REPORT OF PALM, INC.
COMPLIANCE WITH
FEDERAL TRADE COMMISSION
ORDER
DATED
APRIL 17, 2002

REPORT SUBMITTED
JUNE 24, 2002

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PALM, INC. REPORT

Regarding
FTC Order dated April 17, 2002

In accordance with Paragraph VIII of the above described Order, Palm, Inc. submits the following report detailing the manner and form of Palm's compliance.

Steps Taken To Comply With Paragraphs I, II, and III Of The Order

Paragraphs I, II and III of the Order contain obligations on the part of Palm which require similar compliance actions. Therefore, the following response encompasses Palm's actions in response to all three Paragraphs. Palm's actions fall into two main categories: Training and Review.

Training:

- Employees and contractors responsible for creating marketing and promotional materials received a 90-minute in-depth training session during which they received information on the requirements of the Order and how to comply. Examples drawn from the Commission's Complaint were used as well as other examples of how to properly convey information. Well over 100 people attended this training including employees from marketing, marketing communications, public relations, product marketing and sales.

    - Training covered

        - Provisions of the consent decree and issues of concern to the FTC
        - Examples from FTC complaint
        - Detailed discussion of claims, consumer perceptions, disclaimers, and substantiation
          Discussions regarding disciplines other than those creating promotional materials but which directly relate to substantiation
        - Interactive review of materials from Palm and others to identify potential issues and necessary revisions
        - Detailed walkthrough of the required process for the creation, approval, substantiation and archiving of promotional materials

    It is important to note that these sessions were interactive -- these employees had, and took advantage of, the opportunity to pose questions to Palm Legal and Marketing Staff in order to understand fully their obligations under Order.

- In conjunction with the obligation to deliver the Order to designated employees and contractors, Palm provided a presentation summarizing the issues and how to deal with them going forward to the employees who acknowledged receipt of the Order pursuant to Paragraph VI.
- Palm conducted a series of 30 minute sessions for all the staff functions explaining the Order and the methods of compliance. Such sessions would include the various vice-presidents of the different functions (e.g. engineering, supply, operations) as well as their managers. Every function had at least one such session, some having several.
- Vendors responsible for creating or supporting the distribution of promotional materials were also trained
  - Advertising and PR agencies
  - In store and demonstration vendors
  - Collateral and tech writing teams
- Key managers including the Senior VP of Marketing (Ken Wirt) and the Senior VP of Sales (Glenn Cross) sent memos to their respective organizations (many of which also attended the training sessions) delivering the Order and stressing the need to comply.
- An email was sent to all Palm managers worldwide delivering the Order and the summary presentation regarding compliance.

Review

Even prior to the Order, Palm implemented a process that required review of all promotional materials prior to their release. Palm has implemented, and expanded upon, that mechanism to enhance proper compliance with the Order. Indeed, as a result of the negotiations with Staff, Palm had learned the Commission's essential concerns with Palm's materials and endeavored to satisfy these concerns well before the Order became final. Relevant employees and contractors working with promotional materials were advised of the requirements and materials were regularly reviewed with the requirements in mind. Going forward, to further enable compliance, Palm has expanded the existing process to establish a system that identifies and analyzes claims for a product during the proposed product's development phase. Claims intended to be made about the product are to be identified and reviewed for accuracy.

Review Process

- As noted above and delineated more fully below, Palm has instituted a more rigorous process to address compliance with the Order.
- Reviews are conducted at several stages during the creation of the promotional materials
  - Initiation of project
  - Material creation
  - Final review and archiving
- Project initiation

  - For each relevant product, Palm creates a communication brief which highlights the expected features and accompanying claims
  - Personnel are assigned to verify each claim either through engineering supply chain or otherwise
  - Claims, which might require further clarification, are identified and necessary clarifying statements or supporting text are crafted.
    Final copy is reviewed for compliance and substantiation.
  - Approved text for the product, with necessary support, is posted to public folder for marketing teams to refer to when creating materials.

- Material creation
  - Each marketing piece draws upon subsets of the approved text
  - Any new claims are identified and verification is initiated
  - Supporting text is created, where necessary
  - Supporting text and substantiation travel with the project job jacket for final review and archiving

- Material completion
  - Since each marketing piece is unique, the final product is reviewed
    - Confirm that approved text is used
    - New claims are substantiated and supporting text used
  - Project proceeds to legal review
  - Final product is archived
    - Nomenclature system aligns the promotional piece with specific Palm product (as well as date)

Accompanying this report are copies of promotional items currently in use by Palm, except those exempted by Paragraph IV. Attached as Exhibit A is an index of the materials provided.

Steps Taken To Comply With Paragraph V Of The Order

Paragraph V requires Palm to archive promotional materials, substantiation materials and any contradictory materials related to covered representations. Palm's process to comply with this provision is described above. The files are maintained in the office of the Vice President, Consumer Marketing.

Steps Taken To Comply With Paragraph VI Of The Order

Paragraph VI requires Palm to provide the Order to identified employees and secure their acknowledgement of receipt. Palm complied with this obligation by (1) sending an email to all affected employees attaching a copy of the Order; (2) posting the Order and a presentation explaining the background and requirements going forward on a Palm Intranet site; (3) requiring all affected employees to log onto the site, review the presentation and the Order and acknowledge receipt electronically.

PALM, INC. REPORT

In an effort to secure compliance with the Order, Palm asked more employees to review and acknowledge the Order than were obligated to do so under the Order. As stated above, all Palm managers received two emails containing the Order and pointing them to the Intranet site for more information. Palm felt it important to broadly communicate the information so as to further compliance efforts. In all, over 300 employees acknowledged receipt and review of the Order. Many more received it as a result of Palm's email efforts described above.

In addition, contractors associated with marketing and public relations were required to attend training and acknowledge receipt of the Order.

Palm's Board of Directors received the Order electronically and all signed paper acknowledgement of receipt of the Order.

Going forward, Palm's Human Resources department has included the Order and an acknowledgement as part of the "sign in" process for all new employees.

Attached as Exhibit B is a list of those employees acknowledging the Order as well as Palm's Board of Directors. Palm requests Exhibit B be treated as Confidential as it lists employees and positions, which could easily enable a competitor to target Palm employees. Such an assault on Palm's employee base is likely to cause substantial competitive harm to Palm, especially in the current intensely competitive high tech environment. To ease consideration of this request attached as Exhibit C is a non-confidential list showing the job titles and dates of acknowledgement.

Paragraph VII requires Palm to notify the Commission in anticipation of certain described events. Since all events described require involvement of Palm's Legal Department, all members of which received and signed the acknowledgement, it is anticipated that appropriate notice will occur.

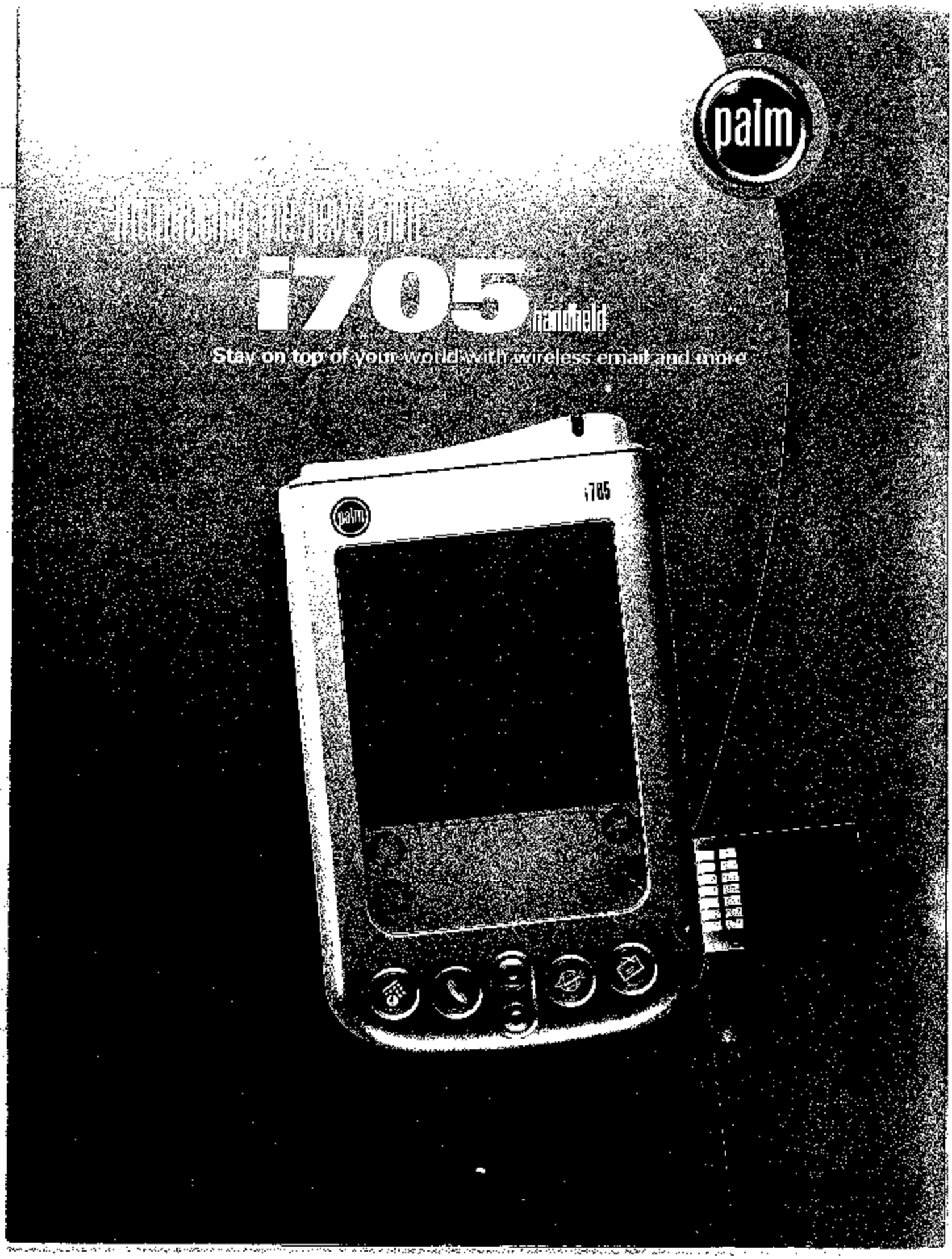
I declare under penalty of perjury that the foregoing is true and correct. Executed this 24th day of June, 2002 in Sama Clara, Santa Clara County, California.

