

Plaintiff, Federal Trade Commission ("FTC" or "Commission"), having filed its Complaint for permanent injunction and other relief in this matter, pursuant to Section 13(b) of the Federal Trade Commission Act ("FTC Act"), 15 U S C § 53(b), and the parties having conferred through counsel, and having agreed to settle this action without adjudication or admission of any issue of fact or law and without Defendants admitting liability for any of the violations alleged in the Complaint or for any wrongdoing whatsoever, therefore, on the joint motion of the parties, it is hereby **ORDERED**, **ADJUDGED**, and **DECREED** as follows

FINDINGS

- This Court has jurisdiction of the subject matter of this case and of the parties consenting hereto
- Venue is proper as to all parties in the Central District of California under 28 U S C §§ 1391(b) and (c), and 15 U S C § 13(b)
- The activities of Defendants are in or affecting commerce, as defined in the FTC Act, 15 U S C § 44
- The Complaint states a claim upon which relief may be granted against Defendants Xpics Publishing, Inc., Mario G. Carmona, and Brian M. Shuster under Sections 5 and 13(b) of the Federal Trade Commission Act, 15 U.S.C. §§ 45(a) and 53(b), and under the Truth in Lending Act, 15 U.S.C. § 1601 et seq
- Defendants waive all rights to seek judicial review or otherwise challenge or contest the validity of this Order. They also waive any claim that they may have held under the Equal Access to Justice Act, 28 U S C § 2412, concerning the prosecution of this action to the date of this Order. Each settling party shall bear its own costs and attorneys' fees
- This Order does not constitute, and shall not be interpreted to constitute, an admission by any Defendant that such Defendant has engaged in violations of the FTC Act or any other law, nor does it constitute evidence against, or an admission by, any Defendant with respect to any issue of law or fact herein or any alleged in the Commission's Complaint
 - 7 This Order resolves all matters arising from the allegations in the Complaint

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- 8 All Attachments to this Order are part of this Order and are incorporated herein, whether or not specifically referred to
 - 9 Entry of this Order is in the public interest

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DEFINITIONS

- 1 "Defendants" means Xpics Publishing Inc , Mario G Carmona, Brian M Shuster, and each of them, and their successors, assigns, officers, agents, servants, employees, and any entity in which any of them owns, directly or indirectly, a controlling share of any business that is engaged in advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, and those persons in active concert or participation with them who receive actual notice of this Order by personal service or otherwise, whether acting directly or through any entity, corporation, subsidiary, division, or other device, unless specified otherwise
- 2 "In or affecting commerce" is as defined in Section 4 of the FTC Act. 15 USC § 44
- 3 "World Wide Web" means a system used on the Internet for cross-referencing and retrieving information A "Web site" is a set of electronic documents, usually a home page and subordinate pages, readily viewable on a computer by anyone with access to the Web, standard software, and knowledge of the Web site's location or address
- "Internet" means a worldwide system of linked computer networks that use a common protocol (TCP/IP) to deliver and receive information. The "Internet" includes, but is not limited to, the following forms of electronic communication electronic mail and email mailing lists, the World Wide Web ("Web"), newsgroups, Internet Relay Chat, file transfer protocols thereon, and remote computer access from anywhere in the world thereto
- 5 A "banner advertisement" or "ad banner" means an advertisement on a Web site or Web page that links to the advertiser's Web site
- "Hyperlink" means a link on a Web page that leads to another Web page on the same or a different Web site

7 "Clearly and conspicuously" means as follows

- In an advertisement communicated through an electronic medium (such as television, video, radio, and interactive media such as the Internet and online services), if the disclosure is given orally, the disclosure shall be delivered in a volume and cadence sufficient for an ordinary consumer to hear and comprehend. For a disclosure given in the video portion of an advertisement, the disclosure shall be of a size and shade, and shall appear on the screen for a duration, sufficient for an ordinary consumer to read, or obtain access to, and comprehend. In addition to the foregoing, in interactive media the disclosure shall be unavoidable and shall be presented prior to the consumer incurring any financial obligation.
- In a print advertisement, promotional material, or instructional manual, the disclosure shall be in a type size and location sufficiently noticeable for an ordinary consumer to read and comprehend it, in print that contrasts with the background against which it appears. In multi-page print documents, the disclosure shall appear on the cover or first page.
- On a product label, the disclosure shall be in a type size and location on the principal display panel sufficiently noticeable for an ordinary consumer to read and comprehend it, in print that contrasts with the background against which it appears.

The disclosure shall be in understandable language and syntax. Nothing contrary to, inconsistent with, or that otherwise interferes with a consumer's understanding of the disclosure shall be used in any advertisement or on any label.

- 8 "Cancellation" means a consumer has communicated to Defendants, in any manner allowed by the cancellation provisions of the terms and conditions of Defendants' offer, the decision to discontinue his or her contractual relationship with Defendants
- 9 "Notice" means any method reasonably calculated to inform a consumer, including, but not limited to by U.S. mail, email, or through a Web site.

