

My Coverement My Terms			OUT Initiatives at a Glance	As 01 0/4/04
Project (Lead Agency)	Web Site	Description	Progress to Date	Next Steps
			Government to Citizen	
GOVBENEFITS.GOV (DOL)	www.govbenefits.gov	Provides a single point of access for citizens to locate and determine potential eligibility for government benefits and services.	 Launched eligibility screening tool to identify social services citizens may qualify for Launched GovBenefits 3.0 featuring new state and federal benefit programs, a redesigned homepage, a streamlined questionnaire, and a customer satisfaction survey Enhanced the state benefit program list to include a minimum of one benefit program per state Launched GovBenefits 3.1 to integrate USA Services into the citizen feedback process Launched GovBenefits 4.0 to include the GovLoans Gateway and GovBenefits.gov in Spanish Established cross-governmental standards working group and governance structure to identify data standards that can be used to exchange benefit data 	Publication of data standards for the initial scope of citizen benefit data Implement a cross-agency content management system to streamline and automate the collection and publication of benefit data on GovBenefits.gov
RECREATION ONE-STOP (DOI)	www.recreation.gov	Provides a single point of access, user-friendly, web-based resource to citizens, offering information and access to government recreational sites.	First county/state data added to Recreation.gov as part of inter-governmental "Government Without Boundaries" initiative Data provided for over 3,500 recreation sites managed by 10 Federal organizations and 4 states Launched enhanced user interface and mapping capabilities Established "RecML" data standard to improve data exchange among a wide range of partners (including non-government organizations)	Pilot integrated recreation reservation system Establish a consolidated government-wide recreation reservation system Use of RecML as the vehicle to incorporate state and local data on the Recreation.gov web site
IRS FREE FILE (TREAS)	www.irs.gov	Creates a single point of access to free on-line preparation and electronic tax filing services provided by Industry Partners to reduce burden and costs to taxpayers.	 Received and validated free offers proposals from prospective Free File Alliance (FFA) members Prepared Free File web pages on www.irs.gov Conducted/completed usability testing on Free File pages Conducted/completed FFA software evaluation process Launched Free File via www.irs.gov to Public via media kickoff on January 22, 2004 16 companies are participating during the 2004 filing season 	 Monitor/respond to external feedback received through various IRS channels Continue to monitor Free File Alliance web sites/software throughout filing season Monitor/report on Free File volumes
E-LOANS (ED)	www.govloans.gov	Creates a single point of access for citizens to locate information on federal loan programs, and improves back-office loan functions.	 Tested GovLoans.gov prototype with citizens to validate site design and content Demonstrated GovLoans.gov prototype to private sector lender associations Released Govloans.gov as a part of the GovBenefits.gov site Analyzed Pay.gov as a possible common solution for electronically collecting lender payments HUD imp lemented Pay.gov Delivered a baseline report analyzing the technologies, systems, and processes lenders use to transmit data/reports to agencies during the loan lifecycle Designed and completed development for web access to default data on HUD's Credit Alert Interactive Voice Response System (for non-HUD agencies/lenders) 	Identify possible enhancements for GovLoans.gov second release
USA SERVICES (GSA)	www.firstgov.gov 1-800-Fed Info (333- 4636) Publications Center in Pueblo, Co	Develop and deploy government-wide citizen customer service using industry best practices that provides citizens with timely, consistent responses about government information and services via e-mail, telephone, Internet and publications.	 Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens and integrated the Federal Citizen Information Center's (FCIC) call center with FirstGov.gov to provide citizens with the ability to receive federal information via telephone, e-mail, publications, and Internet Added e-mail capability to FCIC's National Contact Center Launched USA Services to the public Promoted access points to citizens through Public Service Ads 	Increase number of participating agency partners Award new contact center contract thereby increasing capability to provide improved citizen response services Assist agencies with system implementation for misdirected email and telephone inquiries Establish and implement a government-wide USA Services Advocate network
			Government to Business	
