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10	Federal Trade Commission	
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13	UNITED STATES DISTRICT COURT DISTRICT OF NEVADA	
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15	FEDERAL TRADE COMMISSION,	CV-S-02-0500-LRH-RJJ
16	Plaintiff,	
17	v.	
18	ELECTRONIC PROCESSING	STIPULATED FINAL
19	SERVICES, INC., a Nevada Corporation, and	JUDGMENT AND ORDER FOR PERMANENT INJUNCTION AND
20	DAVID STEWART, individually	OTHER EQUITABLE RELIEF
21	and as an officer of Electronic Processing	
	Services, Inc.,	
22	Defendants.	
23	Dlaintiff the Endamal Emp	do Commiggion (NGommiggion")
24	Plaintiff, the Federal Trade Commission ("Commission"),	
25	commenced this action on April 8, 2002, by filing its	
26	Complaint for Injunctive and Other Equitable Relief	
27	("Complaint") pursuant to Section 13(b) of the Federal Trade	
28	Commission Act ("FTC Act"), 15 U.S.C. § 53(b), charging that	
	Stipulated Final Judgment	

Defendants Electronic Processing Services, Inc., and David

Stewart were engaged in deceptive acts or practices in

violation of Section 5 of the FTC Act, 15 U.S.C. § 45, in

connection with the advertising, telemarketing, offering for sale, and sale of work-at-home medical billing employment

opportunities.

The Commission and Defendants, as defined below, hereby stipulate to entry of this Stipulated Final Judgment and Order for Permanent Injunction and Other Equitable Relief ("Order").

NOW THEREFORE, the Commission and Defendants having requested the Court to enter this Order,

IT IS HEREBY ORDERED, ADJUDGED AND DECREED as follows:

FINDINGS

- 1. This is an action by the Commission instituted under Sections 5 and 13(b) of the FTC Act, 15 U.S.C. §§ 45 and 53(b). The Complaint seeks permanent injunctive relief against Defendants in connection with the advertising, offering for sale, and sale of workat-home medical billing employment opportunities, and equitable monetary relief in the form of consumer redress and/or disgorgement.
- 2. This Court has jurisdiction over the subject matter of this action and the parties.
- 3. Venue is proper as to all parties in the District of Nevada.
- 4. The Commission's Complaint states claims upon which relief may be granted against Defendants under Sections 5(a) and 13(b) of the FTC Act, 15 U.S.C. §§ 45(a) and 53(b).
- 5. The Commission has the authority under Section 13(b) of the FTC Act to seek the relief it has requested.

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- 6. The activities of Defendants, as alleged in the Complaint, are in or affecting commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.
- 7. Defendants have entered into this Order freely and without coercion. Defendants further acknowledge that they have read the provisions of this Order and are prepared to abide by them.
- 8. Plaintiff, by and through its counsel, and Defendants have agreed to entry of this Order by the Court, without trial or adjudication of any issue of fact or law, and without any admission of any allegation or offense charged in the complaint.
- 9. The Commission and Defendants stipulate and agree to this Order, without trial or final adjudication of any issue of fact or law, to settle and resolve all matters in dispute between them arising from the Complaint up to the date of entry of this Order.
- 10. Defendants waive all rights to seek judicial review or otherwise challenge or contest the validity of this Order. Defendants further waive and release any claim that either of them may have against the Federal Trade Commission, its employees, agents, or representatives.
- 11. Defendants have agreed that this Order does not entitle
 Defendants to seek or to obtain attorneys' fees as a prevailing party
 under the Equal Access to Justice Act, 28 U.S.C. § 2412, as amended,
 and Defendants further waive any claim that either of them may
 have under said provision of law. Each settling party shall
 bear its own costs and attorneys' fees.

- 1 12. This Order is in addition to, and not in lieu of, any other civil or criminal remedies that may be provided by law.
 - 13. Entry of this Order is in the public interest.
 - 14. Pursuant to Federal Rule of Civil Procedure 65(d) the provisions of this Order are binding upon Defendants, their officers, agents, servants, employees, corporations, successors and assigns, and upon those persons or entities in active concert or participation with them who receive actual notice of this Order by personal service or otherwise.