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- 10 "Check-off procedure" means a process by which a consumer is required to click on an item of information, thereby indicating that the consumer has received the information or has agreed to the stated terms
- "Age verification fee" means any fee charged by Defendants to verify that a 11 consumer is of a legal age to view adult entertainment goods or services. Use of an age verification fee shall not preclude Defendants from advertising, promoting, or offering a "free" or "trial" period so long as the amount of the age verification fee is clearly and conspicuously disclosed immediately prior to any "free" or "trial" offer
- 12 "Claims Administrator" means the person or business who is administering the consumer redress program established pursuant to this Order
- 13 "Eligible consumer" means any consumer who is eligible for consumer redress under this Order An "eligible consumer" is a consumer 1) who is a U.S. or Canadian citizen or who holds a credit, charge, or debit card issued by a U S financial institution that was charged by Xpics, and 2) who meets any of the following criteria
 - a Any consumer who was a subscriber to an Xpics Web site, attempted to cancel his or her enrollment, and was subsequently billed by Xpics for membership to that Web site,
 - b Any consumer who was a subscriber to an Xpics Web site, canceled his or her membership, and was subsequently billed by Xpics for membership to that Web site,
 - Any consumer who enrolled for a free or trial offer, canceled the enrollment in a С timely manner, and was billed by Xpics for membership to that Web site,
 - d Any consumer who complained to Xpics that the Xpics services were purchased by a minor, requested a refund, and did not receive one, or
 - е Any consumer who complained to Xpics that he or she was never a subscriber to an Xpics site, was billed by Xpics, and never received a credit for the full amount for which he or she was billed

PROHIBITED BUSINESS ACTIVITIES

T.

IT IS THEREFORE ORDERED that, in connection with advertising, promoting, offering for sale, or selling Defendants' adult entertainment goods or services on or through the

Internet, Defendants, acting directly, indirectly, or as consultants to any person engaged in such activities, are hereby permanently restrained and enjoined from making or assisting in the making of, directly or by implication, orally or in writing, any misrepresentation

- A That a consumer who signs up for an account to access Defendants' Web sites will be allowed to view images for "free",
- B That a consumer who signs up for an account to access Defendants' Web sites will be able to cancel his or her account without incurring any charge,
 - C That a consumer's cancellation is effective,
- D That a consumer has purchased or agreed to purchase adult entertainment goods or services,
- E That a request for a consumer's credit or debit card number is for age verification only, and
- F Concerning the purpose or use for which Defendants request a consumer's payment, billing, or other personal identifying information.

П.

IT IS FURTHER ORDERED that, in connection with advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, Defendants, acting directly, indirectly, or as consultants to any person engaged in such activities, are hereby permanently restrained and enjoined from requesting any payment information, except for purposes of age verification, from any consumer prior to ensuring that the consumer has accessed the following material terms and conditions, which shall be stated clearly and conspicuously, separately from all other disclosures, and in a manner that requires a consumer to separately acknowledge, by a check-off procedure, having received notice of each of the following

- A The monthly, or other applicable recurring membership cost, and the length of any free or trial membership,
- B The way(s) in which a consumer may cancel, including any limitation on the time period during which a consumer must cancel in order to avoid charges,

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Information providing at least two means to contact Defendants, one of which C shall be a street address or PO Box.

Access to the complete terms and conditions of Defendants' offer, which may be D posted on a separate Web page as long as a consumer can directly hyperlink to the page and the information is set forth clearly and conspicuously, and

E An opportunity to indicate whether a consumer authorizes Defendants to distribute, transfer, or sell to a third party any payment or billing information provided by a consumer at the Defendants' request, including but not limited to the information described in Parts III-A and III-B, by informing a consumer

> What information is being collected (e g, "name," "home address," "email 1 address"),

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- 2 Its intended use(s), and
- The third parties to whom it will be disclosed (eg, "advertisers of 3 consumer products," "adult-oriented Web sites," "mailing list companies")

III.

IT IS FURTHER ORDERED that, in connection with advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, and for any initial charge to a consumer's credit or debit card, other than a charge for age verification, Defendants, acting directly, indirectly, or as consultants to any person engaged in such activities, are hereby permanently restrained and enjoined from submitting for payment a credit or charge card transaction, check, draft, or other form of negotiable paper drawn on any consumer's checking, savings, share, or similar account, unless Defendants first

Α Request that the consumer provide the account holder name, zip code, card or account number, email address, and on any credit, charge, or debit card transaction, the card expiration date and billing address, and

В Using reasonably available electronic or automatic commercial means, verify the expiration date, address component, and other identifying information associated with the holder of the credit, charge, or debit card account that corresponds with the card number

Provided, however, that nothing in this Order shall be construed to permit Defendants to distribute, transfer, or sell the information identified in Part III-A or III-B to any third party for any purpose other than to verify a consumer's age and to bill a consumer, unless the consumer has given his or her prior approval of the distribution, transfer, or sale of such information, which approval shall be obtained by Defendants using the check-off procedure described in Part II before Defendants solicit payment

IV.

