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8	UNITED STATES DISTRICT COURT	
9	CENTRAL DISTRICT OF CALIFORNIA	
10	SOUTHERN DIVISION	
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12	FEDERAL TRADE COMMISSION,) CV-
13	Plaintiff,) TEMPORARY RESTRAINING ORDER) WITH ORDER ALLOWING IMMEDIATE
14	v.) ACCESS AND ORDER TO SHOW CAUSE) WHY A PRELIMINARY INJUNCTION
15	WAZZU CORPORATION,) SHOULD NOT ISSUE
16	a corporation,	
17	JAYME AMIRIE, an individual,	
18	KENNETH GHARIB,	
19	an individual, and	
20	KIRK WALDFOGEL, an individual,	
21	Defendants.	
22)
23	Plaintiff Federal Trade Commission ("Commission"), pursuant	
24	to Section 13(b) of the Federal Trade Commission Act ("FTC Act"),	

15 U.S.C. § 53(b), filed a complaint for permanent injunction and other relief, including consumer redress, and applied *ex parte* for a temporary restraining order, including an order allowing immediate access to the Defendants' business premises and records and an order to show cause why a preliminary injunction should not issue pursuant to Rule 65 of the Federal Rules of Civil Procedure. The Court has considered the pleadings, declarations, exhibits, and memoranda filed in support of the Commission's application and makes the following findings of fact:

1. This Court has jurisdiction of the subject matter of
7 this case, and there is good cause to believe it will have
8 jurisdiction over all parties.

9 2. There is good cause to believe that Defendants Wazzu
10 Corporation, Jayme Amirie, Kenneth Gharib, and Kirk Waldfogel have
11 engaged in and are likely to engage in acts and practices that
12 violate Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and that
13 the Commission is likely to prevail on the merits of this action.

14 3. There is good cause to believe that immediate and 15 irreparable harm will result from the Defendants' ongoing 16 violations of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), 17 unless the Defendants are restrained and enjoined by Order of this 18 Court, and that in accordance with Local Rule 7.18.2 the interest 19 of justice therefore requires that the Commission's Application be 20 heard without prior notice to the Defendants.

There is good cause to believe that immediate and 21 4. 22 irreparable damage to the Court's ability to grant effective final relief for consumers in the form of monetary redress or 23 restitution will occur from the disposition, destruction, 24 25 alteration or concealment by the Defendants of their records 26 unless the Defendants are immediately restrained and enjoined by 27 Order of this Court, and unless immediate access to Defendants' business premises is allowed for the purpose of inspecting and 28

copying Defendants' documents and records. There is thus good
 cause for issuing this Order without prior notice to the
 Defendants of the Commission's application, pursuant to Federal
 Rule of Civil Procedure 65(b) and Local Rule 7.18.2.

5 5. Weighing the equities and considering the Commission's
6 likelihood of success in its causes of action, this Temporary
7 Restraining Order is in the public interest.

8 6. No security is required of any agency of the United
9 States for issuance of a restraining order. Fed. R. Civ. P.
10 65(c).

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ORDER

Definitions

13 Α. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), 14 15 and includes writings, drawings, graphs, charts, photographs, 16 audio and video recordings, computer records, and other data 17 compilations from which information can be obtained and 18 translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a 19 separate document within the meaning of the term. 20

B. "Internet services" means any services related to providing access to the Internet, including the provision of email or e-mail to fax service, or creating, designing or hosting any advertisements or pages on the World Wide Web.

25 C. "Defendants" means Defendants Wazzu Corporation 26 ("Wazzu"), Amirie, Gharib, and Waldfogel, and their agents, 27 servants, employees, attorneys, and all persons or entities 28 directly or indirectly under the control of any of them, and all

1 other persons or entities in active concert or participation with 2 any of them who receive actual notice of this Order by personal 3 service or otherwise, and each such person.

I.

PROHIBITED BUSINESS ACTIVITIES

7 IT IS THEREFORE ORDERED that Defendants Wazzu Corporation, Amirie, Gharib, and Waldfogel, and their agents, servants, 8 employees, attorneys, and all persons or entities directly or 9 indirectly under the control of any of them, and all other persons 10 11 or entities in active concert or participation with any of them 12 who receive actual notice of this Order by personal service or 13 otherwise, and each such person, in connection with the sale, advertising, offering for sale, or marketing of Internet services, 14 are hereby temporarily restrained and enjoined from: 15

A. Falsely representing, expressly or by implication, that consumers will not be charged for Internet services before the end of a purportedly free trial period;

B. Falsely representing, expressly or by implication, that consumers who cancel within a free trial period will not be charged;

22 C. Falsely representing, expressly or by implication, that 23 consumers will not be assessed any charges for Internet services 24 until thirty days after Defendants have provided consumers with 25 information that will enable consumers to access and review the 26 website designed and hosted by Defendants;