E-RULEMAKING (EPA)	www.regulations.gov	Allows citizens to easily access and participate in the rule making process. Improves access to, and quality of, the rulemaking process for individuals, businesses, and other government entities while streamlining and increasing the efficiency of internal agency processes.	 FirstGov.gov links to all agency regulatory docket sites Completed benchmarking study and evaluation of existing agency sites Clinger-Cohen letter issued to consolidate redundant and siloed web sites Public launch of cross agency front-end web application for receiving public comments on proposed agency rules Reached agreement on architecture solution Memo sent to President's Management Council (PMC) directing agencies to include a link to Regulations.gov on the agency's homepage and in the synopsis of the notice of any regulatory action requesting public comment 	Post HUD and USDA/APHIS dockets on EPA's on-line system as a proof-of-concept Develop and deploy the federal-wide docket management system
EXPANDING ELECTRONIC TAX PRODUCTS FOR BUSINESSES (TREAS)		Reduces the number of tax-related forms that businesses must file, provides timely and accurate tax information to businesses, increases the availability of electronic tax filing, and models simplified federal and state tax employment laws.	 Nationwide deployment of Form 94x/Employment Tax Completed proof-of-concept for Pre-Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850) Nationwide deployment of Internet Employer Identification Number (EIN) Nationwide deployment of Form 1120 – Corporate Income Tax Nationwide deployment of Form 990 – Return of Organization Exempt from 	Work with interested states to build an interface between their state registration process and the Internet EIN, enabling taxpayers to receive their state and federal numbers during linked sessions without having to re-enter duplicate information



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INTERNATIONAL TRADE PROCESS STREAMLINING (DOC)	www.export.gov	Makes it easy for Small and Medium Enterprises (SMEs) to obtain the information and documents needed to conduct business abroad.	Defined solution architecture for simplifying export processes Launched One Stop, One Form Integrated One Stop, One Form with USDA/FAS U.S. Supplier List Launched automated NAFTA certification of origin Conducted usability study and redesigned Export.gov, integrating content from BuyUSA (Market Research and PTA) and enhanced functionality Consolidated/merged content of USATrade.gov (DOC) into the Export.gov portal Consolidated/merged content of Tradenet.gov (SBA) into the Export.gov portal Integrated One Stop, One Form with BuyUSA.com (DOC) Integrated One Stop, One Form with Market Research Library (DOC)	 Integrate One Stop, One Form with the NAFTA Certificate of Origin, the Shippers Export Declaration, and the Ex-Im Bank Letter of Interest Form Implement USDA Export Credit Guarantee (Loan) program on-line Implement cross-agency content management system Consolidate/merge content of Trade Information Center web site into Export.gov
BUSINESS GATEWAY (SBA)	www.business.gov	Reduces the burden on businesses by making it easy to find, understand, and comply (including submitting forms) with relevant laws and regulations at all levels of government.	 Integrated One Stop, One Form with Electronic Claims system (ExIm Bank) Launched BusinessLaw.gov Integrated State and Federal Employer Identification Number (EIN) eApplication Piloted Portal Maximizer for improved navigation Created 4 projected digital compliance assistance tools: 1) INS' Alien Employee Visa Classification eTool, 2) OSHA Emergency Evacuation Procedures eTool, 3) EPA's Auto Dismantler & Recycler Environmental Audit Advisor, 4) Motor Vehicle Waste Disposal Wells Advisor Harmonized Electronic Miner Reporting proof of concept (saving 25,000 hours in reporting time for mining firms) Completed the first Small Business Paperwork Relief Task Force Report to Congress Launched Business.gov as the Business Gateway 	 Develop a catalog of federal forms for Business.gov Expand harmonized miner reporting (Mine.gov) to include additional federal agencies and additional states Use XML-schemas to streamline, harmonize, and automate information collection requirements that affect trucking Develop the Business Gateway portal into the Federal cross-agency portal for businesses, integrating the content and functionality of SBA.gov, BusinessLaw.gov, Business.gov and related sites into one comprehensive site: Business.gov
CONSOLIDATED HEALTH INFORMATICS (HHS)		Adopts a portfolio of existing health information interoperability standards (health vocabulary and messaging) enabling all agencies in the federal health enterprise to "speak the same language" based on common enterprise-wide business and information technology architectures.	Government-wide health IT governance council established Portfolio of 24 target domains for data and messaging standards identified Four messaging and one health vocabulary standards adopted government-wide; recommendations under review for remaining 19 clinical domains Partnered with 23 federal agencies/departments who use health data for agreements to build adopted standards into their health IT architecture Regular meetings with industry to prevent major incompatibilities in partnership with the National Committee on Vital and Health Statistics	 Continue adoption of new standards as needed to support Federal Health Architecture line of business Assess government-wide investments in standards' licenses and support
