

We have asked questions AC29, AC30 and AC31 since the MCBS began in 1991. We will continue asking AC29 and AC31 the same as always. In order to better integrate the new series of questions (AC30a-AC30d), we are modifying AC30 from a verbatim response to a set of fixed categories. These categories were created based on the verbatim responses to AC30 in earlier years. Questions AC30a through AC30d will be added to capture specific information regarding situations where beneficiaries had trouble obtaining health care in order to determine whether the difficulty resulted from the fact they are Medicare enrollees. These new questions will be included in the September-December 2002 round of the MCBS.

AC29. Next, we are going to ask some questions about (your/SP's) health care needs during the past year.

[Since (PREV. SUPP. RD. INT. DATE)/In the last year], (have you/has SP) had any trouble getting health care that (you/he/she) wanted or needed?

HCTROUBL	YES	1 (AC30)
	NO	2 (AC31)
	REFUSED	-7 (AC31)
	DON'T KNOW	-8 (AC31)

AC30. Why was that?
[CODE ALL THAT APPLY.]

	SP DOES NOT HAVE MONEY	1 (AC30a)
	COST IS TOO HIGH.....	2 (AC30a)
	SERVICES/SUPPLIES NOT COVERED....	3 (AC30a)
	NEEDED TRANSPORTATION TO DOCTOR/HOSPITAL.....	4 (AC30a)
	DIFFICULTY GETTING HOME HEALTH CARE.....	5 (AC30a)
	NO TREATMENT AVAILABLE/DOCTOR WON'T TREAT	6 (AC30a)
	WAIT TOO LONG/DOCTOR TOO BUSY.	7 (AC30a)
	OWN DOCTOR DOESN'T ACCEPT MEDICARE/COULDN'T FIND DOCTOR WHO ACCEPTS MEDICARE.....	8 (AC30c)
	NOT ELIGIBLE FOR PUBLIC COVERAGE.....	9 (AC30a)
	DIFFICULTY GETTING APPOINTMENT/ DELAYS BECAUSE ON MEDICARE	10 (AC30c)
	DOCTOR REFERRED SP TO SPECIALIST OR OTHER DOCTOR	11 (AC30a)
	HMO REFERRAL PROCESS (DIFFICULTY GETTING).....	12 (AC30a)
	PROBLEMS WITH HMO DOCTORS NOT GOOD OR AVAILABLE.....	13 (AC30a)
	HMO WOULDN'T COVER OR PROVIDE SERVICE.....	14 (AC30a)
	OTHER	91 (AC30a)
	INAPPLICABLE.....	-1
	REFUSED.....	-7 (AC30a)
	DON'T KNOW.....	-8 (AC30a)
	NOT ASCERTAINED.....	-9 (AC30a)

AC30a. [Since (PREV. SUPP. RD. INT. DATE)/In the last year], (have you/has SP) been told by a doctor's office that they cannot schedule an appointment with (you/SP)?

- YES 1 (AC30b)
- NO 2 (AC31)
- REFUSED -7 (AC31)
- DON'T KNOW -8 (AC31)

AC30b. What were the reasons the doctor's office offered as an explanation for not scheduling an appointment with (you/SP)?
[CODE ALL THAT APPLY.]

- DOCTOR DOES NOT ACCEPT INSURANCE PLAN 1 (AC31)
- ALL OF DOCTOR'S APPOINTMENTS WERE FULL 2 (AC31)
- DOCTOR NOT ACCEPTING ANY NEW PATIENTS..... 3 (AC31)
- DOCTOR IS NOT ACCEPTING NEW MEDICARE PATIENTS 4 (AC30e)
- DOCTOR'S HOURS CONFLICTED WITH REQUIREMENTS OF SP 5 (AC31)
- DOCTOR DOES NOT ACCEPT MEDICAID 6 (AC31)
- DOCTOR DOES NOT ACCEPT MEDICARE AT ALL 7 (AC30e)
- DOCTOR DOES NOT ACCEPT MEDICARE ASSIGNMENT..... 8 (AC31)
- DOCTOR FELT ANOTHER PROVIDER WOULD BE BETTER FOR SP 9 (AC31)
- OTHER (SPECIFY) 91 (AC31)
- REFUSED..... -7 (AC31)
- DON'T KNOW..... -8 (AC31)

AC30c. Did the doctor's office explain why [Medicare is not accepted at that practice/there are delays in scheduling Medicare appointments]?

- YES 1 (AC30d)
- NO 2 (AC31)
- REFUSED -7 (AC31)
- DON'T KNOW -8 (AC31)

AC30d. What was that explanation?
[RECORD VERBATIM. PRESS ENTER TO LEAVE SCREEN.]

AC31. [Since (PREV. SUPP. RD. INT. DATE)/In the last year], (have you/has SP) delayed seeking medical care because (you were/he was/she was) worried about the cost?

- HCDELAY** YES 1
- NO 2
- REFUSED -7
- DON'T KNOW -8