DEFINITIONS

For purposes of this Order, the following definitions shall apply:

- 15. "Assets" means any legal or equitable interest in, right to, or claim to, any real or personal property, including but not limited to chattels, goods, instruments, money, funds, equipment, fixtures, general intangibles, effects, leaseholds, mail or other deliveries, inventory, checks, notes, accounts, credits, receivables (as those terms are defined in the Uniform Commercial Code), and all cash, wherever located.
- 16. "Assisting others" means providing any of the following goods or services to any person or entity: (a) formulating or providing, or arranging for the formulation or provision of, any good or service related to Medical Billing or any Work-At-Home
 Opportunity; (b) formulating or providing, or arranging for the formulation or provision of, any telephone sales script or any other marketing material; (b) hiring, recruiting, or training personnel;
 (c) advising or consulting for others on the commencement or

- management of a business venture; (d) providing names of, or
 assisting in the generation of, potential customers; (e) performing
 customer service functions, including but not limited to, receiving
 or responding to consumer complaints; (f) performing marketing or
 telemarketing services of any kind; or (g) acting as an officer
 or director of a business entity.
 - 17. "Customer" means any person who is or may be required to pay for goods or services offered through telemarketing.
- 9 18. "Defendants" means Electronic Processing Services,
 10 Inc., a Nevada corporation, and David Stewart, individually,
 11 and as an officer and director of Electronic Processing
 12 Services, Inc., and either of them, by whatever names each
 13 might be known, whether acting directly or through any person,
 14 corporation, affiliate, division, agent, employee, consultant,
 15 independent contractor, or other device.
 - 19. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, electronic mail ("e-mail"), computer records, and other data compilations from which information can be obtained and translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a separate document within the meaning of the term.
 - 20. "Material" means likely to affect a person's choice of, or conduct regarding, goods or services.
- 21. "Medical Billing" means any service by which bills or
 charges for medical services or products or medically related
 services or products are sent, directly or indirectly, to a patient

- or third party payor, including but not limited to, insurance companies, on behalf of the physician, doctor or other provider of a medical service or product or medically related service or product.
- 22. "Person" means any individual, group, unincorporated
 sassociation, limited or general partnership, corporation, or other
 business entity.
 - 23. "Telemarketing" means the advertising, offering for sale, or sale of any item, product, good or service to any person by means of telephone sales presentations, either exclusively or in conjunction with the use of other forms or marketing;
 - 24. "Work-At-Home Opportunity" means any program, plan, product, or service represented to enable or assist a participant or purchaser to earn money while working at home.

I. PROHIBITED BUSINESS ACTIVITIES

- IT IS FURTHER ORDERED that, in connection with the 16 17 advertising, promotion, offering for sale, sale or 18 distribution of any item, product, good, service, business 19 opportunity, employment opportunity, or Work-At-Home 20 Opportunity, Defendants and their officers, agents, servants, 21 employees, successors and assigns, and any other person or entity through which any of them does business, and any other 23 person or entity in active concert or participation with them who receives actual notice of this Order by personal service 25 or otherwise, are hereby permanently restrained and enjoined 26 from:
 - A. Misrepresenting, expressly or by implication, that they have job openings or work-at-home positions to fill;

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- B. Misrepresenting, expressly or by implication, that work-at-home positions are available in particular geographic areas;
- C. Misrepresenting, expressly or by implication, that they will furnish consumers with clients or the names and addresses of doctors who are likely to use consumers to process medical claims from home;
- D. Misrepresenting, expressly or by implication, that they have established relationships with doctors or any other potential employers;
- E. Misrepresenting, expressly or by implication, that consumers are likely to earn a specific level of earnings processing medical claims;
 - F. Misrepresenting, expressly or by implication, the wage or salary for any job or work-at-home position;
- 16 G. Misrepresenting, expressly or by implication, that 17 consumers can readily obtain refunds upon request;
 - H. Misrepresenting, expressly or by implication, the terms and conditions of any refund or guarantee policy;
- I. Failing to disclose in a clear and conspicuous
 manner, prior to charging a consumer for any good or service,
 all material terms, conditions, and limitations of any refund
 or guarantee policy, or any policy of non-refundability;
- J. Misrepresenting, expressly or by implication, any material fact regarding any item, product, good, or service sold or offered for sale;
- 27 K. Violating the Telemarketing Sales Rule ("TSR"), 16 28 C.F.R. Part 310, including any amendments thereto; and

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L. Assisting others who violate any provision of Paragraphs A-K of this Section I.

