CMS Medicare Manual System Pub. 100-6 Financial Management Medicaid Service

Department of Health & Human Services (DHHS) Centers for Medicare & Medicaid Services (CMS)

Transmittal 17

Date: MAY 2, 2003

CHANGE REQUEST 2641

CHAPTERS REVISED SECTIONS NEW SECTIONS DELETED SECTIONS 5 270.19 310.9 400.3 – Exhibit 3 400.5 – Exhibit 5

Red italicized font identifies new material.

NEW/REVISED MATERIAL - EFFECTIVE DATE: October 1, 2003 IMPLEMENTATION DATE: October 1, 2003

Medicare contractors only: these instructions should be implemented within your current operating budget.

270.19 – Line 4, Status of Delinquent Receivables, greater than 180 Days (Principal & Interest) – is revised to specifically identify categories of delinquent receivables within this section.

310.9 – **Status of CNC Debt over 181 Days (Principal & Interest)** – is revised to specifically identify categories of delinquent receivables within this section.

400.3 – **Exhibit 3** – **Status of Accounts Receivable** – **HI, Section B** – is revised to specifically identify categories of delinquent receivables within this section. See Exhibit of Administrative Budget and Cost Report, Activity Form link for revised material.

400.5 - Exhibit 5 - Status of Non-MSP Debt - CNC - HI, Section D - is revised to specifically identify categories of delinquent receivables within this section. See Exhibit of Administrative Budget and Cost Report, Activity Form link for revised material.

270.19 - Line 4, Status of Delinguent Receivables, greater than 180 Days (Principal & Interest) - (Rev. 17, 05-02-03)

A1-1923.19, A1-1943.19, B1-4923.19, B1-4943.19

The contractor enters the total number and amount of delinquent receivables 181 days delinquent and greater, which are in *one of the following categories:*

- (a) Referred to the Department of the Treasury for Cross Servicing. For MSP, this means debts entered into the DCS. For Non-MSP, this means debts that have been transmitted to DCC by CMS Central Office and the Medicare contractor has acknowledged and verified the validity and accuracy of the debts transmitted.
- (b) Not Eligible for Referral, the number and dollar amount is equal to the sum of lines (1) through (11) of this section.
 - *Bankruptcy;*
 - Appeal;
 - 1) 2) 3) Department of Justice/Litigation;
 - **4**) Fraud and Abuse Investigation, if the contractor has received specific instructions from the investigating unit (i.e., Office of Inspector General or Office of General Counsel, etc.) not to attempt collection;
 - Deceased Debtor, debts where the debtor is deceased and the estate is closed; 5)
 - *6*) Debts less than \$25:
 - Federal Entity Debts, MSP only, where the only entity which received the last Ź) demand letter is the employer and the employer is a Federal agency;
 - Beneficiary Debts, Non-MSP only; 8)
 - **9**)
 - Pending Request for Waiver or Compromise; CMS Identified Exclusions, MSP only, debts where CMS has identified a specific 10) debt or group of debtors as excluded from DCIA referral.
 - 11) Other Exclusions, must footnote.
- (c) Eligible for Referral, debts that are eligible for referral to the Department of the Treasury for cross servicing but not yet referred.

310.9 – Status of CNC Debt over 181 Days (Principal & Interest) – (Rev. 17, 05-02-03)

The contractor enters the total number and amount of delinquent receivables 181 days delinquent and greater, which are in *one of the following categories:*

- (a) Referred to the Department of the Treasury for Cross Servicing. For MSP, this means debts entered into the DCS. For Non-MSP, this means debts that have been transmitted to DCC by CMS Central Office and the Medicare contractor has acknowledged and verified the validity and accuracy of the debts transmitted.
- (b) Not Eligible for Referral, the number and dollar amount is equal to the sum of lines (1) through (11) of this section.
 - *Bankruptcy*; 1)
 - Appeal;
 - 1) 2) 3) 4) Department of Justice/Litigation;
 - Fraud and Abuse Investigation, if the contractor has received specific instructions from the investigating unit (i.e., Office of Inspector General or Office of General Counsel, etc.) not to attempt collection;

