

Operation Trip-Trap: List of Law Enforcement Actions

Case Name	Office	Type of action	Where filed	Contact
Federal Cases				
American International Travel Services, Inc., Silver Lake Resort, Ltd., Alfred H. Jugo, A.J. Stanton, Jr., and Lawrence S. Gilbert	FTC (ARO)	Action for injunction and restitution; FTCA §§ 5 & 13(b) and Telemarketing Sales Rule	U.S. District Court, Southern District of Florida (Ft. Lauderdale)	Press Contact: Mitchell J. Katz (202) 326-2180 Staff Contact: Andrea Foster or Katharine Alphin (404) 656-1390
First Impressions, Inc., d/b/a Air-Land-Sea Reservations, Inc., Air-Land-Sea Travel, Inc., Vacations Are Us, Inc., Vacation World, Inc., John Bundy, and Lloyd Ray McDade	FTC (CHRO) along with Wisconsin Attorney General	Action for injunction and restitution; FTCA §§ 5 & 13(b) and Telemarketing Sales Rule	U.S. District Court, Southern District of Florida (Ft. Lauderdale)	FTC Press Contact: Mitchell J. Katz (202) 326-2180 Staff Contact: C. Steven Baker or Russell Damtoft (312) 960-5634 Wisconsin: James Jeffries (608) 267-8901
ASQ, Inc. d/b/a Resort World, Inc., Frank A. Abatangelo, Jr., and Al Abolafia	FTC (SFRO)	Action for injunction and restitution; FTCA §§ 5 & 13(b) and Telemarketing Sales Rule	U.S. District Court, District of Nevada	Press Contact: Mitchell J. Katz (202) 326-2180 Staff Contact: Jeffrey Klurfeld (415) 356-5270
All Around Travel Club, Inc., Michael Mansueto, Douglas Baetz, Glenn Gallant, and Century Financial Group, Inc.	FTC (DARO)	Action for injunction and restitution; FTCA §§ 5 & 13(b)	U.S. District Court, Southern District of Florida (Ft. Lauderdale)	Press Contact: Mitchell J. Katz (202) 326-2180 Staff Contact: Thomas B. Carter (214) 979-9350
Cerkvenik-Anderson Travel, Inc. d/b/a Student Tours, College Tours, and Mexico Tours and Andy Anderson	FTC (SERO)	Action for injunction and restitution; FTCA §§ 5 & 13(b)	U.S. District Court, District of Arizona	Press Contact: Mitchell J. Katz (202) 326-2180 Staff Contact: Charles A. Harwood (206) 220-4480 and Nadine Samter (206) 220-4479

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Resort Sales Group, Inc., Cruise Link Travel, Inc., Design Travel of Altamonte Springs, Inc., Check America Corporation, Willie Biles, Margaret Alexander, Seth Miller and Steven Brewer	FTC (DMP)	Stipulated Final Judgment and Order for Permanent Injunction against individual defendants Willie Biles, Margaret Alexander Seth Miller and Steven Brewer	U.S. District Court, Western District of North Carolina	Press Contact: Mitchell J. Katz (202) 326-2161 Staff Contact: Collot Guerard (202) 326-3338
James K.S. Lee and Jimmy's Travel, Inc.	DOT along with State of Hawaii Dept. of Prosecuting Attorney	Felony Conviction \$200,000 restitution	Hawaii State Court	Press Contact: Bill Mosley (202) 366-5582 Staff Contact: Mike Nolan (202) 366-9342
Nevada Winner's, Inc.	DOT along with Washington Attorney General	Bond forfeiture action. \$200,000 restitution	Superior Court of Washington	Press Contact: Bill Mosley (202) 366-5582 Staff Contact: Mike Nolan (202) 366-9342
State Cases				
American International Travel Services, Inc.	Arkansas Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Pulaski County Arkansas	Press Contact: Darrin Williams (501) 682-2007 Staff Contact: Kay Barton (501) 682-6150
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	Arkansas Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Pulaski County Arkansas	Press Contact: Darrin Williams (501) 682-2007 Staff Contact: Kay Barton (501) 682-6150

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National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	Arizona Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Arizona Superior Court	Press Contact: Patty Urias (602) 542-8017 Staff Contact: Kathryn Leonard (602) 542-7719
Cerkvenik-Anderson Travel, Inc. d/b/a Student Tours, College Tours and Andy Anderson	Arizona Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Arizona Superior Court	Press Contact: Patty Urias (602) 542-8017 Staff Contact: Kathryn Leonard (602) 542-7719
National Travel Services, Inc., James Verrillo, and Robin Leach	California Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	California Superior Court	Press Contact: Sandy Michioku (916) 324-5500
Surf & Sun/Island Tours	California Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	California Superior Court	Press Contact: Sandy Michioku (916) 324-5500 Staff Contacts: Jerry Smilowitz (213) 897-2636 or Michael Hughes (213) 897-2146
Uncle Gimpies, International	California Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	California Superior Court	Press Contact: Sandy Michioku (916) 324-5500 Staff Contacts: Michael Hughes (213) 897-2146
Dream Marketing	California Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	California Superior Court	Press Contact: Sandy Michioku (916) 327-7892 Staff Contacts: Jerry Smilowitz (213) 897-2636
Modern Pilgrimages and Manfred Reinhard	California Attorney General	\$650,000 Final Judgment after trial	California Superior Court	Press Contact: Sandy Michioku (916) 327-7892 Staff Contacts: Susan Henrichsen (619) 740-2081