IT IS FURTHER ORDERED that, in connection with advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, Defendants, acting directly, indirectly, or as consultants to any person engaged in such activities, are hereby permanently restrained and enjoined from

A Billing any consumer who has not affirmatively agreed to purchase such goods or services,

B Billing any consumer after the expiration of any free or trial offer of any length without having first clearly and conspicuously posted notice of the expiration of the offer or provided access to such information by means of a clear and conspicuous hyperlink on Defendants' log-in page. Such a hyperlink should take a consumer directly to a means by which the consumer can immediately learn the expiration date or days remaining in the offer. Such notice shall appear on Defendants' Web site at least once between ten (10) days and three (3) days before the date the consumer's right to cancel any free or trial offer expires. The notice shall inform the consumer that he or she must cancel before the expiration date to avoid incurring any charges, and shall include a clear and conspicuous hyperlink to Defendants' cancellation. Web page

C Billing any consumer prior to sending to an email address provided by the consumer, or by U S mail, the information contained in Part II A-D of this Order,

D Preventing any consumer from immediately exiting any of Defendants' Web sites, or preventing any consumer from immediately accessing Defendants' cancellation Web page,

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- E Failing to disclose any age verification fee;
- F. Failing to provide at least two effective means, one of which must be through the U.S. mail, by which a consumer may cancel his or her account with Defendants,
- G Failing to cancel any consumer's account within 24 hours of receiving a cancellation notice from the consumer where the consumer has canceled using Defendants' on-line cancellation procedures,
- H Failing to cancel any consumer's account within 72 hours of receiving a cancellation notice from the consumer where the consumer has canceled using a means other than Defendants' on-line cancellation procedures,
- I. Failing to notify any consumer who has canceled that if the consumer is billed after the cancellation is effective, Defendants will immediately refund or credit the consumer such additional billed amounts,
 - J Refusing to allow any consumer to submit a cancellation notice at any time,
- K Failing to acknowledge by US mail or by email to an address supplied by a consumer, within three (3) business days of receipt, that a consumer's cancellation request has been received and that the cancellation is effective on the date stated in the acknowledgment,
- L Failing to promptly process or transmit a credit in accordance with, or otherwise comply with, Section 226 12(c) of Regulation Z, 12 C F R §226 12(c) for any consumer who 1) is to receive a refund; or 2) states that Defendants' adult entertainment goods or services were purchased by a minor, and
- M Failing to send by US mail or by email to an address supplied by a consumer a response to any consumer inquiry or complaint written in English within seven (7) business days from receipt, and written in any other language within a reasonable time from receipt

V.

IT IS FURTHER ORDERED that, in connection with advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, Defendants,

27 28 acting directly, indirectly, or as consultants to any person engaged in such activities, are hereby permanently restrained and enjoined from

Α Unilaterally changing any terms and conditions of Defendants' offer in a way that would increase the consumer's financial obligations to Defendants, or

В Materially altering the cancellation or refund procedures or terms, without first providing a consumer with fifteen (15) days' notice and an opportunity to cancel Such notice shall be clear and conspicuous

CONSUMER REDRESS

VI.

IT IS FURTHER ORDERED that,

Α Within thirty (30) days following entry of this Order, Defendants shall select a Claims Administrator, who shall be approved by the Commission and who shall have the authority to take all steps necessary to administer the consumer redress program, as set forth in this Order The Claims Administrator shall not be directly or indirectly associated with the adult entertainment industry and shall be fully compensated by Defendants and at such time intervals specified by the Claims Administrator The Claims Administrator shall enter into an appropriate and agreed-upon confidentiality order whereby any information from Defendants or from consumers will be retained as confidential, and not used for any purpose unrelated to this Order,

- В Within forty-five (45) days following entry of this Order, Defendants shall display or cause to be displayed at its total cost of between \$20,000 and \$25,000 and for a two-week period, banner ads as described in Attachment A Such banner ads shall appear on Yahoo com at http://dir.yahoo.com/Society.and Culture/Sexuality/Activities and Practices, or a similar Yahoo location, and shall include a hyperlink to Attachment B at the Claims Administrator's Web site,
- C The Claims Administrator shall maintain an initial screening form, as described in Attachment B, on its Web site in a form that may either be completed interactively and electronically transmitted to the Claims Administrator, or in a form that may be printed by the viewer and mailed to the Claims Administrator,

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D	Within sixty (60) days following entry of this Order, Defendants shall provide to			
the Claims A	administrator read-only access to Defendants' complete database of present and			
former customers, and any other additional information that Defendants believe may be helpful				
to the Claims	s Administrator in evaluating consumer claims,			

