From: andrew carroll Posted At: Wednesday, March 17, 2004 2:23 AM Posted To: spywareworkshop2004 Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

To Whom It May Concern:

I am currently trying to get ride of some God forsaken program off of my computer, that was downloaded one weekend when I was not home, but left my computer on the internet. I did not ask **\*\*\*\*\***.com to install this program on my computer, and now I have to take time out of my busy day to figure out how to purge my system, since there isn't any uninstall associated with the program.

It is so obnoxious and arrogant of \*\*\*\*\*.com, to think that I want their program. I might give have given it a try if they didn't so rudely invade my property. After all, I have to take time out of my day to clean up their mess, that I DIDN"T ASK FOR! It is akin to trespassing, or vandalism. I hate the concept that a company is so arrogant to think that I want their unsolicited products, and then install it without my permission.

I think that the FTC should impose some fine on companies that install programs on my computer – and the more it happens, the more you should fine them. I don't know if you have the power to do this under your enabling statutes. If you don't, perhaps you should lobby our friends in Congress. It is an election year, consumer friendly issues is a winning issue. Everyone should jump on board.

Whenever you look into the issue, you should try and concentrate on **\*\*\*\*\***.com. I will be willing to testify to their unsolicited and unauthorized highjacking of my computer. I am,

Very Respectfully Yours, Andrew M. Carroll