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II. PROHIBITIONS REGARDING CONSUMERS

IT IS FURTHER ORDERED that Defendants and their officers, agents, servants, employees, corporations, successors and assigns, and any other person or entity through which any of them does business, and any other person or entity in active concert or participation with them who receives actual notice of this Order by personal service or otherwise, are hereby permanently restrained and enjoined from:

- Selling, renting, leasing, transferring, or 11 Α. otherwise disclosing the name, address, telephone number, Social Security number, credit card number, bank account 13 number, e-mail address, or other identifying information of any person who paid any money to either Defendant, at any time prior to entry of this Order, for any Work-At-Home Opportunity 16 or any good or service related to Medical Billing; provided, 17 however, that Defendants may disclose such identifying 18 19 information to a law enforcement agency or as required by any 20 law, regulation, or court order;
- B. Seeking to collect, collecting, or assigning any right to collect payment, directly or through any third party, for any Work-At-Home Opportunity or any good or service related to Medical Billing, from any customer of Electronic Processing Services, Inc.

III. MONETARY RELIEF

IT IS FURTHER ORDERED that:

A. Judgment is hereby entered against Defendants,

- jointly and severally, in the amount of ONE MILLION FIVE

 HUNDRED SEVENTY-FOUR THOUSAND SIX HUNDRED NINE DOLLARS

 (\$1,574,609); provided, however, that all of this amount

 except for TWENTY-THREE THOUSAND FOUR HUNDRED DOLLARS

 (\$23,400) plus any amount paid pursuant to Paragraph B of this

 Section III, shall be suspended as long as the Court makes no

 finding, as provided in Section V of this Order, that

 Defendants have materially misrepresented or omitted the

 nature, existence or value of any asset.
- B. Defendants further agree that they shall pay to the Commission any and all funds held in reserve by their credit card processor(s) that are returned to either defendant, within 10 days of the receipt by defendants of such funds, by certified check or other guaranteed funds payable to and delivered to the Commission, or by wire transfer in accord with directions provided by the Commission.
- 17 Any and all funds paid pursuant to Paragraphs A or B 18 of this Section III shall be deposited into a fund 19 administered by the Commission or its agent to be used for equitable relief, including but not limited to consumer 20 21 redress and any attendant expenses for the administration of any redress fund. In the event that direct redress to 23 consumers is wholly or partially impracticable or funds remain after redress is completed, the Commission may apply any remaining funds for such other equitable relief (including 25 consumer information remedies) as it determines 26 to be reasonably related to the Defendants' practices alleged 28 in the Complaint. Any funds not used for such equitable

- relief shall be deposited to the Treasury as disgorgement.

 Defendants shall have no right to challenge the Commission's

 choice of remedies under this Paragraph.
- D. Defendants are hereby required, in accordance with U.S.C. § 7701, to furnish to the Commission their Social Security numbers and/or taxpayer identification numbers, which shall be used for purposes of collecting and reporting on any delinquent amount arising out of this Order;
 - E. Defendants further agree that the facts as alleged in the Complaint shall be taken as true in the event of any subsequent litigation to enforce this Order or to collect amounts due pursuant to this Order, including but not limited to a nondischargeability complaint in any bankruptcy proceeding.
 - F. The judgment entered pursuant to Paragraph A of this Section III is equitable monetary relief, solely remedial in nature, and not a fine, penalty, punitive assessment or forfeiture.

IV. ASSET FREEZE

IT IS FURTHER ORDERED that the freeze against the assets of David Stewart and Electronic Processing Services, Inc., pursuant to the Stipulated Preliminary Injunction entered by this Court on May 17, 2002, shall be lifted upon entry of this Order.

V. RIGHT TO REOPEN

IT IS FURTHER ORDERED that, within five (5) business days after entry of this Order, Defendants shall submit to the Commission two truthful sworn statements, in the forms shown

on Appendices A and B, that shall acknowledge receipt of this Order and shall reaffirm and attest to the truthfulness, accuracy and completeness of the financial statements submitted to the Commission by Defendants, namely: (A) that of Defendant Electronic Processing Services, Inc., dated May 2, 2002; and (B) that of Defendant David Stewart, dated May 2, 6 2002, as supplemented on May 10, 2002 and July 20, 2002. The Commission's agreement to this Order is expressly 8 premised on the truthfulness, accuracy and completeness of such financial statements. If, upon motion by the Commission, the Court finds that any such financial statement contains any 11 material misrepresentation or omission, the suspended judgment entered in Paragraph A of Section III of this Order, less any 13 funds paid by Defendants pursuant to paragraphs A and B of 15 Section III, shall become immediately due and payable by Defendants, and interest computed at the rate prescribed under 16 28 U.S.C. § 1961, as amended, shall immediately begin to 18 accrue on the unpaid balance; provided, however, that in all 19 other respects this Order shall remain in full force and 20 effect unless otherwise ordered by the Court; and, provided further, that proceedings instituted under this provision would be in addition to, and not in lieu of, any other civil 23 or criminal remedies as may be provided by law, including but not limited to contempt proceedings, or any other proceedings that the Commission or the United States may initiate to 25 26 enforce this Order. For purposes of this Paragraph, Defendants waive any right to contest any of the allegations 28 in the Complaint.

