5 FAH-10 H-517	POUCH SUPPLIES

5 FAH-10 H-517.1 Requisitioning New Supplies
 5 FAH-10 H-517.2 Returning Surplus Pouches
 5 FAH-10 H-518 POST CATEGORIES

5 FAH-10 H-518.1 Category A Posts

5 FAH-10 H-518.2	Category B Posts
5 FAH-10 H-518.3	Category C Posts
5 FAH-10 H-518.4	Category D Posts
5 FAH-10 H-519	UNASSIGNED
5 FAH-10 H-520	DIPLOMATIC POUCH MAIL
5 FAH-10 H-521	GENERAL
5 FAH-10 H-522	POSTAGE
5 FAH-10 H-523	DIRECTORY SERVICE AND FORWARDING
5 FAH-10 H-523.1	Directory Service
5 FAH-10 H-523.2	Forwarding
5 FAH-10 H-524	RESTRICTIONS ON DIPLOMATIC POUCH MAIL
5 FAH-10 H-524.1	Pouches to the Department
5 FAH-10 H-524.2	USPS Restrictions
5 FAH-10 H-525	HOMEWARD BOUND MAIL SERVICE (HBMS)
5 FAH-10 H-525.1	Employee Association Responsibilities
5 FAH-10 H-525.2	IMO/IPO responsibilities
5 FAH-10 H-525.3	A/IM/RM/DPM Responsibilities
5 FAH-10 H-525.4	Mailing Procedures
5 FAH-10 H-526 ⁻	THROUGH H-529 UNASSIGNED
5 FAH-10 H-530	POUCH CONTENTS
5 FAH-10 H-531	PROHIBITED MATERIALS
5 FAH-10 H-531.1	Violations
5 FAH-10 H-531.2	Parcels Containing Prohibited Material
5 FAH-10 H-532	CONTENTS DISCLOSURE
5 FAH-10 H-533	CONTENTS CLASSIFICATION

5 FAH-10 H-536 THROUGH H-539 UNASSIGNED

5 FAH-10 H-540 POUCH CHANNELS

5 FAH-10 H-541 DISPATCH CHANNELS

5 FAH-10 H-541.1 [A] Pouches

5 FAH-10 H-541.2 [AX] Pouches

5 FAH-10 H-541.3 [C] Pouches

5 FAH-10 H-541.4 [CX] Pouches

5 FAH-10 H-541.5 [S] Pouches

5 FAH-10 H-541.6 [BA] Pouches

5 FAH-10 H-542 THROUGH H-549 UNASSIGNED

5 FAH-10 H-550 CONTAINERS

5 FAH-10 H-551 POUCH CONTAINERS

5 FAH-10 H-552 CONTAINER TYPES

5 FAH-10 H-552.1 {Crate}

5 FAH-10 H-552.2 {W} Bag

5 FAH-10 H-552.3 {O} Bag

5 FAH-10 H-552.4 {X} Bag

5 FAH-10 H-552.5 {B} Bag

5 FAH-10 H-552.6 {K} Bag

5 FAH-10 H-552.7 {G} Bag

5 FAH-10 H-552.8 {LTD} Bag

5 FAH-10 H-553 CONTAINER MARKINGS

5 FAH-10 H-554 CONTAINER SEALS

5 FAH-10 H-555 THROUGH H-559 UNASSIGNED

5 FAH-10 H-560 **TAGS** 5 FAH-10 H-561 **POUCH TAGS** 5 FAH-10 H-562 **DIPLOMATIC POUCH TAGS** 5 FAH-10 H-563 THROUGH H-569 UNASSIGNED PREPARING POUCHES FOR DISPATCH 5 FAH-10 H-570 5 FAH-10 H-571 LETTERS AND FLATS 5 FAH-10 H-572 **POUCH INVOICES** 5 FAH-10 H-572.1 Pouch Invoice Form (Form OF-244) 5 FAH-10 H-572.2 Post Originated Invoices 5 FAH-10 H-572.3 How to Report Delayed Pouches 5 FAH-10 H-573 **CLOSING POUCHES** 5 FAH-10 H-574 **POUCHING** 5 FAH-10 H-575 PREPARING CLASSIFIED POUCHES FOR DISPATCH 5 FAH-10 H-575.1 Washington Agencies 5 FAH-10 H-575.2 Other Domestic Addressees 5 FAH-10 H-576 THROUGH H-579 UNASSIGNED 5 FAH-10 H-580 RECEIVING INCOMING POUCHES