- E The Claims Administrator shall be authorized and empowered to provide refunds to eligible consumers according to the following guidelines
 - 1 In order to be eligible for consideration for a refund, a consumer must complete and submit Attachment B to the Claims Administrator within sixty (60) days of the publication of the banner ads pursuant to Part VI- B Consumers who believe they are entitled to a refund but do not have access to Attachment B via the Internet may request Attachment B from the Federal Trade Commission by calling the FTC's Consumer Response Center at 877-FTC-HELP and requesting Attachment B The FTC shall bear the cost of mailing Attachment B to such consumers,
 - 2 The Claims Administrator shall compare completed Attachment B forms to Defendants' database and any other additional information Defendants have provided for purposes of determining whether the consumer had at one time been in a contractual relationship with Defendants or had been billed by Defendants, and if so, whether the consumer should receive a refund application in a form containing the information in Attachment C The Claims Administrator has sole discretion whether to send the consumer a refund application
 - 3 Within fifteen (15) days of a determination that a consumer should receive a refund application, the Claims Administrator shall send electronically or by U S mail to the consumer a form containing the information in Attachment C, including a notice that Defendants will reimburse postage costs to those consumers who receive a refund, and requesting any other information the Claims Administrator determines would be useful

Consumers shall have sixty (60) days after the date of the transmittal of Attachment C to mail the information requested by the Claims

Administrator, with any supporting documentation

- Upon receiving a completed Attachment C, the Claims Administrator shall promptly furnish a copy of it to Defendants, along with the corresponding completed Attachment B Defendants shall have up to thirty (30) days from their receipt of Attachments B and C to provide the Claims Administrator a statement and supporting documentation explaining why the consumer is not entitled to a refund, or why the amount of the refund should be less than that requested,
- The Claims Administrator may seek any additional information from either Defendants or the refund applicant to assist in the evaluation of an applicant's claim,
- Within forty-five (45) days following the deadline by which Defendants are allowed to submit information pursuant to Part VI-E (4), or after the Claims Administrator has requested additional information pursuant to Part VI-E (5), the Claims Administrator shall prepare a list of all consumers entitled to refunds, the amount of refund to which each is entitled, and the total refund amount. This list shall be completed and transmitted to the FTC and Defendants no later than 240 days from the first publication of the banner ads under Part VI-B. The Claims Administrator's decision with respect to an applicant's request for a refund shall be final and binding on all parties.
- The Claims Administrator shall notify Defendants to transfer, within twenty (20) business days, the total refund amount into an escrow account maintained by the Claims Administrator Defendants shall be jointly and severally hable for payment of such amount. Within thirty (30) days following the transfer by Defendants of the full redress amount, the Claims

Administrator shall cause a refund to be issued to each consumer's credit, charge, or debit card, or shall mail a check, in the amount that the Claims Administrator has determined to which each applicant is entitled, and

F Within thirty (30) days after the last payment by the Claims Administrator to an eligible consumer, if any, the Claims Administrator shall provide a final accounting report to the Commission and Defendants. Any redress funds remaining in the escrow account, including any accrued interest, less any unpaid expenses of the Claims Administrator, shall be returned to Defendants within ninety (90) days after the Claims Administrator's final accounting report has been submitted to the Commission and Defendants. Upon approval of the final accounting report by the Commission, the Claims Administrator shall transfer all records to Defendants for safe-keeping. Defendants are authorized to destroy all records relating to this matter six (6) years after the date of this Order. Records shall be destroyed in accordance with disposal methods and procedures to be specified by the Commission. The Commission may, in its sole discretion, require that such records, in whole or in part, be transferred, in lieu of destruction, to the Commission.

PERFORMANCE BOND

VII.

IT IS FURTHER ORDERED that, should the amount of consumer redress payable under this Order exceed one hundred and twenty-five thousand dollars (\$125,000), Defendants Xpics, Carmona, and Shuster, whether acting directly or through any business, entity, corporation, subsidiary, division or other device, are permanently enjoined from engaging in advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, or acting as a consultant in the above-described business, unless such Defendants collectively first obtain a Performance Bond in the principal amount of twice the amount of the consumer redress paid under this Order. If any Defendant engages in any of the above-described businesses on his or its own, separate and apart from the other Defendants, then

such Defendant shall post a Performance Bond in the amount of the total redress amount paid pursuant to Part VI of this Order

A Each Performance Bond shall be an insurance agreement providing surety for financial loss issued by a surety company that is admitted to do business in each of the states in which Defendants were doing business, that holds a Federal Certificate of Authority As Acceptable Surety On Federal Bond and Reinsuring, and that is rated A or better by Best Insurance Guide. The Performance Bond shall cite this Stipulated Final Judgment and Order for Permanent Injunction as the subject matter of the Bond and shall provide surety thereunder against financial loss resulting from whole or partial failure of performance due, in whole or in part, to any conduct violating this Order or Section 5 of the FTC Act, 15 U S C § 45. Each such Performance Bond shall be in favor of both (1) the Federal Trade Commission for the benefit of any consumer injured as a result of any false or misleading representation made by any such business or its employees, either directly or indirectly, and (2) any consumer so injured,

B The Bond shall be deemed continuous and remain in full force and effect at all times during which Defendants engage or participate in or hold any ownership interest, share, or stock in, or serves as an officer, director or trustee of, any business entity engaged, in whole or in part, in advertising, promoting, offering for sale, or selling adult entertainment goods or services, and for at least one (1) year after Defendants have ceased to engage or participate in any manner in any such activity;

