From:

Posted At: Thursday, April 08, 2004 2:07 PM

Posted To: spywareworkshop2004

Conversation: Spyware Workshop - Comment, P044509 Subject: Spyware Workshop - Comment, P044509

To whom it may concern:

Thank you for requesting our comments on Spyware, Adware and other intrusions into our PC's via software.

Spyware has been a pesky privacy issue. In my case a program helped crash my operating system (incurring high costs to purchase a new one).

I believe I speak for the majority of people who download programs, surf the net, and use our PC's, by saying:

WE DON'T WANT TO BE SPIED UPON! In any way, shape or form!

Sadly, some of those programs even install themselves, without our knowledge. All we have to do is visit the wrong web site to have something put on our computers.

It is an intrusion of privacy! Who knows what they really use that information for??? Identity theft is only one reason that springs to mind. Not to mention that many of us keep sensitive information on our PC's.

I have a business, tutoring mostly novices on the use of their PC's. Most have no clue as to what spyware even is or how they can protect themselves from it. Often, I find my client's PC's full of spyware.

The average computer user and web surfer is not a savvy computer nerd. Thus, they know very little beyond a computer's basic functions.

Many get their wits scared out of them when I explain what is going on. I then usually try to protect their PC's with excellent spyware/adware blockers, but this does not take their fears away.

These are people who need to be protected by laws.

It is also a lot of work to keep up protecting ones PC via daily scanning. Have you ever tried fixing some of that stuff? Good luck on some issues. Talk about lost productivity to boot.

Please make spying on us illegal. Thank you.

monique jones