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CUSTOMER SERVICE, TECHNOLOGY HIGHLIGHT GPO FORUM

****MEDIA ADVISORY****

Washington, D.C.—The U.S. Government Printing Office is providing a group of top agency executives with in-depth knowledge of several GPO business areas -- from customer services to technology to information dissemination -- to drive the half-day Government Printing Forum at Xplor's global electronic document systems conference.

WHO: Keynote: Bill Turri, Deputy Public Printer and COO 1:30 p.m.

Panel 1: *Today's Government Printing Office* 2:45 p.m.

Moderator: Jim Bradley, Managing Director, GPO Customer Services

Participants: Reynold Schweickhardt, Chief Information Officer

Michael Wash, Chief Technical Officer

TC Evans, Deputy Superintendent of Documents and Deputy Managing Director of GPO's Information Dissemination

Panel 2: *In Business with the Government Printing Office* 4:15 p.m.

Moderator: Gerry Egan, Director of Marketing, Customer Services

Participants: Kirk Knoll, Contracting Officer, West Regional Operations

Jeff MacAfee, Chief, Electronic Publishing Section

Carrie Cobb, National Account Manager

WHAT: Xplor 2004 Global Electronic Document Systems Conference and Exhibit
Government Printing Forum

WHEN: Tuesday, October 26, 2004
1:30-5:30 p.m.

WHERE: Dallas Convention Center
650 South Griffin Street, Dallas, Texas 75202
C4 Ballroom

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