Page Murray
Vice President, Consumer Marketing
Palm, Inc.

Item number	Description
	MARKETING COMMUNICATIONS
1	Education Direct Mail Piece (& follow up postcard)
2	Education Sell Sheet-i705, m515, m130
3	m125/m130 Data sheet
4	Retail Accessories Catalog-m515/m130 launch
5	Family Brochure
6	i705 Data Sheet
7	m500/m515 Data Sheet
8	i705 Accessories Catalog
9	m125 & m130 Accessories Catalog
10	Retail Accessories Catalog, i705 launch
11	m515 (m500 series) Accessories Catalog
	CHANNEL MARKETING
12	US Sales Guide
13	m515/m130 Awareness Brochure
14	Pepsi Rebate
15	Buon One, Get One -promo flyer, tearpad
16	Dummy unit product cards-i705, m515, m130, m125
17	Grads Promo/Shortcuts to Success-sell card w/chain, header shouter for family display, tearpads, promo flyer
18	i705 Awareness Brochure
19	San Francisco Giants Promotion Brochure

Item number	Description
20	San Francisco Giants Direct Mail Piece
21	CompUSA Poster
22	Office Depot Posters
23	Accessory Cards-Office Depot
24	Thin Air Server 1..4 data sheet
25	Why Palm -Vision paper
26	Why Palm handhelds are your best choice in healthcare
27	Mobilizing Gov't for the 21st Century
28	Palm.com/enterprise
29	Palm.com/enterprise
30	Web Pages
31	Tap into the newest Palm Resource
35	Palm Wireless Database Access Server white paper
36	Future of business ad
37	Palm Wirelss database access server data sheet
38	Enireprise handheld mobile solutions TCO
39	Palm Pays Back
40	The Power of Palm in healthcare-FAQ
41	customer success story book-healthcare version
42	Customer success story book-Volume 2
43	Maximum ROI for Palm HH computers in healthcare
44	Personal Information mgmt for healthcare white paper
45	Thin Air Server 1.4 FAQ
46	Palm.com/enterprise
47	Palm.com/enterprise
48	Palm.com/enterprise
49	Why Palm-TCO

Item number	Description
50	Wireless Ingrastructure Ad
51	Backbone Ad
52	Making noise ad
53	m515 box
54	i705 box
55	m125
56	Education "GPA" Ad
57	Online Ads
58	Grad Pack Box
59	Staples Poster
60	BOGO Ad
61	Demo Days Ad


palm
i705
handheld
Stay on top of your world with wireless email and more
palm
i705

Palm™ Portable

Go wireless with the Palm™ i705 handheld. The Palm i705 handheld combines secure, integrated wireless connectivity—email and Web access with no external modem—with all the classic organizer features you expect from Palm. All in one easy-to-use, slim package. The Palm i705 handheld's performance will put you on top of your world, and with built-in dual expansion, you'll stay at the top, even as your needs grow. (Palm.Net® account required, sold separately.)

Secure, Always-On Email

Automatic access to email and the Internet at your fingertips.

The Palm™ i705 handheld is ready to connect you to the power of the Internet and the convenience of email while on the go. Send and automatically receive your corporate and personal email using Microsoft Exchange/Outlook or communicate with co-workers and friends with AOL Instant Messenger. Choose how you'll be notified of incoming messages so you can work more efficiently while you're on the go. You can also find the information you need through the MyPalm™ Portal, your one-stop wireless connection to news, entertainment and over 500 other wireless-ready websites. Browse the Web, communicate with friends, family and associates, and get all the information you want. (Some email and internet access software included with handheld. Palm.Net account required, sold separately). Plus, the Palm i705 handheld offers the end-to-end security and data management that IT departments require to support handhelds in mobile enterprise applications.

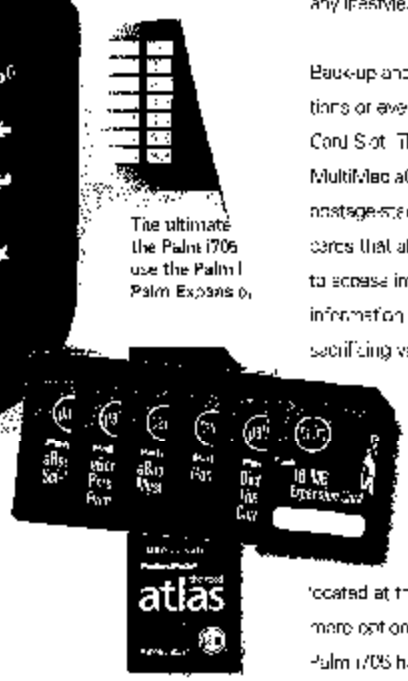
Built-In Dual Expansion

Get more options than ever with Palm's built-in dual expansion.

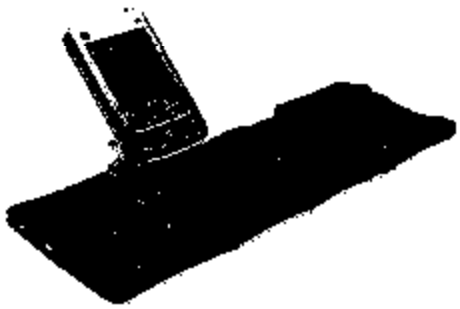
The Palm™ Expansion Card Slot and Palm Universal Connector allow you to expand the capabilities and performance of the Palm i705 handheld to match any lifestyle.

Back-up and add additional memory and applications or even games with the Palm Expansion Card Slot. The Palm Expansion Card Slot supports MultiMediaCard and SD expansion cards—postage-stamp sized cards that allow you to access important information without sacrificing valuable memory space. It's the same type of expansion card slot supported by more than two hundred leading manufacturers including Panasonic, Kodak, Sharp, JVC, and Motorola.

The Palm Universal Connector—located at the base of the handheld—creates more options and greater productivity for the Palm i705 handheld by enabling use of add-on hardware devices like a digital camera, portable or mini keyboard, GPS locator device, and more.



The ultimate the Palm i705 use the Palm Palm Expansion



Expand your handheld in a snap with a keyboard, GPS locator, or other hardware add-ons and work more efficiently while on the road, or at home (sold separately).

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with a built-in antenna, nationwide coverage, no roaming charges and both flat-rate and metered prices plans (sold separately).

palm

Get automatically notified of incoming email by sound alert, flashing screen, or quiet device vibration and never miss that important message.

Engage your colleagues in real-time discussions over AOL's popular Instant Messenger service and get all the information you need through the MyPalm™ Portal.

Rechargeable lithium polymer battery runs the Palm™ i705 handheld for up to a week of normal use on a single charge.

The Palm™ Mini Keyboard is a unique, one-piece messaging solution. It has a standard keyboard layout and is ideal for email and fast, accurate typing and data input. It's the perfect complement to your handheld (sold separately).

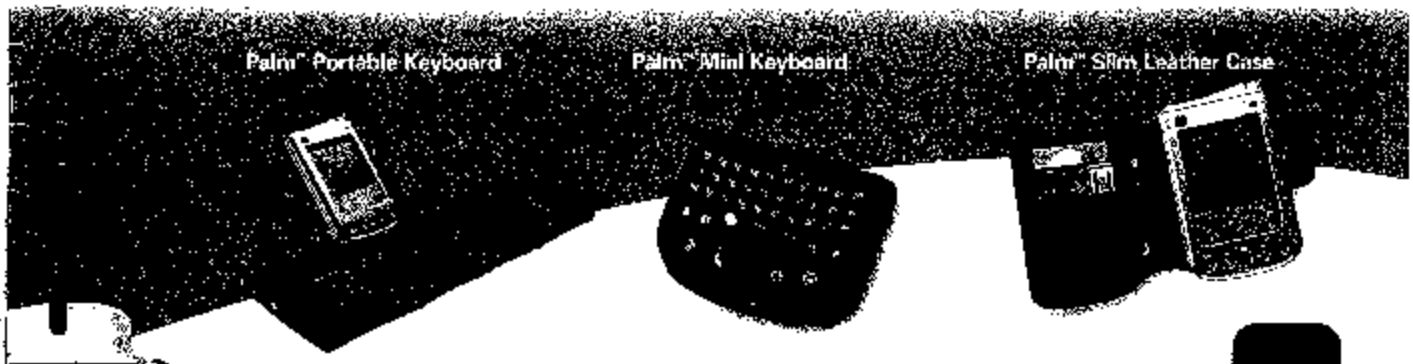
Valuable software included:

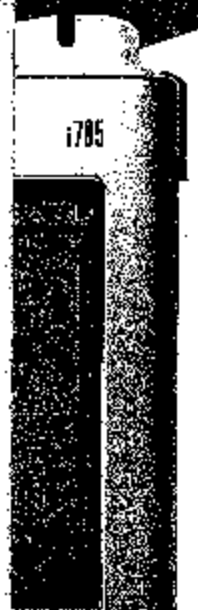
DataViz's Documents To Go™—Easily create, edit, and view Word and Excel documents as well as view and share Powerpoint files.

Chapura's PocketMirror—Synchronize your Microsoft Outlook's calendar, contacts, tasks, and notes.

Palm™ Reader—Choose from thousands of eBook titles to download and read on your handheld.

MGI's PhotoSuite® Mobile Edition—Store, view, and share video clips and images.





Travel Charger

Car Charger

Palm™ i705 Leather Belt Clip Case

Expansion cards

16MB Expansion Card—Just insert the 16MB Expansion Cards to extend the memory of your handheld and store more software applications, pictures, or audio files.

Backup Card—Back up and restore all of your data in one easy step on your handheld using the included software application.

PalmPak® Games Card—With the PalmPak® Games Card, you get 10 games in a variety of categories. Enjoy them all without sacrificing your handheld's memory.

The ultimate in on-the-fly productivity, the Palm i705 handheld allows you to use the Palm Mini Keyboard and any Palm Expansion Card at the same time.

