

From: Buck Arnold  
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Conversation: Spyware Workshop - Comment, P044509  
Subject: Spyware Workshop - Comment, P044509

Ladies and Gentlemen:

Removing spyware and adware have occupied tens of hours of my time. These companies that insist that it's legitimate and useful to the end user must never have tried to remove it. I have read C2 Media's comments (<http://www.ftc.gov/os/comments/spyware/040312lucas.pdf>) and if they really think they have a legitimate product why is it nearly impossible to remove, I'm still trying. They are using some of the processing power and internet bandwidth I pay for!

I am an electrical engineer and have more computer background then most, so other people may have more problems identifying a problem that resulted from unintended installs and then removing them.

Sincerely,  
A. Buck