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D. Causing any consumer to be charged or billed for
 Internet services before the expiration of any free trial period
 Defendants have purported to offer;

E. Causing any consumer to be charged or billed for
Internet services without having obtained the consumer's explicit
authorization;

Failing to return, credit or otherwise refund any 7 F. payment for Internet services that is received after the date this 8 Order is served on Defendant Wazzu from any consumer who agreed, 9 prior to service of this Order on Wazzu the issuance of this 10 11 Order, to accept Defendant Wazzu's Internet services, and who has 12 notified Wazzu of an intent or desire to cancel such services 13 before the consumer received access to, or notice of the contents of, any website designed by Wazzu for the consumer, or before the 14 15 expiration of thirty days following the date on which the consumer 16 received access to, or notice of the contents of, any website 17 designed by Wazzu for the consumer;

18 G. Falsely representing, expressly or by implication, that 19 any consumer is legally obligated to pay any charge for Internet 20 services;

H. Falsely representing any other fact that is likely to
affect a consumer's choice of whether to accept or purchase
Internet services.

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II.

PRESERVATION OF RECORDS

IT IS FURTHER ORDERED that Defendants Wazzu, Amirie, Gharib
and Waldfogel, and their agents, servants, employees, attorneys,

and all persons or entities directly or indirectly under the 1 control of any of them, and all other persons or entities in 2 active concert or participation with any of them who receive 3 actual notice of this Order by personal service or otherwise, and 4 each such person, are hereby temporarily restrained and enjoined 5 from destroying, erasing, mutilating, concealing, altering, 6 7 transferring or otherwise disposing of, in any manner, directly or indirectly, any documents that relate to the business practices or 8 business or personal finances of Defendant Wazzu, Defendant 9 Amirie, Defendant Gharib, or Defendant Waldfogel. 10

III.

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RECORD KEEPING/BUSINESS OPERATIONS

14 IT IS FURTHER ORDERED that Defendants Wazzu, Amirie, Gharib 15 and Waldfogel are each hereby temporarily restrained and enjoined 16 from:

A. Failing to make and keep an accurate accounting of all
assets, liabilities and equity, which accounting shall include the
creation and retention of documents that, in reasonable detail,
accurately, fairly, and completely reflect their incomes,
disbursements, transactions, and use of money, beginning
immediately upon service or actual notice of this Order; and

B. Creating, operating, or exercising any control over any
business entity, including any partnership, limited partnership,
joint venture, sole proprietorship or corporation, without first
serving on counsel for the Commission a written statement
disclosing: (1) the name of the business entity; (2) the address
and telephone number of the business entity; (3) the names of the

1 business entity's officers, directors, principals, managers and 2 employees; and (4) a detailed description of the business entity's 3 intended activities.

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IV.

ACCESS TO Defendants' BUSINESS PREMISES AND RECORDS

7 IT IS FURTHER ORDERED that Defendants Wazzu, Amirie, Gharib, and Waldfogel, and their agents, servants, employees, attorneys, 8 and all persons or entities directly or indirectly under the 9 control of any of them, and all other persons or entities in 10 11 active concert or participation with any of them who receive 12 actual notice of this Order by personal service or otherwise, and 13 each such person, shall immediately identify and allow the Commission's representatives immediate access to all premises 14 where Wazzu conducts business or where documents related to such 15 16 business are stored or maintained, including without limitation 17 premises located at 10175 Slater Avenue, Fountain Valley 18 California. The purpose of this access shall be to inspect and copy any and all material that may be relevant to this action, 19 20 including without limitation documents, books, records, accounts, 21 computer data, tapes, and any materials relating to any 22 Defendant's assets. In providing such access, the Defendants and their employees shall provide any and all passwords and other 23 24 assistance necessary to obtain access to any computer records, and 25 other data compilations from which information can be obtained and translated, if necessary, through detection devices into 26 27 reasonably usable form. Defendants and their employees shall also, upon request, provide assistance and support to the 28

Commission's representatives as necessary to allow them to 1 efficiently copy to disk, tape or other medium, in a non-2 proprietary format, any and all audio recordings and digital audio 3 files, which are in the Defendants' custody, control or 4 possession, that are in any way related to telephone conversations 5 to which prospective customers of Internet services are a party, 6 7 including the type of recordings that are played for consumers who call to dispute charges from Defendant Wazzu. The Commission's 8 representatives may remove documents from such premises so they 9 10 may be inspected or copied, but shall not, without good cause 11 shown, retain any such documents beyond the close of the third 12 business day after removing them. The Commission's 13 representatives may also photograph and videotape the inside and outside of all premises to which they are permitted access by this 14 15 Order, and all documents and other items found on such premises. 16 Law enforcement personnel, including the United States Marshal 17 Service, may accompany the Commission's representatives in 18 implementing the provisions of this Paragraph in Order to keep the 19 peace and maintain the security of the Commission's representatives. No one shall interfere with the Commission's 20 inspection of the Defendants' documents. 21 The Commission's access 22 to Defendants' documents pursuant to this provision shall not provide grounds for any Defendant to object to any subsequent 23 24 request for documents served by the Commission pursuant to Rule 34 of the Federal Rules of Civil Procedure. Provided, however, that 25 26 the Commission shall not subsequently request that any Defendant 27 produce any document that the Commission copied pursuant to this provision. 28