PalmPak® Dictionary/ Thesaurus Card—The PalmPak® Dictionary/Thesaurus Card lets you access *Merriam-Webster's Collegiate Dictionary, Tenth Edition* and the comprehensive *Franklin Advanced Thesaurus* without taking up valuable memory on your handheld.

PalmPak® eBook Series: Personal Finance—Four best-selling books by Robert T. Kiyosaki: the *Rich Dad, Poor Dad* series, that challenge the myth about the rich and how they got that way.

PalmPak® eBook Series: Sci-Fi—Escape from reality in this series of intergalactic adventures from sci-fi master, Peter F. Hamilton.

PalmPak® Language Translator Card—The Language Translator Card contains over 40,000 words and 5,000 common phrases in and between English, French, Italian, German, and Spanish.

PalmPak® Travel Cards—PalmPak® Travel Cards are ideal for travelers or tourists with guides to some of the most popular cities in the U.S., Europe, or Asia Pacific. Includes world clock, time zone management, and voice currency conversion and a European language phrase guide.

PalmPak® eBook Series: Mystery—Six Successful tales of murder and intrigue from Michael Connelly's best-selling mysteries starring Hollywood homicide cop, Harry Bosch.

PalmPak® Travel Card: Rand McNally Road Atlas—This card provides highway maps for the 48 contiguous United States as well as driving directions between 12,000 cities. Museums, national parks, resorts, and shopping areas are indicated along with information on food, lodging, and ATMs at major highway exits.

palm™

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Santa Clara, CA 95052
www.palm.com

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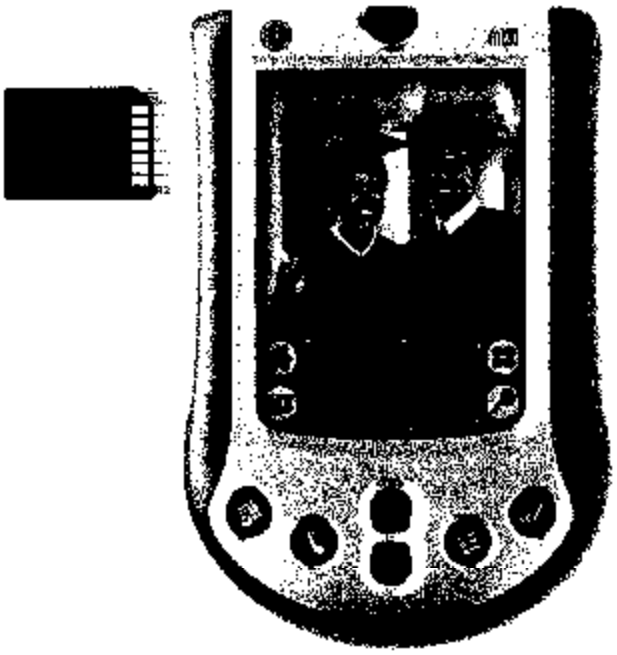
i705 AB 120

valedictorian



free

expansion card*

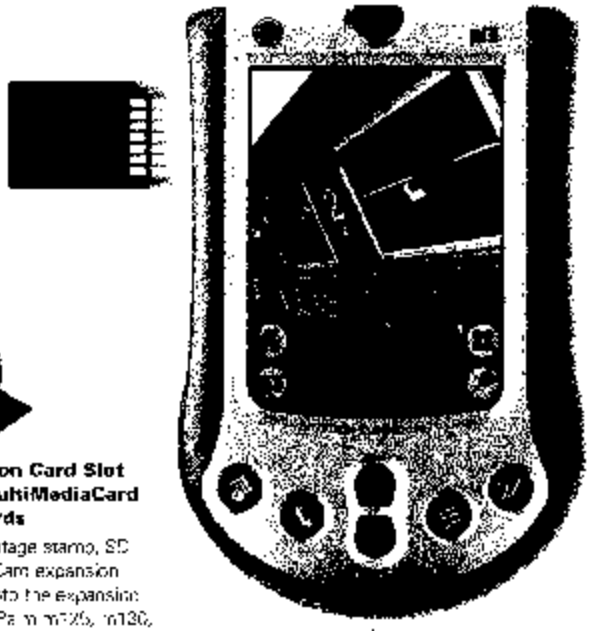
Buy a Palm™ m125 or m130 handheld and you'll receive a free *Shortcuts to Success* expansion card loaded with cool applications, eBooks and more.

valued at over $[illegible]

Purchase of a Palm m125 or m130 handheld.
[illegible] and must be redeemed by July 28, 2002. See [illegible] for details.
[illegible] Palm m125 [illegible] the Shortcuts to Success expansion card. Valid where prohibited.

of the curve.

Palm™ dual expansion technology leads the way. When you own a Palm handheld, you can download photos, backup important information or take your favorite games and applications wherever you go. With dual expansion technology, you have the power to do even more with your Palm handheld.



Palm Expansion Card Slot for SD and MultiMediaCard expansion cards

The size of a postage stamp, SD and MultiMediaCard expansion cards fit neatly into the expansion card slot on the Palm m125, m130, and all new Palm handhelds. They make it easy to backup data, increase memory and add content such as dictionaries, eBooks, games and more.

Palm Universal Connector for hardware attachments

The Palm Universal Connector is another great way to expand the capabilities of your Palm handheld. The versatile connector makes it easy to attach keyboards, wireless modems, GPS receivers and more to your Palm handheld. USB-enabled, it allows for easy plug-and-play connection of hardware add-ons.

free expansion card

Buy a Palm™ m125 or m130 handheld for yourself or your favorite grad and get a free *Shortcuts to Success* expansion card, valued at over $100US/$150CDN. It's loaded with practical applications you can use everyday, a variety of challenging games for hours of fun and two great eBook titles.

FCPlus® Professional

CityTime

4.0Student™

ZAP!2016

Here's what's included on the *Shortcuts to Success* expansion card:

Applications

- *FCPlus® Professional*
  Powerful financial calculator that's great for business students or finance professionals.
- *CityTime*
  The best-selling and most acclaimed world time software for Palm handhelds
- *4.0Student™*
  The premier coursework, class information, and grade tracking software for your Palm handheld

eBooks

- *The Graduate* by Charles Webb

Games

- *Bejeweled*
- *SimCity™*
- *Zap!2016*

success
awaits you.

valedictorian

of graduation gifts.

Buy a Palm™ m125 or m130 handheld and you'll receive a free *Shortcuts to Success* expansion card, loaded with cool applications, eBooks and more.

Complete the information below

Which Palm handheld did you purchase? ☐ m125 handheld ☐ m130 handheld
Did you purchase it as a gift? ☐ Yes ☐ No
Would you like to receive occasional e-mail with tips and
information via e-mail? ☐ Yes ☐ No

Purchased between April 25, 2002 and June 30, 2002. Redeem by July 28, 2002

Rebate Offer Terms and Conditions

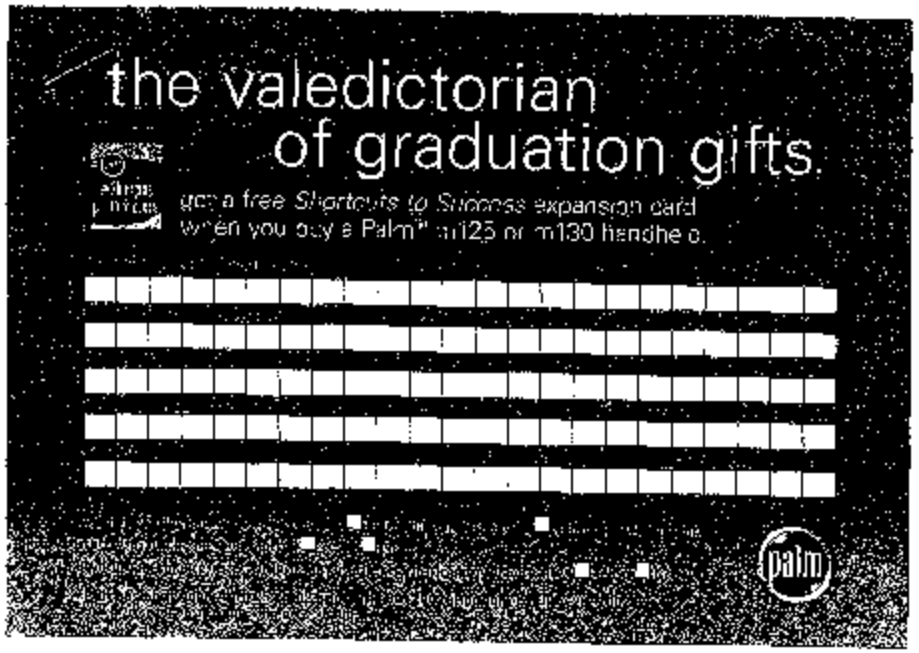
1. Buy a Palm m125 or m130 handheld and submit both proof-of-purchase from the UPC barcode from each of the same box and Logo of purchase receipt (dated between April 25, 2002 and June 30, 2002 at the location of purchase only).
2. All requests must be postmarked by July 28, 2002, and received by August 4, 2002. Limit one rebate per purchase. Sorry, no duplicates or photocopies accepted.
3. When receiving your Palm m125 handheld, make sure to locate the *Shortcuts to Success* application disc.
4. Designs on rebate will not be honored without the original UPC barcode.
5. Void where prohibited, taxed or otherwise restricted. Please allow 4 weeks for receipt of your rebate.
6. Not responsible for lost, late, damaged, misdirected, incomplete, illegible or illegal requests.
7. Palm, Inc. reserves the right to substitute any item value to offer with an item of equal or greater value. Duplicate requests and/or incomplete/illegible requests will not be honored and will be disregarded and discarded.
8. This offer is valid in the United States, Puerto Rico, U.S. Virgin Islands and Canada only. Void where prohibited, taxed or otherwise restricted. Offer valid on retail purchases only. Employees, resellers or distributors are not eligible. Corporate customers are not eligible.
9. Allow 5-7 weeks for delivery. Copies or facsimiles will not be accepted. Limit 1 per household or business. Offer valid in the United States or Canada only. Offer void where prohibited.

