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8	UNITED STATES DIS	TRICT COLIRT
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11	FEDERAL TRADE COMMISSION,	
12	Plaintiff,	No.
13	v.	STIPULATED FINAL JUDGMENT AND ORDER FOR PERMANENT
14	ROYAL FLUSH SYSTEM NETWORK, INC.; ECAPS CREDIT SOLUTIONS NETWORK,	INJUNCTION, CONSUMER REDRESS, AND OTHER
15	INC.;	EQUITABLE RELIEF AS TO DEFENDANT BASIL STEEVES
16	GLOBALLOT SERVICES, INC.; FLASH PRODUCTIONS, INC.;	
17	WILSON OKIKE; BASIL STEEVES; NATTY OSEMWENGIE,	
18	Defendants,	
19	and	
20	OBIAGELI OKIKE;	
21	LEXANDINE PROPERTY MANAGEMENT, INC.;	
22	UCHENNA OKIKE,	
23	Relief Defendants.	
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1	Plaintiff, the Federal Trade Commission ("FTC" or "Commission"), has filed a complaint for a	
2	permanent injunction and other relief pursuant to Sections 13(b) and 19 of the Federal Trade	
3	Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, and the Telemarketing and Consumer	
4	Fraud and Abuse Prevention Act ("Telemarketing Act"), 15 U.S.C. § 6101 et seq.,	
5	naming as defendants Royal Flush System Network, Inc., ECAPS Credit Solutions Network, Inc.,	
6	Globallot Services, Inc., Flash Productions, Inc., Wilson Okike, Basil Steeves, and Natty	
7	Osemwengie. The complaint also names as relief defendants Obiageli Okike, Lexandine Property	
8	Management, Inc., and Uchenna Okike, and seeks disgorgement, plus prejudgment interest, from each	
9	relief defendant of all assets derived, directly or indirectly, from the defendants' deceptive conduct.	
10	The complaint alleges violations of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and the	
11	Commission's Trade Regulation Rule entitled "Telemarketing Sales Rule" ("Rule"), 16 C.F.R.	
12	Part 310.	
13	Defendant Basil Steeves ("defendant") and plaintiff, by and through their respective counsel,	
14	have agreed to entry of this Order by this Court to resolve all matters in dispute between them in this	
15	action. Defendant has consented to the entry of this Order without trial or adjudication of any issue of	
16	law or fact herein. Defendant waives any rights that may arise under the Equal Access to Justice Act,	
17	28 U.S.C. § 2412.	
18	NOW, THEREFORE, defendant and plaintiff having requested the Court to enter this Order,	
19	IT IS HEREBY ORDERED, ADJUDGED, AND DECREED as follows:	
20	I. FINDINGS	
21	A. This Court has jurisdiction over the subject matter of this action and the parties	
22	consenting hereto.	
23	B. Venue is proper as to all parties in the Western District of Washington.	
24	C. The activities of defendant are in or affecting commerce, as defined in Section 4 of the	
25	FTC Act, 15 U.S.C. § 44.	
26	D. The complaint states a claim upon which relief may be granted against defendant under	
27	Sections 5(a), 13(b), and 19 of the FTC Act, 15 U.S.C. §§ 45(a), 53(b), and 57b, and the	

Telemarketing Sales Rule, 16 C.F.R. Part 310.

defendant's products or services in connection with the advertising, marketing, proposed sale, or sale

of any product or service in the U.S.; and

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C. Funds paid pursuant to Paragraph IV.A. of this Order shall be deposited into a redress fund administered by the FTC and are to be used for equitable relief including, but not limited to, consumer redress and any attendant expenses for the administration of any redress fund. If the Commission determines, in its sole discretion, that redress is wholly or partially impracticable, any funds not so used shall be paid to the United States Treasury as disgorgement. Defendant shall be notified as to how redress funds are disbursed, but shall have no right to contest the manner of distribution chosen by the Commission. The FTC and defendant acknowledge and agree that this judgment for equitable monetary relief is solely remedial in nature and is not a fine, penalty, punitive assessment or forfeiture.