5 FAH-10 H-580 RECEIVING INCOMING POUCHES 5 FAH-10 H-581 OPENING INCOMING POUCHES 5 FAH-10 H-582 ELECTRONIC RECEIPTING SYSTEM (ERS) 5 FAH-10 H-583 CHECKING REGISTERED ITEMS 5 FAH-10 H-584 FORWARDING, FILING, AND DISPOSING INVOICES 5 FAH-10 H-585 THROUGH H-589 UNASSIGNED

5 FAH-10 H-590 UNASSIGNED

5 FAH-10 H-600 DEFENSE COURIER SERVICE (DCS)

5 FAH-10 H-610 DEFENSE COURIER SERVICE (DCS)

5 FAH-10 H-611 RECIPROCAL USE

5 FAH-10 H-612 DCS ACCOUNT CODES

5 FAH-10 H-613 "ATTENTION" LINE

5 FAH-10 H-614 POUCH TAG PREPARATION

5 FAH-10 H-614.1 Post Without DCS Account To Post With DCS Account

5 FAH-10 H-614.2 Post Without DCS Account To Post Without DCS

Account

5 FAH-10 H-615 AUTHORIZED MATERIAL

5 FAH-10 H-616 THROUGH H-619 UNASSIGNED

5 FAH-10 H-620 THROUGH H-690 UNASSIGNED

5 FAH-10 H-700 MAIL ROOM OPERATIONS

5 FAH-10 H-710 MAIL ROOM PROCEDURES

5 FAH-10 H-711 PROCEDURES FOR SPACE DESIGNATED AS CLASSIFIED OR UNCLASSIFIED MAILROOMS

5 FAH-10 H-711.1 Classified Mailrooms

5 FAH-10 H-711.2 Unclassified Mailrooms

5 FAH-10 H-712 AUTHORIZED ENTRY

5 FAH-10 H-713 THROUGH H-719 UNASSIGNED

5 FAH-10 H-720 THROUGH H-790 UNASSIGNED

5 FAH-10 TRANSMITTAL LETTER CHECKLIST

When filing a Transmittal Letter, place the TL date, Chapter or subchapter number(s) or description, and your initials in the spaces provided.

TL No.	TL Date	Subchapter/Subject	Initials
PMH-1			
PMH-2			
PMH-3			
PMH-4			
PMH-5			
PMH-6			
PMH-7			
PMH-8			
PMH-9			
PMH-10			
PMH-11			
PMH-12			
PMH-13			
PMH-14			
PMH-15			
PMH-16			
PMH-17			
PMH-18			
PMH-19			
PMH-20			
PMH-21			
PMH-22			
PMH-23			
PMH-24			
PMH-25			
PMH-26			
PMH-27			
PMH-28			
PMH-29			
PMH-30			
PMH-31			
PMH-32			
PMH-33			
PMH-34			
PMH-35			
PMH-36			

5 FAH-10 TRANSMITTAL LETTER CHECKLIST—Continued

Follow the procedures outlined on the previous page.

TL No.	TL Date	Subchapter/Subject	Initials
PMH-37			
PMH-38			
PMH-39			
PMH-40			
PMH-41			
PMH-43	-		
PMH-44			
PMH-45			
PMH-46			
PMH-47			
PMH-48			
PMH-49		 -	
PMH-50			
PMH-51			
PMH-52			
PMH-53			
PMH-54			
PMH-55			
PMH-56			
PMH-57			
PMH-58			
PMH-59			
PMH-60			
PMH-61			
PMH-62			
PMH-63	·		
PMH-64			
PMH-65			
PMH-66			
PMH-67			
PMH-68			
PMH-69		 -	
PMH-70			
PMH-71			
PMH-72			
PMH-73			
PMH-74			
PMH-75			
PMH-76	-		
PMH-77			
PMH-78			
PMH-79			
PMH-80			

INTRODUCTION THE FOREIGN AFFAIRS HANDBOOK

DESCRIPTION

The Foreign Affairs Handbook (FAH) is an extension of the Foreign Affairs Manual (FAM). It supplements the FAM by providing implementing guidelines and procedures for policies and regulations contained in the FAH's respective volume (e.g., a handbook with a prefix number of "6" supplements Volume 6, General Services). In some instances, a handbook may contain guidelines for other Federal agencies (e.g., USAID, USIA, USDA, Commerce). Each FAH begins with a prefix number and ends with a suffix number, indicating the number of the handbook within a specific series (e.g., 6 FAH-1 General Services Handbook). Material within a handbook has the same regulatory force, validity, and application as material within a FAM volume.

HANDBOOK SUBJECT

The content and scope of this handbook are:

5 FAH-10—DIPLOMATIC POUCH AND MAIL HANDBOOK (TL:PMH-00): Procedures for uniform and effective management of mail and pouch facilities of the Department of State Diplomatic Pouch and Mail System (DPS).

