



Internal Revenue Service

Small Business/Self-Employed

IRS Stakeholder Partners Headliners ...and more

Volume 1

December 10, 2001

Welcome to our first edition of the IRS Payroll and Professional Partners Headliners...and more. We hope that you will find these information packages helpful in keeping apprised of important IRS messages impacting you as a tax professional. Our first issue focuses on a very important change that improves how the IRS will interact with tax practitioners.

Beginning January 2, with implementation being completed in three phases, tax practitioners will be able to call in to the IRS's new fast, accurate, consistent and comprehensive nationwide hotline. This service will replace the former Practitioner Hotline. Our new Practitioner Priority Service professional support line will be staffed by IRS customer service representatives specially trained to handle practitioners' questions. Attached are a series of documents including general information which may be useful in developing Drop In News Articles, Frequently Asked Questions, a fact sheet and a PowerPoint presentation. Please feel free to distribute these documents throughout your membership and to local tax professionals, as you deem appropriate.

Throughout this communication process, if you should need further assistance or require follow up, please contact your local Taxpayer Education and Communication (TEC) office. The number is available in IRS Publication 3698A "Small Business/Self-Employed Taxpayer Education and Communication at a Glance."

"Working to Put Service First"
www.irs.gov