V. RIGHT TO REOPEN

IT IS FURTHER ORDERED that, by agreeing to this Order, defendant reaffirms and attests to the truthfulness, accuracy, and completeness of the financial statement that was prepared by Basil Steeves and transmitted to the FTC on September 5, 2001, (designated the "Financial Statement"). Plaintiff's agreement to this Order is expressly premised upon the truthfulness, accuracy, and completeness of defendant's financial condition as represented in the Financial Statement referenced above, which contains material information upon which plaintiff relied in negotiating and agreeing to the terms of this Order, including the monetary redress provided for by this Order. If, upon motion by plaintiff, this Court finds that defendant failed to disclose any material asset, or materially misrepresented the value of any asset, or made any other material misrepresentation in or omission from the Financial Statement, the Court shall reopen the judgment for the purpose of requiring additional monetary consumer redress in an amount equivalent to any resulting understatement of assets, overstatement of liabilities or understatement of net worth. The amount of any such additional monetary consumer redress ordered by the Court shall become immediately due and payable. Provided, however, that in all other respects, this Order shall remain in full force and effect unless otherwise ordered by this Court; and provided further that proceedings instituted under this Paragraph are in addition to, and not in lieu of, any other civil or criminal remedies as may be provided by law, including any other proceedings plaintiff may initiate to enforce this Order. For the purposes of this Paragraph, defendant waives any right to contest any of the allegations in the complaint filed in this matter.

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VI. RECORD KEEPING

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, defendant, in connection with any business where defendant is the majority owner of the business or directly or indirectly manages or controls the business, and where the business is engaged in telemarketing to U.S. residents, is hereby restrained and enjoined from failing to create and retain for a period of three (3) years following the date of such creation, unless otherwise specified:

- A. Books, records, and accounts that, in reasonable detail, accurately and fairly reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- B. Records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work and the date and reason for the person's termination, if applicable. The businesses subject to this Paragraph shall retain such records for any terminated employee for a period of two (2) years following the date of termination:
- C. Records containing the names, addresses, telephone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, for all consumers to whom such business has sold, invoiced or shipped any goods or services;
- D. Records that reflect, for every consumer complaint or refund request, whether received directly or indirectly through any third party:
 - the consumer's name, address, telephone number, and the dollar amount paid by the consumer;
 - 2. the written complaint or refund request, if any, and the date of the complaint or refund request;
 - the basis of the complaint, including the name of any salesperson complained against, and the nature and result of any investigation conducted concerning any complaint;
 - 4. each response and the date of the response;
 - 5. any final resolution and the date of the resolution; and

6. in the event of a denial of a refund request, the reason for the denial; and

E. Copies of all sales scripts, training materials, advertisements or other marketing materials utilized; *provided* that copies of all sales scripts, training materials, advertisements or other marketing materials utilized shall be retained for (3) years after the date of dissemination of any such materials.

VII. DISTRIBUTION OF ORDER BY DEFENDANT

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, defendant shall:

- A. Provide a copy of this Order to, and obtain a signed and dated acknowledgment of receipt of same from, each officer or director, each individual serving in a management capacity, all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as employees, consultants, independent contractors or otherwise, immediately upon employing or retaining any such persons, for any business where defendant is the majority owner of the business or directly or indirectly manages or controls the business, and the business is engaged in performing any function in connection with the telemarketing of any product or service to U.S. residents or assisting others engaged in these activities; and
- B. Maintain for a period of three (3) years after creation, and upon reasonable notice, make available to representatives of the Commission, the original signed and dated acknowledgments of the receipt of copies of this Order, as required in Paragraph VII.A. of this Order.

VIII. MONITORING COMPLIANCE OF SALES PERSONNEL

IT IS FURTHER ORDERED that defendant, in connection with any business where defendant is the majority owner of the business or directly or indirectly manages or controls the business, and the business is engaged in telemarketing to U.S. residents, is hereby permanently restrained and enjoined from:

A. Failing to take reasonable steps sufficient to monitor and ensure that all employees and independent contractors engaged in sales or other customer service functions comply with Paragraph III of this Order. Such steps shall include adequate monitoring of sales presentations or other calls with customers, and shall also include, at a minimum, the following: (1) listening to the oral representations

made by persons engaged in sales or other customer service functions; (2) establishing a procedure for receiving and responding to consumer complaints; and (3) ascertaining the number and nature of consumer complaints regarding transactions in which each employee or independent contractor is involved; *provided* that this Paragraph does not authorize or require defendant to take any steps that violate any federal, state or local laws;

- B. Failing promptly to investigate fully any consumer complaint received by any business to which this Paragraph applies; and
- C. Failing to take corrective action with respect to any sales person whom defendant determines is not complying with this Order, which may include training, disciplining, and/or terminating such sales person.

IX. DISCLOSURE OF CUSTOMER LISTS

IT IS FURTHER ORDERED, that defendant is permanently restrained and enjoined from selling, renting, leasing, transferring or otherwise disclosing the name, address, telephone number, credit card number, bank account number, e-mail address or other identifying or financial information of any person who paid any money to any defendant named in the complaint prior to the date of entry of this Order. *Provided, however*, that defendant may disclose such information to a law enforcement agency or as required by any law, regulation or court order.