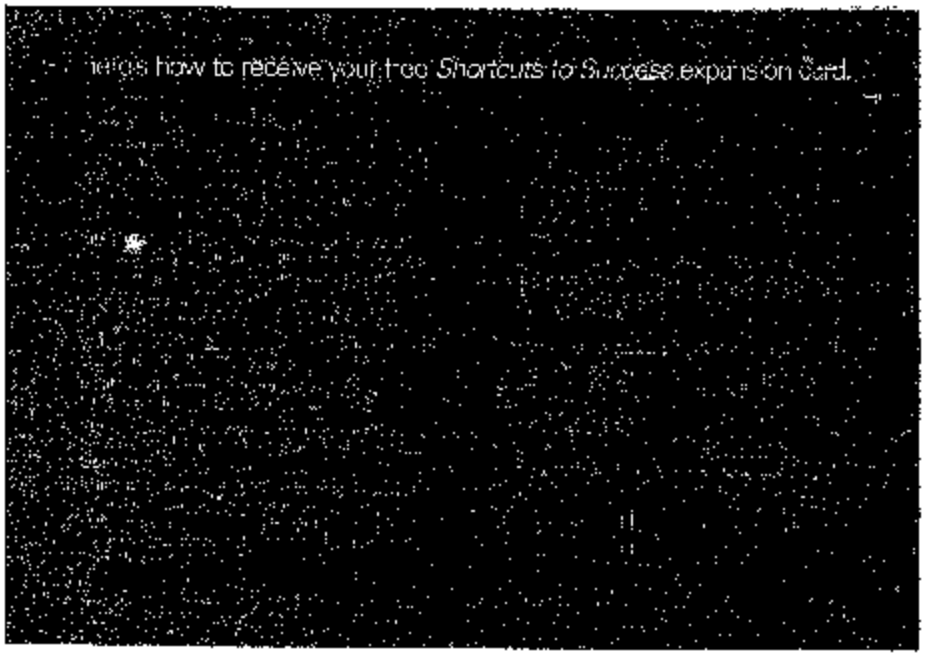
In the U.S., send the following:
- completed rebate form
- original UPC barcode
- purchase receipt (photocopies not accepted)

To: Palm *Shortcuts to Success*
Rebate Processing Center
P.O. Box 1128
Dept. 4
Minot, ND 58702-1128

In the Canada, send the following:
- completed rebate form
- original UPC barcode
- purchase receipt (photocopies not accepted)

To: Palm *Shortcuts to Success*
Rebate Processing Center
7 Mackenzie Place
Suite 200 - Dept. 4
Toronto, ON M3C 1T2


the valedictorian
of graduation gifts.
get a free Shortcuts to Success expansion card
when you buy a Palm™ m125 or m130 handheld.
palm


Here's how to receive your free Shortcuts to Success expansion card.

free

How to Choose
the Palm™ Handheld That's Right for You

m105

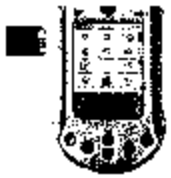
Classic Organizer Functionality

- Stores thousands of addresses, years of appointments, hundreds of to do items, notes, memos, with even more room for add-on applications
- Long battery life on just two AAA batteries

m125

Start Here and Expand Your Options

- Built-in Dual Expansion lets you:
  - Back up and add additional memory and applications with the Palm Expansion Card Slot which supports MultiMediaCard and SD cards, sold separately
  - Add peripherals, such as modems, keyboards and GPS receivers with the Palm Universal Connector
- Long battery life on just two AAA batteries



m130

Expand Your Options in Vivid Color

- Bright color screen supporting more than 65,000 colors
- Built-in Dual Expansion lets you:
  - Back up and add additional memory and applications with the Palm Expansion Card Slot which supports MultiMediaCard and SD cards, sold separately
  - Add peripherals, such as modems, keyboards and GPS receivers with the Palm Universal Connector
- Rechargeable batteries

m500

Stylish and Lightweight

- Crisp, clear monochrome display for easy readability indoors and outdoors
- Built-in Dual Expansion lets you:
  - Back up and add additional memory and applications with the Palm Expansion Card Slot which supports MultiMediaCard and SD cards, sold separately
  - Add peripherals, such as modems, keyboards and GPS receivers with the Palm Universal Connector
- View and edit Microsoft Word and Excel files*

m515

Stylish, Powerful, in Brilliant Color

- Brilliant color screen with support for more than 65,000 colors, backlighting, and maximum viewing control
- Built-in Dual Expansion lets you:
  - Back up and add additional memory and applications with the Palm Expansion Card Slot which supports MultiMediaCard and SD cards, sold separately
  - Add peripherals, such as modems, keyboards and GPS receivers with the Palm Universal Connector
- View and edit Microsoft Word and Excel files*
- 16MB of memory

i705

Wireless Internet

- Stay in touch while you're on the go by exchanging email messages, browsing the Web and instant messaging colleagues without an external modem
- Supported by Palm.Net® wireless service: nationwide coverage and no roaming charges for either a monthly unlimited flat rate or metered price plan
- Built-in Dual Expansion lets you:
  - Back up and add additional memory and applications with the Palm Expansion Card Slot which supports MultiMediaCard and SD cards, sold separately
  - Add peripherals, such as modems, keyboards and GPS receivers with the Palm Universal Connector

palm

* Software functionality provided by Documents to Go®, a product of DataViz, Inc.

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PF-DMA-0802-3PR

Palm™ m130 Handheld

- Bright color screen
- Easy-to-use, with rechargeable battery
- Palm Expansion Card Slot & Palm Universal Connector

Palm™ m125 Handheld

- Expansion card slot and Universal Connector let you expand and customize
- Mobile Connectivity Software
- Palm OS Software v4.0

Palm™ i705 Handheld

Wireless Email & More

- Secure wireless email
- Built-in Internet connectivity for Web browsing
- Palm Expansion Card Slot & Palm Universal Connector

Palm™ m515 Handheld

- 16MB of memory
- Adjustable brilliant screen supports 65,000+ colors
- Palm Expansion Card Slot & Palm Universal Connector

30

palm.com | Store | Software | Support | wireless | enterprise | education | developers | community | company

USA

palm

< Palm.com < Products Home

Product Promotions

Products

- Products Home
- Handhelds
- Accessories
- Where to Buy
- Promotions

Search Palm

Give a gift, get a gift >
Buy a Palm™ m500 handheld and get a Palm m105 handheld free.

Promo Flyer and Claim Form
(PDF: 294KB / 1 page)

The valedictorian of graduation gifts >
Buy a Palm™ m125 or m130 handheld and receive a free Shortcuts to Success expansion card loaded with cool applications and ebooks.

Promo Flyer and Claim Form
(PDF: 979 KB / 1 page)

Save Big on Palm™ Handhelds for Education >
Give your school year a big finish. Buy 30 m505 or m125 handhelds for your administrators, faculty or classrooms, and we'll send you 2 additional handhelds for FREE.

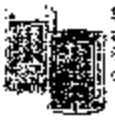
Claim Form >
(PDF: 361 KB / 1 page)

Palm Bucks

Palm Pays Back Program >
As a **Palm Champion** in the Palm Pays Back program, you can now turn a friend's handheld purchase into Palm Bucks (up to $500) that can be used to purchase select Palm™ merchandise online in the **Palm Bucks Catalog** (Prices do not include taxes or handling/shipping costs. Purchases delivered within USA only.).

- How the Program Works
- Enroll as a Palm Champion
- **Palm Champion Login**
- **Handheld Registration**

Ended Promotions



Stunning savings for business, government and education >
Buy 50 Palm™ handhelds or portable keyboards and get 10 more. Buy 100, get 22.

Claim Form >
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Buy a Palm™ m500 handheld, get a Palm m105 handheld

Palm™ m500 Handheld
Expand your options.
- Dual expansion
- 8MB memory
- Rechargeable
- Grayscale screen
- Slim profile

$299.00 - **Buy Online Now**

Palm™ m105 Handheld
Simple, connected and fun.
- Single expansion
- 8MB memory
- AAA batteries
- Grayscale screen
- Opt. faceplates

$149 Value

FREE!

DualDate™ Software.

Download it now from the Palm Software Connection:

Windows (ZIP: 275KB) **Macintosh** (SIT: 264KB)

Make it easy for Dad to keep track of the family calendar
- Beam your calendar to other Palm handheld users
- View two daily schedules side by side
- Synchronize the shared calendars

Here's how you get your free handheld.

1. Purchase a Palm m500 handheld between June 6, 2002 and July 8, 2002 from any **Palm Authorized Reseller** or the **Palm Store**.
2. Send completed **rebate form** (PDF: 294KB / 1 page) to Palm with a copy of your receipt by August 8, 2002.

Promotion Terms

1. Buy a Palm m500 handheld and submit this redemption form, the original serial number barcode from the Palm handheld box and a copy of your sales receipt dated between June 6, 2002 and July 8, 2002 with the handheld purchase circled.
2. All requests must be postmarked by August 8, 2002, and received by August 15, 2002. Limit one free gift per purchase.
3. Under no condition will request be honored without the original serial number barcode.
4. Mail-in only. No fax or phone orders accepted. Please retain copies of the materials you submit.
5. Not responsible for lost, late, damaged, misdirected, incomplete, incorrect or illegible mail. No postage due requests.
6. Palm, Inc. reserves the right to substitute any item related to offer with an item of equal or greater value. Applications included

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on the free Shortcuts to Success expansion card are subject to change without notice.

7. This offer is valid in the United States, Puerto Rico, U.S. Virgin Islands and Canada only. Void where prohibited by law or otherwise restricted. Not valid with any other offers and does not apply to any other Palm products. Epocrates customers not eligible.
8. Allow 8-10 weeks for delivery. Questions about this promotion? Call 1-866-377-6626 in the United States or 1-888-205-8086 in Canada. Offer valid while supplies last.

In the U.S., mail the following:
- completed rebate form
- original serial number barcode
- purchase receipt (photocopy accepted)

To: Free Palm m105 Offer
P.O. Box 1183
Grand Rapids, MN
55745-1183

In Canada, mail the following:
- completed rebate form
- original serial number barcode
- purchase receipt (photocopy accepted)

To: Free Palm m105 Offer
P.O. Box 41082
RPO Markham, Winnipeg, MB
R3T 5T1

* Mail-in offer. See Terms & Conditions for details on how to get your free Palm m105 handheld by mail.

