NEW DLC ORIENTATION

Charlotte Duggan Director of Field Operations Public Health Training Network Centers for Disease Control and Prevention

Andrea Young, Ph.D. Instructional Design and Evaluation Team Leader Division of Professional Development and Evaluation Centers for Disease Control and Prevention





ANNUAL PUBLIC HEALTH DISTANCE LEARNING SUMMIT



Public Health Training Network

What is the Public Health Training Network????



Public Health Training Network

The Public Health Training Network is a network of public, private, academic, and business organizations that are united by a common vision: to meet the educational needs of the health workforce, using a variety of media.

PHIN

Health information and educational programs are available on a continuous basis, and can be researched and accessed through these links:

• PHTN

- http://www.phppo.cdc.gov/phtn

PHTN catalog

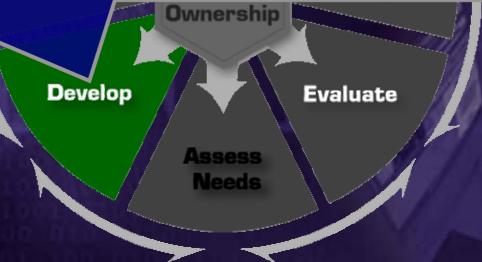
- http://www.phppo.cdc.gov/PHTN/catalog.asp
- Public Health Image Library
 - http://phil.cdc.gov/phil
- TrainingFinder (Public Health Foundation)
 http://TrainingFinder.org

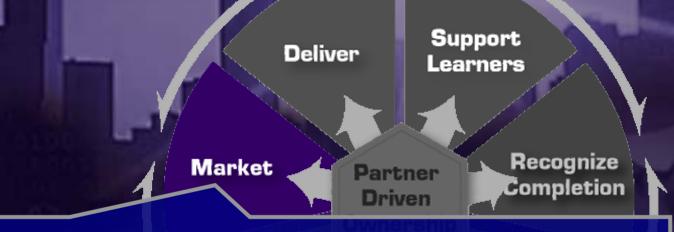


- Analyzing needs for training
- Prioritizing program/product development
- Assessing organizational readiness to implement distance learning initiatives
- Electronic registration and Learning Management Systems



- Nationally recognized subject-matter experts
- Instructional design specialists
- Engaging, interactive, accessible, and reusable design
- Learner participation in product development
- Applying standards for accreditation, certification, and technical design
- SCORM, ADA 508, diverse use of media





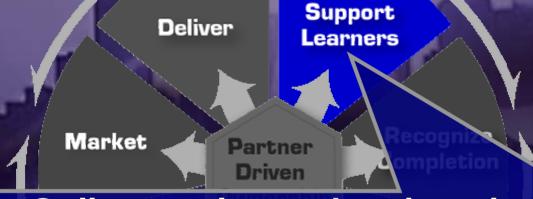
- Time sensitive program announcements
- Tailored promotion plan for each product
- Utilizing partner communication channels:
 - Educational institutions
 - Publications
 - Professional associations
 - Trade shows
- E-mail, list serves, "push tech," LMS

Deliver

Support Learners

Recognize

- Range of media to support interactive learning:
 - Satellite videoconferencing
 - Computer-based training
 - Print-based self-instruction
 - Video tape
 - Web casting
 - Web-based instruction

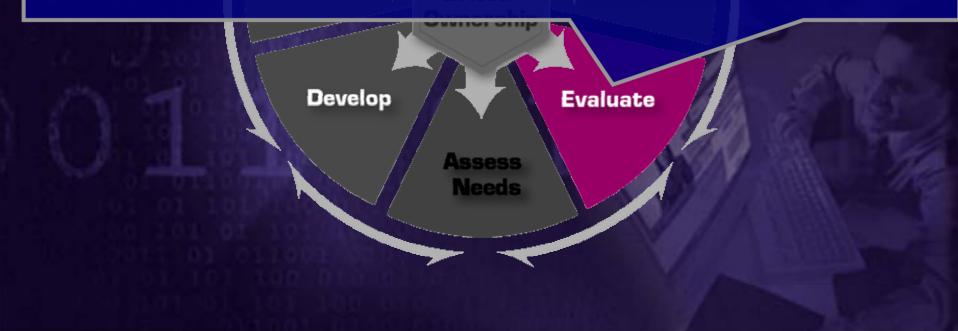


- Online catalog and registration
- Distance learning coordinators
- Local learning communities
- Access to subject matter experts:
 - Locally
 - Electronically
- Chat rooms, threaded discussion, LMS



- Providing continuing education credits: CME, CNE, CHES, CEU
- Providing certification of course completion
- Delivering rapid feedback on individual performance
- Providing continuing education transcripts
- Portable transcripts, readiness database

- Focusing on: Common data elements
 - Delivery > Learning outcomes
 - Learner support > Program quality > Impact
- Looking for ways to improve the distance learning system:
 - Efficiency > Effectiveness > Economically
- Driving improvements in our public health performance





- Providing leadership
- Managing collectively
- Adopting standards
- Coordinating and supporting operations
- Linking participants to programs
- Portals, list serves, KM, evaluation data

Distance Learning Coordinator Competency Model:

What Is It and How Can I Use It?

Agenda

History

- How was the competency model developed?
- Model Structure
 - –What is the overall structure of the model?
- Using the Competencies
 - -How can DLCs use the competencies?

What is a Competency Model?

 A kind of map that displays a set of behaviors (including knowledge, skills, and abilities) that describe excellent performance in a particular work context.

History of the Competency Model: *The Development Process*

- March '02 introduced concept
- Convened 9 member Advisory Committee of DLC's and PHTN staff
- Reviewed DLC "position description"
- Benchmarked ASTD's eLearning Competencies
- Developed model aligned with PHTN distance learning system
- Validated model 10 superior performers / experts identified by Committee were surveyed
- October '02 implemented model

DLC Competency Model: *Its Structure and Organization*

Domains

Competency Areas

Competencies

PHTN DL System and the Competency Model: *How Are the Two Related?*



Using the Competency Model

- 1. Clarify performance expectations, establish performance standards, and assess performance.
- 2. Develop job descriptions. Specify recruiting and hiring criteria.
- Identify professional development and training/education needs.
- 4. Legitimize the DLC role and align with your organization's goals and strategies.

CDC's Expectations

Function as the state's coordinator and primary liaison to the national Public Health Training Network (PHTN). Market distance learning and PHTN activities and events, using the fastest and most effective methods of communication to distribute announcements widely within a state to the target audience(s).

CDC's Expectations

Periodically provide "state-of-the-state" distance learning status reports, as requested by CDC.

QUESTIONS???





