

## Resource Tool for Medicare Managed Care Contract Applicants

This document was prepared as a resource tool for Medicare Managed Care contract applicants. The following list contains resources that may be used to assist applicants during and after the application process.

Resource	Resource Description
Medicare Managed Care Manual <a href="http://www.cms.hhs.gov/manuals/116_mmc/mc86toc.asp">http://www.cms.hhs.gov/manuals/116_mmc/mc86toc.asp</a>	CMS' Medicare Managed Care Manual for program instructions, policies and procedures.
2003 Medicare Managed Care Monitoring Guide <a href="http://cms.hhs.gov/healthplans/monitoring/default.asp">http://cms.hhs.gov/healthplans/monitoring/default.asp</a>	CMS' 2003 Restructured Medicare + Choice, Monitoring Review Guide, Version 1.
Medicare Managed Care Systems Guides <a href="http://www.cms.hhs.gov/healthplans/systems/Guides.asp">http://www.cms.hhs.gov/healthplans/systems/Guides.asp</a>	CMS' Enrollment & Payment and Plan Communications User's Guides.
CMS Medicare Managed Care letters <a href="http://www.cms.hhs.gov/healthplans/letters">http://www.cms.hhs.gov/healthplans/letters</a>	Contains letters issued by CMS to managed care organizations, covering various topics.
Center for Medicare and Medicaid Services (CMS) HIPAA website <a href="http://www.cms.hhs.gov/hipaa">http://www.cms.hhs.gov/hipaa</a>	CMS HIPAA home page contains links on HIPAA health insurance reform including general HIPAA Administrative Simplification information.
HIPAA Regulations & Standards: <ul style="list-style-type: none"> <li>• <a href="#">Transaction and Code Set Standards</a></li> <li>• <a href="#">Security Standards</a></li> <li>• <a href="#">Identifier Standards</a></li> <li>• <a href="#">Privacy Standards</a></li> </ul>	CMS' HIPAA website contains links for the Administrative Simplification Regulations and Standards for: Electronic Transactions, Code Sets, Security, Unique Identifiers, and Privacy.
Office of Civil Rights (OCR) HIPAA website <a href="http://www.hhs.gov/ocr/hipaa">http://www.hhs.gov/ocr/hipaa</a>	OCR is responsible for implementing the Privacy Rule that created national standards to protect individuals' personal health information; its home page contains links on privacy regulation and guidance.

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<p>The Accredited Standards Committee (ASC) X12  <a href="http://www.x12.org">http://www.x12.org</a></p>	<p>X12 is the development standards committee responsible for the developing X12 and XML formats; its home page contains links for EDI and X12 standards for cross-industry electronic exchange of business information.</p>
<p>Workgroup for Electronic Data Interchange/Strategic National Implementation Process (WEDI/SNIP)  <a href="http://snip.wedi.org">http://snip.wedi.org</a></p>	<p>WEDI/SNIP is a collaborative healthcare industry-wide task group responsible for the implementation of standards; its home page contains links for HIPAA Administrative Simplification education and general awareness information, which includes providing white papers developed by the insurance industry.</p>
<p>Washington Publishing Company (WPC)  <a href="http://www.wpc-edi.com/Default_40.asp">http://www.wpc-edi.com/Default_40.asp</a></p>	<p>WPC is a designated publishing company who specializes in distributing EDI information from organizations that develop, maintain, and implement EDI standards; its home page contains links for Final and Draft HIPAA X12N Implementation Guides, Education and HIPAA tools.</p>
<p>CMS HIPAA <b>e-mail</b> address:  askhipaa@cms.hhs.gov</p>	<p>CMS' HIPAA e-mail address that is used for requesting Videos or contractor CDs, as well as for electronically submitting Administrative Simplification, HIPAA questions to CMS.</p>
<p>CMS HIPAA Hotline  Phone number (866) 282-0659  Hours: 9a.m. – 6 p.m., M-F, ET</p>	<p>CMS' toll free, HIPAA hotline telephone number that is used to call directly into CMS for Administrative Simplification questions.</p>

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<p>HIPAA related Frequently Asked Questions (FAQs) links:</p> <p>Questions issued by CMS (agency wide) <a href="http://questions.cms.hhs.gov">http://questions.cms.hhs.gov</a></p> <p>Questions issued by CMS (MCO specific) <a href="http://cms.hhs.gov/healthplans/hipaa/">http://cms.hhs.gov/healthplans/hipaa/</a></p> <p>Questions issued by X12 <a href="http://x12.org/x12org/about/faqs.cfm">http://x12.org/x12org/about/faqs.cfm</a></p> <p>Questions issued by WEDI/SNIP  <a href="http://www.wedi.org/snip/public/articles/details%7E29.htm">http://www.wedi.org/snip/public/articles/details%7E29.htm</a></p> <p>Questions issued by OCR (privacy of health information)  <a href="http://answers.hhs.gov/cgi-bin/hhs.cfg/php/enduser/std_alp.php">http://answers.hhs.gov/cgi-bin/hhs.cfg/php/enduser/std_alp.php</a></p>	