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Get a FREE Shortcuts to Success expansion card...

FCPlus Professional

CityTime

4.0Student™

ZAP!2016

When you buy one of these handhelds.

Palm™ m125 Handheld ›
Expand your options.
- Low cost, ideal for students
- Built-in dual expansion for add-on peripherals and snap-in expansion cards
- Long battery life on just two AAA batteries

$199USD ESP-Buy Now

Palm™ m130 Handheld ›
Stylish, in bright color.
- Color screen
- Built-in dual expansion for add-on peripherals and snap-in expansion cards
- Convenient rechargeable batteries

$279USD ESP-Buy Now

Here's what you get.

Buy a Palm™ m125 or m130 handheld for yourself or your favorite grad and get a free Shortcuts to Success expansion card, valued at over $100US/$150CDN. It's loaded with practical applications, cool games and one ebook title.
Here's what's included on the Shortcuts to Success expansion card:

Applications
FCPlus® Professional
City Time
4.0Student™

Games
Bejeweled
SimCity™
Zap!2016

eBooks
The Graduate by Charles Webb

Here's how you get your free gift.

1. Purchase a Palm m125 or m130 handheld between April 25, 2002 and June 30, 2002 from any **Palm Authorized Reseller.**
2. Send completed **rebate form** (PDF: 979KB / 1 pages) to Palm with a copy of your receipt by July 28, 2002.

Promotion Terms

1. Buy a Palm m125 or m130 handheld and submit this redemption form, the original UPC barcode from the Palm handheld box and a copy of your sales receipt dated between April 25, 2002 and June 30, 2002 with the handheld purchase circled. **Palm Authorized Resellers.**
2. All requests must be postmarked by July 28, 2002, and received by August 4, 2002. Limit one free gift per purchase. Ten gifts per customer name and address.

30

3. Offer not valid on Palm m125 Grad Packs, which already include the Shortcuts to Success expansion card.
4. Under no condition will request be honored without the original UPC barcode.
5. Mail-in only. No fax or phone orders accepted. Please retain copies of the materials you submit.
6. Not responsible for lost, late, damaged, misdirected, incomplete, incorrect or illegible mail. No postage due requests.
7. Palm, Inc. reserves the right to substitute any item related to offer with an item of equal or greater value. Applications included on the free Shortcuts to Success expansion card are subject to change without notice.
8. This offer is valid in the United States, Puerto Rico, U.S. Virgin Islands and Canada only. Void where prohibited by law or otherwise restricted. Not valid with any other offers and does not apply to any other Palm products. Epocrates customers not eligible.
9. Allow 8-10 weeks for delivery. Questions about this promotion? Call 1-866-530-6006 in the United States or 1-800-814-9824 in Canada. Offer valid while supplies last.

In the U.S., mail the following:
- completed rebate form
- original UPC barcode
- purchase receipts (photocopy accepted)

To: Shortcuts to Success
Free Expansion Card
P.O. Box 1129
Grand Rapids, MN
55745-1129

In the Canada, mail the following:
- completed rebate form
- original UPC barcode
- purchase receipts (photocopy accepted)

To: Shortcuts to Success
Free Expansion Card
35 The Links Road
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Toronto, ON M2P 1T7

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Buy 30 handhelds, get 7 more FREE.

Palm™ m505 Handheld
$349.00 US ESP
Stylish, in bright color.
- Color screen
- Built-in dual expansion for add-on peripherals and snap-in expansion cards
- Convenient rechargeable batteries

Datasheet ▸
(PDF: 369KB / 2 pages)

Palm™ m125 Handheld
$199.00 US ESP
Expand your options.
- Low cost, ideal for students
- Built-in dual expansion for add-on peripherals and snap-in expansion cards
- Long battery life on just two AAA batteries

Datasheet ▸
(PDF: 49KB / 2 pages)

Here's how to claim your additional handhelds.

1. Purchase 30 Palm m505 or m125 handhelds from any US **Palm Authorized Reseller.**
2. Fax a completed **claim** form (PDF: 130KB / 1 page) to Palm with a copy of your purchase invoice or receipt dated 4/1/02 through 6/28/02 to (408) 878-1250.
3. Palm will ship your additional handhelds within 4-6 weeks of receipt of the claim form.

Promotion Terms

1. Purchases must be made through a US **Palm Authorized Reseller.**
2. Promotion is valid on purchases made 4/1/02 – 6/28/02. Purchase invoices or receipts must be dated between 4/1/02 and 6/28/02 to qualify.
3. All claim requests must be received by Palm on or before 8/15/02.
4. There is no limit to the number of units purchased. Free devices will be awarded for every 30 units purchased. No partial awards will be offered.
5. All 30 units must be purchased on the same invoice or receipt. Multiple orders cannot be combined to meet the volume purchase requirement.
6. All 30 purchased units must be the same model. Award units will be the same model as purchased units.
7. Award units will be shipped directly from Palm, Inc. See claim form for details. Palm, Inc. will ship to one location for each claim request.
8. Purchased and award units are to be used in the US for education purposes. An education customer is defined as a public or private educational institution – Preschool, K-12, Higher Education Institutions and vocational – both for profit and non-profit.
9. Award units cannot be exchanged for cash, products or services.
10. Award units are not eligible for resale.
11. Award units are subject to availability. Awards available while supplies last.
12. Incomplete claim forms will not be processed. Claims must include dated sales receipt or invoice.
13. Palm not responsible for lost or misdirected claims.
14. Palm reserves the right to audit all claims.
15. Palm reserves the right to terminate this promotion at any time.
16. The terms of this program are non-negotiable.
17. Valid in US only, void where prohibited.

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meet the family.

Go wireless.

- i705 Handheld*
- Dual expansion
- 8MB memory
- Rechargeable
- Grayscale screen
- Email & Internet

$449USD-Buy Now

Demo >
(FLASH: 231KB)

Get serious.

m515 Handheld >
- Dual expansion
- 8MB memory
- Rechargeable
- Grayscale screen
- Slim profile

$299USD-Buy Now

Color plus.

- m515 Handheld
- Dual expansion
- 16MB memory
- Rechargeable
- Color screen
- Slim profile

$399USD-Buy Now

Demo >
(FLASH: 276KB)

A fun start.

m125 Handheld >
- Dual expansion
- 8MB memory
- AAA batteries
- Grayscale screen
- Opt. faceplates

$199USD-Buy Now

Color value.

- m130 Handheld
- Dual expansion
- 8MB memory
- Rechargeable
- Color screen
- Opt. faceplates

$279USD-Buy Now

Demo >
(FLASH: 318KB)

Great value.

m105 Handheld >
- Single expansion
- 8MB memory
- AAA batteries
- Grayscale screen
- Opt. faceplates

$149USD-Buy Now

Hall of Fame

Past Models >
Pilot, PalmPilot, III series, V series, VII series & m100 handhelds are no longer produced, but they set the standard for mobile computing.

*Wireless features available within service coverage areas only and require Palm.Net Service activation and subscription.

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Palm Adv

- Easy to lea
- Small and l
- Organized
- 11,000 c
- Dual expan

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Palm™ i705 Handheld

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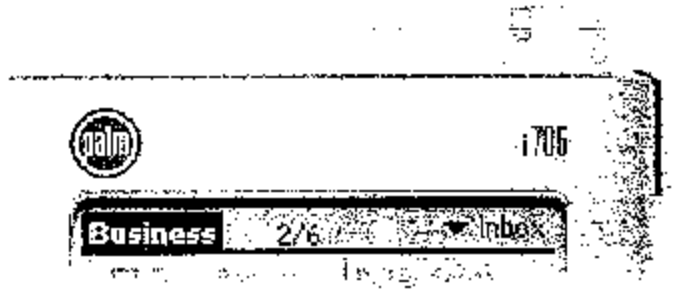
an evolution in wireless.



Stay on top of business even when you're away from your desk, with wireless access to email and the web. The Palm™ i705 handheld activated with **Palm.Net® wireless service** provides a secure Internet connection that's always on.* Plus, you'll enjoy all the **classic functions** and the expansion options of other Palm handhelds.

Experience i705.

- **Interactive Demo** (FLASH: 331KB)
- **3D Model** (No plug-in req'd)
- **Beamable Info** (ZIP: 730KB)

Palm.Net® Wireless Service

- With coverage in over 260 metropolitan areas across the U.S., you can stay connected without cables, wired without wires.
  Service Plans › Service Coverage ›

Secure, Wireless Email ›
Access your personal and corporate email accounts -- all from your handheld. Corporate-grade, end-to-end security means you can send and receive with confidence.

Flashing-Light Notification ›
Email continuously downloads throughout the day, and your i705 handheld alerts you when you have a new message. Choose sounds alarms or a flashing light for notification, even if the handheld is turned off.

Instant Messaging- Now Mobile ›
Send a quick note to someone on your AOL buddy list to start a wireless chat

Palm.Net® service sold Service Plar

special dea

ONLY $

Wireless

- Goin with hand Palm service.

Accesso

Palm Mini Keyboard

30

"It is the best device with integrated wireless messaging I've ever used."

Read the Brighthand review. ›

Wireless Web Connection
Access more than 600 lean, mean wireless-ready web sites including CBS MarketWatch, ESPN.com, and eBAY. Or, browse almost any website you choose.

Word Docs at Your Fingertips
Documents To Go is the best way to create, edit, or view Word and Excel files on your handheld.

Product Details

Size	3.1" x 4.7" x .6"
Weight	5.9 oz.
Memory	8MB
Battery	Rechargeable
Display	Advanced LCD with Backlight
Expansion	Expansion Card Slot Universal Connector
Palm OS®	Version 4.1
HotSync®	USB Cradle
Wireless	via Palm.Net® service

Datasheet
(PDF: 639KB / 7 pages)

Classic Functions

Learn all about the get-and-stay organized **tools and features** that made Palm™ handhelds famous.

