IRS.GOV

The Latest and the Greatest

IRS Business Strategy For The Web

- **Use the web to support the overall mission of the IRS**

- **Use a three-portal philosophy:**
  - **Public Portal - irs.gov**
  - **Registered Portal**
  - **Employee Portal**

Three Portals

- **Public Portal – Gateway to IRS services.**

- **Registered Portal – Holds all interactive applications for customers.**

- **Employee Portal – Where IRS employees find information and tools to better serve customers.**

View Of The Three Portals
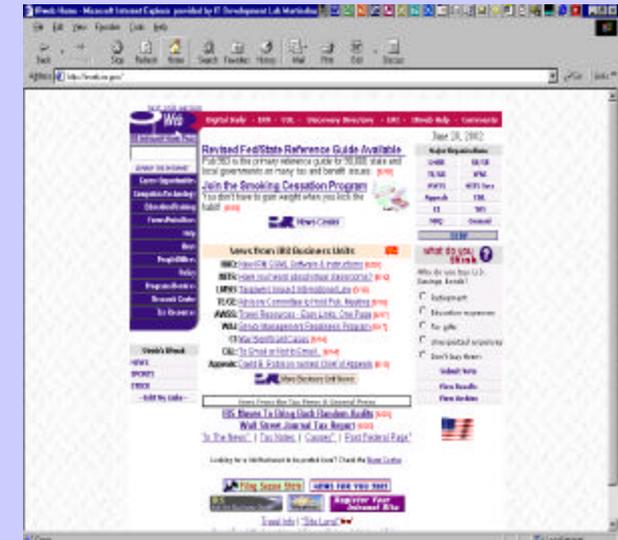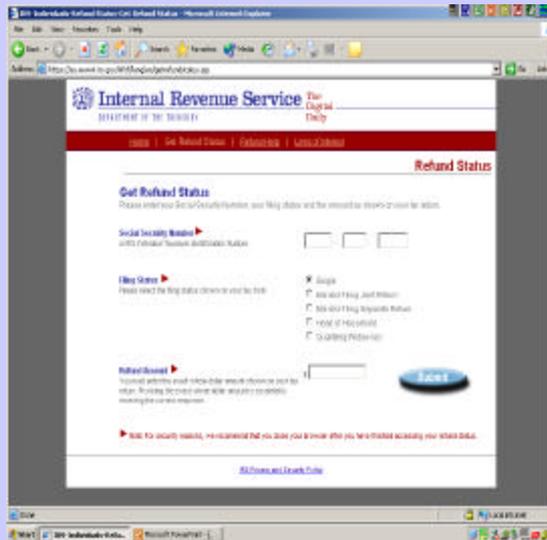
IRS Technology Strategy For The Web

- **Ensure reliable 24/7 operability of the Web for taxpayers and practitioners**

- **Provide appropriate levels of security to taxpayer and practitioner information**

- **Continue pursuing new technologies that enhance our ability to deliver on the mission**

New Applications

- **Internet Refund Fact of Filing**
- **Internet Employer Identification Number (EIN)**
- **IRS Directory for Practitioners (IDFP)**
- **e-services**

e-services Release I

- **Registration**

- **Preparer Tax Identification Number (PTIN) application**

- **Taxpayer Identification Number (TIN) matching interactive (for payers only)**

- **Taxpayer Identification Number matching application**

e-services Release II

- **Disclosure Authorization (DA)**
- **Electronic Account Resolution (EAR)**
- **Transcript Delivery System (TDS)**
- **Combined *e-file* application**
- **TIN matching bulk (for payers only)**

New Enhancements

- **Role Based Design**

- **Search Capabilities**

- **Keywords**

- **Content Management**

- **Usability Testing**

How Do You Use The irs.gov Site Today?

- **Let's See……**

- **Open Discussion**

What Functionality Would You Like To See?

- **Open Discussion**

Thank You

George Coffin   george.h.coffin@irs.gov

Jim Stricklin   jim.stricklin@irs.gov

www.irs.gov