FORMAT

a. The *FAH* is divided into volumes reflecting major functions. Each volume is divided into chapters, subchapters, and sections (or subsections, always commonly referred to as sections). At the beginning of each chapter, the chapter title and number are centered, in all capitals, and placed above the first subchapter of each chapter. Chapter numbers are H-000, H-100, H-200, etc. Each chapter can have nine subchapters, those for Chapter H-100 being H-110, H-120, H-130, etc., through H-190. Subchapter numbers and titles are centered, in all capitals, at the top of the subchapter's first page except for subchapters H-110, H-210, H-310, etc., which have the chapter title and number. Each section can have nine major subdivisions, for example H-111, H-112, H-113, etc., through H-119.

b. Subsections begin at the .1 level, the next subdivision at .1-1. After the first sectional level, a number larger than nine is permissible, for example: H-111.35, or H-111.1-13. Although two further subdivisions of sections are possible (respectively, parenthetical capital letters in alphabetical order; parenthetical small roman numerals in numerical order), divisions below the hyphenated digit level are strongly discouraged. All heading numbers and titles are done in bold. The numbering format is:

H-100 CHAPTER H-110 SUBCHAPTER

H-111 SECTION

H-111.1 Section

H-111.1-1 Section

- c. When a section contains more than one paragraph, each paragraph is identified by a letter identification. The descending order of paragraphs and subparagraphs is: a.; (1); and (a). If a section contains only one paragraph followed by two or more subordinate paragraphs (identified as subparagraphs), the single (main) paragraph is not lettered but subparagraphs are identified by parenthetical numbers or letters, depending on their degree of subordination.
- d. The effective date of any given material is the issuance date of the transmittal letter, indicated by the TL line immediately below the subchapter or section, in italics. For example:

e. If the issuance date is different than the effective date, the effective date is shown on the line immediately following the issuance date. For example:

(TL:FMH-1; 12-21-1996) (Effective Date: 03-5-1994)

f. Sections that are applicable to other agencies are indicated as part of the TL line. For example:

(TL:FMH-1; 12-21-1996) (Uniform State/USAID/USIA) g. Substantive offices can also show that the material, although unchanged for a period of time, was reviewed and is still valid. For example:

(TL:VISA-12; 12-21-1984) (Revalidated 07-21-1997; CA/P/VO)

MAINTENANCE

- a. *FAH* volumes are a necessary part of the Department's supplies and, as such, are to be retained by the office or post. As the articulation and record of the Department's regulations, policies, and procedures, the *FAH* must be kept current. It is strongly recommended that offices and posts include *FAH* maintenance as part of the job descriptions of designated employees. Responsibilities for *FAH* maintenance include:
- (1) Keeping only necessary handbooks on hand and making them readily available;
 - (2) Distributing new material promptly;
- (3) Ensuring that each handbook holder (including officers) is accountable for maintaining the *FAH* in current status; and
- (4) Ensuring that *FAH* materials are retained by the office or post when handbook holders/users depart for home leave, reassignment, transfer, or TDY for use by their substitutes or successors.
- b. Changes are issued by transmittal letters (TLs), and replacements are made by subchapter.
- c. Although lists of TLs are issued occasionally, direct questions concerning the update and/or revision status of *FAH* materials to A/IM/CST/MMS/DIR, Room B-264, NS. Direct questions concerning *FAH* content, format, style, etc., also to A/IM/CST/MMS/DIR. For substantive interpretations of content, contact the responsible office, which is listed at the end of the transmittal letter.

CD-ROM

a. The Foreign Affairs Manual and its supplemental Foreign Affairs Handbook series are available on the InfoRegs compact disk—read only memory (CD-ROM), which are issued quarterly.

- b. For internal use only, the Department provides a collection of guides and booklet-type material on the InfoGuides CD, and a collection of forms used by the Department (and some other agency and post-originated forms) on the InfoForms CD-ROM.
- c. For information on this program, contact the InfoExpress Coordinator, A/IM/CST/MMS/CB, directly. They are located in Room 1659 NS, (202) 736-4940, FAX (202) 736-4924.

REQUESTS

- a. Direct requests for copies to A/IM/CST/MMS/PB. Distribution changes should be sent to A/IM/CST/MMS/PB, Room 1853, NS. Direct public requests for *FAH* materials to A/IM/CST/MMS/PB, Room 1853, NS, FAX (202) 647-4535. All requests must be in writing.
- b. Clear all requests through the post administrative officer or bureau executive director, and provide your funding information when submitting requests. Use KFAM and AINF on all official communications.
- c. Each Transmittal Letter includes the cost printed at the bottom of the first page. Requesters may obtain the cost of TLs issued under this system by contacting A/IM/CST/MMS/PB at (202) 736-7470.