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V. SERVICE OF ORDER BY Defendants

3 IT IS FURTHER ORDERED that Defendants Wazzu, Amirie, Gharib 4 and Waldfogel shall immediately provide a copy of this Order to 5 each affiliate, partner, division, sales entity, successor, assign, employee, agent, attorney, and representative, including 6 7 each independent telemarketing sales room and each billing agent or billing aggregator used by the Defendants in the sale of or 8 billing for their services, and shall, within ten (10) days from 9 10 the date of entry of this Order, serve upon the Commission a sworn 11 statement that they have complied with this provision of the 12 Order, which statement shall include the names and street 13 addresses of each such person or entity who received a copy of the 14 Order.

VI.

CONSUMER CREDIT REPORTS

IT IS FURTHER ORDERED that pursuant to Section 604(a)(1) of the Fair Credit Reporting Act, 15 U.S.C. § 1681b(a)(1), any consumer reporting agency served with this Order shall promptly furnish consumer reports as requested concerning Defendant Wazzu, Defendant Amirie, Defendant Gharib, or Defendant Waldfogel to the Commission.

VII.

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 DURATION OF TEMPORARY RESTRAINING ORDER

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 IT IS FURTHER ORDERED that the Temporary Restraining Order

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 granted herein shall expire on ______, 1999, unless

within such time, the Order, for good cause shown, is extended for 1 an additional period not to exceed ten days, or unless it is 2 further extended with the consent of the parties. 3 4 5 VIII. ORDER TO SHOW CAUSE RE PRELIMINARY INJUNCTION б 7 IT IS FURTHER ORDERED, pursuant to Federal Rule of Civil Procedure 65(b) and Local Rule 7.17, that Defendants Wazzu, 8 Amirie, Gharib and Waldfogel shall appear before this Court on the 9 10 _____, 1999, at _____ o'clock ___.m., day of 11 to show cause, if there is any, why this Court should not enter a 12 preliminary injunction, pending final ruling on the Complaint 13 against Defendants Wazzu, Amirie, Gharib, and Waldfogel, enjoining them from further violations of Section 5(a) of the Federal Trade 14 15 Commission Act, 15 U.S.C. § 45(a) and imposing such additional 16 relief as may be appropriate. 17 18 IX. EXAMINATION OF WITNESS 19 IT IS FURTHER ORDERED that there will be no direct 20 21 examination of witnesses at the preliminary injunction hearing in 22 this matter. 23 24 х. SERVICE OF PLEADINGS 25 26 IT IS FURTHER ORDERED that Defendants, in responding to this 27 Court's Order to Show Cause, shall serve all memoranda, declarations and other evidence on which they intend to rely not 28 10

later than 4:00 p.m. (PT) of the fourth business day prior to the 1 preliminary injunction hearing set in this matter. Service on the 2 Commission shall be performed by personal delivery to counsel for 3 the Federal Trade Commission or their designated agent at 10877 4 5 Wilshire Blvd., Suite 700, Los Angeles, California 90024. The Commission may serve and file a supplemental memorandum of points 6 and authorities based on evidence discovered subsequent to the 7 filing of its Complaint by no later than 4:00 p.m. (PT) of the 8 fourth business day prior to the preliminary injunction hearing, 9 10 and may serve and file a reply to the Defendant's opposition by no 11 later than 4:00 p.m. on the day prior to the preliminary 12 injunction hearing; service may be made by delivering a copy to 13 the Defendants' business address at 10175 Slater Avenue in Fountain Valley, California. 14

XI.

RETENTION OF JURISDICTION

18 IT IS FURTHER ORDERED that this Court shall retain19 jurisdiction of this matter for all purposes.

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1	No security is required of any agency of the United States		
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∠ 3	for the issuance of a restraining order. Fed. R. Civ. P. 65(c).		
4	SO ORDERED, this day of, 1999,		
5	at a.m./p.m.		
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, 8	United States District Judge		
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10	Presented by:		
	JOHN D. JACOBS		
	TANYA NATHAN Federal Trade Commission		
	10877 Wilshire Boulevard, Suite 700 Los Angeles, California 90024		
	(310) 824-4360 or 824-4317 (ph.)		
15	Attorneys for Plaintiff		
16	FEDERAL TRADE COMMISSION		
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