Compare & Select

Compare to other **Palm™ handhelds** or to the following handhelds by others:
› **Rim Blackberry 957**

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Enterprise

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*Wireless features available within service coverage areas only and require Palm.Net® Service activation an

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Product Details: Palm™ i705 Handheld

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Protect Your Palm™ Handheld Against

Detailed

Special Features

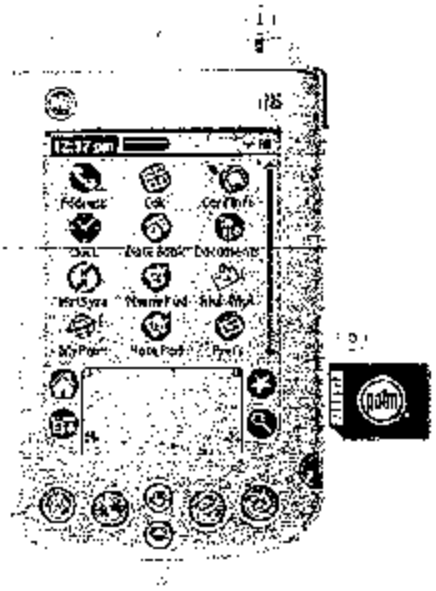
1 Vibrating and LED Alarms
Stay on top of your busy schedule with programmable sound or silent alarms.

2 Palm OS® Software v4.1
- Enhanced security
- Internet connectivity

3 My Favorites
Customizable for any application that is most important to you.

4 Infrared
"Beam" files and applications – even your business card – to other IR-enabled Palm OS® handheld users.

5 Universal Connector
Snap on a digital camera, modem, GPS system, keyboard and more.



6 Palm™ Expar Slot
Add additiona sto applications, and

7 Built-in Ante
Always-on wireles support withic cov need to raise the notification via ligl vibration.

$44

Buy Now

Specifications

Size/Weight
- 3.06 in. x 4.65 in x .61 in. / 5.9 oz.

HotSync® Cradle
- USB Cradle Included

Display
- Transreflective Monochrome LCD with Backlight

Expandability
- Secure Digital (SD) / MultiMediaCard Expansion Slot
- Palm™ Universal Connector

Bonus Software
- Address Book, Date Book, Clock, To Do List, Memo Pad, Note Pad, Mail, and Calculator, plus MultiMail® Deluxe, AvantGo, Palm Reader, MGI PhotoSuite, DataViz Documents To Go, and MyPalm™ Portal.

Desktop Import/Export
Import CSV, Tab delimited, TXT, vCard and vCal. Direct exports to Microsoft Excel and Word.

Infrared Port
- Yes, for data/s sharing.

Operating Syst
- Palm OS Softw

Flexible Storag
- Highly efficient system w/ 8MB stores thousands years of appoint hundreds of to-d memos, email m more than 50 ad appl cations.*

*Based on average 60K.

System Requirements

- PC running Windows 95/98/NT 4.0**/2000**
- /Me**XP** or Macintosh OS 8.6 to 9.x**
- One available USB port (Windows 95, NT and other systems without USB ports,

Inside the Box

- Palm i705 handheld
- USB HotSync® cradle with built-in battery charger
- Getting started manual
- CD-ROM with: Palm™ Desktop software and bonus software

30

require the Palm HotSync Cradle Serial, SKU P1682U**, sold separately)

** Administrative rights may be required to install some software

- Complete documentation
- Protective flip cover

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Palm™ m515 Handheld

3D Model | Accessories | Bonus Software | Demo (FLASH: 276KB) | Details

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the fusion of style and power.

A stylish marriage of form and function, the Palm™ m515 handheld is perfect for today's tech-savvy professional. Whether you're managing contracts or your calendar, composing email or a Word-compatible doc, you'll get brilliant color, simplicity and sophistication in one ultra-slim design.

Experience m515.

- **Interactive Demo** (FLASH: 276KB)
- **3D Model** (No plug-in req'd)

Brilliant, adjustable color display.
A new, brighter color display offers outstanding readability with more than 65,000 colors and an adjustable backlight for maximum viewing control.

Plenty of room.
With 16MB of internal memory, you can store hefty applications, PowerPoint presentations and even video clips with room to spare.

Loaded with powerful programs.
Bonus software lets you view Word, Excel and PowerPoint files right on your handheld, send email*, read eBooks, view video clips and photos, browse Web content offline and more.

Expandable to grow with your needs.
Plug in stamp-sized **MultiMediaCard and SD expansion cards** to instantly add software applications, additional memory, backup capabilities, eBooks, large databases and more without taking up built-in memory space. Or, use the Palm Universal Connector to add I-didn't-know-you-could-do-that peripherals such as a wireless LAN module, a GPS receiver or a portable keyboard.

Customizable with software.
Visit **Software Connection** to browse the thousands of applications, in categories from business to games, available for immediate download.

Product Details | **Classic Functions**

Buy Now

Accessor

Palm™ 16ME Expansion Card

PalmModem® Connectivity Kit

Bonus So

My m515

m515 Owne

Palm™ Handheld "Shortcuts to Success" Expansion Card

$100

Get Games.

Palm's Software Connection

30

Size	4.5" x 3.1" x .5"
Weight	4.9 oz
Memory	16MB
Battery	Rechargeable
Display	65,000+ colors
Expansion	Expansion Card Slot
	Universal Connector
Palm OS®	Version 4.1
HotSync®	USB Cradle
Wireless	w/Accessories

Datasheet
(PDF: 639KB / 2 pages)

Learn all about the get-and-stay organized tools **and features** that made Palm™ handhelds famous.

Compare & Select

Compare the m515 handheld to other Palm™ handhelds. Find the one for you.

*Requires an Internet Service Provider account and data-enabled phone or modem (not included). Some email applications may require additional linking software (not included).

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Product Details: Palm™ m515 Handheld

Special Features

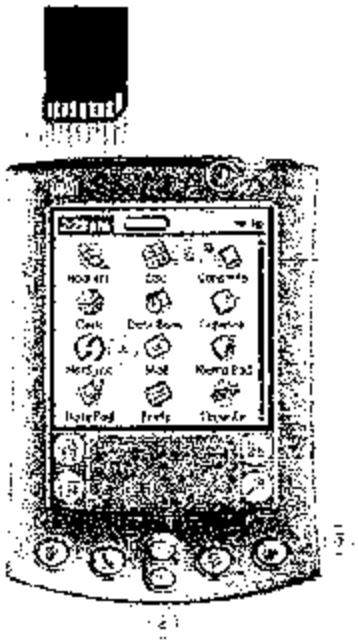
1 Expansion Card & Slot
Add storage, back-up, content, and software in MultiMediaCard and SD card formats.

2 Universal Connector
Snap on a digital camera, modem, GPS system, keyboard and more.

3 Vibrating & LED Alarms
Stay on top of a busy schedule w/ programmable, silent alarms.

4 Color Screen
View video clips, photos, email and more in 65,000 brilliant colors.

5 Next Generation Design
The slim, lightweight aluminum casing is rugged and curved to fit just right in your hand.



6 Palm OS® So
Enhanced security more than 65,000 improved Internet

7 Classic Funct
Be sure to check functions that co Palm™ handheld.

$3(
USI

Buy Now @

Specifications

Size/Weight
• 4.5 x 3.1 x .5 in. / 4.9 oz

HotSync® Cradle
• Native USB cradle w/ battery charger (120 VAC, 60 Hz)

Display
• TFT color screen with brightness controls and support for more than 65,000 colors.

Expandability
• Secure Digital (SD) / MultiMediaCard Expansion Slot
• Palm™ Universal Connector

Bonus Software
• Address Book, Date Book, Clock, To Do List, Memo Pad, Note Pad, Mail, Calculator, and Expense, plus MultiMail® SE, AvantGo Mobile Internet Service, Palm Reader, MGI PhotoSuite® Mobile Edition, and DataViz Documents To Go®

Infrared Port
• Yes, for data/software sharing.

Desktop Impor
• Import CSV, Ti TXT, vCard and exports to Micro Word.

Operating Syst
• Palm OS Softw

Flexible Storag
• Highly efficient system w/ 16MB stores thousands years of appoint hundreds of to-d memos, email m more than 50 ap

*Based on an ave size of 5.1K.

System Requirements

• PC running Windows 95/98/NT 4.0/2000/Me/XP (Windows NT, 2000, and XP require admin rights to install) or Mac OS 8.6 to 9.x
• One available USB port (Windows 95 and NT, and

Inside the Box

• Palm m515 handheld with bonus software
• USB HotSync® cradle with built-in battery charger
• Getting started manual
• CD-ROM with: Palm™ Desktop software and bonus

30

systems without USB ports, require the Palm HotSync® Cradle-Serial, sold separately).
- 30MB free hard disk space
- 5MB free RAM for Macintosh
- CD-ROM drive

software
- Complete documentation
- Protective flip cover

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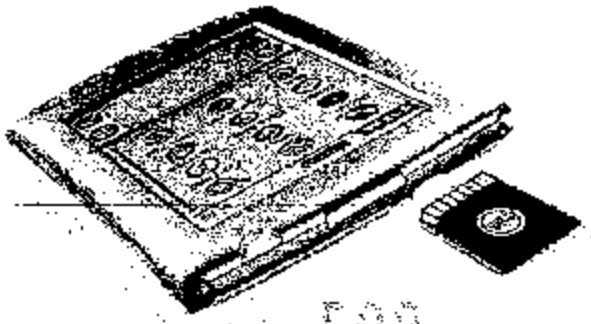

Expandable, Internet-capable.

Slideshow

Auto/Stop Manual

Travel light.
It's the coolest, lightest handheld on the planet. As the next generation of our popular V series handhelds, the new Palm™ m500 handheld comes from a long line of great design and includes lots of new functionality.

Dual expansion.
Two expansion technologies maximize customization opportunities. The **Expansion Card slot** and the Universal Connector let you add content, storage capacity and data backup solutions as well as wireless modems, GPS receivers, digital cameras and more.

Be more productive with a new OS.
The new **Palm OS® 4.0** features enhanced security options, the ability to set silent or vibrating alarms and more.

Mobile Innovators of 2001: Best Handheld.

Mobile Computing Magazine

USB ready for both Mac and Windows.
A new USB HotSync® cradle and software for both Mac and PC give you everything you need for faster data synchronizations then ever before.

Go wireless.
Use the included **Mobile Connectivity Software** with a modem or data-enabled mobile phone to access your favorite websites, send and receive short messages, and check your email wirelessly.