VI. RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, in connection with any business where either Defendant is the majority owner of the business or directly or indirectly manages or controls the business, Defendants and their officers, agents, servants, employees, corporations, successors and assigns, and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, are hereby restrained and enjoined from failing to create and retain the following records: 11

- Books, records or accounts that, in reasonable Α. detail, accurately and fairly reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- В. Records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable;
- Records containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, for all consumers to whom such business has sold, invoiced or shipped any goods or services, to the extent such information is obtained in the ordinary course of business;
 - Records that include and reflect, for every consumer

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complaint or refund request received directly or indirectly or through any third party: (a) the consumer's name, address, telephone number and the dollar amount paid by the consumer; (b) the written complaint or refund request, if any, and the date of the complaint or refund request; (c) the basis of the complaint, including the name of any salesperson complained against, and the nature and result of any investigation conducted concerning any complaint; (d) each response and the date of the response; (e) any final resolution and the date of the resolution; and (f) in the event of a denial of a refund request, the reason for the denial; and

E. Copies of all sales scripts, training materials, advertisements, or other marketing materials utilized.

VII. AUTHORITY TO MONITOR COMPLIANCE

IT IS FURTHER ORDERED that the Commission is authorized to monitor Defendants' compliance with this Order by all lawful means, including but not limited to the following means:

- A. The Commission is authorized, without further leave of Court, to obtain discovery from any person in the manner provided by Chapter V of the Federal Rules of Civil Procedure, Fed. R. Civ. P. 26 through 37, including the use of compulsory process pursuant to Fed. R. Civ. P. 45, for the purpose of monitoring and investigating Defendants' compliance with any provision of this Order;
- B. The Commission is authorized to use representatives posing as consumers and suppliers to Defendants, their employees, or any other entity managed or controlled in whole

or in part by either Defendant, without the necessity of identification or prior notice;

C. Nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49 and 57b-1, to investigate whether either Defendant has violated any provision of this Order or Section 5 of the FTC Act, 15 U.S.C. § 45.

VIII. ACCESS TO BUSINESS PREMISES

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, for the purpose of further determining compliance with this Order, Defendants shall permit representatives of the Commission, within three (3) business days of receipt of written notice from the Commission:

15 Access during normal business hours to any office, or facility storing documents, of any business where (1) 16 either Defendant is the majority owner of the business or 18 directly or indirectly manages or controls the business, and 19 where (2) the business is engaged in telemarketing, or in 20 advertising, offering for sale, or sale of any Work-At-Home 21 Opportunity or any good or service related to Medical Billing, or in assisting others engaged in said activities. 23 providing such access, the Defendant shall permit representatives of the Commission to inspect and copy all 25 documents relevant to any matter contained in this Order; and 26 shall permit Commission representatives to remove documents 27 relevant to any matter contained in this Order for a period not to exceed five (5) business days so that the documents may

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be inspected, inventoried, and copied. *Provided* that, upon application of the Commission and for good cause shown, the Court may enter an *ex parte* order granting immediate access to either Defendant's business premises for the purposes of inspecting and copying all documents relevant to any matter contained in this Order.

B. To interview the officers, directors, and employees, including all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as employees, consultants, independent contractors or otherwise, of any business to which Paragraph A of this Section VIII applies, concerning matters relating to compliance with the terms of this Order. The person interviewed may have counsel present.

IX. DISTRIBUTION OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, Defendants shall:

Provide a copy of this Order to, and obtain a signed 18 19 and dated acknowledgment of receipt of same from, each officer 20 or director, each individual serving in a management capacity, 21 all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as 23 employees, consultants, independent contractors or otherwise, 24 immediately upon employing or retaining any such persons, for any business where (1) either Defendant is the majority owner 25 of the business or directly or indirectly manages or controls 26 27 the business, and where (2) the business is engaged in 28 telemarketing, or in advertising, offering for sale, or sale

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of any Work-At-Home Opportunity or any good or service related to Medical Billing, or in assisting others engaged in said activities; and

B. Maintain for a period of three (3) years after creation, and upon reasonable notice, make available to representatives of the Commission, the original signed and dated acknowledgments of the receipt of copies of this Order, as required in Paragraph A of this Section IX.

