USAF
CPARS Lessons Learned

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CPAR Focal Point Duties

- CPAR Training
- CPAR Quality Reviews
- CPAR Metric Reporting

Background

- USAF CPARS began in 1987
- Lessons learned are based on USAF experience over the past nine years

Implementation Problems

- Lack of Center-level review of CPARs for Quality led to poorly written CPARs unsuitable for use in Source Selections

- Lack of automation made tracking CPARs that were coming due or overage very difficult

- Lack of trained CPAR focal points in the program offices made the quality and tracking problem all the worse

Early Implementation Problems

- Lack of senior management commitment in the program offices to the CPAR process resulted in very high processing times.

- Until metrics established and reported at General Officer level, program offices unresponsive to Command's desire to process CPARs in 120 days

Early Implementation Problems

- Program managers attempted to write CPARs by themselves, resulted in poorer quality CPARs than those where IPT member input solicited

- CPARs written w/o early contractor involvement usually resulted in the contractor being "blind-sided" and much time spent rebutting the inevitable disagreements

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Early Implementation Problems

- Lack of automation resulted in delays in getting hard copies of CPARs out to the several AF CPAR libraries for PRAGs to use - very labor intensive

Sample Metric Reporting Chart

Value	96		3	3	6	3	1	7	1	1	3	53	1	13	1
Label	ASC		LIW	YA	YG	GR	LC	LP	LU	RA	SM	YP	YR	YS	YW

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