FEDERAL ASSET SALES (GSA)	http://www.firstgov.go y/shopping/shopping.s html	Identify, recommend, and implement improvements for asset recovery and disposition, making it easier for agencies, businesses, and citizens to find and acquire/buy federal assets.	 Completed study of Personal Property Utilization & Donation (U&D) practices Initiated Real Property U&D Study Transferred management of the Financial Instrument Asset Class Sales Solution to a Federal credit agency with the experience, authority, and responsibility to establish and manage the financial sales solution Transferred Personal Property U&D Study's comprehensive asset management recommendations to OGP for implementation Awarded Personal Property Sales Solution Contract Released Request for Information for Real Property Asset Class Sales Solution to identify industry best practices and vendor capabilities 	Continue agency MOU partnership develop ment Launch Personal Property Asset Class Sales Solution
			Government to Government	
GEOSPATIAL ONE-STOP (DOI)	www.geodata.gov	Provides federal and state agencies with single point of access to map-related data enabling the sharing of existing data, and to identify potential partners for sharing the cost for future data purchases.	 Created draft standards to ensure consistency among data sets that describe transportation routes and allow governments to share data about transportation related issues. Pilot project demonstrating the utility of the standard completed. Completed inventory of existing Federal data holdings Launched GeoData.gov Web portal Submitted harmonized Draft Framework Data Standards to ANSI for review and approval process. All draft standards available for review on www.geo-one-stop.gov 	 Establish unified grants program for awarding of grants/cooperative agreements to state and local governments for creation of metadata and training related to metadata for their data holdings Establish Data Channel stewards for all channels and develop processes for maintaining the currency and quality of content in the Portal using a data community approach Manage Phase 1 of the GeoData.gov portal as an operational tool to develop best practices strategy Establish a mandatory standard for GSA IT Schedule for interoperable geospatial portal components. Develop functional requirements and issue a Request for Proposal for the Version 2 production portal Complete ANSI public review, comment and adjudication of Framework standards
DISASTER MANAGEMENT (FEMA)	www.disasterhelp.gov www.dmi-services.org	Provide citizens and memb ers of the emergency management community with a unified point of access to disaster preparedness. mitigation. response. and recovery	 DMIS used in 42 actual emergencies and 195 disaster preparedness exercises with 663 DMIS user groups in 48 states Released upgraded Disaster Management Interoperability Services (DMIS) 	

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Project Lead Agency) Web Site			
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	information from across federal, state, and local government. Improve preparation, mitigation, response and recovery for all hazards through the development of interoperability standards that enable information sharing across the nation's emergency management community to ultimately minimize the loss of life and property.	Software Pack 1 (SP1) to current user groups DisasterHelp.gov has 14,532 registered users The Organization for the Advancement of Structured Information Systems (OASIS) published the Common Alerting Protocol (CAP), the first data interoperability standard.	Complete the Emergency Interoperability Consortium (EIC) Memorandum of Agreement (MOA), coordinate within DHS, and work with key stakeholders to drive the development of interoperability standards for disaster information exchange Continue to support and continue to process requests for State and Local deployment of DMIS. Continue to develop and receive input from partner agencies to provide improved content and use of DisasterHelp.gov
SAFECOM (DHS) www.safecomprogram gov	Serves as the umbrella program within the Federal government to help local, tribal, State and Federal public safety agencies improve public safety response through more effective and efficient interoperable wireless communications. As a public safety practitioner driven program, SAFECOM is working with existing Federal communications initiatives and key public safety stakeholders to improve processes for the crossjurisdictional and cross-disciplinary coordination of existing systems and future networks.	 Developed grant guidance for public safety interoperability equipment grants to local, tribal, and State organizations adopted by FEMA and COPS Chartered and held the first meeting of the Federal Interagency Coordination Council - an Interagency working group for public safety communications Integrated the Public Safety Wireless Network Program Released the beta version of the Interoperable Communications Grant Clearinghouse database Released a Request for Information for technology concepts and existing or under-development products or services to provide for the interoperability of public safety communications AGILE and SAFECOM released Version 1.0 the first draft of the Statement of Requirements for public safety interoperability Initiated an effort to accelerate the development of critical standards for public safety communications and interoperability, including the Project 25 standards. Created a draft architectural plan to identify and develop a long-term technical architectural framework for public safety communications SAFECOM has represented local and state public safety through participation in the White House Spectrum Policy Task Force. Completed a research report profiling a sample of statewide interoperability planning efforts across the United States. 	 