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DA 03-876

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## Members of Consumer Advisory Committee Named; Announcement of Agenda and 2003 Meeting Dates

By this Public Notice, the Federal Communications Commission ("Commission") announces the appointment of members to its Consumer Advisory Committee ("Committee"). The Commission further announces the date and agenda of the Committee's first meeting as well as future meeting dates in calendar year 2003. On December 31, 2002, the Commission issued a Public Notice announcing the re-chartering of the Committee and solicited applications for membership (*see* DA 02-3606), as subsequently published in the <u>Federal Register</u> at 68 FR 2047, January 15, 2003. To ensure that all interested parties had an opportunity to apply for membership on the Committee, the deadline for applications was extended until February 10, 2003 (*see* DA 03-339).

## **Purpose & Functions**

The purpose of the Committee is to make recommendations to the Commission regarding consumer issues within the jurisdiction of the Commission and to facilitate the participation of consumers (including people with disabilities and underserved populations, such as Native Americans and persons living in rural areas) in proceedings before the Commission.

# During its two year term, the Committee will address a number of topics including, but not limited to, the following areas:

Consumer protection and education (*e.g.*, cramming, slamming, consumer friendly billing, detariffing, bundling of services, Lifeline/Linkup programs, customer service, privacy, telemarketing abuses, and outreach to underserved populations, such as American Indians and persons living in rural areas);

Access by people with disabilities (*e.g.*, telecommunications relay services, closed captioning, accessible billing, and access to telecommunications products and services);

Impact upon consumers of new and emerging technologies (e.g., availability of broadband, digital television, cable, satellite, low power FM, and the convergence of these and emerging technologies); and

Implementation of Commission rules and consumer participation in the FCC rulemaking process.

#### Members

The Commission received over one hundred (100) applications for membership on the Committee, from twenty-eight (28) states and the District of Columbia. After a careful review of these applications, thirty-five (35) members were appointed to the Committee (thirty organizational members and five individual members). This selected group is designed to be representative of the Commission's many constituencies, and the expertise and diversity selected will provide a balanced point of view as required by the Federal Advisory Committee Act. In addition, in accordance with Section K. of the Committee's Charter, Chairman Michael K. Powell has appointed Shirley L. Rooker, President, Call For Action, as the Committee's Chairperson. All appointments are effective immediately and shall terminate November 20, 2004, or until the committee is terminated, whichever is earlier.

### The roster of the Committee, as appointed by Chairman Powell, is as follows:

- 1. AARP, Jeff Kramer, Senior Legislative Representative;
- 2. Affiliated Tribes of NW Indians Economic Development Corp., Cheryl Johnson, Tribal Telephone Outreach Coordinator;
- 3. Alliance for Public Technology, Matthew D. Bennett, Public Policy Director;
- 4. American Council of the Blind, David Poehlman, Technology Access Consultant;
- 5. AT&T Corp., Michael F. del Casino, Regulatory Director;
- 6. Bell South, Cindy Cox, Senior Director-Regulatory & External Affairs, Retail Markets;
- 7. Brugger Consulting, David Brugger, President & CEO;
- 8. Call For Action, Shirley L. Rooker, President;
- 9. Cellular Telecommunications and Internet Association, Andrea Williams, Assistant General Counsel;
- 10. Cingular Wireless, Susan Palmer, Director, Federal Regulatory Affairs;
- 11. Consumer Policy Consulting, Debra Berlyn, President;
- 12. Consumers First, Inc., Jim Conran, President;
- 13. Deaf and Hard of Hearing Consumer Action Network, Claude Stout;
- 14. Mike Duke (representing interests of blind or visually impaired persons, licensed radio amateur operators, and management of audio information services for the blind);
- 15. Fight Back Foundation for Consumer Education, David Horowitz, Chairman;
- 16. Stephen Gregory (representing interests of persons with hearing loss and small business owners):
- 17. Hamilton Telephone Company, dba Hamilton Relay Service, Dixie Ziegler, Director of Relay:
- 18. Hometown Online, subsidiary of Warwick Valley Telephone Company, Donald Snoop, Managing Director;
- 19. Rebecca Ladew (representing the interests of users of speech-to-speech technology);
- 20. League for the Hard of Hearing, Joseph Gordon, Chair, Telecommunications

- Committee:
- 21. LTC Consulting/Teletruth, Thomas Allibone, President and Director of Auditing;
- 22. MCI, Annette Cleckner, Senior Manager Consumer Affairs;
- 23. Media Access Group, WGBH, Larry Goldberg, Director;
- 24. National Association of Broadcasters, Karen Kirsch, Vice President of Regulatory Affairs;
- 25. National Association of Consumer Agency Administrators, Ronald Mallard, Director, Fairfax County Department of Cable Communications & Consumer Protection;
- 26. National Association of State Relay Administration, Brenda Kelly-Frey, TRS Administrator-State of Maryland;
- 27. National Association of State Utility Consumer Advocates, Joy M. Ragsdale, Assistant People's Counsel, Washington, D.C.;
- 28. National Consumers League, Susan Grant, Vice President for Public Policy;
- 29. National Translator Association, Byron W. St. Clair, President;
- 30. National Urban League, Milton J. Little, Jr., Executive Vice President & Chief Operating Officer;
- 31. Mark Pranger, (representing the interests of academia and consumers concerned with telecommunication service in rural America);
- 32. San Carlos Apache Telecommunications Utility, Inc., Vernon R. James, General Manager;
- 33. Telecommunications Industry Association, Eugene Seagriff, Product Accessibility Manager, Product Safety & Compliance Division, Panasonic Technologies, Inc.;
- 34. Verizon Communications, Richard T. Ellis, Director, Federal Regulatory Advocacy; and
- 35. Linda West (representing the interests of the Native American community and other consumers concerned with telecommunication services in rural America).

#### **Meeting Dates**

The first meeting of the Committee will take place on Friday, April 25, 2003, 9:00 A.M. to 5:00 P.M., at the Commission's Headquarters Building, Room TW-C305, 445 12<sup>th</sup> Street, S.W., Washington, DC 20554. Future meetings of the Committee during calendar year 2003 will take place on Friday, July 11, and Thursday, November 20, at the same time and location.

At its April 25, 2003 meeting, the Committee will address matters of internal business and organization, including the establishment of working groups, and will consider various consumer issues within the jurisdiction of the Commission. Meetings are open to the public.

The Committee is organized under, and operates in accordance with the provisions of the Federal Advisory Committee Act, 5 U.S.C., App. 2 (1988). Minutes of meetings are available for public inspection at the FCC and are posted on the Commission's website at www.fcc.gov/cgb/cac. Meetings are broadcast on the Internet in Real Audio/Real Video format with captioning at www.fcc.gov/cgb/cac. Meetings are sign language interpreted with real-time transcription and assistive listening devices available. Meeting agendas and handout materials are provided in accessible formats. The meeting site is accessible to people with disabilities.

Members of the public may address the Committee or may send written comments to: Scott Marshall, Designated Federal Officer of the Committee.

**FOR FURTHER INFORMATION CONTACT:** Scott Marshall, Consumer & Governmental Affairs Bureau, Federal Communications Commission, 202-418-2809 (voice) or 202-418-0179 (TTY), <a href="mailto:smarshal@fcc.gov">smarshal@fcc.gov</a> (e-mail).