Enjoy a handful of new software.
Bonus software lets you edit Excel spreadsheets and Word

Palm™ m130 Handheld - Two FREE eBook Expansion Cards

Get Games.

Palm's Software Connection

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Details

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Palm™ 16MB Expansion Card

Palm Modem® Connectivity K

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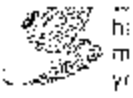
documents on your handheld*, read eBooks, view video clips and photos**, and browse Web content offline.



Product Details

Size	4.5" x 3.1" x .4"
Weight	4.0 oz.
Memory	8MB
Battery	Rechargeable
Display	Advanced LCD with backlight
Expansion	Expansion Card Slot Universal Connector
Palm OS®	Version 4.0
HotSync®	USB Cradle
Wireless	w/Accessories

Datasheet ›
(PDF: 364KB / 2 pages)

Classic Functions

Learn all about the get-and-stay organized **tools and features** that made Palm™ handhelds famous.

Compare & Select

Compare the m500 handheld to other Palm™ handhelds. Find the one for you.

My m500

m500 Hand Owners!

* Software functionality provided by Documents To Go, a product of DataViz, Inc.
** Software functionality provided by PhotoSuite Mobile Edition, a product of MGI.

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Special Features

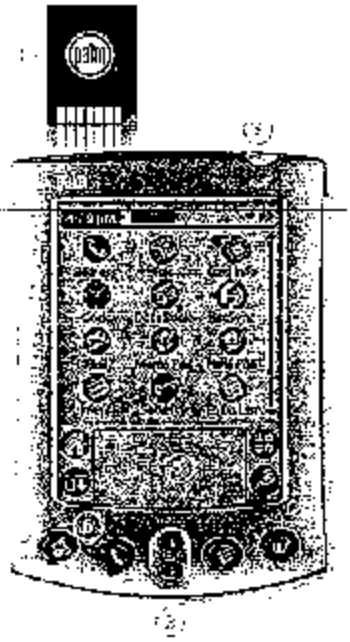
1 Expansion Card & Slot
Add storage, back-up, content, and software in Secure Digital and MultiMediaCard formats.

2 Universal Connector
Snap on a digital camera, modem, GPS system, keyboard and more!

3 Vibrating & LED Alarms
Stay on top of a busy schedule w/ programmable, silent alarms.

4 Next Generation Design
The slim, lightweight aluminum casing is rugged and curved to fit just right in your hand.

5 Palm OS® Software v4.0
Enhanced security and improved Internet access in the latest Palm OS.



6 Classic Funct
Be sure to check functions that co Palm™ handheld.

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Buy Now @

m500 Handheld

Sleek, expand Internet

Specifications

Size/Weight
• 4.5 x 3.1 x .4 in. / 4.0 oz.

HotSync® Cradle
• Native USB cradle w/ battery charger (120 VAC, 60 Hz)

Display
• Advanced LCD with backlight

Expandability
• Secure Digital/MultiMediaCard • Expansion Slot
Palm™ Universal Connector

Bonus Software
• Address Book, Date Book, Clock, To Do List, Memo Pad, Note Pad, Mail, and Calculator, plus Documents To Go v3.0 by DataViz, Inc., MGI PhotoSuite Mobile Edition, AvantGo, Pocket Mirror 3.0, Palm Reader, MultiMail SE and Palm Mobile Connectivity Software. AOL for Palm OS® and powerOne Calculator by Infinity Softworks.

Desktop Import/Export
Import CSV, Tab delimited TXT, vCard and vCal. Direct exports to Microsoft Excel and Word.

Infrared Port
• Yes, for data/s sharing.

Operating Syst
• Palm OS Soft

Flexible Storag
• Highly efficient system w/ 8MB stores thousands years of appoint hundreds of to d memos, emai m more than 50 ap

*Based on average 60K.

System Requirements

• PC with Windows 98/2000/Me**
• Macintosh with PowerPC processor and Mac OS 8.[illegible] through Mac OS 9.[illegible]

Inside the Box

• Palm m500 handheld
• USB HotSync® cradle with built in battery charger
• Getting started manual
• CD-ROM with Palm™

30

through Mac OS 9
- One available USB port**
- 30MB free hard disk space
- 5MB free RAM for Macintosh
- CD-ROM drive

- CD-ROM with Palm Desktop software and bonus software
- Complete documentation
- Protective flip cover

** Windows 98 and NT 4.0, or serial connectivity, require a serial HotSync cradle, sold separately.

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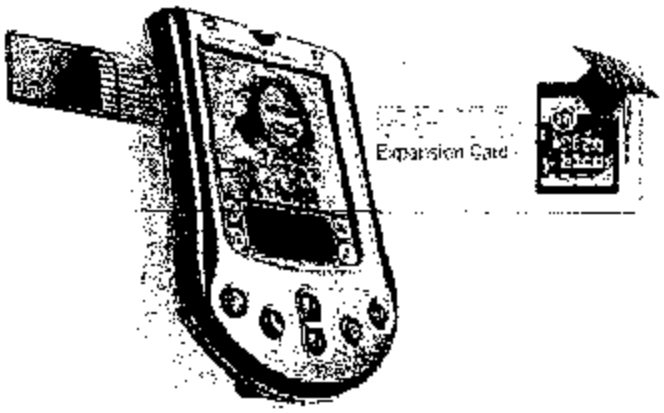
Palm™ m130 Handheld

3D Model | Accessories | Bonus Software | Demo (FLASH: 218KB) | Details



as colorful as your life.

The Palm™ m130 handheld is a stylish, affordable tool that will keep you organized at work, school and even during your (few) spare moments. You'll be ready to go right out of the box. In no time at all you'll be loading your address book and checking off items on your to-do list.

Experience m130.

Interactive Demo
(FLASH: 218KB)

3D Model
(No plug-in req'd)

Color to go.
Flip open the cover, and you'll find a backlit, easy-to-read display with support for more than 65,000 colors. Games and photos never looked so good.

Convenient rechargeable battery.
Built-in lithium-ion battery automatically recharges in your HotSync® cradle. With normal use, it will last for up to a week between charges.

Expandable to grow with your needs.
Add games, applications, eBooks and more on **MultiMediaCard and SD expansion cards.** Snap an MP3 player, portable keyboard or GPS receiver to the Palm Universal Connector. It couldn't be easier to extend the capabilities of your handheld.

Put MultiMediaCard and Secure Digital expansion cards into it. And get more out of it.

Packed with great programs.
Read an eBook, view Word, Excel and PowerPoint files right on your handheld, create a digital photo album, beam video clips and more with

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Accessor
Add-on
Peripherals
Cases & Cover

Bonus So

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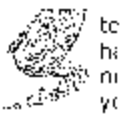
the included **bonus software**.

Change your style.
Change the look of your m130 handheld to match your mood with optional snap-on faceplates. Swap colors with your friends!



Product Details

Size	4.8" x 3.1" x .9"
Weight	5.4 oz.
Memory	8MB
Battery	Rechargeable
Display	65,000+ colors
Expansion	Palm Expansion Card Slot Palm Universal Connector
Palm OS®	Version 4.1
HotSync®	USB Cradle
Wireless	w/Accessories

Datasheet
(PDF; 639KB / 2 pages)

Classic Functions

Learn all about the get and-stay organized **tools and features** that make Palm™ handhelds famous.

Compare & Select

Compare the **m130 handheld** to other Palm™ handhelds. Find the one for you.

My m130

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Product Details: Palm™ m130 Handheld

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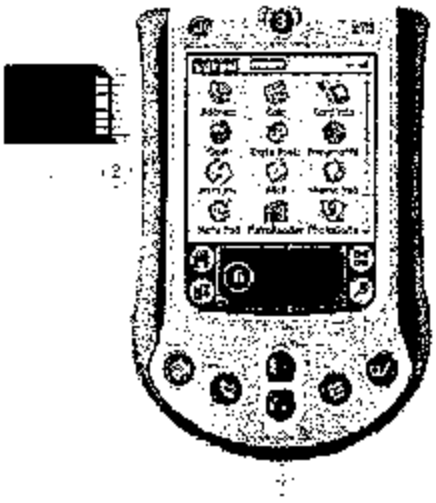
Special Features

1 Vivid Color Screen
Bright and easy to read with support for more than 65,000 colors.

2 Palm™ Expansion Card Slot
The Palm™ Expansion Card Slot lets users add Processor MultiMediaCard and SD expansion cards for extra memory, data backup and distribution. eBooks, games, or reference works such as a road atlas or a dictionary.

3 Infrared
"Beam" files and applications-even your business card-to IR-enabled Palm OS® handheld users.



4 Palm Universal Connector
Lets users add peripherals such as a modem, a keyboard, a GPS receiver and more.

$27 US

Buy Now @

5 Address Book
Store and instan
thousands of nar
postal and email

6 Note Pad
Got a thought? J
your handwriting
screen.

7 To Do List
If it needs to get
here. Sort your l
category, priority
then check off it
complete them.

Specifications

Size/Weight
4.8 x 3.1 x .9 in. / 5.4 oz.

HotSync® Cradle
Native USB cradle w/ battery charger (120 VAC, 60 Hz)

Display
Backlit, color screen with support for more than 65,000 colors.

Expandability
Secure Digital/MultiMediaCard Expansion Slot & Universal Connector

Infrared Port
Yes, for data/software sharing.

Flexible Storage Capacity
Highly efficient operating system w/ 8MB of memory stores thousands of addresses,

Operating System
Palm OS Software v4.1

Software Applications
Address Book, Date Book, Clock, To Do List, Memo Pad, Note Pad, and Calculator. Plus HotSync® Mail, MultiMail® SE, AvantGo® Mobile Internet Service, Palm Reader, powerOne Personal Calculator, Mobile Connectivity Software, MGI PhotoSuite® Mobile Edition, and DataViz® Documents To Go®.
More info.

