

Customer Service

Call toll-free for general information
and account assistance:

Customer Account Services
(877) 829-5500

Access the Web site of
Federal, State and Local Governments:
www.irs.gov/govts

Send your correspondence
for a written response:
Internal Revenue Service TE/GE
Federal, State and Local Governments
T:GE:FSL
1111 Constitution Avenue NW
Washington, DC 20224

Working to put service first

Federal, State & Local Governments Leadership

National Headquarters

Washington, DC

Allen Jones (202) 283-9665
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Jan Schlegel (202) 283-9801
Operations Manager jan.schlegel@irs.gov

Area Managers

Central

Illinois, Indiana, Iowa, Michigan, Ohio, Wisconsin
Michael Pupillo (Schaumburg, IL) (847) 303-3165
..... michael.i.pupillo@irs.gov

Gulf Coast

Alabama, Arkansas, Louisiana, Mississippi, Oklahoma, Texas
Dave Hirschman (Austin, TX) (512) 499-5421
..... david.r.hirschman@irs.gov

Mid-Atlantic

Delaware, District of Columbia, Maryland,
Pennsylvania, Virginia, West Virginia
Gerald Masters (Philadelphia, PA) (412) 395-5674
..... gerald.a.masters@irs.gov

Midwest

Kansas, Minnesota, Missouri, Nebraska,
North Dakota, South Dakota
Daniel Wiseman (Wichita, KS) (316) 352-7421
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Northeast

Connecticut, Maine, Massachusetts, New York,
New Jersey, Rhode Island, Vermont, New Hampshire
Donald Palermo (Rochester, NY) (585) 262-1900
..... donald.j.palermo@irs.gov

Pacific Coast

Alaska, California, Hawaii, Nevada, Oregon,
Washington, American Samoa, Guam
Cheryl Powers (Walnut Creek, CA) (925) 279-4011 x204
..... cheryl.j.powers@irs.gov

Southeast

Florida, Georgia, Kentucky, North Carolina, South
Carolina, Tennessee, Puerto Rico, U.S. Virgin Islands
Willie Clayton (Maitland, FL) (407) 660-5822 x210
..... willie.clayton@irs.gov

Western

Arizona, Colorado, Idaho, Montana,
New Mexico, Utah, Wyoming
Lynn Shelton (Acting) (Nashville, TN) (615) 250-5191
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Tax Exempt
and
Government
Entities
(TE/GE)
Operating
Division

Federal, State & Local Governments



Department of the Treasury
Internal Revenue Service

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Federal, State & Local Governments

The office of Federal, State and Local Governments of the Internal Revenue Service, Tax Exempt and Government Entities Operating Division provides customized products and services to federal agencies, quasi-government entities, state agencies, and local governments including the U.S. Possessions (American Samoa, Guam, Puerto Rico, and U.S. Virgin Islands).

The primary objective of Federal, State and Local Governments is to offer you assistance in complying with federal employment tax laws and information return reporting through partnering, coalition-building, outreach, and education.

This office acts as an advocate to help you understand and resolve tax issues. It also coordinates with other IRS offices such as Customer Account Services, Counsel, Government Liaison & Disclosure, Employee Plans, and Excise Tax to better assist you. Additionally, Federal, State and Local Governments works with the Taxpayer Advocate Service to resolve tax problems.



THE FEDERAL, STATE & LOCAL GOVERNMENTS MISSION IS TO...

Provide government entities top quality service by helping them understand and comply with their tax responsibilities and applying the law with integrity and fairness to all.

Customer Outreach

Federal, State and Local Governments (FSLG) delivers various services through partnering with government associations, practitioner associations, IRS Counsel, and other IRS offices. Our individualized service is available to you on a voluntary basis. Specially trained IRS staff can address tax topics—unique to government entities—that may relate to, for example, governments as employers, and issues of payments to outside contractors.

Our offices, located throughout the country, currently provide:

- assistance through individualized instruction focused on employment tax withholding, reporting, and filing requirements
- assistance for information return reporting for payments to vendors
- participation in educational seminars and workshops at national and local levels

If you would like to speak to an FSLG specialist, contact the manager assigned to your geographic area noted in the back of this brochure.



Education

Federal, State and Local Governments provides education materials covering employment taxes, information returns, and employer-related tax topics. Some of the more popular IRS publications with this type of information include:

- Publication 15, *Circular E, Employer's Tax Guide*
- Publication 15-A, *Employer's Supplemental Tax Guide*
- Publication 15-B, *Employer's Tax Guide to Fringe Benefits*
- Publication 963, *Federal-State Reference Guide*
- Publication 1281, *Backup Withholding on Missing and Incorrect Name/TINS*
- Publication 1779, *Independent Contractor or Employee*
- Form SS-8, *Determination of Employee Work Status for Purposes of Federal Employment Taxes and Income Tax Withholding*

To order free copies of IRS publications and/or forms, call the IRS toll-free at (800) 829-3676, or download IRS publications and forms on the IRS Web site at www.irs.gov. From a fax machine, dial (703) 368-9694, and follow voice prompts to get IRS forms faxed back to you.