- C The Bond required pursuant to this Part is in addition to, and not in lieu of, any other bond required by federal, state or local law,
- D Defendants shall provide the executed original of the Bond or Bonds required by this Part to the Associate Director of Marketing Practices of the Federal Trade Commission at least ten (10) days before commencing the event precipitating the requirement of obtaining the bond,
- E Proceedings instituted under this Part are in addition to, and not in lieu of, any other civil or criminal remedies as may be provided by law, including any other proceedings the Commission may initiate to enforce this Order, and

F Defendants shall not disclose the existence of the Performance Bond to any consumer, or other purchaser or prospective purchaser of any adult entertainment goods or services without disclosing clearly and conspicuously, at the same time "AS REQUIRED BY ORDER OF THE U.S. DISTRICT COURT IN SETTLEMENT OF CHARGES THAT [NAME OF DEFENDANT] ENGAGED IN FALSE OR MISLEADING REPRESENTATIONS IN THE PROMOTION AND SALE OF ADULT ENTERTAINMENT GOODS OR SERVICES."

GENERAL REQUIREMENTS

Recordkeeping

VIII.

IT IS FURTHER ORDERED that, for a period of four (4) years from the date of entry of this Order, Defendants, in connection with any business advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, or any business consulting others engaged in the above-described business on or through the Internet, are hereby restrained and enjoined from failing to create and retain in the normal course of business for a period of four (4) years following the date of such creation, unless otherwise specified

A Books, records, and accounts that, in reasonable detail, accurately and fairly reflect the cost of adult entertainment goods or services sold, revenues generated, and the disbursement of such revenues,

B Records accurately reflecting the name, address, and telephone number of each person employed by such business, including as an independent contractor, who are entitled to receive an IRS Form 1099 or W-2; that person's job title or position; the date upon which the person commenced work, and the date and reason for the person's termination, if applicable The businesses subject to this Paragraph shall retain such records for any terminated employee for a period of two (2) years following the date of termination. For purposes of this Paragraph, "independent contractor" shall not include webmasters, unless employed by Defendants,

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1	C	ecords containing the names, addresses, dollar amounts paid, quantity of	goods
2	or services purchased, and description of the goods or services purchased for all consumers to		
3	whom such business sold any adult entertainment goods or services,		
4	D :	ecords that reflect, for every consumer complaint or refund request, wheth	her
5	received directly, indirectly, or through any third party, the following information, if available		
6		If provided by a consumer, the consumer's name, street address, em	ıaıl
7		address, and telephone number,	
8		A description of and the quantity of adult entertainment goods or se	rvices
9		purchased, and the dollar amount paid by a consumer,	
10		The complaint or refund request, if any, and the date of the complain	nt or
11		refund request,	
12		The basis of the written complaint, and the nature and result of any	
13		investigation conducted concerning the complaint,	
14		Each response by Defendants and the date of the response,	
15		Any final resolution and the date of the resolution, and	
16		In the event of a denial of a refund request, the reason for the denial	i, and
17	E	opies of all advertisements, Web pages, banner ads, or other marketing m	aterial
18	created and used by Defendants directly or indirectly for the promotion of adult entertainment		
19	goods or services <i>Provided, however,</i> that copies of all such materials shall be retained for three		
20	(3) years after the last date Defendants directly disseminated such materials or made them		
21	available for dissemination to others, whichever occurs last		
22			
23	Monitoring Compliance with this Order		
24		IX.	

- er, the consumer's name, street address, email ımber,
- quantity of adult entertainment goods or services amount paid by a consumer,
- request, if any, and the date of the complaint or
- omplaint, and the nature and result of any concerning the complaint,
- ants and the date of the response,
- the date of the resolution, and
- f a refund request, the reason for the denial, and

iance with this Order

IX.

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored

A For a period of four (4) years from the date of entry of this Order, Defendants shall notify the Commission of the following

Any changes in any individual Defendant's business address, mailing address, and telephone number, within thirty (30) days of the date of such change,

- Any changes in any individual Defendant's employment status (including self-employment) within thirty (30) days of such change. Where Defendant's new employment involves advertising, promoting, offering for sale, or selling adult entertainment goods or services on or through the Internet, such notice shall include the name and address of each new business that any such Defendant is affiliated with or employed by, a statement of the nature of the business, and a statement of such Defendant's duties and responsibilities in connection with the business or employment, and
- Any proposed change in the corporate structure of the corporate