Develop and promote technical assistance publications that include common interoperability terminology for public safety and further addresses communications-related issues to improve the use of Incident Command Systems Develop a process to advance standards necessary to improve public safety communications and interoperability Develop a clearinghouse of interoperability program information in order to collect data on the efforts of other programs and organizations in the field of public safety communications interoperability. Facilitate interoperability grant peer review sessions enabling public safety communications subject matter experts to evaluate and comment upon grant applications for FY04 COPS communications equipment grants Release a report outlining how National Guard Land Mobile Radio
E-VITAL (SSA)	Establishes common electronic processes for Federal and State agencies to collect, process, analyze, verify and share vital statistics record information. Also promotes automating how deaths are registered with the states (Electronic Death Registration (EDR)).	National roll out of EDR began in FY 2001 when SSA signed contracts with the District of Columbia, New Hampshire, and New Jersey to help them implement their EDR process Signed contracts with Hawaii, Minnesota, New Mexico, New York City, South Carolina, Texas, and Washington State to assist them in implementing EDR Montana, New Hampshire, and South Dakota have implemented their EDR system	Solicit new states to sign EDR contracts
GRANTS.GOV (HHS) www.grants.gov	Creates a single portal for all federal grant customers to find, apply and ultimately manage grants on-line.	 Deployed Find mechanism for Federal grants opportunities Phased 100% of agencies' competitive announcements to the Find mechanism Posted 3,285 grants announcements on Grants.gov's Find mechanism Identified application core data set for competitive grants Deployed Apply mechanism that allows the grants community to electronically apply for grants (including an integrated grant community view of the Find mechanism) Published 120 application packages on the Apply mechanismand received 327 electronic grant applications Received schedules for publishing grant packages on the Apply mechanism from 19 agencies Conducted user and system training with 22 grant-making agencies Conducted system-to-system workshop for agencies and with educational institutions (applicant community) Scheduled or completed system-to-system tests with 9 agencies Identified a research and related application data set 	Continue to work with agencies to develop a consolidated ramp -up schedule of grant programs that can be placed on the A pply mechanism Continue to phase agencies' programs/application packages on the Apply mechanism Deploy enhancements to the Find and Apply mechanisms through iterative releases, including increased grantor view integration Deploy research and related (electronic) application forms Define mandatory grants application data set Deploy mandatory grants application functionality Continue to work with agencies' on their system-to-system interface efforts



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E-TRAINING (OPM)	www.golearn.gov	Create a premier e-training environment that supports development of the Federal workforce through simplified and one-stop access to high quality e-training products and services, and, thus, advances the accomplishment of agency missions.	Launched GoLearn.gov Over 220,000 registered users and over 195,000 course completions to date Variable training costs have been reduced to less than a penny per student Launched IT security courses mapped to GISRA and NIST requirements Launched Module 3 which includes initial establishment of IT Communities of Practice (COP)Knowledge Domain through the IT Workforce Development Roadmap; e-mentoring; upgraded performance support tools; and initial standardized reports Engaged 31 participating agencies accounting for approximately \$15 million in FY 2003 cost savings/avoidance	Migrating existing Transportation Virtual University customers (approx. 40 agencies and/or agency components) to GoLearn.gov to provide single point of entry and fee-for-service capability Shut down/migrate any additional on-line training systems across government to GoLearn.gov Establish "communities of practice" working with stakeholder groups and customize the roadmap for the Acquisition, HR, and Financial Management occupations Release Module 4 with an enhanced Competency Management Center, data capture capabilities, reporting functionality, and maintenance features Establish initial COP/Knowledge domains based on Workforce Development Roadmap Continue migration of agencies to the GoLearn platform in FY04
