

From: Jay O'Brien
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I note that one source of spyware does not seem to be identified in the information available about the upcoming workshop.

I suggest that the workshop also take into consideration the distribution of CD-ROMs that are described as "Welcome" or instructional CD-ROMs. For instance, one purveyor of cell phone service, Verizon, provides CD-ROMs with new cell phones and instructs the new customers to run the CD-ROMs in their personal computers and use the programs on the CD-ROM to learn about their new cell phones. What the customers are not told is that spyware is installed on their computers without their knowledge and that information is transmitted over the internet when the customer performs operations on his/her computer.

Please refer to this article in the Rio Linda Elverta News, March 11, 2004 for details. A link is provided in that article to further backup information.

<http://rlnews.com/04/040311.html>

Jay O'Brien
California