- Deceased Debtor, debts where the debtor is deceased and the estate is closed. 5)
- 6) *Debts less than \$25;*
- Federal Entity Debts, MSP only, where the only entity which received the last **7**) demand letter is the employer and the employer is a Federal agency;
- Beneficiary Debts, Non-MSP only; 8)
- 9)
- Pending Request for Waiver or Compromise; CMS Identified Exclusions, MSP only, debts where CMS has identified a specific debt or group of debtors as excluded from DCIA referral. 10)
- Other Exclusions, must footnote. 11)
- (c) Eligible for Referral, debts that are eligible for referral to the Department of the Treasury for cross servicing but not yet referred.

400.3 - Exhibit 3 - Status of Accounts Receivable - HI - (Rev. 17, 05-02-03)

Status of Accounts Receivable Hospital Insurance (HI) [or Supplemental Medical Insurance (SMI)] As of _____

ID Number

Contractor Name

Section A: Outstanding Receivables

		Principal Number	Principal Dollars	Interest Dollars	Interest Number
1.	Beginning FY Balance				
2a.	New Receivables				
2b.	Accrued Receivables				
3.	Interest Earned				
4a.	Cash/Check Collections				
4b.	Offset Collections				
4c.	Collections Deposited at Another Location				
5a.	Adjusted Amounts				
	Internal Adjustments				
	Auditor/Consultant Adjustments				
5b.	Transfers In from other Medicare Contractors				
5c.	Transfers Out to other Medicare Contractors				
5d.	Transfers In from other CMS Locations, POR/PSOR				
5e.	Transfers Out to other CMS Locations, POR/PSOR				

5f.	Transfers In from other CMS Locations, not POR/PSOR		
5g.	Transfers Out to other CMS Locations, not POR/PSOR		
5h.	Waivers		
6a.	Amounts Written-off (Bad Debts)	 	
6b.	Transfers In from CNC	 	
6c.	Transfers Out to CNC	 	
7.	Ending Balance	 	
	a. Current		
	b. Non-current		
8.	Allowance for Uncollectible Accounts		
9.	Total Receivables Net of Allowance		
10.	Cash/Offsets received for Receivables at Another Location	 	

CMS-H751A

Status of Accounts Receivable	e
Hospital Insurance (HI)	
As of	

Contractor Name

ID Number

Section B: Delinquent Receivables (Rev. 17, 05-02-03)

		Principal Number	Principal Dollars	Interest Dollars	Interest Number
1.	Total Not Delinquent				
2.	Total Delinquent				
	(a) 1 - 30 days				
	(b) 31 - 60 days				
	(c) 61 - 90 days				
	(d) $91 - 180$ days				
	(e) 181 - 365 days				
	(f) 1 - 2 years				

	(g)	2 - 6 years		
	(h)	6 - 10 years		
	(i)	Over 10 years		
3.	Total	Delinquent 1 - 180 days	 	
	(a)	In Bankruptcy		
	(b)	In Appeal		
	(c)	At Department of Justice		
	(d)	Referred for Cross Servicing		
	(e)	Other Status		
4.	Total	Delinquent 181 days & over	 	
	(a)	Referred to Treasury for Cross Servicing	 	
	<i>(b)</i>	Not Eligible for Referral:	 	
		1) Bankruptcy	 	
		2) In Appeal	 	
		3) At Department of Justice/Litigation	 	
		4) Fraud and Abuse Investigation	 	
		5) Deceased Debtor and Estate Closed	 	
		6) Debts less than \$25	 	
		7) Federal Entity, MSP only		
		8) Beneficiary Debts, Non-MSP only	 	
		9) Pending Request for Waiver or Compromise	 	
		10) CMS Identified Exclusions, MSP only	 	
		11) Other Exclusions	 	
	(c)	Eligible for Referral	 	