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National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts Orlando/Ft. Lauderdale Vacations, Daniel Lambert, James Verrillo and Robin Leach	Connecticut Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Connecticut Superior Court	Press Contact: Lisa Marie Pane (860) 808-5324 Staff Contact: Lorrie Lewis Adeyemi (860)808-5400
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts Orlando/Ft. Lauderdale Vacations, Daniel Lambert and James Verrillo	D.C. Office of the Corporation Counsel	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	U.S. District Court Washington D.C.	Press Contact: Eugene Adams (202) 727-6295 ext. 3463 Staff Contact: Musa Eubanks (202) 727-3500
American International Travel Services, Inc.	Florida Dept. of Agriculture and Consumer Services	Administrative complaint and emergency suspension order	Division of Administrative Hearings	Press Contact: Liz Compton (850) 922-7913 Staff Contact: J.R. Kelly (850) 922-2814
Travel Group International	Florida Dept. of Agriculture and Consumer Services	Bond Revocation resulting in consumer restitution		Press Contact: Liz Compton (850) 922-7913 Staff Contact: J.R. Kelly (850) 922-2814

Case Name	Office	Type of action	Where filed	Contact
Better, Faster, Easier Travel	Florida Dept. of Agriculture and Consumer Services	Bond Revocation resulting in consumer restitution		Press Contact: Liz Compton (850) 922-7913 Staff Contact: J.R. Kelly (850) 922-2814
Air-Land-Sea Reservations	Florida Dept. of Agriculture and Consumer Services	Investigation of violations of Florida Sellers of Travel Act and unfair and deceptive trade practices		Press Contact: Liz Compton (850) 922-7913 Staff Contact: J.R. Kelly (850) 922-2814
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	Illinois Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Illinois Superior Court	Press Contact: Abdul-Hakim Shabazz (217) 524-4173 Staff Contact: Avonne Seals (217) 782-4436
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	Kansas Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Shawnee County District Court Topeka, Kansas	Press Contact: Mary Tritsch (785) 296-2215 Staff Contact: Derek Schmidt (785) 296-3751

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National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	Michigan Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	30th Judicial Circuit Court Michigan	Press Contact: Christopher DeWitt (517) 373-8060 Staff Contact: Kathy Fitzgerald (517) 335-0855
Student International Travel	Michigan Attorney General	Civil Complaint for TRO and asset seizure filed together with criminal charges	3rd Judicial Circuit Michigan	Press Contact: Christopher DeWitt (517) 373-8060 Staff Contact: Paul Novak (517) 335-0855
Commonwealth Marketing Group	Minnesota Attorney General	Pursuant to settlement disbursement of restitution to consumers	Minnesota	Press Contact: Leslie Sandberg (651) 296-2069 Staff Contact: Helen Rubenstein (651) 297-2730
Bailey & Assoc., d/b/a National Resorts and New Horizons	Missouri Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Missouri	Press Contact: Scott Holste (573) 751-8844 Staff Contact: Michael Delaney (314) 340-7956
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	Missouri Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Missouri	Press Contact: Scott Holste (573) 751-8844 Staff Contact: Dale Youngs (816) 889-5000

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National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach	New Mexico Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	New Mexico	Press Contact: Sam Thompson (505) 827-6792 Staff Contact: Ann Strickland (505) 827-9955
Sandhills Marketing, Inc., Benjamin P. Elliot, James E. Cook, Gayle Cook, Robert Rucker, and Robert L. Miller, Jr.	North Carolina Attorney General	Complaint for injunction and civil penalties	North Carolina Superior Court Wake County	Press Contact: Amanda Crumley (919) 716-6412 Staff Contact: Harriet Worley (919) 716-6014
REC Marketing and Procurement, Reed Lee, Inc., Richard L. Verdow, James E. Cook, Benjamin P. Elliot, and William E. Christian, Jr.	North Carolina Attorney General	Complaint for injunction and civil penalties	North Carolina Superior Court Wake County	Press Contact: Amanda Crumley (919) 716-6412 Staff Contact: Harriet Worley (919) 716-6014
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert and James Verrillo	North Carolina Attorney General	Complaint for injunction and civil penalties	North Carolina Superior Court Wake County	Press Contact: Amanda Crumley (919) 716-6412 Staff Contact: Harriet Worley (919) 716-6014