Palm m130 handheld in USB HotSync®

Inside the

- Palm m130 ha
- USB HotSync®
- Getting Starte
- CD-ROM with P
software, bonus
complete docum

System Rec

- PC running Wi
95/98/NT 4.0/2
(Windows NT, 2
require admin ri
or Mac OS 8.5 to
- One available
- 30MB free har
- 16MB RAM for
recommended fo
2000)
6MB free RAM fo
- CD-ROM drive

** (Windows 95 a
without USB ports, r

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years of appointments, hundreds of to-do items, notes, memos, hundreds of email messages, and more than 50 applications.*

*Based on average application size of 50K.

Cradle

(No Symbol Cradle is sold separately)

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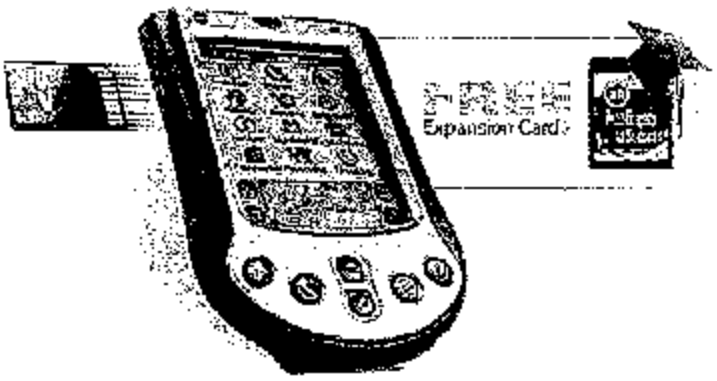
Palm™ m125 Handheld

Accessories | Bonus Software | Details | Photos



expandable and connectable.

Inherit all the great features.
Our newest handheld sports the coveted expansion slot previously found only in the m500 family, plus the sleek design and fun faceplates of the m100 series.

Double your expansion options.
Add content or extra memory via the **expansion** card slot. Or, snap a wireless modem, GPS receiver or digital camera to the Universal Connector at the bottom.

Suit yourself.
Personalize your handheld by entering your addresses, appointments, and to-dos. Then, browse **Software Connection** and add what you want. Arcade games, eBooks, financial calculators. Choose from thousands of applications, many are free!

Put MultiMediaCard and Secure Digital expansion cards into it. And get more out of it.

Free software.
Use the **bonus software** included in the box to view and edit Word and Excel files on your handheld*, read eBooks, view video clips and photos** and browse web content offline.

Go wireless.
Use the included **Mobile Connectivity Software** with a modem or data-enabled mobile phone to access your favorite websites, send and receive short messages, and check your email wirelessly.

Stay in sync with USB.
A USB HotSync® cradle and software for both Mac and PC let you

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special deal
Palm™ m130 Handheld + Two FREE eBook Expansion Cards
Details

Palm's Software Connection

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Add-on Peripherals

Cases & Cover

Bonus So

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A USB HotSync® cradle and software for both Mac and PC let you quickly backup all of your important data to your desktop at the touch of a button. Serial cradle sold seperately.

Product Details

Size	4.82" x 3.1" x .87"
Weight	5.31 oz.
Memory	8MB
Battery	AAA Batteries
Display	Advanced LCD with Backlight
Expansion	Plug-in Expansion Cards Snap-on Peripherals
Palm OS®	Version 4.0
HotSync®	USB Cradle
Wireless	w/Accessories

Datasheet
(PDF: 400KB / 2 pages)

Classic Functions

Learn all about the get-and stay organized **tools and features** that made Palm™ handhelds famous

Compare & Select

Compare the m125 handheld to other Palm™ handhelds. Find the one for you.

* Software functionality provided by Documents To Go, a product of DataViz, Inc.
** Software functionality provided by PhotoSuite Mobile Edition, a product of MGI.
Quicktime video clips not supported on MacOS.

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Product Details: Palm™ m125 Handheld

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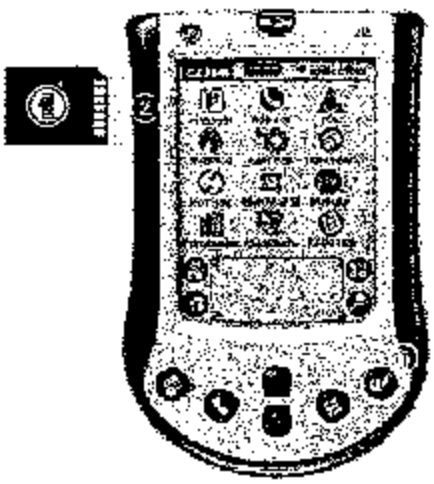
Special Features

1 Infrared
"Beam" files and applications-even your business card-to IR enabled Palm OS® handheld users.

2 SD/MultiMediaCard Expansion Slot
Add additional storage, back-up, applications, and content - up to 128MB.

3 Date Book
Keep track of your important appointments, notes, and deadlines.

4 Address Book
Store and instantly retrieve thousands of names, numbers, postal and email addresses.



$19 USD

Buy Now @

5 Find
Locate anything handheld instant name or word in and the informat

6 Note Pad
Got a thought? J your handwriting screen.

7 To Do List
If it needs to get here. Sort your l category, priority then check off it complete them.

Specifications

Size/Weight
4.82 x 3.1 x .87 in. / 5.31 oz.

HotSync® Cradle
Native USB cradle w/ battery charger (120 VAC, 50 Hz)"

Display
Advanced LCD with backlight

Expandability
Secure Digital/MultiMediaCard Expansion Slot & Universal Connector

Infrared Port
Yes, for data/software sharing.

Flexible Storage Capacity
Highly efficient operating system w/ 8MB of memory stores thousands of addresses, years of appointments, hundreds of to-do items, notes, memos, hundreds of email messages, and more than 50

Operating System
Palm OS Software v4.0

Software Applications
Address Book, Date Book, Clock, To Do List, Memo Pad, Note Pad, and Calculator, plus HotSync Mail, ACL Mail, Multimail SE, AvantGo, Vindigo, Palm Reader, MGT PhotoSuite, Dataviz Documents To Go, and Palm Mobile Connectivity Software.
More info. >

Palm m125 handheld in USB

Inside the I

- Pa m m125 ha
- USB HotSync®
- 2 AAA Batterie
- Getting Starte
- CD-ROM with
software, bonus
complete docum

System Re

- IBM compatibl
higher running
95/98/2000/NT
Macintosh Power
7.5.3 or later
- One available
- 30MB free har
- 16MB RAM for
recommended f
2000)
6MB free RAM fo
- CD-ROM drive

** Windows 95 and
connectivity, require
cradle, sold separat

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applications.*

*Based on average application size of 50K.

HotSync® Cradle

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Palm™ m105 Handheld

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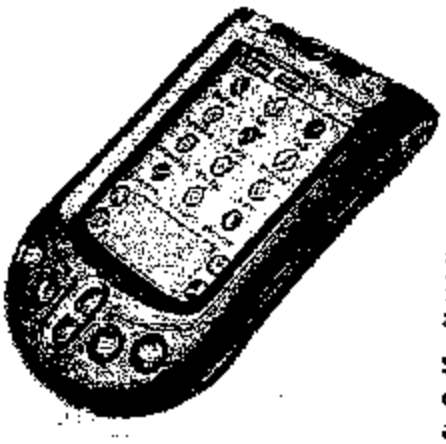
Palm's Software Connection



m105

Simple, connected and fun.

Lots of storage capacity.
All the cool features of the Palm™ m100 handheld, plus 8MB of memory, the Mobile Internet Kit, and a HotSync® cradle for fast and easy backup.

Web and email friendly.
The included **Mobile Internet Kit** makes it easy to stay in touch. Send and receive email wirelessly or tap into your favorite websites using your compatible modem or cell phone* when you're on the go.

Totally customizable.
Change the color of your handheld with an assortment of snap-on faceplates. Plus, add on any of the thousands of software applications available, from business productivity tools to games. Many are free.

Keeps your data safe.
Backup all your important data onto your desktop with the touch of a button using the included HotSync® cradle.

At-a-glance timekeeping.
Conveniently-positioned clock doubles as a travel alarm to get you up on time.

* Requires either a Palm OS-compatible modem or a mobile phone with a built-in modem or data capability and an infrared or cable port for connection to the handheld.

Product Details	
Size	4.66" x 3.17" x .72"
Weight	4.4 oz.

Classic Functions

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Kodak palmOne Camera m100 or 105

PalmGear™ Case - Yellow

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Memory	8MB
Battery	2 AAA batteries
Display	Advanced LCD with backlight
Expansion	Serial Port
Palm OS®	Version 3.5
HotSync®	Serial Cradle
Wireless	with Software (included) & Accessories (not included)

Datasheet
(PDF 401KB / 2 pages)

and-stay organized tools **and features** that made Palm™ handhelds famous.

Compare & Select

Compare the m105 handheld to other Palm™ handhelds. Find the one for you.

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Product Details: Palm™ m105 Handheld

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m105 Handheld
in HotSync® Cradle

Compare models...

Specifications

Size/Weight
4.66" x 3.12" x .72" / 4.4 oz.

HotSync® Cradle

Display
Advanced LCD with backlight

Expandability
Serial connector

Software Applications
Date Book, Address Book, Mail*, To Do List, Memo Pad, Calculator, Notepad, Security, Games, HotSync® technology for local and remote synchronization with your PC.

Desktop Import/Export
Import CSV, Tab delimited, TXT. Drag and drop links to Microsoft Excel and Word.

Infrared Port
Yes, for data/software sharing.

Operating System
Palm OS Software v3.5
Flexible Storage Capacity
Highly efficient operating system w/ 8MB of memory stores thousands of addresses, years of appointments, hundreds of to-do items, notes, memos, and more than 50 add-on applications (based on an average size of 50k, size of applications may vary).

*A third party application is required to use this function (sold separately).

System Re

- IBM-compatibl
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95/98/2000/NT
Power PC runnin
later
- Macintosh Pow
OS 7.5.3 or late
- 16MB recomm
Windows 2000
- 30MB free har
- Mouse
- CD Rom Drive
- 6MB free RAM
- One available
and Macintosh s
sofc seperately)

**A USB-equipped M
the PalmConnect®
Macintosh with a ser
Palm MacPac v2.

Inside the

- Palm m105 ha
- HotSync Cradl
- 2 AAA alka ine
- CD-ROM (Palm
software, Link to
Outlook, AvantG
- Mobile Interne
- Black faceplate
flip cover

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