X. COMPLIANCE REPORTING BY DEFENDANT

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

- A. For a period of five (5) years from the date of entry of this Order, defendant shall notify plaintiff of the following:
 - 1. Any changes in defendant's residence, mailing address, and telephone number within ten (10) days of the date of such change;
 - 2. Any changes in defendant's employment status (including self-employment) within ten (10) days of such change. Such notice shall include the name and address of each business that defendant is affiliated with or employed by, a

statement of the nature of the business, and a statement of defendant's duties and responsibilities in connection with the business or employment; and

- 3. Any proposed change in the structure of any business entity owned or controlled by defendant, such as creation, incorporation, dissolution, assignment, sale, merger, dissolution of subsidiaries, proposed filing of bankruptcy petition, change in the corporate name or address, or any other change that may affect compliance obligations arising out of this Order, thirty (30) days prior to the effective date of the proposed change; *provided*, *however*, that with respect to any proposed change in the corporation about which defendant learns less than thirty (30) days prior to the date such action is to take place, defendant shall notify the Commission as soon as is practicable after leaning of such proposed change;
- B. One hundred eighty (180) days after the date of entry of this Order, defendant shall provide a written report to the FTC, sworn to under penalty of perjury, setting forth in detail the manner and form in which he has complied and is complying with this Order. This report shall include, but not be limited to:
 - 1. Defendant's then current residence address and telephone number;
 - Defendant's then current employment, business address, and telephone numbers, a description of the business activities of each such employer and, defendant's title and responsibilities for each employer;
 - A copy of each acknowledgment of receipt of this Order obtained by defendant pursuant to Paragraph VII; and
 - 4. A statement describing the manner in which defendant has complied and is complying with this Order;
- C. Upon written request by a representative of the Commission, defendant shall submit written reports (under oath, if requested) and produce documents on fifteen (15) days' notice with respect to any conduct subject to this Order;

D. For purposes of this Order, defendant shall, unless otherwise directed by the Commission's authorized representatives, mail all notices and reports required of defendant to: Regional Director Federal Trade Commission 915 Second Avenue, Suite 2896 Seattle, WA 98174 U.S.A. Re: FTC v. Royal Flush System Network E. For the purposes of this Paragraph, "employment" includes the performance of services as an employee, consultant or independent contractor; and "employers" includes any individual or entity for whom defendant performs services as an employee, consultant or independent contractor; and F. For purposes of compliance reporting required by this Paragraph, the Commission is authorized to communicate directly with defendant.

XI. ACCESS TO BUSINESS PREMISES

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, for the purpose of further determining compliance with this Order, defendant shall permit representatives of the Commission, within three (3) business days of receipt of written notice from the Commission:

- A. Access during normal business hours to any office, or facility storing documents, of any business located in the U.S. where defendant is the majority owner of the business or directly or indirectly manages or controls the business, and the business engages in performing any function in connection with the telemarketing of any product or service to U.S. residents or assisting others engaged in these activities. In providing such access, defendant shall permit representatives of the Commission to inspect and copy all documents relevant to any matter contained in this Order, and shall permit Commission representatives to remove documents relevant to any matter contained in this Order for a period not to exceed five (5) business days so that the documents may be inspected, inventoried, and copied; and
- B. To interview the officers, directors, and employees, including all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as employees, consultants, independent contractors or otherwise, of any business to which Paragraph XI.A. of this Order applies, concerning matters relating to compliance with the terms of this Order. The person interviewed may have counsel present.

 Provided that, upon application of the Commission and for good cause shown, the Court may enter an ex parte order granting immediate access to defendant's business premises located in the U.S. for the

XII. COMMISSION'S AUTHORITY TO MONITOR COMPLIANCE

IT IS FURTHER ORDERED that the Commission is authorized to monitor defendant's compliance with this Order by all lawful means including, but not limited to, the following means:

purposes of inspecting and copying all documents relevant to any matter contained in this Order.

A. The Commission is authorized, without further leave of court, to obtain discovery from any person in the manner provided by Chapter V of the Federal Rules of Civil Procedure, Fed. R. Civ.

Thomas P. Rowan, WSBA #30789 Kathryn C. Decker, WSBA #12389 Attorneys for Plaintiff Federal Trade Commission 915 Second Ave., Ste. 2896 Seattle, WA 98174 (206) 220-6350 (telephone) (206) 220-6366 (facsimile) Basil Steeves, individually Joel Levine 16000 Ventura Blvd., Suite 500 Encino, CA 91436 818-995-6052 (telephone) 818-995-0407 Attorney for Defendant Basil Steeves