 Defendant, or any proposed change in the structure of any business entity
 owned or controlled by any individual Defendant, which is, or was,
 involved in the business of advertising, promoting, offering for sale, or
 selling adult entertainment goods or services on or through the Internet,
 such as creation, incorporation, dissolution, assignment, sale, merger,
 dissolution of subsidiaries, proposed filing of a bankruptcy petition, or
 change in the corporate name or address, or any other change that may
 materially affect compliance obligations arising out of this Order, thirty
 (30) days prior to the effective date of any proposed change, provided,
 however, that with respect to any proposed change in the corporation about
 which any Defendant learns less than thirty (30) days prior to the date such
 action is to take place, such Defendant shall notify the Commission as
 soon as is practicable after learning of such proposed change,
- B. One hundred eighty (180) days after the date of entry of this Order, Defendants shall provide a written report to the FTC, sworn to under penalty of perjury, setting forth in detail

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1	the manner and form in which Defendants have complied and are complying with this Order		
2	This report shall include, but not be limited to		
3	1 The individual Defendant's then current mailing address and telephone		
4	number,		
5	The individual Defendant's then current employment, business addresses		
6	and telephone numbers, a description of the business activities of each		
7	such employer if related to advertising, promoting, offering for sale, or		
8	selling adult entertainment goods or services on or through the Internet,		
9	and Defendant's title and responsibilities for each employer,		
10	A copy of each acknowledgment of receipt of this Order obtained by		
11	Defendants pursuant to Part XII of this Order,		
12	4 A statement describing the manner in which each such Defendant has		
13	complied and is complying with (a) the injunctive provisions of this		
14	Order, and (b) the consumer redress provisions of this Order,		
15	C Upon written request by a representative of the Commission, each Defendant shall		
16	submit additional written reports (under oath, if requested) and shall respond to any request to		
17	produce documents with respect to any conduct subject to this Order, within thirty (30) days from		
18	the date the request was received,		
19	D For the purposes of this Order, Defendants shall, unless otherwise directed by the		
20	Commission's authorized representatives, mail all written notifications to the Commission to		
21	Associate Director		
22	Division of Marketing Practices Federal Trade Commission, Room 238		
23	600 Pennsylvania Avenue, N.W Washington, D.C. 20580		
24	and		
25	E For purposes of the compliance reporting required by this Part, the Commission is		
26	authorized to communicate directly with Defendants, unless represented by counsel		
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IT IS FURTHER ORDERED that the Commission is authorized to monitor

Defendants' compliance with this Order by all lawful means, including, but not limited to, the following means

A The Commission is authorized, without further leave of court, to obtain discovery from any person in the manner provided by the Federal Rules of Civil Procedure, Fed R Civ P 26-37, including the use of compulsory process pursuant to Fed R Civ P 45, for the purpose of monitoring and investigating Defendants' compliance with any provision of this Order,

B The Commission is authorized to use representatives posing as consumers or suppliers to Defendants, Defendants' employees, or any other entity managed or controlled in whole or in part by any Defendant, without the necessity of identification or prior notice, and

C Nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U S C §§ 49 and 57b-1, to investigate whether Defendants have violated any provision of this Order or Section 5 of the FTC Act, 15 U S C § 45

XI.

IT IS FURTHER ORDERED that for a period of four (4) years from the date of entry of this Order, for the purpose of further determining compliance with this Order, Defendants shall permit representatives of the Commission, within seven (7) business days of receipt of written notice from the Commission

A Access during normal business hours to any office, or facility storing documents, of any business in which: (1) any Defendant is the majority owner or directly or indirectly manages or controls the business, and (2) the business is engaged in advertising, promoting, offering for sale, or selling adult entertainment goods or services, or is engaged in the business of assisting others engaged in advertising, promoting, offering for sale, or selling adult entertainment goods or services, on or through the Internet In providing such access, Defendants shall permit representatives of the Commission to inspect and copy all documents relevant to any

matter contained in this Order, and shall permit Commission representatives to remove documents relevant to any matter contained in this Order for a period not to exceed five (5) business days so that the documents may be inspected, inventoried, and copied, and

B To interview the officers, directors, and employees, including all personnel involved in responding to consumer complaints or inquiries, whether designated as employees, consultants, independent contractors or otherwise, of any business to which Paragraph (A) of this Part applies, concerning matters relating to compliance with the terms of this Order The person interviewed may have counsel present

XII.

IT IS FURTHER ORDERED that, for a period of four (4) years from the date of entry of this Order, Defendants shall

A Provide a copy of this Order to, and obtain a signed and dated acknowledgment of receipt of same from, each officer or director, each individual serving in a management capacity, all personnel involved in responding to consumer complaints or inquiries, and all sales personnel directly employed by Defendants, whether designated as employees, consultants, independent contractors, or otherwise, immediately upon employing or retaining any such persons, for any business in which (1) any Defendant is the majority owner or directly or indirectly manages or controls the business, and (2) the business is engaged in advertising, promoting, offering for sale, or selling adult entertainment goods or services, or is engaged in the business of assisting others engaged in advertising, promoting, offering for sale, or selling adult entertainment goods or services, on or through the Internet, and

B Maintain for a period of three (3) years after creation, and upon reasonable notice, make available to representatives of the Commission, the original signed and dated acknowledgments of the receipt of copies of this Order, as required in Paragraph (A) of this Part

XIII.

