

Tuesday, May 22, 2001 Federal Trade Commission Room 432 (Overflow seating in rooms 332 and 532)

8:00 Registration Begins

9:00 Introductory Remarks

Jodie Bernstein James Guthrie Director, Bureau of Consumer Protection President

Federal Trade Commission National Advertising Review Council

9:30 <u>Session 1</u> S The "Clear and Conspicuous" Standard

Panelists: Lesley Fair Andrea C. Levine

Federal Trade Commission Director, National Advertising Division

Topic: A review of recent FTC law enforcement actions and NAD self-regulatory

efforts involving disclosure issues

10:30 Break

10:45 Session 2 S What Consumer Research Tells Us About Disclosures

Moderator: Dr. Michael Mazis

American University

Panelists: Dr. Richard Kolbe Dr. Keith Murray

Kent State University Bryant College

Dr. Craig Andrews Dr. Louis Morris

Marquette University Louis A. Morris & Associates

Topic: Presentations by marketing experts on how disclosures are used in

advertising and what the research reveals about the most effective ways of

conveying information to consumers

Lunch S On your own (A list of local restaurants is included in the workshop materials. Attendees who plan to eat at the Top of the Trade, the FTC cafeteria located on the 7th floor of this building, can save time by filling out the sandwich order form included in the workshop materials and returning it to the 4th floor registration desk by **10:45 AM**.)

1:30 Session 3 S The Network Perspective

Speaker: Harvey C. Dzodin

Vice President, ABC

Topic: The role of the network clearance process

2:00 <u>Session 4</u> S Counseling Clients on the "Clear and Conspicuous" Standard

Moderators: Darren Bowie Chrysse Spathas

Federal Trade Commission National Advertising Division

Panelists: Andrew Sacks Sally Davis

Dell Computer Corporation True North Communications

Angela Washelesky Judith Oldham

Sachnoff & Weaver Collier Shannon Scott

Topic: A panel discussion on the practical challenges attorneys face in counseling

clients on the "clear and conspicuous" standard

3:00 Break

3:15 <u>Session #5</u> S Making Disclosures Clear and Conspicuous

Moderators: Lee Peeler & Randy Satterfield Peter Marinello

Federal Trade Commission National Advertising Division

Commenters: Sally Davis Andrew Sacks

True North Communications Dell Computer Corporation

Susan Grant Bennett Rushkoff

National Consumers League Office of the Corporation Counsel

District of Columbia

Topic: A panel discussion on creative approaches to making disclosures clear and

conspicuous. The session will focus on mock "before" print and television

ads for a hypothetical product, mock "after" ads produced by three creative teams, and the team members' perspectives on the challenges

faced when disclosing information in various media.

Creative Team 1 Creative Team 2 Creative Team 3

Ronald Urbach Linda Goldstein Young & Rubicam Davis & Gilbert Hall Dickler Kent Goldstein & Wood

Matthew Seiler Jeffrey Edelstein

Wieden + Kennedy Hall Dickler Kent Goldstein & Wood

Ty Montague Annie Finnegan Wieden + Kennedy Arnold Worldwide

> Sue Richmond Arnold Worldwide

4:30 "Open Mike" and Closing Remarks