CMS-H751A

Status of Accounts Receivable Hospital Insurance (HI) As of _____

Contractor Name

ID Number

Section C: Other Collections

4c. Collections Deposited at another Location

	Contractor/Region			Principal Dollars	Interst Dollars
		-			
		-			
		-			
	Cash Offsets Received for ivables at Another Location				
	Contractor/Region			Principal Dollars	Interest Dollars
		-			
Colle	ections on Delinquent Del	bt			
Secti	ion D: Transferred Rece	eivables			
5c.	Transfers Out to Oth	er Medicare Contractors			
	Contractor Number		Principal Dollars	Inte	erest Dollars
CMS	S-H751A				

Status of Accounts Receivable Hospital Insurance (HI) As of ______

Contractor Name

ID Number

5d.	id. Transfers Out to Other CMS Locations, POR			
	1.	Boston		
	2.	New York		
	3.	Philadelphia		
	4.	Atlanta		
	5.	Chicago		
	6.	Dallas		
	7.	Kansas City		
	8.	Denver		
	9.	San Francisco		
	10.	Seattle		
	11.	Central Office		
5e.	Transfers Ou	ut to Other CMS Locations, Not on POR		
	1.	Boston		
	2.	New York		
	3.	Philadelphia		
	4.	Atlanta		
	5.	Chicago		
	6.	Dallas		
	o. 7.	Kansas City		
		Denver		
	8.			
	9.	San Francisco		
	10.	Seattle		
	11.	Central Office		

400.5 - Exhibit 5 - Status of Non-MSP Debt - CNC HI - (Rev. 17, 05-02-03)

One of: Status of Non-MSP Debt - CNC; or Status of MSP Debt - CNC will be shown. One of: Hospital Insurance (HI); or Supplementary Medical Insurance (SMI) will be shown As of ______

ID Number

Section A: CNC Debt

			Principal Number	Principal Dollars	Interest Dollars	Interest Number
1.	Beg	ginning FY Balance				
2.	Ne	w CNC Debt				
3.		erest Earned Since CNC proval				
4.	Re	classified CNC Debt				
	a.	Re-established as Active A/R due to collection of cash				
	b.	Re-established as Active A/R due to collection by offset				
	с	Re-established as Active A/R due to bankruptcy, fraud & abuse, litigation and appeal				
	d.	Written-off Closed				
	e.	Other				
5.	Am	nounts Transferred				
	a.	Transfers In from Medicare Contractors				
	b.	Transfers Out to Medicare Contractors				
	c.	Transfers In from CMS RO				
	d.	Transfers Out to CMS RO				
	e.	Transfers In from CMS CO				

	г	ransfers Out to CMS				 -
6.	Endir	ng Balance				 -
CM	1S-C7	51A				
Ex	hibit 5	(Cont.)				
Но	spital	f Non-MSP Debt - CNC Insurance (HI)				
Co	ntract	or Name			ID Number	
Se	ction	B: Aging of CNC Deb	t (From tł	ne Determir	nation Date)	
1.	Total	CNC Debt				
	(a)	181 1 year				
	(b)	1 2 years				
	(c)	2 6 years				
	(d)	6 10 years *				
	(e)	Over 10 years *				

 \ast Provide an explanation why debts in these categories were not recommended for write-off closed

Section C: Collection Information

Collections on CNC Debt			
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Section D: Status CNC Debt over 181 Days

Total Delinquent

(a) Referred to Treasury for Cross Servicing
(b) Not Eligible for Referral:
1) Bankruptcy
2) In Appeal

3) At Department of Justice/Litigation	
4) Fraud and Abuse Investigation	
5) Deceased Debtor and Estate Closed	
6) Debts less than \$25	
7) Federal Entity, MSP only	
8) Beneficiary Debts, Non-MSP only	
9) Pending Request for Waiver or Compromise	
10) CMS Identified Exclusions, MSP only	
11) Other Exclusions	

(c) Eligible for Referral

CMS-C751A