From: Barron, Mauro

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Posted To: spywareworkshop2004

Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

Thank you very much for holding this hearing.

As the person responsible for implementing anti-virus, anti-parasite, anti-spyware, and anti-adware solutions for my company, I've spent endless hours assisting folks who would like nothing better than to be free do their jobs. Spyware, adware, parasites and viruses are a serious drain on productivity.

If at the end of the day, companies like 180 Solutions, Clara, Whenu are allowed to continue to engage in business as usual then this process will have failed. Please don't be hoodwinked by the complexities of the legal arguments of these companies. Please find a way to stop them.

Sincerely

Jose Mauro Barron User Services Analyst