CJ-38L

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RETURN TO U.S. Census Bureau Governments Division Washington Plaza II, Room 509 Washington, DC 20233-6800 FORM **CJ-38L** (7-10-2000)

2000 CENSUS OF STATE AND LOCAL LAW ENFORCEMENT AGENCIES Law Enforcement Management and Administrative Statistics

U.S. DEPARTMENT OF JUSTICE
BUREAU OF JUSTICE STATISTICS
AND ACTING AS COLLECTION AGENT
U.S. DEPARTMENT OF COMMERCE
ECONOMICS AND STATISTICS ADMINISTRATION
U.S. CENSUS BUREAU

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		officers a	averages less than 35 e officers within the a	hours per week gency volunteer th	eir ti	a state, local, special			
F. • P	AX, leas	(each page) se retain a co) toll-free to 1–888–8 opy of the completed	91–2099 before a survey for your resa Reitz toll-free a	Augu cord: t 1–8	s. 300–352–7229, or er			
				INSTRU					
• If	the	answer to a	a question is "not ava a question is "not app a question is "none" o	licable," write "NA	" in t	rite "DK" in the space he space provided. e space provided.	provided		

When exact numeric answers are not available, provide estimates and place an asterisk (*) next to the figure.

		SECTION I - CENS	US II	NFORMATION		
1.	. What type of government operates this Mark (X) only one. ☐ State ☐ Township ☐ County or Parish ☐ Regional	agency? Tribal Special	6.	Enter the number of ACTUAL fu paid agency employees during to June 30, 2000. Full-time employee scheduled for 35 or more hours pe	t <mark>he pay peri</mark> ees are those	od includin regularly
	☐ Municipal ☐ School district	district or authority		a Cwarn paraannal with ganaral	Full-time	Part-time
				a. Sworn personnel, with general arrest powers		
2.	Which of the following law enforcement your agency provide on a regular basis of 12-month period ending June 30, 2000? Mark (X) all that apply.	during the		b. Officers without general arrest powers		
	Criminal investigation for:			c. Nonsworn employees		
	Arson			d. TOTAL (Sum of lines a+b+c)		
	☐ Other crimes ☐ Crime prevention ☐ Drug law enforcement		7.	Of the total number of FULL-TIN with general arrest powers, ent number of uniformed officers w ASSIGNED DUTIES included rescalls/requests for service. If non	ered in 6a, o hose REGU sponding to	enter the ILARLY
	☐ First response to criminal incidents ☐ Patrol services			•		
	Responding to citizen calls/requests for so Traffic law enforcement None of the above	ervice	8.	Of the total number of FULL-TIN with general arrest powers, ent many served as: If none, enter 0.	/IE sworn pe ered in 6a, i	ersonnel how
3.	. Which of the following functions did yo perform on a routine basis during the 12 ending June 30, 2000? <i>Mark (X) all that a</i>	2-month period		a. Community Policing Officers, Co Resource Officers, Community For Officers, or other sworn person specifically designated to regula in community policing activities	Relations nel arly engage	
	☐ Providing court security☐ Serving civil process☐ Operating one or more jails			b. School Resource Officers, School Officers, or other sworn person primary duties are related to school School Resource Officers, School Officers, School Resource Officers, School Officers, Officers	nel whose	
	 □ Executing arrest warrants □ Participating in a multi-agency drug task □ Operating a training academy □ Dispatching calls for service □ Search and rescue operations 	force	9.	Of the total number of FULL-TIN with general arrest powers, ent performed the following duties responsibility? Count each officer of none, enter 0.	ered in 6a, l as their PR	how many
	☐ Tactical operations (SWAT) ☐ None of the above			a. Patrol duties		
				b. Investigative duties (e.g., detect	ives)	
4.	Enter the number of facilities or sites, SEPARATE FROM HEADQUARTERS, open	erated		c. Jail-related duties		
	by your agency as of June 30, 2000.	Number		d. Court security duties		
	If none, enter 0. a. District/Precinct stations			e. Process serving duties		
	b. Fixed neighborhood/community substations		10a	Enter your agency's total opera 12-month period that includes are not available, provide an estima	June 30, 20	00. If data
	c. Mobile neighborhood/community substations			asterisk (*). Include jails administer Exclude building construction costs purchases.	red by your a	igency.
5.	Enter the number of AUTHORIZED FULL-TIME SWORN paid agency				\$	
	positions on June 30, 2000.		b	Which 12-month period best ref amount entered in 10a? Mark (X) only one.	udget
				☐ Calendar year ☐ Fiscal year	ar	
			11.	Enter the total estimated value property received by your agent forfeiture program during calen money, goods or property were received.	cy from a di Idar year 19	rug asset 99. If no
					\$	
1						

