



PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Fax-On-Demand 202 / 418-2830
TTY 202 / 418-2555
Internet: <http://www.fcc.gov>
<ftp.fcc.gov>

DA 02-1010
May 01, 2002

TECHNICAL SUPPORT HOURS FOR FCC AUCTIONS, THE UNIVERSAL LICENSING SYSTEM, AND ANTENNA STRUCTURE REGISTRATION HAVE CHANGED.

This change affects Washington, DC, Technical Support numbers only.

The Wireless Telecommunications Bureau (WTB) announces new hours of operation for Technical Support. Effective Monday May 6, 2002, Technical Support for FCC Auctions, the Universal Licensing System (ULS), and Antenna Structure Registration (ASR) will be open Monday-Friday 8:00 a.m. to 6:00 p.m., Eastern Time (except federal holidays). There are no weekend hours. Expanded hours may be available during FCC Auction filing windows. These hours will be announced in future Public Notices.

Please note: Hours of operation for the Gettysburg Licensing Support and Forms Information hotline have not changed.

Technical Support can assist you with issues and problems such as

- Auctions Technical Help/Secur-Id Card support
- Access to ULS/ASR
- FCC Registration Number (FRN)
- Obtaining or Resetting your CORES (Commission Registration System) password
- ULS/ASR Outages
- Uploading Files and Submitting Attachments
- Taxpayer Identification Number (TIN)

Phone: (202) 414-1250
TTY: (202) 414-1255
E-mail: ulscomm@fcc.gov

Licensing Support and Forms Information can assist you with the following:

- The correct forms to use
- Step-by-step instructions on how to complete forms
- Using both application and license search
- Antenna Structure Registration

Phone: (888) 225-5322 and select option 2, or (717) 338-2888
TTY: (202) 414-1255
E-mail: ulshelp@fcc.gov
Hours: Monday-Friday: 8:00 a.m. to 5:30 p.m. Eastern Time