RECRUITMENT ONE-STOP (OPM)	www.usajobs.opm.gov	Outsources delivery of USAJOBS Federal Employment Information System to deliver state-of-the-art on-line recruitment services to job seekers including intuitive job searching, on-line resume submission, applicant data mining, and on-line feedback on status and eligibility.	 Re-launched upgraded USAJOBS web site Job-seeker requested enhancement package implemented User interface and search upgrades implemented Averaging more than 200,000 visits per day since launch on new platform Achieved score of 76 on the American Customer Satisfaction Index (ACSI) E-Government Satisfaction Index 	Continue to enhance site features Implement integration with Federal agency hiring systems to streamline the job application process and reduce redundancies Migrate agency job search engines and resume builders
ENTERPRISE HR INTEGRATION (OPM)		Streamlines and automates the electronic exchange of standardized HR data needed for creation of an official employee record across the Executive Branch. Provides comprehensive knowledge management workforce analysis, forecasting, and reporting across the Executive Branch for the strategic management of human capital.	 Deployed Release 1 Loaded Release 1 Repository with 8 years of CPDF data Modified and deployed Workforce Analysis and Forecasting tool Deployed initial Business Intelligence tool with ad-hoc query capability and limited standard reporting capability Defined Release 2 Logical Data Model and Data Elements Defined Portal User Roles for Release 2 and beyond Finalized the System Requirements Specifications for Release 2 Provided training to agencies on use of GOTS Workforce Analysis and Forecasting Tools 	Expand EHRI web-portal capability with dashboard views and standard reports Increase frequency of data loads into the warehouse Develop and deploy further agency interfaces Deploy electronic Official Personnel Folder pilot application capability Coordinate the development of EHRI data standards across other OPM E-Gov initiatives Incorporate Retirement Systems Modernization data requirements into the EHRI Logical Data Model Continue training of agency officials on Workforce Analysis and Forecasting Tools
E-CLEARANCE (OPM)		Uses Information Technology to improve the Federal security clearance process.	Loaded clearances into OPM SII system Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system Deployed SF 86C (Certification) form Opened E-Clearance learning lab Began imaging investigative records U.S. State Department has deployed the E-QIP System Reduced rejection rates of manually submitted SF86 forms versus electronically submitted SF86 forms by 15%	Continue implementing imaging government-wide Continue to train and prepare agencies for E-QIP deployment Define a standard government-wide imaging specification for the electronic capture of investigative file information Define technical requirements for the secure image portal Continue deploying E-QIP
E-PAYROLL (OPM)		Consolidates 22 federal payroll systems to simplify and standardize federal human resources/payroll policies and procedures to better integrate payroll, human resources, and finance functions.	 Aligned non-continuing agencies with E-Payroll Providers Completed provider entrance sessions, customers and migration dates on target Formed Payroll Advisory Council and conducted monthly sessions Payroll Advisory Council approved standardization focus group report of findings Completed migrations of ABMC, non-DOT components of DHS, DOE, NBC, NSF, STB 	 Complete migration of FPS Publish policy and procedures for standardized payroll processes Manage remaining Executive agency migrations
E-TRAVEL (GSA)		Provides a government-wide web-based service that applies world-class travel management practices to consolidate federal travel, minimize cost and produce superior customer satisfaction. From travel planning and authorization to reimbursement, the E-Travel Service (ETS) will leverage administrative, financial and information technology best practices to realize significant cost savings and improved employee productivity.	 Awarded E-Travel Service (eTS) contract 22 of 24 BRM Agencies signed MOUs and submitted Migration plans to E-Travel Completed Independent Verification & Validation and Initial Operational Capability activities Achieved Full Operational Capability (FOC) – eTS vendors can accept task orders from Agencies Awarded first eTS task order Completed the eTS Service Level Agreement negotiations Received recommendations for the Business Intelligence Strategy. Currently coordinating internal review and comments. Published Federal Travel Regulation amendment requiring the 24 BRM Agencies to have signed eTS Task Orders by December 31, 2004 and to be deployed to eTS by September 30, 2006 	Continue customer service support from the eTS PMO to ensure agencies successfully migrate to eTS Refine Agency migration plans with each of the Agencies Begin initial Agency migrations to eTS (6 Agencies plan to begin migration in FY04) Begin monitoring and reporting vendor performance according to the QASP and SLAs to facilitate and develop effective business processes and working partnerships going forward. Finish the Business Intelligence Strategy