SECTION II - PERSONNEL

	Which of the following screening to by your agency in selecting new of Mark (X) all that apply.	fficer recruits?		Enter the number of FULL-TIME entered in 6a (with general arres AND GENDER for the pay period June 30, 2000. If counts are not a	st powers) l I that includ vailable, pro	BY RACE ded
		Polygraph exam Psychological		estimate and mark with an asterisk		
	Criminal record check	evaluation Second language			Sworn p Male	ersonnel Female
	Driving record check	ability test Voice stress analyzer			Iviale	Terriale
		Volunteer/community		a. White, not of Hispanic origin		
		service history check Written aptitude test		b. Black or African American, not of Hispanic origin		
	Physical agility test			c. Hispanic or Latino		
13.	Indicate your agency's minimum e	ducation		d. American Indian or Alaska Native		
	requirement which new (non-later must have within two years of hiri	al) officer recruits		e. Asian		
	☐ Four-year college degree required ☐ Two-year college degree required			f. Native Hawaiian or Other Pacific Islander		
	Some college but no degree requirement remains an arministration of semester credit h	ours required		g. Some other race		
	☐ High school diploma or equivalent☐ No formal education requirement☐	requirea		h. Total number of full-time sworn agency personnel with general arrest powers (Sum of lines a through g should equal 6a)		
	a. State-mandated hoursb. Additional required hours	Hours		a. Sworn		
			19.	Does your agency provide any of full-time sworn personnel? Mark	of the follow (X) one per	ving to line.
15.	How many hours of FIELD TRAINI FTO) are required of your new (no recruits upon graduation from the Include law enforcement training req no training of that type is required, en	n-lateral) officer e academy? uirements only. If		 a. Education incentive pay b. Hazardous duty pay c. Merit/performance pay d. Shift differential pay 		
		Hours		e. Special skills proficiency pay .		
	a. State-mandated hours			f. Tuition reimbursement		. 🗆 🗆
	b. Additional required hours					
16.	How many hours of IN-SERVICE T	RAINING are	20.	Enter your agency's salary sche FULL-TIME sworn positions. If a your department, enter "N/A".	dule for the position doe	following s not exist in
	required annually for your agency NON-PROBATIONARY field/patrol	s officers? Include				UAL salary
	law enforcement training requiremen training of that type is required, enter	ts only. If no		a. Chief executive (chief, director,	Minimum	Maximum
		Hours		sheriff, etc.)	\$	\$
	a. State-mandated hours			b. Sergeant or equivalent first-line supervisor	\$	\$
	b. Additional required hours			c. Entry-level officer or deputy (post-academy)	\$	\$

	SECTION III - COMMONI	TY POLICING ACTIVITIES
21.	As of June 30, 2000, did your agency have a community policing plan? Mark (X) only one. 1 Yes, formally written 3 No	24. During the 12-month period ending June 30, 2000, which of the following groups did your agency meet with regularly (at least once every 3 months) to address crime-related problems? Mark (X) all that apply.
22.	2 ☐ Yes, not formally written During the 12-month period ending June 30, 2000, what proportion of agency personnel received at least eight hours of community policing training (problem solving, SARA, community partnerships, etc.)? Mark (X) one per line. All Half or Less than none half	□ Advocacy groups □ School groups □ Business groups □ Senior citizen groups □ Domestic violence groups □ Tenants' associations □ Local public agencies □ Youth service organizations □ Neighborhood associations □ Did not meet with any groups
	New officer recruits $1 \square 2 \square 3 \square 4 \square$ In-service sworn personnel . $1 \square 2 \square 3 \square 4 \square$ Civilian personnel $1 \square 2 \square 3 \square 4 \square$	25a. During the 12-month period ending June 30, 2000, did your agency conduct or sponsor a survey of citizens on any of the following topics? Mark (X) all that apply.
23.	During the 12-month period ending June 30, 2000, which of the following did your agency do? Mark (X) all that apply. Actively encouraged patrol officers to engage in SARA-type problem-solving projects on their beats	☐ Public satisfaction with police services ☐ Public perceptions of crime/disorder problems ☐ Personal crime experiences of citizens ☐ Reporting of crimes to law enforcement by citizens ☐ Other – Specify ☐ Other
	☐ Assigned detectives to cases based on geographic areas/beats	
	Conducted a citizen police academy	\square Did not survey general public – <i>SKIP to section IV</i>
	Formed problem-solving partnerships with community groups, public agencies, or others through specialized contracts or written agreements.	b. For which purposes does your agency use the information described in 25a above? Mark (X) all that apply.
	☐ Gave patrol officers responsibility for specific geographic	Allocating resources to targeted neighborhoods
	areas/beats	☐ Evaluating program effectiveness☐ Formulating agency policy and procedures
	☐ Included collaborative problem-solving projects in the evaluation criteria of patrol officers	Prioritizing crime/disorder problems
	☐ Trained citizens in community policing (e.g., community mobilization, problem solving)	☐ Providing information to patrol officers ☐ Redistricting beat/reporting areas ☐ Training development
	Upgraded technology to support community policing activities	Other – Specify 📈
	□ None of the above	
00-		RS AND INFORMATION SYSTEMS
20a.	Indicate whether your agency's field/patrol officers use any of the following types of computers or terminals WHILE IN THE FIELD. Mark (X) one per line, and enter number of each type in use as of June 30, 2000.	 b. Do any of your agency's field/patrol officers have direct access to the following types of information using IN-FIELD computers? Mark (X) one per line. Yes No
	Type of computer Mark (X) and enter does not	Motor vehicle records
	used in the field number in use. use	Driving records
	(1) Vehicle-mounted	Criminal history records
	a. Laptop computer \square	Linked files for crime analysis
	b. Mobile digital/data computer (MDC) □ → □ □	Calls for service
	c. Mobile digital/data terminal (MDT)	
	(2) Portable (not vehicle-mounted)	
	a. Laptop computer □ → □	
	b. Mobile digital/data computer (MDC) □ → □ □ □ c. Mobile digital/data □ □ □	
	terminal (MDT) □ → □ □ □ d. Other – Specify □	