X. COMPLIANCE REPORTING BY DEFENDANTS

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

For a period of five (5) years from the date of 12 entry of this Order, each Defendant shall notify the 13 Commission of the following: (1) any changes in Defendant's 14 residence, mailing address, and telephone numbers, within ten 15 (10) calendar days of the date of such change; and (2) any 16 17 changes in Defendant's employment status (including self-18 employment) within ten (10) calendar days of such change. 19 Such notice shall include the name and address of each 20 business that Defendant is affiliated with or employed by, a 21 statement of the nature of the business, and a statement of Defendant's duties and responsibilities in connection with the 23 business or employment; and (3) any proposed change in the structure of Defendant Electronic Processing Services, Inc., 25 or any business entity owned or controlled by Defendant David 26 Stewart, such as creation, incorporation, dissolution, assignment, sale, merger, proposed filing of a bankruptcy 28 petition, change in the corporate name or address, creation or

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1 dissolution of subsidiaries or affiliates, or any other change that may affect compliance obligations arising out of this Order, thirty (30) calendar days prior to the effective date of any proposed change, or as soon as possible after Defendant 5 learns of the proposed change;

- One hundred eighty (180) calendar days after the 7 date of entry of this Order, each Defendant shall submit a written report to the Commission, sworn to under penalty of perjury, setting forth in detail the manner and form in which each has complied and is complying with this Order. report shall include but not be limited to:
 - Defendant's then current residence address and 1. telephone number;
 - Defendant's then current employment, business 2. address and telephone number, a description of the business activities of each of Defendant's employers, and Defendant's title and responsibilities for each such employer;
 - A copy of each acknowledgment of receipt of this 3. Order obtained pursuant to Paragraph A of Section IX of this Order; and
 - A statement describing the manner in which Defendant has complied with and is complying with this Order;
 - For a period of five (5) years from the date of entry of this Order, upon written request by a representative of the Commission, Defendants shall submit additional written reports (under oath, if requested) and produce documents on fifteen (15) calendar days' notice with respect to any conduct subject to this Order;

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D. For the purposes of this Order, Defendants shall, unless otherwise directed by the Commission's authorized representatives, mail all written communications to the Commission to:

Regional Director Federal Trade Commission 901 Market Street, Suite 570 San Francisco, CA 94103 Re: FTC v. Electronic Processing Services

- E. For the purposes of this Section X, "employment" includes the performance of services as an employee, consultant, or independent contractor; and "employer" includes any individual or entity for whom either Defendant performs services as an employee, consultant, or independent contractor;
- F. For purposes of the compliance reporting required by this Section X, the Commission is authorized to communicate directly with Defendants.

XI. RETENTION OF JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction over this matter and Defendants for purposes of the construction, modification, and enforcement of this Order.

XII. ENTRY OF THIS FINAL JUDGMENT

IT IS FURTHER ORDERED, pursuant to Federal Rule of Civil Procedure 54(b), that there is no just reason for delay and the

25 Clerk of Court immediately shall enter this Order as a final judgment as to Defendants Electronic Processing Services,

27 Inc., and David Stewart.

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IT IS SO ORDERED.

1 UNITED STATES DISTRICT JUDGE 2 3 Dated: 4 SO STIPULATED: 5 FEDERAL TRADE COMMISSION 6 JANICE L. CHARTER JEROME M. STEINER, JR. 901 Market St., Suite 570 San Francisco, CA 94103 Phone (415) 848-5100 10 Fax (415) 848-5184 11 BLAINE T. WELSH Asst. United States Attorney 12 333 Las Vegas Blvd, South Suite 5000 13 Las Vegas, NV 89101 Phone (702) 388-6336 (702) 388-6787 14 Fax 15 Attorneys for Plaintiff FTC 16 Dated: ____ 2002 17 DEFENDANTS 18 19 David Stewart Defendant 20 Individually and on behalf 21 of Defendant Electronic 22 Processing Services, Inc. 23 Dated: ___ 2002 24 25 26 27

Stipulated Final Judgment