IT IS FURTHER ORDERED that within ten (10) business days after receipt by Defendants of this Order as entered by the Court, Defendants shall submit to the Commission a truthful sworn statement in the form shown on Attachment D, that shall acknowledge receipt of this Order

XIV.

IT IS FURTHER ORDERED that this Court will retain jurisdiction of this matter for the purpose of enabling any of the parties to this Order to apply to the Court at any time for such further orders or directives as may be necessary or appropriate for the interpretation or modification of this Order, for the enforcement of compliance therewith or the punishment of violations thereof

SO ORDERED, this 14th day of July, 2000

Manual M. Morrow

United States District Judge

The parties, by their respective counsel, hereby consent to the terms and conditions of the Order as set forth above and consent to the entry thereof Defendants waive any rights that may arise under the Equal Access to Justice Act, 28 U S C § 2412

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27 28 FOR DEFENDANTS Xpics Publishing Inc by Mario G Carmona

Brian Shuster, individually and as an officer of Xpics Publishing, Inc.

an officer of Xpics Publishing, Inc.

Mario G Carmona, individually and as

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FOR THE COMMISSION

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Federal Trade Commission 10877 Wilshire Boulevard

Suite 700

Los Angeles, CA 90024 (310) 824-4343

ATTACHMENT A

XPICS OFFERS REFUNDS TO ELIGIBLE FORMER CUSTOMERS OF XPICS.COM, SEXMUSEUM.COM, SEXROULETTE.COM, ASSAWARDS.COM, LIVESEXSTREAM.COM, XXXSEXPHOTOS.COM1

Click Here For Details

¹ This is a banner ad that is hyperlinked to the screening form at the Claims Administrator's Web site

RightFAX

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ATTACHMENT B

FTC and XPICS REFUND ELIGIBILITY FORM

You have reached the refund eligibility page for former customers of Xpics This page is maintained by [Claims Administrator], an independent third party that has been authorized to receive refund applications and determine consumers' eligibility for a refund

The Federal Trade Commission² and Xpics Publishing, Inc., ³ ("Xpics") together announce they have entered into an agreement whereby Xpics has agreed to offer refunds to certain former customers. This notice is being posted for sixty (60) days as a means of contacting consumers who may have been billed by Xpics without their authorization, or billed after they canceled their contractual relationship with Xpics to view certain adult entertainment sites.

The sites sponsored by Xpics were

xpics com sexmuseum com sexroulette com assawards com livesexstream com xxxsexphotos com

To be eligible, you must be U S or Canadian resident, or hold a credit, charge, or debit card issued by a U S financial institution that was charged by Xpics You must also meet any one of the criteria listed below

- You were a subscriber to an Xpics Web site, you attempted to cancel your enrollment, and you were subsequently billed by Xpics for membership to that Web site
- b You were a subscriber to an Xpics Web site, you canceled your enrollment, and you were subsequently billed by Xpics for membership to that Web site
- You enrolled for a free or trial offer, you canceled the enrollment in a timely manner, and yet you were billed by Xpics for membership to that Web site
- d You complained to Xpics that the Xpics services were purchased by a minor, you requested a refund, and you did not receive one
- You complained to Xpics that you were never a subscriber to an Xpics site, you were billed by Xpics, and you have not received a credit for the full amount for which you were billed

² Hyperlink to FTC press release announcing settlement

³ Hyperlink to Xpics' press release regarding settlement

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The FTC has appointed us, [name of Claims Administrator], to handle any refunds that Xpics may owe to consumers. If you believe you meet the refund criteria, please complete this form, which you can automatically send to the Claims Administrator by clicking the transmit button at the end of the form. If you prefer to mail the form, please print it, complete it, and mail it to [provide address of Claims Administrator]

We will compare your claim to the billing, cancellation, and refund records maintained by Xpics If we believe you may be entitled to a refund, we will send you electronically or by US mail a refund application to the address you designate in this form

Do not complete the form unless you believe you are entitled to a refund. You are not entitled to a refund if you have already received a refund from Xpics, or you have received a credit on your credit, charge, or debit card statement. If you have received only a partial refund, you may be entitled to an additional refund.

The deadline for completing and transmitting this form is [date that is sixty (60) days from the date of the first publication of the banner ad].

To be eligible for a refund, you must affirm that the information you are submitting is truthful and accurate to the best of your knowledge. Submission of any false or misleading information may subject you to the penalties of perjury under 18 USC § 1001 and 28 USC § 1746

Once you have sent us this information, we will review your form Based on our evaluation of the information you submit, we will determine whether to send you a refund application. A copy of the information on this form may be provided to Xpics for its review. However, Xpics will not use any of the information to charge or debit your credit or debit card, or to contact you for purposes of advertising, promoting, offering to sell or selling adult entertainment goods or services. Xpics will not sell any of this information to any third party