	SECTION IV – COMPUTERS AND INI	FORN	MATION SYSTEMS — Cont	inued		· ·
28.	How are field data from criminal incident reports PRIMARILY transmitted to your agency's central information system? Mark (X) only one. Paper report Wireless transmission (e.g., cellular, UHF) Telephone line (voice) Computer medium (e.g., disk transfer) Data device (e.g., laptop download) Not applicable – agency does not handle such reports Does your agency own or have access to an Automated Fingerprint Identification System (AFIS) that includes a file of digitized prints? Mark (X) all that apply. Agency is exclusive owner of an AFIS system Agency uses terminal with access to an AFIS system None of the above	30.	Does your agency use confollowing functions? Mark Automated booking Crime analysis Crime mapping Crime investigations Dispatch (CAD) Fleet management In-field communications In-field report writing Does your agency maintaifiles with any of the follow Mark (X) all that apply. Alarms Arrests Calls for service Criminal histories Fingerprints Incident reports Linked files for crime analysis	nputer (X) all Intersha Intersha Per Rec Res No list Storying in Tra Tra Tra Use No	that apply. er-agency information? ernet access records manage source allocate and the funded wn computation? ellen property mmonses ffic accidents ffic citations ffic stops e-of-force incorrants are of the file	ormation ds ement tion ctions erized idents types listed
31.	Does your agency participate in an operational 9-1-1	33.	As of June 30, 2000, how	many	officers di	d your
32.	emergency telephone system or its equivalent (i.e., your agency's units can be dispatched as a result of a call to 9-1-1)? Mark (X) only one. Yes – Enhanced/Expanded 9-1-1 system Yes – Basic 9-1-1 system No During the 12-month period ending June 30, 2000, did your agency use the following types of patrol on a routine basis? Yes No Automobile Horse Horse		agency have assigned to a enforcement or a multi-agency from a. Special unit for drug enforcement b. Multi-agency drug task force the total capacity a holding time for temporary operated by your agency only overnight facilities used arraignment. If none, enter the total capacity a holding time for temporary only overnight facilities used arraignment. If none, enter total capacity a. Total capacity b. Maximum holding time	orce nd marry hold as of J	Assigned full-time	Assigned part-time rs of b) facilities 00. Include
	SECTION VI -	- EQL	JIPMENT			
35.	Does your agency supply or give a cash allowance to its regular field/patrol officers for the following? Cash Supplied allowance Neither Primary sidearm	36.	Which types of sidearms of for use by its field/patrol of semi-automatics 10mm	Prim	s? Mark (X)	authorize all that apply. Not authorized
\						

