

From: Wilson Wiley
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Conversation: Spyware Workshop - Comment, P044509
Subject: Spyware Workshop - Comment, P044509

Hello,

My name is Wilson Wiley. I work for a computer store in a medium size town in Kansas. I am writing you to say that I think that something deffinitely needs to be done about spyware. We have seen MANY computers come into our shop that are so full of spyware, that the computer is completely unusable. In these situations, we almost always have to reload the operating system. We do our best to remove the spyware and recover the computer, but at least half the time the computer requires a reload. In a mid-size town with no major technology companies, most of the people are technology/spyware illiterate. We do our best to educate each and every computer user that brings in their computer with spyware, and provide them with instructions so that they can remove the spyware themselves at home without our help. I think that laws deffinitely need to be written that severely punish the makers and benefactors of spyware, because it has gotten completely out of control! . Thank you for your time.

Wilson