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National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach, individually and d/b/a Leach Entertainment Enterprises	Ohio Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Ohio	Press Contact: Jen Detwiler (614) 466-3840 Staff Contact: Mike Ziegler and Cheryl Hawkinson (614) 644-9618
Travel Opportunities	Ohio Attorney General	Consent Judgment	Ohio	Press Contact: Jen Detwiler (614) 466-3840 Staff Contact: Mike Ziegler (614) 644-9618
Cerkvenik-Anderson	Oregon Attorney General	Assurance of Voluntary Compliance	Oregon	Press Contact: Jan Margosian (503) 378-4732 Staff Contact: Eugene Ebersole (503) 378-4732
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts and d/b/a Orlando/Ft. Lauderdale Vacations, Daniel Lambert, James Verrillo and Robin Leach, individually and d/b/a Leach Entertainment Enterprises	Pennsylvania Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Court of Common Pleas Cambria County, Pennsylvania	Press Contact: Barb Petito (717) 787-5211 Staff Contact: E. Barry Creany (814) 949-7900

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National Travel Services, Inc., Ramada Plaza Resorts, Daniel Lambert, James Verrillo and Robin Leach, individually and d/b/a Leach Entertainment Enterprises, Inc.	Washington Attorney General	Complaint for injunctive and other relief under Sellers of Travel Act and Unfair Business Practices--Consumer Protection Act	Superior Court of Washington King County	Press Contact: Janice Marich (206) 464-6432 Staff Contact: Regina Cullen (206) 464-6261
Great Escapes Marketing & Tours	Washington Attorney General	Moved for Default Judgment	Superior Court of Washington King County	Press Contact: Janice Marich (206) 464-6432 Staff Contact: Regina Cullen (206) 464-6261
Sunscapes Travel, Inc., Maureen Cheal and Richard Cheal	Washington Attorney General	Complaint for injunctive and other relief under Sellers of Travel Act and Unfair Business Practices--Consumer Protection Act	Superior Court of Washington King County	Press Contact: Janice Marich (206) 464-6432 Staff Contact: Regina Cullen (206) 464-6261
Vacation Center, International	Washington Attorney General	Complaint for injunctive and other relief under Sellers of Travel Act and Unfair Business Practices--Consumer Protection Act	Superior Court of Washington King County	Press Contact: Janice Marich (206) 464-6432 Staff Contact: Regina Cullen (206) 464-6261

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Ultima Travel Club	Washington Attorney General	Consent enforcement action	Superior Court of Washington King County	Press Contact: Janice Marich (206) 464-6432 Staff Contact: Regina Cullen (206) 464-6261
Nevada Winners, Inc.	Washington State Department of Licensing	Statement of Charges	Superior Court of Washington Yakima County	Press Contact: Suzanne Taylor (360) 902-3611 Staff Contact: Trudie Touchette (360) 586-7569
First Impressions, Inc., d/b/a Air-Land-Sea Reservations, Inc., Air-Land-Sea Travel, Inc., Vacations Are Us, Inc., Vacation World, Inc., John Bundy, and Lloyd Ray McDade	Wisconsin Attorney General	Joint action with FTC for injunction and restitution; FTCA §§ 5 & 13(b) and Telemarketing Sales Rule	U.S. District Court, Southern District of Florida (Ft. Lauderdale)	Press Contact: Jim Haney (608) 266-1221 Staff Contact: James Jeffries (608) 267-8901
National Travel Services, Inc., Plaza Resorts, Inc. d/b/a Ramada Plaza Resorts and d/b/a Orlando/Ft. Lauderdale Vacations, Daniel Lambert, James Verrillo and Robin Leach, individually and d/b/a Leach Entertainment Enterprises	Wisconsin Attorney General	Complaint for Permanent Injunction, Civil Penalties and Restitution; state law	Wisconsin	Press Contact: Jim Haney (608) 266-1221 Staff Contact: James Jeffries (608) 267-8901

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Commonwealth Marketing Group	Wisconsin Attorney General	Pursuant to settlement disbursement of restitution to over 600 consumers	Wisconsin	Press Contact: Jim Haney (608) 266-1221 Staff Contact: James Jeffries (608) 267-8901

NON-ENFORCEMENT STATE EDUCATION PARTNERS	CONTACT
Delaware Attorney General	Olha Rybakoff (302) 577-8513
Florida Attorney General	Jane Rose (850)414-3600 -- Tallahassee Dan Stermer (954) 712-4600 -- Ft. Lauderdale
Idaho Attorney General	Michelle Butts (208) 334-2830
Massachusetts Attorney General	Mary B. Freeley (617) 727-2200
Mississippi Attorney General	Mike Rhodes (601) 359-4230
Texas Attorney General	Art Weiss (512) 475-4656
Vermont Attorney General	Elliot Burg (802) 828-2153
Utah Attorney General	Kent Nelson (801) 530-6601
West Virginia Attorney General	Brad Deal (304) 558-8986