	SECTION VI – EQUIPI	MENI	— Continued	
37.	Are any of your agency's field/patrol officers required to wear protective body armor while in the field? Mark (X) only one.	40a.	Does your agency allow officers to take movehicles home?	arked
	□ All □ Some □ None		☐ Yes ☐ No – SKIP to question 41	
38.	Which of the following types of non-lethal weapons or actions are authorized for use by your agency's	b.	Does your agency allow officers to drive my vehicles for personal use during off-duty h	narked ours?
	field/patrol officers? Mark (X) all that apply.		☐ Yes ☐ No	
	a. Impact devices			
	☐ Traditional baton ☐ Rubber bullet ☐ PR-24 baton ☐ Other - Specify ☐ ☐ Collapsible baton ☐ Soft projectile ☐ None authorized	41.	Enter the number of animals regularly main your department for use in activities relate enforcement. If none, enter 0. Dogs Horses	ed to law
		42.	Does your agency use any of the following	I
	b. Chemical agents		technologies on a regular basis? Mark (X) a	ll that apply.
	Personal Tactical Not issue operations authorized OC (pepper spray)		Night vision/electro-optic Infrared (thermal) imagers Image intensifiers Laser range finders None of the above Digital im Fingerprint Suspect co	ts omposites
	c. Other weapons/actions		Vehicle stopping/tracking	
	Hand-held electrical device-direct contact Hand-held electrical device-stand off (e.g., taser) Hold or neck restraint (e.g., carotid hold) Capture net		☐ Electrical/engine disruption☐ Stolen vehicle tracking☐ Tire deflation spikes☐ None of the above	
	☐ Flash/bang grenade ☐ Other – <i>Specify</i> ✓	43a.	During the 12-month period ending June 3 did your agency use video cameras on a re basis?	0, 2000, gular
			☐ Yes ☐ No – SKIP to Section VII	
30	☐ No other weapons/actions authorized Enter the number of vehicle types operated by your	b.	Enter the number of video cameras operators your agency as of June 30, 2000. If none, etc.	ed by
J J.	agency as of June 30, 2000. Include owned, leased, rented and confiscated vehicles that your agency uses. If none, enter 0.		your agency as or suite 30, 2000. If notice, el	Number operated
	Number operated		In patrol cars	
	Marked cars		Fixed-site surveillance	
	Unmarked cars		Mobile surveillance	
	Other 4-wheel vehicles (SUV, truck, van, etc.)		Traffic enforcement	
	Fixed-wing aircraft			
	Helicopters			
	Boats			
	Motorcycles			
	Bicycles			

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44.	Does your agency have written following? Mark (X) one per line.	policy directive	es on the 46. What	special policy does your a s in the following situatio	gency have regarding
45	 a. Use of deadly force/firearm disc b. Use of less-than-lethal force c. Code of conduct and appearance d. Off-duty employment of officers e. Maximum work hours allowed to 	e		Pro-arrest	her special policy o special policy one.) her special policy o special policy
45.	Which of the following best dewritten policy for pursuit driving Discouragement (discourages a Judgmental (leaves decisions to Restrictive (restricts decisions of (e.g., type of offense, top speed Other − Specify ✓	ng? Mark (X) only Il pursuits) o officer's discreti f officers to speci , etc.)	one. your j comp	 SKIP to question 48 this board/agency have intigative authority with sub 	xcessive force ment? dependent
	Does your agency have a SEPA	RATE SPECIAL	UNIT with one or mo	WORN PERSONNEL, STO re employees assigned FU lumn (1). If NO, mark (X) one	LL-TIME for any of the
48.	column (2), (3), or (4). Mark (X) on	ly one box per ro	w.		
48.	following problems or tasks? If column (2), (3), or (4). Mark (X) on	ly one box per ro	I	t have a special unit with t	full-time personnel
48.	column (2), (3), or (4). Mark (X) on	Agency has special unit	I	Policies/procedures	full-time personnel Problem/task not officially addressed
48.	Type of problem/task	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task	Agency has special unit with full-time	Agency does no Designated personn Agency has specially designated personnel address this	Policies/procedures only Agency has policies or procedures to address this problem/task, but	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address
i	column (2), (3), or (4). Mark (X) on Type of problem/task a. Bias/hate crime	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
i	Type of problem/task Bias/hate crime Child abuse	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
i	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
;	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
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	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs l. Internal affairs	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs l. Internal affairs m. Juvenile crime	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs l. Internal affairs m. Juvenile crime n. Missing children	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs l. Internal affairs m. Juvenile crime n. Missing children o. Prosecutor relations	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs l. Internal affairs m. Juvenile crime n. Missing children o. Prosecutor relations p. Repeat offenders	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task
	Type of problem/task a. Bias/hate crime b. Child abuse c. Community crime prevention d. Community policing e. Crime analysis f. Cybercrime g. Domestic violence h. Drug education in schools i. Drunk drivers j. Environmental crime k. Gangs l. Internal affairs m. Juvenile crime n. Missing children o. Prosecutor relations	Agency has special unit with full-time personnel	Agency does no Designated personn Agency has specially designated personnel address this problem/task as need	Policies/procedures only Agency has policies or procedures to address this problem/task, but no designated personnel	Problem/task not officially addressed Agency does not have personnel, policies or procedures to address this problem/task