Your name

Mailing address

Current Email address

Email address you used to join Xpics, if different from current email address

Type of credit or debit card used to access Xpics' Web site

Credit, charge, or debit card number

Bank account number if your bank account was debited by Xpics, and name of bank

Web site to which you subscribed, if you recall

Your user name, if you recall

Your Password, if you recall

⁴ Hyperlink to statutory language on Claim Administrator's Web site

Date and method of cancellation, to the best of your recollection

Amount and date of refund or chargeback you have received, if any

Amount of refund you believe you are entitled to

Were you charged by Xpics even though you never visited any of their sites? If so, please explain

By submitting this form, I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge

Executed on [date] Your name \$ % s

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ATTACHMENT C

REFUND APPLICATION FOR FORMER CUSTOMERS OF XPICS PUBLISHING, INC.'S WEB SITE OR WEB SITES

The Federal Trade Commission⁵ and Xpics Publishing, Inc ⁶, together announce they have entered into an agreement whereby Xpics has agreed to offer refunds to eligible consumers who were customers of one of Xpics' adult entertainment sites

The sites sponsored by Xpics were

xpics com sexmuseum com sexroulette com assawards com livesexstream com xxxsexphotos com

To be eligible for a refund, you must be US or Canadian resident, or hold a credit, charge, or debit card issued by a US financial institution that was charged by Xpics You must also meet any one of the criteria listed below

- You were a subscriber to an Xpics Web site, you attempted to cancel your enrollment, and you were subsequently billed by Xpics for membership to that Web site
- b You were a subscriber to an Xpics Web site, you canceled your enrollment, and you were subsequently billed by Xpics for membership to that Web site
- You enrolled for a free or trial offer, you canceled the enrollment in a timely manner, and yet you were billed by Xpics for membership to that Web site
- d You complained to Xpics that the Xpics services were purchased by a minor, you requested a refund, and you did not receive one
- You complained to Xpics that you were never a subscriber to an Xpics site, you were billed by Xpics, and you have not received a credit for the full amount for which you were billed

The FTC has appointed us, [name of Claims Administrator], to handle any refunds that Xpics may owe to consumers. If you believe you meet the refund criteria, please provide us with [information to be determined by Claims Administrator], and any supporting documentation including credit card and bank statements evidencing charges or debits by Xpics, so we can evaluate your claim that you are entitled to a refund. The more information and documentation you can provide to us, the more quickly we can evaluate your claim.

⁵ Hyperlink to FTC press release announcing settlement

⁶ Hyperlink to Xpics press release regarding settlement

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You have sixty (60) days to submit your claim for a refund. To expedite consideration of your claim, please return your completed form, and all supporting documentation to the following address

Address Designated by Claims Administrator

Please understand that if you have already received a full refund from Xpics, or a credit to your credit, charge, or debit card, then you are not entitled to a refund because you have been fully compensated. If you have received only a partial refund, you may be entitled to an additional refund amount.

Please also understand that we will provide a copy of your claim to Xpics However, Xpics will not use any of the information to charge or debit your credit or debit card, or to contact you for purposes of advertising, promoting, offering to sell or selling adult entertainment goods or services. Xpics will not sell any of this information to any third party. Xpics may submit documentation to the Claims Administrator showing that you have already received a refund or dispute your claim.

Please print, complete, sign, and date this form and send it with the supporting document to the above address. If the Claims Administrator determines that you are entitled to a refund, the postage costs of returning the information requested on this form will be added to your refund amount.

To be eligible for a refund, you must affirm that the information you are submitting is truthful and accurate to the best of your knowledge. Submission of any false or misleading information may subject you to the penalties of perjury under $18 USC \ \ 1001$ and 28 USC $\ \ 1746$

[Claims Administrator to list items of information Claims Administrator needs]

By submitting this form, I declare under penalty of perjury that the foregoing is true and correct to the best of my knowledge

Signature

Print your name

Date Signed

⁷ Hyperlink statutory language on Claim Administrator's Web site

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ATTACHMENT D

UNITED STATES DISTRICT COURT FOR THE CENTRAL DISTRICT OF CALIFORNIA

FEDERAL TRADE COMMISSION,

Plaintiff.

٧.

XPICS PUBLISHING, INC., a corporation, also d/b/a Xpics, xpics.com, sex museum.com, sexroulette.com, assawards.com, livesexstream.com, xxxsexphotos.com.

and

MARIO G. CARMONA, individually, also d/b/a Xpics, xpics.com, sex museum.com, sexroulette.com, assawards.com, livesexstream.com, xxxsexphotos.com, and as an officer of the corporation,

and

BRIAN M SHUSTER,

individually, also d/b/a Xpics, xpics.com, sex museum.com, sexroulette.com, assawards.com, livesexstream.com, xxxsexphotos.com, and as an officer of the corporation,

Defendants.

Civil Action No.

Stipulated Final Judgment and Order for Permanent Injunction and Consumer Redress

[Name of defendant], being duly sworn, hereby states and affirms as follows:

My name is	My current residence
address	I am a citizen of the United
States and am over the age of eighteen Affidavit	I have personal knowledge of the facts set forth in this

I am a defendant in <u>FTC v Xpics Publishing</u>, Inc , et al (United States District Court for the Central District of California)

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