INTEGRATED ACQUISITION ENVIRONMENT	www.bpn.gov www.contractdirectory .gov www.epls.gov	Creates a secure business environment that will facilitate and support cost-effective acquisition of goods and services by agencies, while eliminating inefficiencies in the	 Issued Business Rules for Intra governmental Transactions Launched Past Performance Information Retrieval System (PPIRS.gov) 	 Implement a central place for contractors to post their certifications and representations as required by the Federal Acquisition Regulations (FAR) Initial launch of portal integrating IAE Applications



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(GSA)	www.fedbizopps.gov www.fedbeds.gov www.fpds-ng.com www.ppirs.gov www.wdol.gov	current acquisition environment.	 Registered all agencies for intra-governmental transactions Launched Federal Technical Data System (FedTeDs.gov); use expanded to state & local government Issued Central Contractor Registration requirement in Federal Acquisition Regulations Launched updated management information system (FPDS) Launched Wage Determinations On-line (WDOL.gov) Launched a central directory of all multiple agency contracts (ContractDirectory.gov) Production prototype of intra-governmental orders and payment transaction exchanges 	Rent and IT services transactions process through the Intra-governmental Transactions Exchange Full operational capabilities of portal integrating IAE applications Implement a central system for reporting of subcontract data Investigate feasibility of contract documents on-line		
E-RECORDS MANAGEMENT (NARA)	www.archives.gov/reco rds_management/initia tives/erm_overview.ht ml	Provides policy guidance to help agencies better manage their electronic records, so that records information can be effectively used to support timely and effective decision making, enhance service delivery, and ensure accountability. Four major issue areas: Correspondence management, Enterprise-wide electronic records management, Electronic Information Management Standards, Transferring permanent records to NARA.	 Issued guidance for transferring permanent e-mail records and attachments to the National Archives Issued transfer guidance for permanent scanned images of textual records Expanded methods of transferring electronic records to the National Archives Endorsed revised DOD standard for common set of requirements for records management applications government-wide Issued guidance for transferring permanent PDF records to the National Archives Released Guidance for Coordinating the Evaluation of Capital Planning and Investment Control Proposals for Electronic Records Management Applications Registered, into a NIST repository, XML schemata capable of supporting automated transfer and accessioning of e-records Issued guidance for transferring permanent digital photography records to the National Archives Issued guidance for transferring permanent GIS records to the National Archives Conducted 7 E-Record forums nationwide with each forum focused on one of the following specific topics: Records Management Applications, IT disaster recovery and options, E-File sort out, e-mail and instant messaging, and Cybersecurity. 	 Release methodology for determining agency-unique requirements not contained in DOD 5015.2-STD Issue guidance for transferring permanent web records to the National Archives Methodology for developing and implementing an ERM proof of concept pilot Analysis of lessons learned with applicability to electronic records management government-wide Continue to conduct E-Record forums for Federal agency personnel to provide information and solutions to current records management problems Develop and conduct e-mail course offerings to improve management of e-mail within the Federal government. Complete ERM training design and development architecture Develop records management information resource kits 		
Cross-Cutting						
E- AUTHENTICATION (GSA)	www.cio.gov/eauthenti cation	Minimizes the burden on businesses, public and government when obtaining services on-line by providing a secure infrastructure for on-line transactions, eliminating the need for separate processes for the verification of identity and electronic signatures.	Issued final OMB E-Authentication Guidance for Federal agencies (establishes 4 levels of identity assurance) Issued Federated Technical Architecture Design and Component Interface specifications for pilot Completed Interim Credential Assessment Framework Conducted Credential Assessment on 12 Credential Service Providers Completed strategic business plan Published Federal Trust List Established interoperability testing lab Created E-Authentication Pilot Portal Published the E-Authentication Approved Technology Providers List Issued Final NIST Technical Guidance on Authentication systems	Complete federated authentication pilot and issue report Add at least 25 credential service providers to credential trust list Issue Federated Technical Architecture Design and Component Interface specifications for government-wide deployment		